#critlib 9/5/17 chat: The Weight and Worth of Professionalism

moderated by @TheGnarrator

A bit on the repeal of DACA in advance of the chat:



Carrie Wade

@TheGnarrator

So I'll be moderating a #critlib chat tomorrow! We'll be breaking down the concept of "professionalism." bring your best gifs! twitter.com/violetbfox/sta...



6 MONTHS AGO



robin margolis

@poeticdoxa

@TheGnarrator Professionalism in practice is often privileging ppl who can have a normal day during a disaster. E.G. #critlib on the day DACA likely ends



6 MONTHS AGO



robin margolis

@poeticdoxa

@TheGnarrator This is a great topic, is there any chance to reschedule given the many feelings, trauma, support, organizing many will be doing? #critlib



🍧 6 MONTHS AGO



Carrie Wade

@TheGnarrator

@poeticdoxa I understand, and I totally want to validate your point because I think it is important. However, we had no way of predicting (1)





@poeticdoxa that this chat would coincide with the possible repeal of DACA. I'm also conflicted, because of the bleakness that is 2017, there isn't (2)



6 MONTHS AGO



Carrie Wade @TheGnarrator

@poeticdoxa ever going to be a "good time" to do this as the current us situation is one that just seems to get increasingly worse (3).



6 MONTHS AGO



Carrie Wade **@TheGnarrator**

@poeticdoxa I would hope that #critlib would be a platform for anyone to bring in these feelings and particularly the organizing spirit into chat (4)



🍧 6 MONTHS AGO

Introductions



Carrie Wade @TheGnarrator

Also, #critlib classic: INTRODUCTIONS! Let the folk know about you. Don't forget to use the hashtag!



🍧 6 MONTHS AGO



Thomas Weeks @thombrarian

Going to try to follow #critlib tonight, but the dirty dishes are also calling my name



6 MONTHS AGO



🚝 Greg 💻 Bem 🖺 @bembrarian

Good evening, #critlib! My name is Greg, pronoun him/his, and I'm based in Seattle. Faculty librarian at @TheLWTech. Excited to be here.





Hi #critlib! I'm V, currently a library assistant at a public library and MLIS student at Pratt!





Hi #critlib, I'm Kate, a lib tech dev from Seattle soon to be inclusion librarian at Syracuse. Not sure how "professional" I'll need to be.





Lisa Hubbell @lisahubbell

Hey #critlib I'm Lisa, an academic librarian in California.





Jessica Schomberg

@schomj

Jessica, wearer of many hats at a Midwestern academic library #critlib





Carrie Wade @TheGnarrator

Hi #critlib, I'm carrie, your moderator. I am an academic librarian at-large in KCMO ("funemployed")





Stephen Spong @stephenspong

Have fun with #critlib tonight. Wish I could join but thanks to my toddler I'm off to bed with Hand, Foot, and Mouth disease (for real). ⊖





I'm Jennifer. Recently moved to @OSULibrary #critlib





Hey #critlib! Veronica, acad lib in MD, currently on sabbatical in Houston. Wine in hand and ready.





Max Bowman @maxgbowman





Anastasia @chiuchiutrain

Hi #critlib! Will prob be in and out tonight. I'm Anastasia, academic librarian in NY





Thomas Weeks @thombrarian

Hey all, I am Thomas, instruction librarian in Georgia #critlib





Laura Braunstein @laurabrarian

Hi #critlib, I'm Laura, academic & #DH librarian in the north. Mostly lurking & listening tonight. Been a long day.





Kayla @Lavenderbrarian

Hi #critlib MLIS student, Acquisitions/E-Resources staff in Boston.





Abigail Phillips
@abigailleigh

Hi #critlib, I'm Abby, a Postdoctoral Fellow at Utah State University. Former public librarian!





Hey all! I'm Kelly and I am a new(ish) public librarian near Toronto. #critlib





Hi #critlib, academic librarian in GA popping in for Q1...





Ack late to #critlib! Hi everyone, I'm Maura, college library director in Brooklyn.





Hi everyone- Maureen, architecture librarian in Chicago. very interested in tonight's discussion for #critlib





Hi #critlib I'm an academic instruction librarian in Oklahoma. Probably quietly following tonight and participating as I put my kids to bed.





I'm an academic librarian in Brooklyn! Probably spending the rest of my life on this F train! #critlib





Late with my intro - I'm a librarian turned program officer for a grantmaking foundation. #critlib





robin margolis @poeticdoxa

Hi! I'm robin I'm recent MLIS grad about to make the trek from LA back to NYC with background in OH, organizing, teaching artist #critlib



Q1. What is the culture of professionalism in your workplace? In your area of librarianship?

Respect and ideals:



Virginia Lee @VReadsBooks

#critlib Where I work, "being professional" basically means treating all our patrons with respect, kindness and understanding.





#critlib A1: but if I have to talk about professionalism I focus on behaviors that promote respect, engagement, empathy.





Anastasia @chiuchiutrain

@jvinopal I will be the annoying person asking you to unpack the word "respect." Respect as in recognize as human? As in recognize as authoritative?





@chiuchiutrain Not annoying at all. What do I mean, hmmmm. I think behavior that recognizes humanity of others and cares about that? #critlib



6 MONTHS AGO



Abigail Phillips @abigailleigh

A1 professionalism is treating colleagues and students with respect, conducting research thoughtfully & responsibly. #critlib



6 MONTHS AGO



Lisa Hubbell @lisahubbell

A1. Organizational culture very much in support of academic programs, students bringing who they are into their coursework. #critlib



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Lisa Hinchliffe @lisalibrarian

A1. I'm happy to be able to say that this is mostly articulated as "doing your job competently" at MPOW. #critlib twitter.com/TheGnarrator/s...



