

by Franny Gaede 7 months ago

# #critlib chat: net neutrality

This chat is based around net neutrality, primarily focusing on the context of recent governmental decisions/stances and organizational responses regarding net neutrality laws, with net neutrality literacy and net neutrality education being primary themes/talking points. The goal of this chat is to show what libraries are actively doing and thinking now, and what next steps are needed to follow-up on these issues.

For more information and a list of resources, visit [critlib.org/net-neutrality-...](http://critlib.org/net-neutrality-...)



**Greg Bem**  
@bembrarian

Hello #critlib! We'll be getting started with our #NetNeutrality conversation in 15 mins. More info here: [critlib.org/net-neutrality...](http://critlib.org/net-neutrality...)

 7 MONTHS AGO



**Franny Gaede**  
@mfgaede

Hi all & welcome to #critlib #NetNeutrality. I'm Franny, one of today's mods, here with @bembrarian. Let's get started with introductions!

 7 MONTHS AGO



**Franny Gaede**  
@mfgaede

If you would like to participate in today's #critlib chat but would prefer to do so anonymously, check out the relay [bit.ly/2vTaeq7](http://bit.ly/2vTaeq7)

 7 MONTHS AGO

## Introductions



**Curtis Tenney**  
@CurtisTenney

I'll be lurking in #CritLib #NetNeutrality today. very much looking forward to the convo

 7 MONTHS AGO



**Franny Gaede**

@mfgaede

Hi #critlib! I'm Franny Gaede, Scholarly Communication Librarian @ButlerLib in Indianapolis. I'm one of your moderators today. #intro

 7 MONTHS AGO



**Greg Bem**

@bembrarian

@mfgaede Greetings, #critlib! In addition to co-moderating today, I'm a faculty librarian at Lake Washington Institute of Technology!

 7 MONTHS AGO



**Kat Bell**

@katkimbell

Hey #critlib, I'm Kat from the DC-area. I grew up going to the ballet where @mfgaede works!

 7 MONTHS AGO



**Max Bowman**

@maxgbowman

I'll be lurking today #critlib #netneutrality looking forward to this conversation. Oh, and academic librarian in Virginia 🙋♂️

 7 MONTHS AGO



**Jenna Freedman**

@zinelib

Hi there #NetNeutrality #critlib! I'm poking my head in and out of today's chat from Morningside Heights, NYC. Office temp: scarf & hat.

 7 MONTHS AGO



**Kate Kitchens**

@Infinity\_Dots

I'm Kate: reference & instruction librarian at University of Dubuque in majestic Iowa. Mostly lurking today Thanks for moderating! #critlib

 7 MONTHS AGO



**LLAMA New Pros**  
@LLAMA\_NewPros

.@kittyBBQ here tweeting for LLAMA New Professionals Community of Practice. We help stdnts & newbies gain ldrshp&mgmt skills #critlib [twitter.com/mfgaede/status...](https://twitter.com/mfgaede/status...)

 7 MONTHS AGO



**Lisa Hubbell**  
@lisahubbell

Hi #critlib Academic librarian in California.

 7 MONTHS AGO



**Diana Bowers-Smith**  
@infomartian

Hi #critlib! Diana at Brooklyn Public Library lurking on today's #NetNeutrality chat.

 7 MONTHS AGO



**Teresa Schultz**  
@tschultz0

Hey, I'm Teresa, scholarly communication librarian at UNR. Likely lurking. #critlib

 7 MONTHS AGO



**Meghan Dowell**  
@librarianmegs

Hi #NetNeutrality #critlib! I'm an academic librarian who will be popping in and out of today's chat.

 7 MONTHS AGO



**Zoe Fisher**  
@zoh\_zoh

Hello from Denver, #critlib! I'm Zoe, a redheaded academic librarian currently observing my last day as a 30-year-old.

 7 MONTHS AGO



**liz chenevey**  
@gnomadlibrarian

Hi #critlib! I'm the Outreach Coordinator at an academic lib in VA. Mainly lurking & learning today!

