# 2016/08/23 #critlib chat: Wikipedia & #critlib

Storify of the #critlib chat from 8/23/2016 on Wikipedia & #critlib, moderated by @oksveta, @fiiidget and @nora\_almeida. For more information about #critlib, including past & future chats, see http://critlib.org

[Borrowing from <u>@oksveta</u>'s disclaimer: I attempted to include all of the relevant tweets from the chat and put them together. Retweets, favorites, & tweets without the hashtag are omitted on purpose. Misreadings and all other mistakes are all my own.]

# Readings

McCook, K. D. L. P. (2014). <u>Librarians as Wikipedians: From library history to "Librarianship and Human Rights"</u> (pdf). Progressive Librarian, 42, 61-81.



S. E. Hackney @fiiidget

<1hr til #critlib + #Wikipedia, Qs & readings here: critlib.org/wikipedia-crit... & relevant new piece by @bfister here: insidehighered.com/blogs/library-...



# Introductions!



S. E. Hackney @fiiidget

OK, #critlib! Tonight we're talking about #Wikipedia & LIS! But let's start with intros: I'm Sarah, an LIS PhD student co-modding w @oksveta





S. E. Hackney @fiiidget

I'll have the first 2 Qs, and @oksveta will do the final 3, but you can see them all at critlib.org/wikipedia-crit... #critlib





# Gina Shelton @ginamshelton

Hi! Gina from NY. Academic librarian and Wikipedian. First #critlib chat ever. Thanks for the topic @fiiidget:)



2 YEARS AGO



S. E. Hackney @fiiidget

@ginamshelton thanks for helping to get me started on wikipedia!! #critlib



2 YEARS AGO



Megan Wacha @megwacha

Hi, #critlib! I'm Megan, ScholComm Librarian at CUNY and board member of @WikimediaNYC



2 YEARS AGO



### Megan Wacha @megwacha

Confession: I set set the date and ordered the refreshments for my first edit-a-thon in 2012. THEN I taught myself how to edit. #critlib



2 YEARS AGO



# Megan Wacha @megwacha

Since then, I've continued to teach editing via edit-a-thons & course assignments and have slowly moved into more of a support role #critlib



2 YEARS AGO



# S. E. Hackney @fiiidget

I have heard more than one librarian make this confession! #critlib twitter.com/megwacha/statu...





#### Megan Wacha @megwacha

Confession: I started editing #Wikipedia because I was POed about the gender gap. Now it's fun, humbling, enriching. I found my ppl #critlib



2 YEARS AGO



### Arlene Haessler @Rweenie

I learn best by teaching...if I want to learn wiki editing guess I'll be teaching it #critlib twitter.com/megwacha/statu...



2 YEARS AGO



#### Dianne @diannelibrarian

Hi #critlib, Dianne, social science R&I librarian. Looking forward!



2 YEARS AGO



### sveta @oksveta

Hi #critlib -- it's been awhile! I'm a humanities liaison at the University of Hawai'i-Mānoa & ur friendly co-mod. twitter.com/fiiidget/statu...



2 YEARS AGO



# Violet Fox @violetbfox

Hi #critlib, I'm an academic cataloger in the middle of Minnesota. I'm also an occasional Wikipedia editor.



2 YEARS AGO



#### **Kate Crowe** @kcrowe

hey #critlib I'm an academic archivist/curator type person @UofDenver!





#### Kara Plamann Wagoner

KaraKar@PNMraKaraPW

Hi #critlib, I'm a reference librarian at Kapi'olani Community College and also an occasional Wikipedia contributor...



2 YEARS AGO



Gina Murrell @GinaMurrell1

Hi, I'm Gina, library job seeker & freelance proofreader/copy editor participating in tonight's #critlib from Eugene, Oregon. #westcoast



2 YEARS AGO



#### **Tina Gross** @aboutness

Hi #critlib. I'm an academic library cataloger in St. Cloud, MN. Very, very occasional Wikipedia editor (maybe five times ever?).



2 YEARS AGO



#### Meghan Dowell @librarianmegs

Hi #critlib, I'm an academic librarian and will be lurking during the night shift.



2 YEARS AGO



# gayatri singh

@socaldesi

#critlib hola, I'm an academic librarian who has helped host a few wikipedia edit-a-thons



2 YEARS AGO



# Nicole Nawalaniec

@nawalani

Howdy #critlib! This is my first lurk/chat. Science librarian @ Tufts



2 YEARS AGO



# **Nancy Foasberg**

@nfoasberg

hello #critlib! I'm a humanities librarian at Queens College, CUNY





health sciences librarian who teaches medical students information literacy in the guise of "evidence-based medicine" in Hershey PA #critlib





# Marisa Mendez-Brady @msmendezbrady

Hi #critlib I am an academic librarian, hosting her first ever Wikipedia edit-a-thon this upcoming year! Thanks for the great topic





# Emily Drabinski

@edrabinski

Hi #critlib! Lurking tonight! Only know Wikipedia as a user, excited to learn what ppl are doing as WP builders/makers!





# Jessica Hochman

@jessicahochman

#critlib, late to the party! Faculty at "school of information" and infrequent but enthusiastic Wikipedian!!





# FlaPubLibGuy

@BohVik

I'm a LIS Grad Student at USF & have used WP forever, since it started. I have edited a few articles still a newbie though #critlib





#### Rory Litwin @rorylitwin

I'm the founder of @LibJuicePress , just lurking tonight. Looking forward to the next hour. #critlib





#### Alisha Abrams

AlishaAk@rakinshaAbrams

Hey #critlib I'm participating from Virginia, library student at USF, new Wikipedia editor, and future library job seeker.



2 YEARS AGO



#### Katherine Ahnberg

Lux\_Ser@ilaum\_Serviam

Academic services and Women and Gender Studies lib in from the U of South Florida, excited to chat a resource I teach with #critlib



2 YEARS AGO



# John Mark Ockerbloom

@JMarkOckerbloom

Hello #critlib! I do digital lib work at @upennlib & maintain Forward to Libraries service on Wikipedia & elsewhere: en.wikipedia.org/wiki/Wikipedia...



2 YEARS AGO



#### Jenna Freedman

@zinelib

This is Jenna in NYC, joining #critlib late because I was on a call with folks from the incredible @LISmicroaggress crew. Hi!!!