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Patricia Hswe

@pmhswe

A1. Respect for different viewpoints and frank opinions, expressed in spirit of helping colleagues, not discouraging them. #critlib twitter.com/TheGnarrator/s...



6 MONTHS AGO



Patricia Hswe

A1: Also, curiosity, questions & weighing in are appreciated. Colleagues at MPOW want to know as many sides of issue as possible. #critlib



6 MONTHS AGO

Flexibility:



#critlib With other employees, however, we're all very laid-back: we talk about our lives, share funny stories and things we find online, et





Virginia Lee @VReadsBooks

#critlib It's a great environment to work in because I think it hits that nice balance between being professional and being myself.





Virginia Lee @VReadsBooks

#critlib I'd wager that it's much the same for other library assistants, but I suppose that would depend on supervisors, coworkers, etc.



Expectations to be busy:



V. Arellano Douglas

@arellanover

A1. Culture of prof at my college is all about BEING THE BUSIEST OMG. It's emotionally exhausting. #critlib





E Greg Bem

@arellanover This resonates with me. If you're not ambitious, you must not be passionate as others, is how I sometimes feel. #critlib





V. Arellano Douglas @arellanover

@bembrarian A1 Professionalism sometimes feels like performance art. "I am the most willing





@arellanover Seems like this could lead to a lot of abuse systemically. Also can exploit a lot of people who are struggling, suffering, etc. #critlib





V. Arellano Douglas @arellanover

@bembrarian It makes saying no when you're in a vulnerable situation very scary. #critlib





angela @LibrarianAngie

@arellanover Some of us have pushed back heavily against that cult of being busy at MPOW, & we've made some big improvements #critlib





Jennifer Vinopal (3) @jvinopal

@LibrarianAngie @arellanover Oh so it's the performance of "professionalism" through looking busy. Ugh what a waste of time and mental energy #critlib





Virginia Lee @VReadsBooks

#critlib I'm more reserved when my director's around and try to look busy (even when there's not much to do) - I guess that's part of it?





@jvinopal @LibrarianAngie @arellanover I wonder if everyone is looking busy, how much real work isn't getting done, like community building. Also mindless #competition? #critlib





@jvinopal @bembrarian @arellanover 1000% agree. Also likely to lead to burnout and/or high turnover rates, which is also really bad for the institution. #critlib





@jvinopal @bembrarian @LibrarianAngie @arellanover Busyness is a status symbol (or seems that way among academics). If you're always busy & stressed, you must be important/valuable. #critlib





@abigailleigh @jvinopal @LibrarianAngie @arellanover And also you must not have any other shit going on, which makes you look better. #critlib



Institutional loyalty:



I've been in several POW where the attitude towards professionalism is one oriented around loyalty to institution/system #critlib





@TheGnarrator Definitely. I often feel subtext is "If you're not for us 110%, you're not deserving of our time, energy, attention" from peers. #critlib



Unspoken expectations:



A1a. Professionalism in my workplace is acknowledged but self-determined--maybe more so than any place I've worked prior. #critlib twitter.com/TheGnarrator/s...





Anastasia @chiuchiutrain

A1 #critlib I honestly have no idea, I've been here like 3 months and navigating new cultural norms, esp surfacing unspoken ones is hard.





Jennifer Vinopal

@jvinopal

#critlib A1: AFAIK we don't have a statement or policy. I'm still pretty new at the job and don't know all cultural norms/policy docs.





Kate Deibel

@metageeky

Actually, can we get some consensus or interpretations on what "professionalism" means? #critlib





🚝 Greg 💻 Bem 🖺

A1b. In academic librarianship, it's a different ballgame, and I'm honestly mostly unaware or lazy when it comes to prof. norms. #critlib





V. Arellano Douglas

A1 Within my lib I'd say it's more about being "student-centered" but not sure we all agree on what that means. #critlib





A1 For me, in my area of librarianship it's easier to identify what the culture isn't as opposed to what it is. Impenetrable, maybe #critlib





V. Arellano Douglas

@arellanover

A1 I've been in acad libs for 10 yrs & am still not sure what professionalism looks like in our field. It's so inst specific #critlib



6 MONTHS AGO



Maura Smale

@mauraweb

That's my experience too, interesting to see the differences even between similar colleges in my very geographically clustered uni. #critlib twitter.com/arellanover/st...



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🚝 Greg 💻 Bem 🖺

@bembrarian

Maybe "professionalism" in librarianship means "acting like a librarian." And so a floodgate for stereotypes??? #critlib twitter.com/metageeky/stat...



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Stephanie @sfabba

@bembrarian And people can be left out of social circles/cliques in some POW if they aren't "librarian*" enough. (*quirky/hipster/cool/etc). + #critlib



6 MONTHS AGO



Kate Deibel @metageeky

@sfabba @bembrarian I feel this at times due to my disinterest in drinking, #critlib





@sfabba @bembrarian I've seen this happen at conferences where non-MLIS librarians are excluded from stuff #critlib





Maureen

@librarymaureen

Not having explicit policy/definition of professionalism is purposely creating gray areas that can later be used in the orgs favor #critlib



6 MONTHS AGO

Expectations for behavior, limits on expression:



Anonymous Critlib

@CritLib_anon

My workplace views professionalism as dressing a certain way, acting fake toward faculty, etc it's draining #critlib





🚝 Greg 💻 Bem 🖺

@bembrarian

@CritLib_anon Curious about what "acting fake" means! #critlib



6 MONTHS AGO



Kate Deibel @metageeky

I think of dress, deportment attitude, work ethic, etc.but largely the first two. #critlib



6 MONTHS AGO



Jessica Schomberg

@schomj

A1. Everyone has their own ideas about it. The concept is often used to avoid empathy. #critlib twitter.com/TheGnarrator/s...