7 MONTHS AGO



**Olivia Maclsaac**  
@olgrmac

Hi #critlib! I'm Olivia, Scholarly Communication Associate @ButlerLib! I'll be lurking during today's chat on #NetNeutrality

7 MONTHS AGO

## Q1. How does net neutrality relate to equity and how is it a social justice issue?



**Greg Bem**  
@bembrarian

A note for new #critlib folks, please use the prefix A1, A2, etc when responding to the questions! We'll get started with Q1 in a moment.

7 MONTHS AGO



**Greg Bem**  
@bembrarian

Here we go! Q1. How does net neutrality relate to equity and how is it a social justice issue? #critlib

7 MONTHS AGO



**Zoe Fisher**  
@zoh\_zoh

A1 bc no one should be relegated to re-living that scene in "Hackers" where they marvel at a 28.8bps modem #critlib

7 MONTHS AGO



**Zoe Fisher**  
@zoh\_zoh

A1 on a more serious note, Internet-based info whether it's cat videos or recipes or Twitter should be equally available to folks. #critlib

7 MONTHS AGO



**Kat Bell**  
@katkimbell

A1 [#netneutrality](#) ensures equal treatment of all internet content, ISPs can't slow/increase speeds just cause [#critlib](#)

7 MONTHS AGO



**Greg Bem**  
@bembrarian

A1. Personally I'm concerned w/ the issue of access, and how that connects to literacy. Throttle speeds, charge more = less access [#critlib](#) [twitter.com/bembrarian/sta...](https://twitter.com/bembrarian/status...)

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

A1 When ISPs start interfering w connections to content, that becomes an uncomfortable proposition. Who chooses? What's privileged? [#critlib](#)

7 MONTHS AGO



**Kate Kitchens**  
@Infinity\_Dots

A1 It provides another outlet for corrupt people in power to widen the opportunity gap [#critlib](#) [#NetNeutrality](#)

7 MONTHS AGO



**LLAMA New Pros**  
@LLAMA\_NewPros

A1: Access to info should be available to everyone. Limiting internet is like limiting book access. Knowledge is power [#critlib](#) ~[@kittyBBQ](#)

7 MONTHS AGO



**LLAMA New Pros**  
@LLAMA\_NewPros

A1 continued: Charging for faster speeds leave those in poverty unable to "google that" to solve easy probs like those w/ \$ can [#critlib](#)

7 MONTHS AGO



**Zoe Fisher**  
@zoh\_zoh

A1 I'm not always on board with ALA statements, but this connects [#netneutrality](#) to intellectual freedom. [#critlib ala.org/advocacy/telec...](#)

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

A1 If we end up subscribing to tiers of Internet like cable, how do those tiers get established? Opaque processes driven by \$\$ [#critlib](#)

7 MONTHS AGO



**Greg Bem**   
@bembrarian

There are already issues of slow speeds, monopolization of networks/infrastructure with ISPs, and restriction on content. [#critlib](#)

7 MONTHS AGO



**Curtis Tenney**  
@CurtisTenney

A1 - [#NetNeutrality](#) is essential for greater equity and successes in social justice, especially in FAIR access [#critlib](#)

7 MONTHS AGO



**Diana Bowers-Smith**  
@infomartian

A1 Lack of [#NetNeutrality](#) stifles innovation. not only blocks access to certain content/services but prevents their creation [#critlib](#)

7 MONTHS AGO



**Greg Bem**   
@bembrarian

[@infomartian](#) Agreed. Creativity is at a very good space right now with so many platforms available for creating content. They are all at risk. [#critlib](#)

7 MONTHS AGO



**Meghan Dowell**  
@librarianmegs

A1: the cost of internet is high enough (even from pub. libs) increasing fees or privileging information prevents equitable access #critlib

 7 MONTHS AGO



**Franny Gaede**  
@mfgaede

@librarianmegs Important point! "Free" has hidden costs.

 7 MONTHS AGO



**Franny Gaede**  
@mfgaede

A1 We already have a major problems w a broadband gap, add in artificial throttling? Yikes #critlib

 7 MONTHS AGO



**Greg Bem**    
@bembrarian

Smart throttling, algorithmic assessment of use. All very dystopian. A1 #critlib  
[twitter.com/mfgaede/status...](https://twitter.com/mfgaede/status...)