2 YEARS AGO



#### Matthew Noe @NoetheMatt

Hi #critlib, Matthew in Mass - lurking tonight. Medical librarian working with #graphicmedicine and getting hands on training as a fellow.



2 YEARS AGO

Q1. What is your stance towards/relationship with Wikipedia (WP) & what experiences have brought you to that stance?



# Violet Fox @violetbfox

#critlib A1. I've had a few discouraging experiences, mostly as a new editor when my corrections were reversed w/o me understanding why.



2 YEARS AGO



# **Violet Fox** @violetbfox

#critlib A1 (cont) Since then I only contribute to inconsequential articles (it's no fun to "be bold" when your hard work is erased).



2 YEARS AGO



S. E. Hackney @fiiidget

@violetbfox did you ever figure out why that was happening? #critlib



2 YEARS AGO



# **Violet Fox** @violetbfox

@fiiidget I've gone back and checked, and it really was overzealous editors not being particularly friendly to a new editor. #critlib



2 YEARS AGO



S. E. Hackney @fiiidget

@violetbfox >:-/ #critlib



2 YEARS AGO



## Violet Fox @violetbfox

#critlib A1 Too many horror stories (like @karencoyle's recent exp) to be enthusiastic about WP. I find it labyrinthine (& I'm a cataloger!)





# Gina Shelton @ginamshelton

Q1 Wikipedia great tool for background info on a topic. Want to use my research skills to expand the content. All thanks to #LIS. #critlib



2 YEARS AGO



S. E. Hackney @fiiidget

A1: Editor for 2+ years, thx to @megwacha, @silssa & @PrattInfoSchool for making connections btwn LIS & WP for LIS students. #critlib



2 YEARS AGO



S. E. Hackney

@fiiidget

A1: WP = a p good attempt @ accessible info 4 all. Still built on structural inequalities that prevent true radical openness, tho #critlib



2 YEARS AGO



# S. E. Hackney

@fiiidget

Ive also lead editathons, taught editing workshops & conducted research on the relationship btwn libs & Wikipedia. I'm in! to! it! #critlib



2 YEARS AGO



#### **Kate Crowe** @kcrowe

I am most curious about @dbpedia and its possibilities for #dh/#dighum for archives & special collections. #critlib twitter.com/fiiidget/statu...



2 YEARS AGO



# **Kate Crowe**

A1: I came to this stance through learning about linked open data for libraries, archives, and museums (#lodlam) #critlib





@kcrowe so much awesome #lodlam stuff to do with @dbpedia!! #critlib





# sveta

@oksveta

#critlib A1 Cautiously optimistic. Great for info access, great teaching tool, some serious structural issues twitter.com/fiiidget/statu...





#### sveta

@oksveta

#critlib I have taught undergrads to edit wikipedia a couple times, participated in a couple of edit-a-thons, & done a few individual edits



2 YEARS AGO



# gayatri singh

@socaldesi

#critlib A1.I feel like Wikpedia has evolved since the beginning, and I can see how it can be used as a tool for instruction



2 YEARS AGO



#### gayatri singh

@socaldesi

#critlib A1.but being aware of the diversity/inclusion issues I am a little wary. I've had both soso & great interactions w/ editors



2 YEARS AGO



# Gina Shelton @ginamshelton

@socaldesi That's where I want to go next with WP. Engaging college students in #infolit skills with editing #wkipedia. #critlib





#### Kara Plamann Wagoner

KaraKar@PNA/raKaraPW

@ginamshelton Noooo! And it was only done once... How wonderful would it be to carry it forward? Definitely worth exploring! #critlib



2 YEARS AGO



# **Nancy Foasberg**

@nfoasberg

A1 I've kind of poked at it & I've read a lot of the documentation, and I've used it in my credit course. Haven't edited much #critlib



2 YEARS AGO



# **Nancy Foasberg**

@nfoasberg

A1 part 2: I keep thinking I should edit more, but I don't #critlib



2 YEARS AGO



# Nicole Nawalaniec

@nawalani

@nfoasberg I agree.. it's a lot of work/effort #critlib



2 YEARS AGO



#### **Nancy Foasberg**

@nfoasberg

I find it really intriguing as a rare transparent place that knowledge gets put together and presented, and what goes into that #critlib



2 YEARS AGO



#### Dianne

@diannelibrarian

Q1 Use #Wikipedia in IL sessions as place for students to get ideas for research topics, encourage them to look @ citations #critlib





#### Kara Plamann Wagoner

#### KaraKar@PNA/raKaraPW

A1. I was part of an awesome edit-a-thon where students in HI edited info about their neighborhoods/towns, sparking my Wikilove. #critlib



2 YEARS AGO



sveta

@oksveta

Place-based pedagogy! #critlib twitter.com/KaraKaraPW/sta...



2 YEARS AGO



# ontology mechanic

@cm\_harlow

A1 Wikipedia offers a \*\*needing to be evaluated, improved\*\* model for involvement/data mngmnt that traditional lib authorities lack #critlib



2 YEARS AGO



# ontology mechanic

@cm\_harlow

A1 cont. So I see Wikipeidia + related projs- DBpedia, Wikidata - as possible ways for community curation/reuse of "authority" data #critlib



2 YEARS AGO



#### ontology mechanic

@cm\_harlow

A1 cont but not without social/contextual/technical/data probs needing to be addressed - that maybe libraries can help address best #critlib



2 YEARS AGO



## ontology mechanic

@cm\_harlow

sorry #critlib i just totes jumped on ur hashtag.