@schomj YASSSS #critlib pic.twitter.com/9CQpBWN6x9

✓ V. ARELLANO DOUGLAS @ARELLANOVER · 6 MONTHS AGO



Abigail Phillips @abigailleigh

@schomj There's something almost emotionally negating about the word professionalism which would limit the ability to be being empathetic. #critlib





This. #critlib twitter.com/abigailleigh/s...





Kelly Thoreson @klthoreson

A1. Culture of professionalism at my library is one of no complaints. I feel like it often also means no constructive feedback. #critlib





A1: i've also been places where it's been some kind of code for engaging with others--don't talk too much about personal life, etc #critlib





A1. At my library, "professionalism" seems to mean never letting people know you're unhappy or have negative thoughts. #critlib





@CritLib_anon Expressing negativity as perhaps showing signs of weakness? #critlib





#critlib Ugh some of these "definitions" (via policy or cultural norms) are oppressive. I'm so sorry to hear that.





@jvinopal Agreed. It's a flavor of this discussion that i had not considered. #critlib





A1. It takes some emotional labor to find between being encouraging, expressive and setting "appropriate" limits. #critlib





#critlib A2 certain topics r preferred not to be discussed openly w/in my organization even when the rest of the library world talk about it



Professional vs. paraprofessional:



Max Bowman @maxgbowman

A1 cont. Important to note that I have spent many of my 18 yrs in academic libraries being referred to as a paraprofessional #critlib







@maxgbowman Oh gosh. That term and the worldview it represents. #cringe #critlib





Laura Braunstein @laurabrarian

A1 yes, sometimes often? It's a matter of degrees - what qualifies a professional librarian vs a paraprofessional or support staff #critlib twitter.com/maxgbowman/sta...



@bembrarian @maxgbowman Yeah, the concept of "paraprofessionalism" in libraries really irks me. #critlib pic.twitter.com/1YEdl5pmQo CARRIE WADE @THEGNARRATOR - 6 MONTHS AGO



Kate Deibel @metageeky

@bembrarian @maxgbowman Absolutely. At best, I can interpret it as you always wear a parachute because your job might be kicked off the plane at any moment #critlib



🍧 6 MONTHS AGO



Max Bowman @maxgbowman

@TheGnarrator @bembrarian & then to step into a 'professional' role after all of those years, feels like I see many things differently than my colleagues #critlib



6 MONTHS AGO



 Greg 💻 Bem 🖺 @bembrarian

@TheGnarrator @maxgbowman I def try to hold up the "paraprofessionals" at my library and treat them on a horizontal level regardless of knowledge diffs. #critlib



6 MONTHS AGO

Dress codes (defined or internalized):



A1 I work currently in our IT services as a dev. Not much in expectations on dress code 99% of the time. Attitude is casual too. #critlib





Kelly Thoreson @klthoreson

A1. I also feel like professionalism as far as dress is v casual at the branch level, but hyper femme at the leadership level. #critlib





Anastasia @chiuchiutrain

A1 Generally in cat/metadata/tech services, it seems like jeans/khakis and tees show up more than when I was in pub services? #critlib





@chiuchiutrain So interesting. I justify some "dressing down" to "connect with the people." I wonder if administration considers that bullshit. #critlib





Kelly Thoreson @klthoreson

A1. I definitely dress differently or am conscious of what I am wearing when I know higher-ups will be around. #critlib





Kate Deibel @metageeky

I'll admit clothing/deportment worries me due to my new job. New location, new role, new culture. I hail from Seattle tech culture. #critlib





#critlib My own way of dealing with clothes "professionalism" is to wear suit-like pants, jacket every day. I dress like a man w/out a tie.





#critlib Everyone gets the same "professional" "me" - I have 5+ of the same black jacket. Few decisions getting dressed.





#critlib at mpow our dress code is defined as business casual and we are all given a handout at orientation about acceptable clothing





@CritLib_anon ugh ugh ugh ugh ugh #critlib





A1 As far as attire, I generally wear jeans to work. #critlib





@LibrarianAngie We're not allowed to do that - the pages can, but everyone else has to less casual. I think it's a bit silly #critlib





@VReadsBooks Librarians at MPOW are faculty, and several of us take that to mean we should be free to dress as any other faculty... #critlib





@LibrarianAngie @VReadsBooks Faculty is another contentious term, filled with plenty of stereotypes and gross assumptions. #critlib





Maura Smale @mauraweb

Having lots of thoughts abt attire, no dress code (libns are faculty) tho I tend to dress up some, how I'm most comfortable. #critlib





Lisa Hubbell @lisahubbell

@mauraweb Yes. I've been lucky to find work where dressing comfortably and colorfully is accepted, even valued. #critlib



Q2. How do definitions of professionalism differ from the democratic and social values advocated by librarianship?

Disabilities:



Kate Deibel @metageeky

I suspect that I many a theses could be written about the tensions between disability and professionalism in any field. #critlib





@metageeky Invisible, visible, or both? #critlib





@VReadsBooks Yes.#critlib





@VReadsBooks But to add more. Visible disabilities are reknowned for the stigma/judgments people give them. #critlib





@VReadsBooks But invisible can creep in. A dyslexic person writes "messy" emails. My depression has me drink a lot of coke zeroes as comfort. #critlib



Defying stereotypes:



A2. I definitely do not play the "quiet librarian behind the desk" role ingrained in society. Be friendly. Be loud. Communicate. #critlib twitter.com/TheGnarrator/s...