 7 MONTHS AGO



**Diana Bowers-Smith**  
@infomartian

A1 Without #NetNeutrality, big corporations are favored, and the digital divide will only increase. #critlib

 7 MONTHS AGO



**Greg Bem**    
@bembrarian

This could easily become a norm that extends to our vendors . . . different packages from ProQuest, for example, based on speed. #critlib [twitter.com/LLAMA\\_NewPros/...](https://twitter.com/LLAMA_NewPros/...)

 7 MONTHS AGO



**Curtis Tenney**  
@CurtisTenney

A1 - The Internet Should not Have Defined Lanes of Access [#NetNeutrality](#) [#critlib](#)

7 MONTHS AGO



**Violet Fox**  
@violetbfox

[#critlib](#) A1. [#NetNeutrality](#) battle continues fight against corporate media conglomeration. Addresses right to control who tells your story.

7 MONTHS AGO



**Greg Bem**  
@bembrarian

I imagine who becomes newly silenced, who becomes further silenced thru a systemic abandonment of access [#critlib](#) [twitter.com/violetbfox/sta...](https://twitter.com/violetbfox/status/1000000000000000000)

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

A1 This is a future we need to work to prevent: [jointhefastlane.com](http://jointhefastlane.com) [#critlib](#)

7 MONTHS AGO



**LLAMA New Pros**  
@LLAMA\_NewPros

[@mfgaede](#) That website is scary. [#critlib](#)

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

A1 And we know this will come packaged as consumer convenience, save on content/speed/bandwidth you're not using [#critlib](#)

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

See Comcast, "net neutrality supporters": [corporate.comcast.com/comcast-voices...](http://corporate.comcast.com/comcast-voices...)

7 MONTHS AGO





**Diana Bowers-Smith**  
@infomartian

@mfgaede "premium, curated experience"=elitist, expensive, and inaccessible to most. #critlib  
#NetNeutrality

7 MONTHS AGO

## Q2. What is/should be libraries/library workers' role(s) in the conversation about net neutrality?



**Greg Bem**  
@bembrarian

Let's continue with Q2! What is/should be libraries/library workers' role(s) in the conversation about net neutrality? #critlib

7 MONTHS AGO



**LLAMA New Pros**  
@LLAMA\_NewPros

A2: Closest to home & on daily basis is to make it easy for the public to use a computer with internet access or access the wifi. #critlib

7 MONTHS AGO



**Greg Bem**  
@bembrarian

@LLAMA\_NewPros This is important. I also think we should be very open about #NetNeutrality issues, including any incoming connectivity changes. #critlib

7 MONTHS AGO



**Greg Bem**  
@bembrarian

@LLAMA\_NewPros Establishing a convo with IT so you get updates as they get updates. Otherwise, you might not know when "it" happens. #critlib

7 MONTHS AGO



**Violet Fox**  
@violetbfox

#critlib A2. Education, of course. Putting the issue in context so people understand what is at stake and how it affects them.

 7 MONTHS AGO



**Violet Fox**  
@violetbfox

#critlib A2 (cont). And how net neutrality affects us! Changes will affect GLAM ability to provide access to cultural heritage.

 7 MONTHS AGO



**Diana Bowers-Smith**  
@infomartian

A2 On a basic level, information. Educate patrons abt the issue. Communicate how they can make their voices heard. #critlib #NetNeutrality [twitter.com/bembrarian/sta...](https://twitter.com/bembrarian/status/1000000000000000000)

 7 MONTHS AGO



**Kat Bell**  
@katkimbell

A2 Understand how #netneutrality is linked to access to information, help educate our communities, and advocate for equality #critlib

 7 MONTHS AGO



**Diana Bowers-Smith**  
@infomartian

A2 We should also be making our voices heard. Advocate, organize, protest, petition. #critlib #NetNeutrality

 7 MONTHS AGO



**Greg Bem**    
@bembrarian

@infomartian A2 Further evidence that librarians cannot be neutral? #critlib

 7 MONTHS AGO



**Diana Bowers-Smith**  
@infomartian

absolutely. [#critlib](#) [twitter.com/bembrarian/sta...](#)

7 MONTHS AGO



**Curtis Tenney**  
@CurtisTenney

A2 - Advocate for [#NetNeutrality](#) Information Professionals have a privileged role to articulate and champion [#critlib](#)