A1. In publishing (my 1st career), Wikipedia was viewed as an unreliable reference source. Authors were discouraged from citing it. #critlib





S. E. Hackney @fiiidget

@GinaMurrell1 is the attitude in libraries different in your experience? #critlib





# Gina Murrell @GinaMurrell1

@fiiidget At this point, I can't say. I'm still trying to gain a strong foothold in the library field 2 years after earning my MLS. #critlib





# sveta @oksveta

@GinaMurrell1 @fiiidget I think there is still a lot of variation in the libraryland Some enthusiasm, lots of apathy? #critlib





# Gina Murrell @GinaMurrell1

@oksveta I'll take your word for it. I'm still finding out! @fiiidget #critlib





# S. E. Hackney @fiiidget

@oksveta @GinaMurrell1 it seems like far less outright disdain than 10 years ago, but yeah, still a lot of apathy #critlib





# Nicole Nawalaniec

@nawalani

A1: Huge Wiki fan... Love the idea of crowdsourcing knowledge. 10/10 use daily. Platform for critical thinking #critlib



2 YEARS AGO



**Eamon Tewell** @EamonTewell

A1: I appreciate Wikipedia's aim to make info free & its participatory structure. Useful for talking abt sources & trust w students #critlib



2 YEARS AGO



S. E. Hackney @fiiidget

@EamonTewell would love to hear more (from any/all) about WP as teaching tool for infolit! #critlib



2 YEARS AGO



#### **Eamon Tewell** @EamonTewell

@fiiidget I usually discuss it w/ other sources--asking what a db vs. google vs. wiki are good for gets lots of interesting answers #critlib



2 YEARS AGO



# sveta

@oksveta

@fiiidget @EamonTewell IMO showing the "talk" page of a popular article is a great way to demo knowledge is contested & constructed #critlib



2 YEARS AGO



#### Jessica Hochman @jessicahochman

@oksveta @fiiidget @EamonTewell Agree! I love showing it in class, esp contested entries. Transparency like nowhere else! #critlib





@jessicahochman @oksveta @fiiidget students' minds get blown w/ the talk page. I also mention that 90% of editors are men #critlib





Jessica Hochman @jessicahochman

@EamonTewell @oksveta ditto! Luckily, in my last WP class, I had @fiiidget present to share some experiences, so helpful. #critlib





Gina Shelton

@ginamshelton

@ellieatoric Great idea for demo'ing #infolit Framework with #wikipedia. #critlib twitter.com/oksveta/status...





Megan Wacha @megwacha

@oksveta @fiiidget @EamonTewell History, too. It shapes article. 1st edit for menstruation? "Women have this all the fucking time" #critlib





lurknlearn @nancyeadams

A1 I say it is OK (but don't go as far as recommd) it as starting place for facts for med students. #critlib





lurknlearn @nancyeadams

Several studies show it isn't necss. incorrect for med info, but incomplete. Ex. drug side fx missing. so... #critlib





# lurknlearn

@nancyeadams

...I encourage med students to use the tools of their profession, and right now Wikip. ain't it.



2 YEARS AGO



# Librarian, AFT 7463

@klmccook

#critlib Kathleen McCook.have taught class on editing WP to over 150 LIS students last 4 years at U of South FL. School of Information.



2 YEARS AGO



S. E. Hackney @fiiidget

@klmccook thanks for yr fantastic article that's tonight's suggested reading!! #critlib



2 YEARS AGO



# sveta @oksveta

@klmccook Your article in Progressive Librarian was our suggested reading. So glad you are also here for the chat #critlib



2 YEARS AGO



# Nicole Nawalaniec

@nawalani

@klmccook I had the same experience at UofT's iSchool. Has definitely impacted my views #critlib



2 YEARS AGO



# Megan Wacha @megwacha

@nancyeadams Yes! Wikiproject Medicine has much stricter guidelines for adding content, which means a lot gets left out #critlib





# Gina Shelton @ginamshelton

@nancyeadams How can we get more medical professionals/faculty/students to edit WP? Avg person probably seeks medical info from WP #critlib



2 YEARS AGO



## lurknlearn @nancyeadams

@ginamshelton UCSF med school has for-credit course where they edit WP med articles; thought it was great idea #critlib



2 YEARS AGO



#### Megan Wacha @megwacha

@ginamshelton @nancyeadams Yes! Wikipedia is number one source for medical info, esp for conditions ppl aren't comfy asking about #critlib



2 YEARS AGO



### lurknlearn @nancyeadams

agree totally. But for med professionals, I steer them away from WP. It actually IS BRAIN SURGERY #critlib twitter.com/megwacha/statu...



2 YEARS AGO



# **Nancy Foasberg** @nfoasberg

@megwacha @ginamshelton @nancyeadams is it anti-Wikipedia bias that I hear that & wish there were a better source for such info? #critlib



2 YEARS AGO



#### Violet Fox @violetbfox

@nfoasberg @megwacha @ginamshelton @nancyeadams I don't think so. Maybe medical info shouldn't be crowdsourced--too important. #critlib





@violetbfox @nfoasberg @megwacha @ginamshelton Yes, I feel stakes too high. I steer them towards "info from your comm of practice." #critlib





# Tina Gross @aboutness

A1: I have poked around @dbpedia as part of exploring SPARQL, and considered making Wikipedia edits to fix searches that didn't #critlib





#### Kara Plamann Wagoner

KaraKar@PNA/raKaraPW

A1. Love how students react when they realize they are knowledge experts & they have the power to accurately tell stories of place. #critlib





#### Jessica Hochman @jessicahochman

A1: I love Wikipedia as a starting point, quick ref for things I "should know"; but also be wikipedians make the road by walking it #critlib





# Jessica Hochman

@jessicahochman

A1 And, I love wikipedia as a text to read critically. In my classes we read it, edit it, & consider the content & practice #critlib





#### Allana Maγer @allanaaaaaaa

catching up: A1 - got a few hundred edits under my belt after some rough first attempts + unkind editorial response #critlib



Q2. In what ways could Wikipedia be a potential resource or site for enacting #critlib?



#critlib A2 for pedagogy, get students to see themselves as knowledge producers, demo how knowledge is contested twitter.com/fiiidget/statu...





sveta @oksveta

#critlib A2.2 especially if their edits don't stick, great opener for convo about power and knowledge. but need debrief time & fore-thought





sveta @oksveta

#critlib A2.3 especially if working w/ student editors, am careful to have them make anonymous accounts to limit their risk of harassment





Marisa Mendez-Brady @msmendezbrady

@oksveta thanks for the tip! #critlib





Violet Fox @violetbfox

@jessicahochman @socaldesi Well, if they're not, Wikipedia editors often won't accept them as "legitimate". #critlib





S. E. Hackney @fiiidget

There are so many places to start on WP (subject areas, notability, infolit) but it can be overwhelming! #critlib twitter.com/fiiidget/statu...





#### Nicole Nawalaniec @nawalani

@oksveta @fiiidget students should be thinking of themselves as knowledge creators! #critlib



2 YEARS AGO



# **Emily Drabinski**

@edrabinski

WP makes contested nature of knowledge visible. Often look here first, then compare to peer review. #critlib twitter.com/fiiidget/statu...