A2: I think when you buck "librarian stereotypes" people can see you as "being unprofessional" #critlib





@TheGnarrator Curious about the pros of looking unprofessional in this context. #critlib





Jessica Schomberg

@schomj

Be civil, be quiet, be nice, be gentle and genteel...and be white, middle class with no noticeable disabilities while you're at it #critlib twitter.com/TheGnarrator/s...







@bembrarian

Yes. A sad and depressing yes. #critlib twitter.com/schomj/status/...





Abigail Phillips

@abigailleigh

@schomj unfortunately sometimes those invisible disabilities become very loud & obvious. Then you're unprofessional & a problem to hide. #critlib





Lauren Day @lcaitday

Yes! We are trying to bring in diverse students when most of our full time front facing staff aren't all that diverse. #critlib twitter.com/schomj/status/...





Kate Deibel @metageeky

@schomj And if you are going to be queer somehow, let it fall under proper queerness channels #critlib





So much this. I swear sometimes I try to be more visibly subversively queer just as big FU to this pseudo queer acceptance in libs #critlib twitter.com/metageeky/stat...



6 MONTHS AGO



Jennifer Vinopal @jvinopal

@mchris4duke Right, but then what kind of privilege does one have to have in order to do that, big middle finger to the establishment? #critlib



6 MONTHS AGO



Jennifer Vinopal

@jvinopal

@mchris4duke Also the responsibility of having the privilege: for whom do we raise that middle finger and how to do it to make positive change #critlib



6 MONTHS AGO



Librarian @klmccook

@jvinopal @mchris4duke UNIONIZE #critlib



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Librarian @klmccook

UNION LIBRARY WORKERS #critlib unionlibraryworkers.blogspot.com



6 MONTHS AGO



Kate Deibel @metageeky

@jvinopal @mchris4duke A lot. I've taken a lot of fire for being open about having depression. But as I can gain more job stability, I keep it up. #critlib



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Power relations:



A2. Professionalism has an inherent hierarchy, yeah? So there'll always be tension with egalitarian social values #critlib twitter.com/TheGnarrator/s...





Laura Braunstein @laurabrarian

A2 exactly. Professionalism is on one level a set of coded behaviors in an organization: who belongs, who doesn't #critlib twitter.com/schomj/status/...





Kelly Thoreson aklthoreson

A2. "Professionalism" presents challenges in explicitly calling out white supremacy librarianship often upholds. #critlib





Emily Drabinski

@edrabinski

Late to #critlib, sitting on a delayed train! Professionalism gets higher salaries for some workers, produces inequality for others.



Unspoken norms:



Anastasia @chiuchiutrain

A2 #critlib I think it's where the UNspoken norms are that I hit the differing values. Like @Fobettarh says, there're often unspoken caveats





Max Bowman @maxgbowman

A2 Always feels like there's this hidden culture at every workplace I've been in, where some nebulous character trait is valued. #critlib





@maxgbowman Right & that can mask the potentially discriminatory framework of "cultural/institutional fit" #critlib



🏏 6 MONTHS AGO



Max Bowman @maxgbowman

A2 & I've only recently decided to stop trying to figure it out, & instead focus on my strengths, & build from there, #critlib



6 MONTHS AGO



Abigail Phillips

@abigailleigh

A2 Professionalism seems oddly codified but subjective. #critlib



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Anastasia @chiuchiutrain

A3 I think it creates loopholes in espoused values. It allows for those unspoken caveats like "unless your truth is uncomfortable" #critlib



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Inclusion and exclusion:



Anastasia @chiuchiutrain

A1 #critlib Anecdotally, how inclusion can be built into workplaces and services seems less talked about amongst catalogers I know



6 MONTHS AGO



Lisa Hinchliffe @lisalibrarian

Lisa, infolit lib+advisor to many LIS students at UIUC. Also, late to #critlib. Extremely worried how "not professional" is used to exclude.



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A2 "Professionalism" sets up an ingroup outgroup situation. You are either "professional" or you are not. But who decides? #critlib





@arellanover The professionals, of course. #critlib



Gender expectations:



Maureen @librarymaureen

IMO women that are called unprofessional in the workplace are often just not performing femininity to the expected extent #critlib



Corporate norms:



Lisa Hubbell @lisahubbell

A2. I think many definitions/expectations of professionalism come from corporate world, carry into mgmt in other sectors. # critlib





Carrie Wade @TheGnarrator

Things like "being a team player" and "dressing for success" and a million other platitutdes #critlib twitter.com/lisahubbell/st...





Lisa Hinchliffe @lisalibrarian

@TheGnarrator Often it seems these only come into play to criticize. Done instead of providing clear direction on goals + performance feedback? #critlib



Q3. What are ways that professionalism is oppressive?



Carrie Wade @TheGnarrator

Q3. What are ways that professionalism is oppressive? #critlib (we've already covered this some, but lets dig deeper)



6 MONTHS AGO

Oppressive?



Virginia Lee @VReadsBooks

A3 #critlib I think oppressive is a...strong word for something like professionalism, but looking at your answers I c where ur coming from



6 MONTHS AGO



Virginia Lee @VReadsBooks

Could be I just don't have enough experience to really say #critlib



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Whiteness:



V. Arellano Douglas

@arellanover

A2 Piggybacking on @abigailleigh: B/c professionalism is subjective it makes it easier to create very white libraries #critlib



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V. Arellano Douglas @arellanover

@abigailleigh Ack, I mean A3! Also I've seen professionalism dictate civility discourse at its worst. #critlib





@arellanover #critlib there is lots of inequality/racism defining professional dress or hairstyles: who decides & based on what culture's parameters?