7 MONTHS AGO



**Diana Bowers-Smith**  
@infomartian

yes. and an understanding of privilege and how it functions is also key to this conversation. [#critlib](#) [#NetNeutrality](#) [twitter.com/CurtisTenney/s...](#)

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

A2 Lots of jargon tied up in [#NetNeutrality](#) discussions, need to decode and make relevant to all. Because it is relevant to all. [#critlib](#)

7 MONTHS AGO



**Greg Bem**   
@bembrarian

[@mfgaede](#) This reminds me of Chinese students I taught last quarter, who were very well informed about access issues in China. [#critlib](#)

7 MONTHS AGO



**Zoe Fisher**  
@zoh\_zoh

A2 as an [#infolet](#) librarian, I think it's important to teach abt \*information\* (including the Internet!) -- not just lib resources. [#critlib](#)

7 MONTHS AGO



**Zoe Fisher**  
@zoh\_zoh

A2 so for me, #NetNeutrality is an #infolit topic as well--students need to understand how the Internet works in order to use it. #critlib

 7 MONTHS AGO



**Greg Bem**  
@bembrarian

@zoh\_zoh Do you pull Internet/communications policy/governance into your instruction? If so, I'd love to know more! #critlib

 7 MONTHS AGO



**Zoe Fisher**  
@zoh\_zoh

@bembrarian I haven't done so recently--most of my in-class convos have been focused on how Google works and algorithm bias. Always more to do! #critlib

 7 MONTHS AGO



**Franny Gaede**  
@mfgaede

@zoh\_zoh Yes! So important! Love to have discussions about how search engines work and return results. Understanding processes at the core.

 7 MONTHS AGO



**Greg Bem**  
@bembrarian

@zoh\_zoh That is a start! It might be cool to deconstruct the ISP your school uses, to your students, focusing on bandwidth, etc. #critlib

 7 MONTHS AGO



**Franny Gaede**  
@mfgaede

A2 I'm interested in connecting to discussions about algorithmic neutrality - different kinds of infrastructure, but similar issues #critlib

 7 MONTHS AGO



**Jenna Freedman**  
@zinelib

"Neutrality." lol [twitter.com/mfgaede/status...](https://twitter.com/mfgaede/status...)

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

[@zinelib](https://twitter.com/zinelib) I feel like a day doesn't go by when I don't rec [@mreidsma](https://twitter.com/mreidsma)'s [matthew.reidsrow.com/articles/173](https://matthew.reidsrow.com/articles/173) & [@safiyanoble](https://twitter.com/safiyanoble)'s amazing work! Can't wait for her book

7 MONTHS AGO



**Violet Fox**  
@violetbfox

[@mfgaede](https://twitter.com/mfgaede) Terminology there is a challenge. Striving to point out algorithms will never be neutral, but fighting for ideal of net neutrality. [#critlib](https://twitter.com/critlib)

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

[@violetbfox](https://twitter.com/violetbfox) Yes! & didn't mean to imply algorithms are neutral -- but another kind of infrastructure affected by issues of privilege & justice

7 MONTHS AGO



**Greg Bem**  
@bembrarian

[@violetbfox](https://twitter.com/violetbfox) [@mfgaede](https://twitter.com/mfgaede) Sadly, chillingly, makes me think of the next line of librarians, who will be trained in AI/algorithms. Will they stay neutral? [#critlib](https://twitter.com/critlib)

7 MONTHS AGO

**Q3. What are effective resources for exploring/explaining net neutrality that have you have successfully shared in your library?**



**Greg Bem**  
@bembrarian

Q3. What are effective resources for exploring/explaining net neutrality that have you have successfully shared in your library? [#critlib](https://twitter.com/critlib)

7 MONTHS AGO



**Zoe Fisher**  
@zoh\_zoh

A3 I'll be honest that I don't have a good answer here-I feel like I really fumble in my explanation sometimes. Love to hear ideas! [#critlib](#)

7 MONTHS AGO



**LLAMA New Pros**  
@LLAMA\_NewPros

I'm finding myself in this same camp. Also open to ideas! [#critlib](#)  
[twitter.com/zoh\\_zoh/status...](https://twitter.com/zoh_zoh/status...)