2 YEARS AGO



# Gina Murrell @GinaMurrell1

A2. Edit-a-thons, like ones for women artists, are great for enacting #critlib principles, i.e. working toward more inclusive histories.



2 YEARS AGO



# gayatri singh

@socaldesi

#critlib A2. with so much focus on citations, when we edit I want us to be more aware of who we are citing; give voice to marginalized...



2 YEARS AGO



# gayatri singh

@socaldesi

#critlib A2. ...scholars. that's something pulse orlando syllabus made me think abt. it's more than talking about underrepresented folks...



2 YEARS AGO



# gayatri singh

@socaldesi

#critlib A2. ...it's important to cite their work.





#### Jessica Hochman @jessicahochman

@socaldesi great point. As much as I love the outside links, they're often to hegemonic, obvious sources. #critlib



2 YEARS AGO



S. E. Hackney @fiiidget

Yes! But then there can be problems with what's considered a reliable source, or a notable topic! #critlib twitter.com/socaldesi/stat...



2 YEARS AGO



## Megan Wacha @megwacha

+1 Wikipedia reinforces bias in the literature. #critlib twitter.com/socaldesi/stat...



2 YEARS AGO



# S. E. Hackney @fiiidget

@socaldesi there's some deep deep structural bias in WP bc of who created it, and for all my love, idk if it can be overcome :( #critlib



2 YEARS AGO



# **Eamon Tewell** @EamonTewell

@violetbfox @jessicahochman @socaldesi so interesting how Wiikipedia relies on traditional authority & reproduces these structures #critlib



2 YEARS AGO



#### Dianne @diannelibrarian

A2 Wikipedia seems ripe for #critlib work: empower student voices, work to deconstruct gendered power structure, think critically abt info





A2.2...creation & dissemination #critlib





#### **Katherine Ahnberg**

Lux\_Ser@ilaumx\_Serviam

Q2. Emerging scholarly language often starts in online discourse communities. Peer review process filters alternative terminology #critlib





# Stacy Allison-Cassin

@stacymallison

A2. So many knowledge/political/social structures are visible when editing #critlib





# Marisa Mendez-Brady

@msmendezbrady

#critlib A2 I am hoping to teach Wiki editing in the context of narratives not well represented, and to question why they aren't already





#### Jenna Freedman

@zinelib

This is SO GOOD. I'm dying from all the great responses to #Wikipedia editing as a site for #critlib. twitter.com/msmendezbrady/...



2 YEARS AGO



#### Librarian, AFT 7463

@klmccook

Notability big issue. Class often adds entries on libraries & get taken down. Trolls deem subj. not notable.Discouraging. #critlib





@klmccook Unfortunately some editors have a vision of notability that is narrower than WP policy and is influenced by their biases. #critlib





# Gamaliel @wikigamaliel

@klmccook Outreach needs to be two-way process. Teach new editors about WP, teach WP editors that subjects new to them are notable. #critlib





# Kelly Swickard

@k\_swickard

#critlib A2 showing students linked data avail on wp/ citations and citing/ authority control





# lurknlearn

@nancyeadams

A2: Juxtapose articles on important underrep. topics at the same time w/ stats showing avg white, male WP editor; amirite? #critlib





#### Nicole Nawalaniec

@nawalani

A2: Scholarship as conversation irl #critlib





# Eamon Tewell @EamonTewell

A2: As far as demonstrating the power of non-hierarchical information sources and freely sharing info, Wikipedia is a great example #critlib





A2. I think WP-conflict, tho frustrating, also useful in showing inherent politics of info & prompting critical eval of assertions. #critlib





Allana Maγer @allanaaaaaaa

A2 Wikipedia is a great place to learn how "collaborative" = unfair influence + powers, oh, + that scholarship isn't a conversation #critlib





Allana Maγer @allanaaaaaaa

A2 therefore, great place to evidence power imbalances + oppressed voices under banner of "notability" + other "pillars" #critlib



Q3. In what ways are the pillars (i.e. Neutral Point of View) and/or organizational structures of WP in tension with <u>#critlib</u>? <u>bit.ly/2b3HO7d</u> [link to Wikipedia page for the 5 pillars]



#### sveta @oksyeta

Q3. In what ways are the pillars (i.e. Neutral Point of View) and/or organizational structures of WP in tension with #critlib?





#### Emily Drabinski @edrabinski

Only Wikipedia edit from my family so far is gf's addition of a fact about Randy Fenoli as Miss Gay America en.wikipedia.org/wiki/Randy\_Fen... #critlib





@edrabinski v. important work #critlib





# Megan Wacha @megwacha

Q3: This is a tough question, and I struggle with the word 'tension' as much as I do the word 'neutral' #critlib





# Gamaliel @wikigamaliel

@megwacha Unfortunately a structural problem. A way around that is to use librarian powers to find and amplify other sources. #critlib





# Megan Wacha @megwacha

Yes! For me, this is a call for open access to the lit and recognizing other forms of knowledge creation #critlib twitter.com/wikigamaliel/s...





# sveta @oksveta

Very interesting. Can you elaborate a little on that? #critlib twitter.com/megwacha/statu...





#### Emily Drabinski @edrabinski

@megwacha What's the struggle around tension as a word? I use it all the time, didn't know it was contested! #critlib





# Jessica Hochman @jessicahochman

@edrabinski @megwacha I'm also curious re: tension. #critlib



2 YEARS AGO



# Megan Wacha @megwacha

Q3 'Neutral Point of View' is intended as a means to prevent subjective language and a call to "represent the debate" #critlib



2 YEARS AGO



# Megan Wacha @megwacha

If we could get at the same thing without using the word neutral, what would we say? I know there's something better. #critlib



2 YEARS AGO



# **Nancy Foasberg** @nfoasberg

"@megwacha I'm imagining a lot of arguments over which terms are loaded and which ones can safely be used by "all sides" #critlib



2 YEARS AGO



# S. E. Hackney @fiiidget

an attempt from WP to prevent editwars, infotrolling, but taken too far? #critlib twitter.com/megwacha/statu...