Kelly Thoreson @klthoreson

Q3. Professionalism is often code for male, white, straight- and cis-presenting, able. Keeps ppl who don't fit these categories \mathbb{P} #critlib





⊟ Greg ■ Bem □

@bembrarian

@k_swickard @arellanover Thankfully live in Seattle and see all manner of styles; but have been within 2 hours where it's homogeneous, sterilized, white. #critlib



Sameness:



Max Bowman @maxgbowman

A3 Whatever professionalism is, whatever def you adhere to, it always values sameness. It values policy. It values rules. #critlib





Jennifer Vinopal

@jvinopa

Q3 Used as a cudgel against those who don't neatly fit into dominant culture or call it into question. #critlib





🔁 Greg 💻 Bem 🗒

@bembrarian

@maxgbowman Can there be an "anti-professionalism" that values difference and uniqueness and equity? #critlib





A3 There is a price to pay, even if it's just exhaustion, from performing professionalism in a way that is outside your org's norm #critlib



6 MONTHS AGO



Laura Braunstein @laurabrarian

A3 yes: conformity to dominant professional culture. Devalues change and progress. #critlib twitter.com/maxgbowman/sta...



6 MONTHS AGO



Lisa Hubbell @lisahubbell

@maxgbowman A3. Often. But I've worked in places that value policy & still encourage staff to be themselves. Driven by mission more than rules. #critlib



🍧 6 MONTHS AGO



angry straponette 🍆

@brinepond

Hot take: "professionalism" is more often than not used as a cudgel to stifle the marginalized #critlib



6 MONTHS AGO

"Professional" masks "worker"



Emily Drabinski @edrabinski

Sometimes "professional" masks "worker," which can make labor organizing harder. #critlib twitter.com/thegnarrator/s...



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V. Arellano Douglas

@arellanover

@edrabinski A3 Yes! The idea that a "professional" is more than just a "mere laborer/worker" is used to wring us dry #critlib





@edrabinski A3 It's the whole "we do it bc we love it" bullshit. It's a profession! It should mean more to you than just a paycheck! #critlib





V. Arellano Douglas @arellanover

@edrabinski A3 ...well yeah, but that paycheck also helps me eat/pay med bills/live #critlib



Physical and emotional performance:



Jessica Schomberg

@schomj

A3. Does your library expect employees to be physically present, clean smelling, smiling, from early morning to night? #critlib twitter.com/TheGnarrator/s...





Virginia Lee @VReadsBooks

@schomj I don't think the first two are asking too much. Smiling the whole time is just unrealistic #critlib





Jessica Schomberg

@schomj

A3. Does your library expect passion, enthusiasm, constant positive engagement, travel, unpaid research/writing? #critlib





Jessica Schomberg

aschom

A3. Will your library support you when you try to so All The Things, burn out, hey depression!, and can't produce like you used to? #critlib





A3. Or will your coworkers start saying that you're incompetent and unpleasant and use that to force you out? #critlib



6 MONTHS AGO

@schomj if your library won't then the admin above them definitely won't #critlib pic.twitter.com/95N68jtK9H



CARRIE WADE @THEGNARRATOR - 6 MONTHS AGO



Jessica Schomberg @schomj

A3. I've been through this (have rebounded from the worst but there was a worst). Unions > professionalism any day #critlib



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Privilege of knowing and/or breaking the rules:



A3. What is the literacy of professionalism? What's the language? Do you know it automatically? Thinking about privilege. #critlib twitter.com/TheGnarrator/s...





Anastasia @chiuchiutrain

Root of why the "buck the stereotype" trend bugs me. Who can afford the privilege of "being unprofessional?" Not most libs of color #critlib twitter.com/TheGnarrator/s...



🏏 6 MONTHS AGO



Lisa Hubbell @lisahubbell

@chiuchiutrain It has been on my mind that knowing the rules and norms, and bending them, are privileges. #critlib



6 MONTHS AGO



V. Arellano Douglas

@arellanover

@bembrarian A3 I feel this. There is so much that feels foreign if you are not white, middle to upper middle class. #critlib



6 MONTHS AGO



🚝 Greg 💻 Bem 🖺

@bembrarian

@arellanover Another hurdle, another wall to climb over for POC. One that I wish I could identify better and respond to more directly. #critlib



6 MONTHS AGO



Abigail Phillips

@abigailleigh

A3 It's almost as if you must know what it means to be professional before you even enter "the profession". How do you learn? #critlib



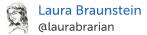
6 MONTHS AGO



🚝 Greg 💻 Bem 🖺

@abigailleigh Movies. Shows. Parents. Public and private school. Trickle, trickle, trickle. #critlib





@bembrarian A3 some are "professionally literate" & privileged to navigate org culture; many aren't & we fail them, lose their contributions #critlib



6 MONTHS AGO

Dressing the part:



Lisa Hubbell @lisahubbell

A3. Pressure to "dress for the job you want" isn't tenable w/o salary that supports it. Hard on job seekers, PT workers. #critlib



6 MONTHS AGO



Matt Upson

@thunderbrarian

A3 I've seen a lot of "they don't dress professionally" as a lead-in for criticism about someone's lack of drive or goals #critlib



6 MONTHS AGO

"Quirky" label:



Lisa Hinchliffe @lisalibrarian

@TheGnarrator a twist on this ... when the non-conforming to professional is make a "mascot" like person ... the "quirky one" #critlib



🍧 6 MONTHS AGO



Laura Braunstein

@laurabrarian

right, like the Manic Pixie Dream Librarian #critlib twitter.com/lisalibrarian/...



6 MONTHS AGO



Lisa Hinchliffe @lisalibrarian

@TheGnarrator "fetishized" is the word I couldn't think of! #critlib





A4B amplify nonconformity. Cultivate a "yes and" attitude (from improv) w/out fetishizing or marginalizing quirkiness #critlib twitter.com/thegnarrator/s...