7 MONTHS AGO



**Greg Bem**   
@bembrarian

A3. I wonder about LibGuides, the digital items linked on the [#critlib](#) site, and handouts--what's most effective? [twitter.com/bembrarian/sta...](https://twitter.com/bembrarian/sta...)

7 MONTHS AGO



**Curtis Tenney**  
@CurtisTenney

A3 - No specifics here, but I suspect exploring issues in ways that are relevant/timely and participatory [#NetNeutrality](#) [#critlib](#)

7 MONTHS AGO



**Diana Bowers-Smith**  
@infomartian

A3 I can't say much on this but want to give a shoutout to [@InfAgit](#) and the great workshops and programs at the [@BKLYN\\_IC](#) [#critlib](#)

7 MONTHS AGO



**Greg Bem**   
@bembrarian

[@infomartian](#) [@InfAgit](#) [@BKLYN\\_IC](#) Oh, thanks for the shout! [@InfAgit](#), do you have open materials on your workshops/programs? Would love to adapt. [#critlib](#)

7 MONTHS AGO



**Franny Gaede**

@mfgaede

A3 The website I linked earlier ([jointhefastlane.com](http://jointhefastlane.com)) gets the point across chillingly to anyone who's paid a cable bill #critlib



7 MONTHS AGO



**Alex Gil**

@elotroalex

@bembrarian A3: at our Studio we usually rely on @mozilla for net neutrality and a host of other issues #critlib



7 MONTHS AGO



**Greg Bem**

@bembrarian

@elotroalex @mozilla @mozilla is great. A lot of my school's students intentionally use Firefox because of Mozilla's commitments to this advocacy. #critlib



7 MONTHS AGO



**Alex Gil**

@elotroalex

@bembrarian @mozilla Absolutely. Here's a great place to start for folks new to @mozilla advocacy: [advocacy.mozilla.org/en-US](http://advocacy.mozilla.org/en-US) #critlib



7 MONTHS AGO



**Franny Gaede**

@mfgaede

I thought the Battle for the Net web hub did a good job bringing together resources for learning & advocacy [battleforthenet.com](http://battleforthenet.com) #critlib



7 MONTHS AGO



**Greg Bem**

@bembrarian

@mfgaede Yes! And it was certainly very popular a couple of weeks ago during the national digital protest. #critlib #netneutrality



7 MONTHS AGO



LLAMA New Pros  
@LLAMA\_NewPros

@mfgaede Thanks for this! #critlib

7 MONTHS AGO



Lisa Hubbell  
@lisahubbell

@CurtisTenney A3. John Oliver, Cory Doctorow & [eff.org](http://eff.org) are good resources. #NetNeutrality #critlib

7 MONTHS AGO

A3 Unlike the Vox video linked in chat resources, John Oliver's videos are long, but maybe my faves [youtube.com/watch?v=92vuuZ...](https://www.youtube.com/watch?v=92vuuZ...) #critlib

FRANNY GAEDE @MFGAEDE · 7 MONTHS AGO

Q4. How do you balance providing service, using patron data for better service, and protecting users' privacy?



Greg Bem  
@bembrarian

And onward to Q4! How do you balance providing service, using patron data for better service, and protecting users' privacy? #critlib

7 MONTHS AGO





**Violet Fox**  
@violetbfox

#critlib A4. Libraries don't do a good job of explaining why we're not as good as Amazon/other recommendation engines (i.e. b/c privacy). [twitter.com/bembrarian/sta...](https://twitter.com/bembrarian/status/1000000000000000000)

 7 MONTHS AGO



**Violet Fox**  
@violetbfox

I suspect users think we're just not very good at our jobs, when the reality is that we take their privacy very seriously. #critlib

 7 MONTHS AGO



 **Greg Bem**    
@bembrarian

@violetbfox A4 I agree. We could all be a lot more transparent about the systems, products, services, we use and how they work. #critlib

 7 MONTHS AGO



 **Greg Bem**    
@bembrarian

@violetbfox A4 (cont) We need to be open about how patron data informs decisions that are getting made, including subscriptions to the Internet #critlib

 7 MONTHS AGO



**Franny Gaede**  
@mfgaede

A4 #privacy & #netneutrality get linked together for me w FCC guidance impacting both - shifting control to ISPs/vendors #critlib