2 YEARS AGO



# S. E. Hackney @fiiidget

@megwacha is this a place where "tone policing" would be acceptable? #critlib





#### Jessica Hochman @jessicahochman

@megwacha i don't know if it's possible. All writing has a lens. But to admit that is difficult & dangerous to status quo. #critlib



2 YEARS AGO



# Megan Wacha @megwacha

@jessicahochman YES. Most Wikipedians recognize you can't be neutral. It's more about writing style, representing the debate. #critlib



2 YEARS AGO



#### Violet Fox @violetbfox

@megwacha @jessicahochman Do you think many WP editors wouldn't defend (their idea of) "rational" POV being superior to others? #critlib



2 YEARS AGO



# Megan Wacha @megwacha

@violetbfox @jessicahochman It depends. Are we talking about the majority of editors, or the loudest voices? #critlib



2 YEARS AGO



#### Gamaliel @wikigamaliel

@violetbfox @megwacha @jessicahochman I would be surprised if a majority of WP editors didn't feel this way. #critlib



2 YEARS AGO



#### Jessica Hochman @jessicahochman

@violetbfox @megwacha imo all people defend their ideas as "right"; prob is that most people don't acknowledge they have a lens #critlib





@megwacha @jessicahochman I'm sure you interact with lots of reasonable editors, but hard to hear them over louder GG-esque voices. #critlib





## Tina Gross @aboutness

@violetbfox @megwacha @jessicahochman From what I've seen, they have no critical distance from their notions of neutral, rational. #critlib





## Megan Wacha @megwacha

@violetbfox @jessicahochman I know. And it depends on where you edit, what you contribute. #critlib





#### Alex Stinson @sadads

@violetbfox @jessicahochman as @megwacha points out: only certain topics attract the trolling editors: most editing uncontroversal #critlib





### Jessica Hochman @jessicahochman

@aboutness @violetbfox @megwacha super interesting & kinda sad. #critlib

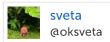




#### S. E. Hackney @fiiidget

A3: I think we've already started talking about the problems w who "gets to be notable" creating barriers for representation #critlib





How do you think this structural bias compares with similar in "traditional" reference sources? #critlib twitter.com/fiiidget/statu...





S. E. Hackney @fiiidget

@oksveta on WP it is more visible, more accessible and hopefully more malleable. #critlib





## Emily Drabinski @edrabinski

Def seems to adhere to pretty conservative ideas about what counts as proof/evidence. #critlib twitter.com/oksveta/status...





## gayatri singh @socaldesi

@oksveta yaasss! just b/c info moves online doesn't make it perfect/imperfect. these issues exist w/ our print collections at well #critlib





# Emily Drabinski @edrabinski

@socaldesi Totally agree! Maybe a way to talk about how format doesn't determine much? @oksveta #critlib





# Gina Murrell @GinaMurrell1

A3. Wikipedia is touted as a neutral resource, but librarians (& libraries) aren't neutral. We bring biases when using/editing it. #critlib





A3: Notability has always seemed kind of weird and potentially power-reinforcing. What's notable and what isn't? #critlib





Stacy Allison-Cassin @stacymallison

A3 the "rule" against primary sources can be hugely problematic. #critlib





Kate Crowe @kcrowe

Srsly. What if some i's oral history abt their own life contradicts a published "authoritative" src abt it? #critlib twitter.com/stacymallison/...





Kate Crowe @kcrowe

I am by no means saying that human memory is infallible. Clearly it's not. But it's THEIR LIFE. THEIR STORY. #critlib





Marisa Mendez-Brady @msmendezbrady

@stacymallison great insight! And extremely subjective, and therefore potentially oppressive #critlib #wikipedia twitter.com/stacymallison/...





Violet Fox @violetbfox

A3. WP says "personal experiences, interpretations, or opinions don't belong," which is anathemic to #critlib. They inform our worldview.





#### Jessica Hochman @jessicahochman

@violetbfox seems impossible to write anything without interpretations. #critlib



2 YEARS AGO



#### Kara Plamann Wagoner

KaraKar@PNA/raKaraPW

A3: I get annoyed with the idea of "authoritative sources" in Wikipedia...how can that be explored/part of dialogue through a #critlib lens?



2 YEARS AGO



#### Jenna Freedman

@zinelib

A3: The encyclopedia/tertiary pillar can be tricky to navigage with a professor, as @megwacha & I learned working with a class. #critlib



2 YEARS AGO



# **Kate Crowe**

@kcrowe

There is no "neutral point of view," first of all. And "notability," which others have mentioned. #critlib twitter.com/oksveta/status...



2 YEARS AGO



#### Nicole Nawalaniec

@nawalani

A3: As #critlib, we need to take a stance & not be neutral. But also, Wiki is an encyclopedia so neutrality is sort of their thing



2 YEARS AGO



#### S. E. Hackney @fiiidget

@nawalani @ginamshelton @oksveta a good editathon is an empowering safe space-- makes no bones abt BS on WP, encourages nonetheless #critlib





#### Katherine Ahnberg

Lux\_Ser@ilaumx\_Serviam

A3. False sense of neutrality and equity #critlib



2 YEARS AGO



# **Tina Gross** @aboutness

A3: In practice, "neutral" really means in line with dominant/mainstream/most broadly accepted views, no? #critlib



2 YEARS AGO



### **Violet Fox** @violetbfox

Yup. #critlib twitter.com/aboutness/stat...



2 YEARS AGO



#### **Violet Fox** @violetbfox

The "consensus" touted by WP seems diff than #critlib version of consensus--WP editors can bully/"lawyer" vs. ideal of inclusivity. #critlib



2 YEARS AGO



Sorry, late to #critlib. @KaraKaraPW's tweet on authority caught my eye. Mapping the ACRL Framework has helped me. pic.twitter.com/S93yqgVN2T



RAY MAXWELL @HSIFNIHPLOD · 2 YEARS AGO



#### sveta

@oksveta

I wonder if WP rule on "no primary sources" is part of claim to legitimacy. Might this change as WP becomes more widely embraced? #critlib







# Gina Shelton @ginamshelton

A3 Need to be aware of bias but difficult to avoid. Need for more ppl w/ different backgrounds to edit and blanace each other out. #critlib



2 YEARS AGO



# Gina Shelton @ginamshelton

A3 Kind of an accountability system where multiple voices can hopefully balance out the bias #critlib twitter.com/ginamshelton/s...