Kelly Thoreson @klthoreson

@laurabrarian Yo we for real do improv workshops during staff days at my lib.





Laura Braunstein @laurabrarian

@klthoreson yo that totally rocks please come to my library! #critlib





Stephanie @sfabba

@klthoreson @laurabrarian Interesting! (And terrifying. Are people allowed to not do that or are they then "unprofessional" for not participating?) #critlib





Kelly Thoreson

@klthoreson

@sfabba @laurabrarian "Professional" also favours "extrovert". And not saying no. #critlib



Who is included/excluded:



Maura Smale @mauraweb

A3 Also who gets to know what? Is information shared differently with "professionals" and "staff"? #critlib





@mauraweb Ooohhh good question. In my experience this is def the case. #critlib





Kelly Swickard @k_swickard

@mauraweb yes we have that problem, trying to fix it, there is definitely an "us" vs "them" #critlib



6 MONTHS AGO



Patricia Hswe @pmhswe

@TheGnarrator A3: Who *gets* to be professional? That not everyone in an organization might not be considered "of the profession" is oppressive. #critlib



6 MONTHS AGO



Carrie Wade @TheGnarrator

@arellanover @mauraweb I have seen cases where certain people are intentionally left out of meetings. It's not something I practice though #critlib



🍧 6 MONTHS AGO



Kelly Swickard @k_swickard

@mauraweb as cataloger, work w tech srvcs staff > other librarians, often treated differently in liminal space of that, though librarian #critlib



6 MONTHS AGO



Maura Smale @mauraweb

@TheGnarrator @arellanover Yes, me too -- I try very hard to let everyone know everything (within confidentiality), try not to assume interest. #critlib





@TheGnarrator @arellanover @mauraweb Ugh, the "game of meetings" is one that it seems most people play, and def reinforces hierarchies. #critlib





My experience too, email can't be the only way to share info. #critlib twitter.com/KGWIlkins1/sta...



Literature on professionalism:



Librarian @klmccook

Literature of "professionalism" is vast and other fields, like MLA, grapple: mla.org/Publications/J... #critlib





Emily Drabinski @edrabinski

I wrote this about professionalism. It's a "core library value" according to ALA. #critlib digitalcommons.liu.edu/brooklyn_libfa...





Librarian @klmccook

See how others define? Engineers: Performed for the benefit of others in an ethical manner. ranger.uta.edu/ \sim carroll/cse43... #critlib





Kate Deibel @metageeky

@klmccook Yeah, if only those fields actually pay attention to those professional bodies. My time in CS suggests not really. #critlib





@klmccook I've had some rather depressing conversations about the ACM code of ethics.



6 MONTHS AGO

Sexism:

Co-authored with

quotation from an e-mail I recently received about the death of a colleague

She was absolutely stunned when she received the book back from the publisher with his name printed on the cover. Contending with such sexism (certainly the norm then), and rising above it, as a professional woman in several fields, is just one more example of her skill, wisdom, and grace.

This.

In 2014.

We told each other.

It was all part of professional behavior.

@TheGnarrator When professionalism = enculturation it is toxic. I wrote this poem after a lib listserv discussion. Still makes me angry. #critlib pic.twitter.com/0V9B8MqsbT



TALYTR @TLTROUP - 6 MONTHS AGO



talytr @tltroup

@TheGnarrator How many read that line about a senior colleague's "professionalism" & internalized "contesting sexism isn't professional" That's culture.



6 MONTHS AGO



Lisa Hinchliffe @lisalibrarian

@tltroup @TheGnarrator this just made me physically sick to my stomach. bc, yes.



🏏 6 MONTHS AGO

Q4. How can we cultivate acceptance of different attitudes towards professionalism/redefine professionalism to be more inclusive and accommodating of different experiences/identities?



Max Bowman @maxgbowman

I think I feel a bit too pessimistic tonight to even attempt an answer to Q4. #critlib I'm glad others are not!



🏏 6 MONTHS AGO

Inclusion:



Kate Deibel

@metageeky

A4 My new job is about addressing inclusion in the library. While my focus will be mostly on accessibility and patron access, I... #critlib



🍧 6 MONTHS AGO



Kate Deibel

@metageeky

intend to dedicate some time to inclusion among library staff because we count too #critlib



🍧 6 MONTHS AGO



V. Arellano Douglas

@arellanover

A4 Dedicating time to come to a SHARED agreement of workplace responsibilities and values. Including everyone, not just libs #critlib



🏏 6 MONTHS AGO



Kelly Swickard

@k_swickard

@arellanover amen to this, SHARED & COMMUNICATED not just implied that some staff person will do it, all parts of the library are important #critlib



6 MONTHS AGO

Define and push back on "professionalism":



A4A: Maybe if professionalism is talked about, differences are acknwoledged, equity principles reinforced within/outside department #critlib twitter.com/TheGnarrator/s...





A4 Those of us who can do so should push back/probe when we hear talk abt "professionalism." Ask: what specifically do you mean? #critlib





I ask my peers to definitely remind me about this. I'm being empowered to ask that question and push back. Help me do it. #critlib twitter.com/jvinopal/statu...





I'm working on techniques for calling people in on all sorts of stuff. & reminding how certain concepts used against ppl #critlib +





For example: critiquing tone of voice = tone policing. #critlib





A4 #critlib Maybe talk to people in the community? See what they're like and get their perspective on what professional means, y'know?





@VReadsBooks I wonder how many folks in the community would respond with white librarian stereotypes, but it's totally worth a shot! #critlib





Virginia Lee @VReadsBooks

@bembrarian True, especially if every other "professional" standard in the community adheres to those as well! #critlib



6 MONTHS AGO



Abigail Phillips

@abigailleigh

A4 Early in my career I had no idea what professionalism meant. Not talked about at home. I learned through failing to be the norm. #critlib



🍧 6 MONTHS AGO



Patricia Hswe

@pmhswe

A4: Be flexible w/ definition of professionalism, which should entail thinking critically abt it & understanding it's problematic. #critlib twitter.com/TheGnarrator/s...