 7 MONTHS AGO



**LLAMA New Pros**  
@LLAMA\_NewPros

A4: I <3 data we use to improve services for patrons. Many patrons expect data to be collected, but an opt-out option would be nice #critlib

 7 MONTHS AGO



Greg Bem  
@bembrarian

@LLAMA\_NewPros I envision a world w/o #NetNeutrality where opting out would damage our capacity to have certain access. Data = power, perhaps? #critlib

7 MONTHS AGO



LLAMA New Pros  
@LLAMA\_NewPros

a4 cont: I think some patrons would prefer an opt-out option, but agree w/ @bembrarian that it can damage access #critlib

7 MONTHS AGO



Franny Gaede  
@mfgaede

A4 As a #scholcomm person, I run into this a lot with repository vs. ResearchGate. We're not here to make \$ on your personal data #critlib

7 MONTHS AGO



Alex Gil  
@elotroalex

A4: protect privacy 1st, then we worry about data. we have a 3 tiered system: green (open data), orange (let's talk) and red (no). #critlib

7 MONTHS AGO



Alex Gil  
@elotroalex

No automatic opt-in. That's a red no-no. #critlib

7 MONTHS AGO



Greg Bem  
@bembrarian

@elotroalex Sadly, I know that usage data does inform most of our systems (like Alma/Primo)-- might not be sensitive details, but UX-related. #critlib

7 MONTHS AGO



Alex Gil  
@elotroalex

@bembrarian It all started when we did The Library Project:  
[spatialinformationdesignlab.org/project\\_sites/...](http://spatialinformationdesignlab.org/project_sites/...) #critlib

 7 MONTHS AGO



Alex Gil  
@elotroalex

@bembrarian we do UX related stuff, as long as in the green or cleared the orange. but nothing with individual users checkouts. we burn those #critlib

 7 MONTHS AGO



Alex Gil  
@elotroalex

@bembrarian in other words, we keep totals and categorical usage, but no individual data #critlib | hope y'all keeping it clean like that elsewhere

 7 MONTHS AGO



Greg Bem  
@bembrarian

@elotroalex We anonymize loans too; however, can't prove it's not being taken off the cloud in other spots via the vendors. #conspiracytheory #critlib

 7 MONTHS AGO



Alex Gil  
@elotroalex

@bembrarian I bet a solid \$20 vendors are keeping ALL the data. #critlib

 7 MONTHS AGO



Alex Gil  
@elotroalex

@bembrarian vendors don't do ethical, they do legal (one hopes) and profits #critlib 100

 7 MONTHS AGO

@elotroalex @bembrarian ALL THE DATA. Sadly, you're probably right in majority of cases. #critlib  
pic.twitter.com/NXltdybMAs

 LLAMA NEW PROS @LLAMA\_NEWPROS · 7 MONTHS AGO



 Greg  Bem   
@bembrarian

@elotroalex If anything, the #NetNeutrality convo/story has raised questions of what the new face of \*legal\* will become. #critlib

 7 MONTHS AGO



Violet Fox  
@violetbfox

#critlib A4 OTOH, @mmkocher was telling me abt product that doesn't provide user stats--lib can't justify purchase w/out evidence of use.

 7 MONTHS AGO



 Greg  Bem   
@bembrarian

@violetbfox @mmkocher Exactly. And that will get even more grueling when throttling/tiers begin. #critlib

 7 MONTHS AGO



**Andrea Hansen**

oceaner@oceanuserroneous

#critlib [twitter.com/eff/status/887...](https://twitter.com/eff/status/887...)