2 YEARS AGO



# Gamaliel @wikigamaliel

NPOV necessary and powerful tool to keep WP from being hijacked by agendas, but also serves to reinforce cultural hegemony. #critlib





@oksveta Primary sources are widely abused to push agendas and create personal interpretations, don't foresee this rule changing. #critlib





# John Mark Ockerbloom @JMarkOckerbloom

A3. In some ways I find spirit of Ranganathan more useful for describing the best ideas behind "NPOV" than the "neutral" concept. #critlib





# John Mark Ockerbloom

@JMarkOckerbloom

("Every reader their articles"; "Every article its readers [w all POVs readers might be interested in]"; "WP's a growing organism" #critlib)





#### Allana Maγer @allanaaaaaaa

A3 I've brought up WP in discussion of other "neutral" user-content platforms inevitably going dumpsterfire #critlib twitter.com/allanaaaaaaa/s...





#### Allana Mayer @allanaaaaaaa

A3 ... that said, Wikipedia's seniority-based "consensus" models has a lot in common with how libraries work these days ... #critlib





# Alex Stinson

@allanaaaaaa less seniority and more who can appeal to the shared community values best (which usually comes with experience) #critlib 1/2





@allanaaaaaa with good coaching most new editors can figure out how to appeal to those values, i.e. #artplusfeminism or #1lib1ref #critlib



# Q4. Do librarians have a responsibility to address pitfalls of WP like gender/race/identity gaps?



sveta @oksveta

Q4. Do librarians have a responsibility to address pitfalls of WP like gender/race/identity gaps? #critlib





Violet Fox avioletbfox

#critlib A4 Not unless I'm getting paid for it.





sveta @oksveta

#critlib Great reminder of another structural issue with WP: So much unpaid digital labor! twitter.com/violetbfox/sta...





Alex Stinson

@oksveta The problem is that most human good projects are contingent on goodwill, and only work when supported by idealists #critlib





lurknlearn @nancyeadams

@sadads @oksveta Tragedy of the commons? #critlib





#### **Alex Stinson** @sadads

@nancyeadams @oksveta Yep, and squatting by the early pioneers with lots of access to that commons. But takes a village to change #critlib



2 YEARS AGO



# Jenna Freedman

@zinelib

A4: Addressing pitfalls of WP like gender/race/identity gaps eems like basic #infolit to me, or what info lit should be! #critlib #ifonly



2 YEARS AGO



#### Jessica Hochman @jessicahochman

@zinelib exactly! #critlib



2 YEARS AGO



# Jenna Freedman

@zinelib

A4 In add'n to addressing representation in Wikipedia, it's great if you have a librarian who is a #WikiWarrior like @megwacha.:) #critlib



2 YEARS AGO



#### **Alex Stinson** @sadads

@zinelib For the most part Wikipedians are receptive to change, and acknowledge the gaps: behavior change that is hard part #critlib.



2 YEARS AGO



#### gayatri singh @socaldesi

@sadads @zinelib I love the idea/mission of WP. does practice need to improve? yes. which is why these conversations are important #critlib





#### **Alex Stinson** @sadads

@socaldesi @zinelib Indeed: but once you have the convs outside the community, needs to be paired w/ long hard action from within #critlib



2 YEARS AGO



# **Nancy Foasberg** @nfoasberg

A4 I don't know if I'd call it a responsibility, I'm not here to assign homework to the field of librarianship #critlib



2 YEARS AGO



# **Nancy Foasberg**

@nfoasberg

A4 but I think it's a good thing to do! #critlib



2 YEARS AGO



#### Dianne

@diannelibrarian

A4 Libs can't(shouldn't) ignore Wikipedia. Feel like if you are using/mentioning to your users, should be transparent abt issues #critlib



2 YEARS AGO



#### Violet Fox @violetbfox

#critlib A4. It isn't underrepresented people's job to save Wikipedia from itself.



2 YEARS AGO



#### **Tina Gross** @aboutness

A4: Broadly, YES. In Wikipedia specifically? Probly not. A laudable goal, but I don't think that resource is our "responsibility." #critlib





#### Katherine Ahnberg

Lux\_Ser@ilaumx\_Serviam

A4. If we're using it to teach, yes; great intro to critical analysis #critlib



2 YEARS AGO



## lurknlearn

@nancyeadams

A4 IMHO not necessarily librarian's responsibility to do it, but definitely to empower others to correct for their own self. #critlib



2 YEARS AGO



#### lurknlearn

@nancyeadams

A4 reminds me of story: angry patron, holding book, "did u c what this book says? why aren't you telling ppl about it??" #critlib



2 YEARS AGO



# Gina Murrell

@GinaMurrell1

A4 As believers in democratization of information, librarians must ensure the info meets the needs of all. Use/edit WP accordingly. #critlib



2 YEARS AGO



## Allana Mayer @allanaaaaaaa

A4 not sure what "address" means here - do you mean telling patrons about its weaknesses and pitfalls? #critlib



2 YEARS AGO



## Allana Mayer

@allanaaaaaaa

A4 ... because you could make an argument for Wikipedia-editing as "volunteer"/"scholarly" work for academic librarians #critlib





A4 but asking other heritage workers, who don't have allotted time in their paid hours, to contribute is cruel, don'tcha think? #critlib





## Stacy Allison-Cassin

@stacymallison

A4 depends on context. Infolit yes, using it to feed a digital project or promote content, yes. Edita-thon, yes. But mandate? #critlib



2 YEARS AGO



## Gamaliel

@wikigamaliel

A4: WP is world's largest info source. Our patrons are all there. If we aren't, are we fufilling our duties as info professionals? #critlib



2 YEARS AGO



## **Kate Crowe**

@kcrowe

I have many feelings about this and am now determined to find cited published prim src in Wikipedia. #critlib twitter.com/wikigamaliel/s...



2 YEARS AGO



#### S. E. Hackney

@fiiidget

A4: In no way should be an obligation to edit, but libs shld be aware of how WP works, and honest abt it w patrons/students/peers #critlib



2 YEARS AGO



#### S. E. Hackney

@fiiidget

A4: Libs & librarians need to make their voices heard re:Wikipedia, lest the public (or Wiki admin) think we don't care. #critlib





#critlib A4. I think WP is intentionally seeking out partnerships with libraries, and in that role we should definitely be talking abt it





Allana Mayer @allanaaaaaaa

sure, if they pay me #critlib twitter.com/socaldesi/stat...