🍧 6 MONTHS AGO



Max Bowman @maxgbowman

You know what I think... I think insecurity is toxic. If your professionalism is different from mine (& I bet it is), that's okay! #critlib



6 MONTHS AGO



Paul Jewell @pdjewell

A4 Librarians aren't amateurs: just show clients/citizens you know your stuff-double prizes if you end up being called professional #critlib



6 MONTHS AGO

Define and push back on "unprofessional":



A4 I'm stuck @ "interrogate yourself when you think 'unprofessional," am bad at teaching others. Interested in what others do #critlib





@chiuchiutrain Do you mean when you think "unprofessional" of others? #critlib





@chiuchiutrain Like, question yourself about why you jumped to that conclusion? #critlib





@chiuchiutrain If so, agree. Try to stop myself when I think all kinds of things & wonder: what was tt *really* about? What bias made me say that? #critlib



Acceptance:



A4a. Relax. Stop trying to control everything and everyone. #critlib twitter.com/TheGnarrator/s...



@schomj Are you implying that we are PEOPLE?!?!?! WWHHHHAAAAAAT? #critlib #pandexpressions pic.twitter.com/h5A9DQeOtQ V. ARELLANO DOUGLAS @ARELLANOVER · 6 MONTHS AGO



Carrie Wade @TheGnarrator

@schomj But how do we promote this to non-librarians/ignorant admins we have to work with and answer to? #critlib



6 MONTHS AGO



Jessica Schomberg @schomj

@TheGnarrator You can't control admins/other librarians. But being unionized provides more bargaining power to reach shares expectations #critlib



6 MONTHS AGO

Valuing differences:



robin margolis @poeticdoxa

A4: part of transforming professional to me is institutions approaching inclusion by valuing diverse work experience 1 #critlib





A4: more places want librans who can work w/ diverse communities, promote SJ but only if resume looks same as every other applicant #critlib





robin margolis @poeticdoxa

A4: ppl who can connect with new communities, practice radical empathy, bridge gaps usually won't have taken the same route 3 #critlib





Kelly Thoreson @klthoreson

A4. Training? I feel like more training on diversity and mental health can't hurt. would help staff understand each other better. #critlib





Paul Jewell apdjewell

A4 Stretch what people expect professional library staff look/act like—unite knowledge & friendly support 4 your library community #critlib



Q5. How do you represent yourself authentically in the workplace or as a job seeker while navigating organizational expectations?

Communication, openness, being oneself:



A5. I try to be kind, empathetic, sympathetic. But also curious. And critical with open lines of communication, friendliness. #critlib twitter.com/TheGnarrator/s...





A5: Not sure I know, except that I try to be true to myself & my values & proceed from there. TBH, length of time in a place helps. #critlib twitter.com/TheGnarrator/s...



6 MONTHS AGO



Max Bowman @maxgbowman

Q5 There is a significant amount of privilege in this answer, bc I've only sought jobs while already employed, but as person who, #critlib



6 MONTHS AGO



Max Bowman @maxgbowman

Identifies as queer & gender non-conforming, I've just stopped apologizing. Because what I was apologizing for was my existence. #critlib



6 MONTHS AGO



Max Bowman @maxgbowman

I'd always gone into interviews/jobs feeling like a burden (sometimes still do), but I try hard to view the knowledge that I bring #critlib



6 MONTHS AGO



Max Bowman @maxgbowman

as an asset. If for no other reason than being visible to our larger campus community. #critlib



6 MONTHS AGO

Dressing for job interviews:



Kate Deibel @metageeky

A5 All that I can think of is how much time I spent figuring out an interview outfit... I even went SHOE SHOPPING!!! #critlib



🏏 6 MONTHS AGO



One can debate how much of that is dress expectations for librarians/job candidates and gender role expectations with clothes #critlib



6 MONTHS AGO



Abigail Phillips @abigailleigh

@metageeky I once had a colleague and good friend criticize my interview outfit for being "unprofessional". Wait, what? #critlib



6 MONTHS AGO





@bembrarian

@abigailleigh @metageeky I'm curious what was unprofessional about it. One time I wore red shoes (OXFORDS, but the color of blood) and I think I was judged. #critlib



🍧 6 MONTHS AGO



Abigail Phillips @abigailleigh

@bembrarian @metageeky Her idea of professional dress is very blazer, dress pants, blouse. That's not me. I want to reflect who I am as much as I can. #critlib



🍧 6 MONTHS AGO



Abigail Phillips

@abigailleigh

I didn't even realize how how closely professionalism and clothing/appearance were tied but wow. #critlib



6 MONTHS AGO



Patricia Hswe @pmhswe

@metageeky Oh, the hours and hours that I have done the very same thing. It's torture. Both figuring out the outfit & shoe shopping! #critlib





@TheGnarrator A5 with great difficulty, esp if you don't have \$. tons of convos w LIS students re interviews on this, esp women. #critlib



6 MONTHS AGO



Lisa Hinchliffe @lisalibrarian

@TheGnarrator A5 think is especially hard applying for aclib jobs since so often there is a dinner night before. not 1 outfit but 2! #critlib



6 MONTHS AGO



Lisa Hubbell @lisahubbell

@abigailleigh @bembrarian @metageeky Yes. I've usually tried to second-guess dressing for interviews in ways that could fit in whether panel was dressed up or down. #critlib



🍧 6 MONTHS AGO



Lisa Hinchliffe @lisalibrarian

@TheGnarrator A5 plus, what is it ok to wear straight off the airplane when they pick you up? breaks my heart the pain students go thru w this. #critlib



6 MONTHS AGO



Lisa Hinchliffe @lisalibrarian

@TheGnarrator I've fought w HR on this. "we cannot take them there if we want to actually RECRUIT them to our lib" #critlib



6 MONTHS AGO



Carrie Wade @TheGnarrator

@lisalibrarian Changing in the airport bathroom is a thing I have done several times. #critlib



6 MONTHS AGO

How hiring institutions treat candidates:



A5 This is SO HARD to do when you are unemployed. Responsibility is on library to make candidates feel comfortable. #critlib





@arellanover Maybe should revisit this conversation in another #critlib chat on hiring committees?