 7 MONTHS AGO



**Franny Gaede**

@mfgaede

A4 This brings me back to @zoh\_zoh's talk the other day abt demonstrating value without violating privacy! [twitter.com/zoh\\_zoh/status...](https://twitter.com/zoh_zoh/status...) #critlib

 7 MONTHS AGO



**Christian Lauersen**

@clauersen

A4 100% transparency on how we use data and never ever break the rules #critlib

 7 MONTHS AGO



**Christian Lauersen**

@clauersen

A4 also even though we don't always are as good at telling why or how we use data it's an advantage to be non-for-profit org #critlib

 7 MONTHS AGO

**Q5. How is data valued at your library? Do you know what your vendors do with your data? Do these factors affect vendor choice?**



**Greg Bem**

@bembrarian

And Q5: How is data valued at your library? Do you know what your vendors do with your data? Do these factors affect vendor choice? #critlib

 7 MONTHS AGO



**Anonymous Critlib**

@CritLib\_anon

Q5 I wish my libr paid attention to how vendors collect patron data - had vendor brag abt access to individual user watch history #critlib

 7 MONTHS AGO



**LLAMA New Pros**  
@LLAMA\_NewPros

That's just gross. [#critlib](#) [twitter.com/CritLib\\_anon/s...](#)

7 MONTHS AGO



**Greg Bem**  
@bembrarian

[@CritLib\\_anon](#) A5 Maybe we'll get to a position requiring a Watchdog group for vendors, if one doesn't already exist in LITA/ALA/etc. [#critlib](#) [#privacy](#)

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

A5 I think about the AOL data dump and how even "anonymized" search data was traced back to individuals [en.wikipedia.org/wiki/AOL\\_searc...](#) [#critlib](#)

7 MONTHS AGO



**Violet Fox**  
@violetbfox

[#critlib](#) A4/A5. Check out ALA's Library Privacy Guidelines--great practical advice about posting policies, etc. [ala.org/advocacy/priva...](#)

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

A5 Back to Q2, I think we're in a privileged position as people who esp understand metadata to comment/advocate abt data collection [#critlib](#)

7 MONTHS AGO

## Farewells



**Franny Gaede**  
@mfgaede

Before y'all have to head out, wanted to put a call out for a Storify volunteer for today's chat! Is anyone interested? [#critlib](#)

7 MONTHS AGO



**Greg Bem**  
@bembrarian

@mfgaede A good time to shoutout the @duckduckgo privacy newsletter, which covers similar problems w/data, browsers [spreadprivacy.com/privacy-newsle...](https://spreadprivacy.com/privacy-newsle...) #critlib

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

We've hit our time for #critlib #NetNeutrality! Thank y'all so much for coming and for a great conversation.

7 MONTHS AGO



**Diana Bowers-Smith**  
@infomartian

I've got to sign off now. Thanks for the #NetNeutrality chat, #critlib!

7 MONTHS AGO



**Christian Lauersen**  
@clauersen

Hi all, fab #critlib chat and thx for moderating @bembrarian et al. Running a calendar on library related chats: [christianlauersen.net/library-twitte...](https://christianlauersen.net/library-twitte...)

7 MONTHS AGO



**Christian Lauersen**  
@clauersen

@bembrarian @mfgaede Pls ping me if I miss any #critlib chats there or if you got chat details up on your site I can link to

7 MONTHS AGO



**Franny Gaede**  
@mfgaede

@clauersen @bembrarian More information & resources available on the #critlib site, as well as upcoming chats [critlib.org/net-neutrality...](https://critlib.org/net-neutrality...)

7 MONTHS AGO



**LLAMA New Pros**

@LLAMA\_NewPros

Much thanks to today's #critlib mods @mfgaede & @bembrarian! Leaving with some great resources.



7 MONTHS AGO



**Franny Gaede**

@mfgaede

@LLAMA\_NewPros @bembrarian Thanks so much for coming out and for your wonderful contributions! #critlib



7 MONTHS AGO



**Violet Fox**

@violetbfox

@mfgaede Thanks @mfgaede & @bembrarian! Grateful for the excellent resource list--I learned a lot this week about why this is so important. #critlib



7 MONTHS AGO



**Greg Bem**

@bembrarian


It's been a pleasure, #critlib. Please don't hesitate to keep conversing past the hour. Let's push things forward! [twitter.com/mfgaede/status...](https://twitter.com/mfgaede/status...)



7 MONTHS AGO



Opinions voiced in today's #critlib chat were that of @kittyBBQ! Hope to be part of more discussion in the future. Thanks y'all! [pic.twitter.com/NMOVdbFizL](https://pic.twitter.com/NMOVdbFizL)

 LLAMA NEW PROS @LLAMA\_NEWPROS · 7 MONTHS AGO