Allana Mayer @allanaaaaaaa

A4 it'd be nice to have automated bots set up for librarians just to flag, revert, delete bad articles. minimal time, maximal gain. #critlib





sveta @oksveta

A4 As long as WP (or Google for that matter) is so widely used, librarians have responsibility to understand its structural issues #critlib





sveta @oksveta

#critlib A4.2 and to intervene to the extent that their position allows; not an "off-the-clock" moral responsibility to edit





Nancy Foasberg @nfoasberg

#critlib @oksveta So maybe we should ask -- should libraries be supporting librarians' work to address pitfalls of Wikipedia? (yes)





#### Kara Plamann Wagoner

#### KaraKar@PNMraKaraPW

A4: I like to edit because I'm prone to more talk than action...wp= a comfortable place to being gaining #critlib confidence & close gaps



2 YEARS AGO



#### John Mark Ockerbloom

@JMarkOckerbloom

A4. IMO, as long as users use WP, we have responsibility to help use it well (eg by making them aware of gaps and/or helping fix) #critlib



2 YEARS AGO



#### John Mark Ockerbloom

@JMarkOckerbloom

A4.By "we" I mean librns of all sorts; burden shouldn't default to those most hurt by gaps. Tho I hope I'm told when I do it wrong. #critlib



2 YEARS AGO



## Megan Wacha

@megwacha

+1 Librarians should be supported to work with Wikipedia, but not required. Personal, informed choices #critlib twitter.com/JMarkOckerbloo...



2 YEARS AGO



#### P. F. Anderson

@pfanderson

@JMarkOckerbloom Also to help shape appropriate use - mine bibliography for resources, dig back to original sources, etc. #CritLib



2 YEARS AGO



#### Librarian, AFT 7463

@klmccook

Work to include WP work in P & T or annual review. #critlib twitter.com/megwacha/statu...





A4 In lib instruction students learn abt potential biases/flaws w/ any source then learn 2 find other sources 2 balance out the POV #critlib





#### Emily Drabinski @edrabinski

A4. But, like, I fill this screen w characters for free. If editing WP was fun for me, I'd likely do for free. (Alas, It's not.) #critlib



# Q5. What accounts for historic maligning of WP by libs and what does this tell us about our own stance towards information?



#### sveta

@oksveta

Q5. What accounts for historic maligning of WP by libs and what does this tell us about our own stance towards information? #critlib





#### FlaPubLibGuy @BohVik

A5 Reason for historic bad rep of WP is printed Encyclopedias, with printed citations. must be right. #critlib





#### Jenna Freedman

@zinelib

A5: I feel like librarians were early to using Wikipedia critically, though not as open as now. Convincing profs is a challenge. #critlib





@zinelib most resistance I see re: wikipedia use is from profs (and usually in the middle of instruction sessions) #critlib





Allana Maγer @allanaaaaaaa

A5 fully justified intuition-based suspicions borne out by later evidence #critlib





Gamaliel @wikigamaliel

A5. Mission to promote quality sources of info, so a natural reaction to an untested source. Now librarians are excited about WP. #critlib





**Katherine Ahnberg** 

Lux\_Ser@ilaum\_Serviam

A5 General mistrust of crowdsourced materials, "armchair" academics, any anonymity in relation to authority #critlib





Katherine Ahnberg

Lux\_Ser@ilaumx\_Serviam

A5. Who gets to be the expert? #critlib





Dianne @diannelibrarian

A5 Wiki represents move away from trad scholarly sources to open, free & crowdsourced. Scary for ppl who built careers on print #critlib





# S. E. Hackney

@fiiidget

A5 Fear of becoming obsolete? Fear of info free-for-all? Fear of disrupting white cishet control of mainstream access to info? Fear #critlib



2 YEARS AGO



#### **Emily Drabinski** @edrabinski

@fiiidget except if there's white cishet control of wikipedia (is there?) seems like little difference? #critlib



2 YEARS AGO



#### S. E. Hackney @fiiidget

@edrabinski right, time has proven. but 15 years ago, it cld have been anything (not really, it could have only ever been this way) #critlib



2 YEARS AGO



## **Emily Drabinski**

@edrabinski

@fiiidget It's like we're all rearranging deck chairs til the revolution comes. #critlib



2 YEARS AGO



#### Gina Murrell @GinaMurrell1

@fiiidget Yep. WP model of "everyone as info source" disrupts narrative that's historically been white cishet Christian normative. #critlib



2 YEARS AGO



#### Mr. D. @aasomrd

@fiiidget Agree + jealously over gatekeeping knowledge. Begs Lacanian question: Why do we need jealously to maintain our identity? #critlib





#### **Barnard Library** @barnlib

Injecting this oldie but a goodie into tonight's #critlib chat on Wikipedia. twitter.com/ingredient\_x/s...



2 YEARS AGO



#### **Barnard Library** @barnlib

Another oldie-but-goodie tweet, prompted by Q5. #critlib twitter.com/barnlib/status...



2 YEARS AGO



#### Marisa Mendez-Brady @msmendezbrady

@barnlib this is amazing! Thank you for the epic belly laughs #critlib



2 YEARS AGO



#### lurknlearn @nancyeadams

A5: WP was free, accessible to all, unmediated by us. Librarians' turf was threatened. #critlib twitter.com/oksveta/status...



2 YEARS AGO



## Megan Wacha @megwacha

A5 I became a Wikipedian for the same reasons I became a librarian. Information access. Taking down the patriarchy. #critlib



2 YEARS AGO



#### Jessica Hochman @jessicahochman

@megwacha yaaassss! #critlib





A5. I think a lot of this distrust comes from reluctance to acknowledge expertise in people w/o instutional recognition #critlib





Jessica Hochman @jessicahochman

@nfoasberg so true. #critlib





Eamon Tewell @EamonTewell

A5: Reliance on traditional modes of authority (print, scholarly) is easy. Understanding new means of producing information is hard #critlib





Violet Fox @violetbfox

#critlib A5. I think argument that librarians/college profs are afraid of WP or don't trust it is primarily a straw man at this point.





Dianne @diannelibrarian

Whoops, forgot #critlib twitter.com/diannelibraria...





Gina Murrell

@GinaMurrell1

A5. Historically, libs were gatekeepers of information. WP model of everyone as a knowledge source resulted in it being maligned. #critlib





#### Matthew Noe @NoetheMatt

#Librarianship has a pathological fear of becoming irrelevant. Makes us make bad decisions. #critlib twitter.com/GinaMurrell1/s...