Authenticity and pushing back as privileges:



Jessica Schomberg @schomj

A5. As a job seeker... if you're seeking out of want, go ahead and be you If you're seeking out of need, be enthusiastically fake #critlib twitter.com/TheGnarrator/s...





Jessica Schomberg

@schomj

A5. Authenticity is a privilege. And that sucks, but new people (esp lgbtq+ and disabled folks) -- be careful with your self! #critlib



A5. Also, feel free to ignore me. I'm not living your life #critlib pic.twitter.com/gniHt0eCF8

JESSICA SCHOMBERG @SCHOMJ · 6 MONTHS AGO

Patricia Hswe



Agreed. One way forward is to help colleagues, especially new to org, feel comfortable w/ being themselves. Foster authenticity. #critlib twitter.com/schomj/status/...





A5 So much of this is wrapped up with privilege: who has privilege to push back, to question cultural norms? #critlib

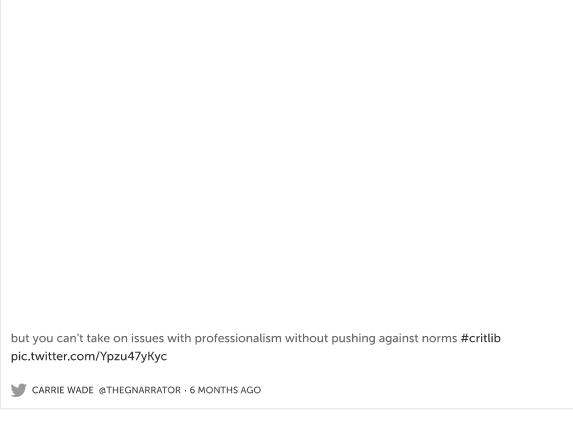




Carrie Wade @TheGnarrator

@jvinopal This is a really difficult thing--when you push back against norms you can be seen as "unprofessional" but you can't break down the issues 1







@TheGnarrator Yeah a catch-22. And it's takes privilege to also call attention to your calling out, which is a way to disarm defensive disagreement





A5 tried to type something similar for like 5 minutes (argh, brains), cosign \$\sqrt{100}\$ #critlib twitter.com/jvinopal/statu...





A5 #critlib Uhhhh, #uncomfortabletruths I kinda think I don't. I interview in whitewashed ways and wait till I see \$\$ to shift.





@chiuchiutrain #REALNESS #critlib





Kelly Thoreson @klthoreson

A5. Already said, but authenticity is a privilege. Those with priv should help make space for others to be authentic selves too. #critlib





Abigail Phillips @abigailleigh

@klthoreson That's very true. I realize how privileged I am even be able to attempt being authentic. #critlib



6 MONTHS AGO

Asking for help:



Lisa Hubbell @lisahubbell

A5. I've learned a lot from asking staff across the organization how they deal w situations that are emotional labor for me. #critlib



6 MONTHS AGO

Thanks for this chat:

OK, we're past time on #critlib! I need a volunteer to storify! Also, thanks for so much great convo and gifs! Any one have any plugs? pic.twitter.com/beemeCVW1u CARRIE WADE @THEGNARRATOR - 6 MONTHS AGO Patricia Hswe



@pmhswe

@TheGnarrator Many thanks for hosting tonight's #critlib chat! Really appreciated the questions and the responses.



6 MONTHS AGO



@TheGnarrator Thank you for hosting! I haven't been on #critlib since I started my new job. Looking forward to the next one.



6 MONTHS AGO



Maura Smale @mauraweb

Thanks for a great #critlib everyone and for awesome modding @TheGnarrator!





Kelly Thoreson @klthoreson

Thanks for moderating great #critlib chat @TheGnarrator, and to all participants. Always get inspo from these to \simegets \subseteq \sigma.



6 MONTHS AGO



V. Arellano Douglas

@arellanover

Thanks for a great chat tonight everyone and thanks to @TheGnarrator for moderating! #critlib



6 MONTHS AGO



Lisa Hubbell @lisahubbell

Great #critlib tonight, thanks to @TheGnarrator for challenging questions, and to all who shared on a rather itchy topic.



6 MONTHS AGO



Kelly Thoreson @klthoreson

@TheGnarrator Also, how PROFESSIONAL is it to thank people. #relevant #critlib (But seriously. Thank you.)



🍧 6 MONTHS AGO



Stephanie @sfabba

Hooray for #critlib. Thanks, all.



6 MONTHS AGO

Afterthoughts:



Helene Williams @bibliorogue

Sorry to have missed tonight's #critlib but so glad to read through the discussion: reflects some painful reality but also support--thanks!



🏏 6 MONTHS AGO



Andrew Preater

@preater

Catching up on some #critlib chat from last night. tbh the reading & qns made me expect more about 'the profession' than 'professionalism'.



6 MONTHS AGO



Andrew Preater

@preater

UK perspective is that it does seem possible to discuss LIS-as-profession and what that means eg. for ethics (hello @ijclark). #critlib