2 YEARS AGO



#### **Emily Drabinski** @edrabinski

Other faculty worse on this. "No WP" all over syllabus/assignments, hasn't come from my mouth in yrs. #critlib twitter.com/oksveta/status...



2 YEARS AGO



#### Megan Wacha @megwacha

A5 If you want to change the wikibrarian convo, join the listserv! It's pretty quiet, but we can fix that #critlib lists.wikimedia.org/mailman/listin...



2 YEARS AGO



#### Gamaliel @wikigamaliel

@megwacha I can't believe I haven't been calling myself a wikibrarian already. Changing that now. #critlib



2 YEARS AGO



# Nicole Nawalaniec

@nawalani

A5: Love all of the answers to this question! Changing notion of what is "real evidence", not what is scholarly or traditional #critlib



2 YEARS AGO



#### Ray Maxwell

hsifnihp@dcsifnihplod

I have collided with "notability" issues in trying to break in to WP. Same old walls, y'all hear?. #critlib





A5: Authority, authority...of librarians to collect/select, of info publishers to select what's worthy. #critlib





#### John Mark Ockerbloom @JMarkOckerbloom

I'm wondering if #critlib Q5 a bit slanted. "Malign" implies unwarranted criticism, but we've seen plenty of basis for criticism in-chat.





#### sveta @oksveta

#critlib Good point! Distrust perhaps would have been a better term. twitter.com/JMarkOckerbloo...



## **Pitches**



#### sveta @oksveta

What a wonderful #critlib chat! Last 5 min... time for #critpitch





# sveta

if you are new, #critpitch = share announcements, resources, CFPs, etc relevant to chat or #critlib at large twitter.com/oksveta/status...





#### Librarian, AFT 7463 @klmccook

Dr. Carla Hayden nominated & confirmed as LofC. Her entry barely updated. Librarians should enhance that WP article. LOTS OF US! #critlib





Yes! We are hoping to plan some #critlib editathons for those interested after the chat ends! #critlib twitter.com/klmccook/statu...





Jessica Hochman @jessicahochman

@fiiidget fantastic! My Identity course is doing one with @megwacha later this term! #critlib





Kate Crowe @kcrowe

#critpitch +1 #critlib twitter.com/klmccook/statu...





Allana Mayer @allanaaaaaaa

#CRITPITCH yaaaaaas: the month of September, read the @lisjournalclub article + talk about it with us on #lisje! #critlib





Allana Mayer @allanaaaaaaa

#critlib #critpitch here it is! twitter.com/lisjournalclub...





Emily Drabinski @edrabinski

Looks fantastic! Love @davehudson123's work. Smart. Challenging. #critlib twitter.com/lisjournalclub...





LibraryJuice Academy @LibJuiceAcademy

We hope @megwacha will teach her Wikipedia class for us again! #critpitch #critlib





#critpitch: Next #critlib chat is available if anyone wants to volunteer to moderate a chat on Tues. Sept. 6th! critlib.org/twitter-chats/...





#### Emily Drabinski @edrabinski

Thx so much @oksveta @megwacha @fiiidget for a great #critlib tonight!





## Jenna Freedman

@zinelib

#critlib pitch: who's going to Storify this epic chat?





#### Megan Wacha @megwacha

Thank you to @oksveta and @fiiidget for a fantastic conversation tonight! #critlib





#### Alex Stinson @sadads

Ditto, important conversations about the comm! But needs to be paired with exp: <code>llib1ref.org</code> <code>#critlib</code> twitter.com/megwacha/statu...





#### S. E. Hackney @fiiidget

Want to do some #critlib editing? Watch this space, and reach out to me, @sveta and/or @nora\_almeida to help organize something(s)!!





#critlib #critpitch For those who haven't seen it--please check out the SAC report on the LCSH "Illegal aliens" twitter.com/aboutness/stat...





## John Mark Ockerbloom

@JMarkOckerbloom

1 thing I think WP underrated on: rapid response to new events & interests. (In contrast, \*still\* no "Black Lives Matter" LCSH/NA.) #critlib





## Kelly Swickard

@k\_swickard

#critlib I think this is important point that trad LC info is way behind current issues twitter.com/JMarkOckerbloo...





#### Violet Fox @violetbfox

@JMarkOckerbloom Not true. Black Lives Matter Movement #LCSH is approved as of August 2016. Not sure of timeline, but it's coming. #critlib





#### **Emily Drabinski**

@edrabinski

Just asked gf, "Do I have anything for the #critlib #critpitch?" "I do not know what that means." So. I guess that means no!





#### Jessica Hochman @jessicahochman

YES! Thanks @fiiidget & @oksveta! This was so great! #critlib





#### Megan Wacha @megwacha

I cannot recommend this enough --> CFP: WikiConference North America wikiconference.org/wiki/2016/Main... #critlib



2 YEARS AGO



#### Marisa Mendez-Brady @msmendezbrady

Thanks @megwacha! And thanks everyone for an inspiring #critlib chat. Y'all are amazing librarians. twitter.com/megwacha/statu...



2 YEARS AGO



#### Dianne @diannelibrarian

Another great #critlib chat! So grateful for this little corner of the internet: always learning & challenging status quo. Keeps me engaged



2 YEARS AGO



#### S. E. Hackney @fiiidget

Thanks everyone for a great discussion!! And thanks to @oksveta for co-modding, and the absent @nora\_almeida for helping to plan #critlib



2 YEARS AGO



## lurknlearn @nancyeadams

Thanks, mods and tweeters! #critlib



2 YEARS AGO



#### **Kelly Swickard** @k\_swickard

#critlib think for faculty being agst wp it is bec students literally copy&paste from wp/ they think it is free text to use without citing





I've been out of #critlib for a while, & this was a great convo to come back in on! Thanks @megwacha @oksveta @fiiidget!





#### Arlene Haessler

@Rweenie

Thanks all this was so informative and fun!!! #critlib





## **Kelly Swickard**

@k\_swickard

#critlib thanks all very interesting and engaging conversation





#### sveta

@oksveta

Thanks @fiiidget & @nora\_almeida for being fantastic co-mods! & Thanks #critlib for a great chat... I have missed participating in these!



2 YEARS AGO



#### John Mark Ockerbloom

@JMarkOckerbloom

Thank you to the organizers & everyone who participated in tonight's #critlib chat! Great to hear so many voices.

