

by Sveta Stoytcheva 2 years ago


#critlib: serving homeless library users

Story of the #critlib chat from 2/16/2016 on serving homeless library users, moderated by @GinaMurrell1. For more information about #critlib, including past & future chats, please see <http://critlib.org>

[The usual disclaimer: I tried to include all of Tweets from the chat and string Tweets from the same thread together as best as I could. Retweets, favorites, & tweets without the hashtag omitted on purpose. Lacunae, misreadings, or other mistakes my own.]


Suggested readings:

- * ["A home to the homeless"](#) by Elyn Ruhlmann, from American Libraries (2014)
- * ["What do I do now? Handling challenging situations with mentally ill and homeless library users, part 2"](#) from Infopeople (2013) ([direct link to 50-minute webinar](#))
- * ["Not just a place to sleep: homeless perspectives on libraries in central Michigan"](#) by Angie Kelleher, from Library Review (2013)




Gina Murrell
@GinaMurrell1

Welcome to tonight's #critlib on serving homeless patrons. I'm Gina, the mod. I work at Univ of Oregon Libraries. Please introduce yourself!


 2 YEARS AGO

Introductions



David J. Seleb
@davidjseleb

I'm David Seleb from the Oak Park Public Library. #critlib

 2 YEARS AGO



Nisha
cuttingthecheez

Hello! I'm Nisha, MLIS student at U of I in Champaign! #critlib

 2 YEARS AGO



April Hathcock

@AprilHathcock

Hi, #critlib. I'm April. Academic librn in NYC.


 2 YEARS AGO



Jenna Freedman

@zinelib

This is Jenna in NYC eager for tonight's #critlib on svc to homeless library users bc my LIS prof's advice was hand homeless a bar of soap.

 2 YEARS AGO



Kate Crowe

@kcrowe

Hey #critlib I'm Kate, I'm an archivist in Denver at a private uni with (to my knowledge) no focused approach to engaging w/homeless patrons

 2 YEARS AGO



S. Hackney

@fiiidget

Hi #critlib, I'm Sarah, LIS student in NYC. Mostly lurking tonight...

 2 YEARS AGO



Liz McGlynn

@thelizbrarian

Hi #critlib, I'm Liz, academic librn in MA/CT tho most of my perspective serving homeless comes from exp in a public lib in Chapel Hill NC.

 2 YEARS AGO



Maura Smale

@mauraweb


Hi #critlib, glad to be here tonight, I'm Maura and I work at an academic library in NYC, also a frequent user of the public library.

 2 YEARS AGO



Ryan P. Randall
@foureyedsoul


Hi #critlib folks. I'm Ryan, a community college librarian in Boise.

 2 YEARS AGO



Charissa Powell
@CharissaAPowell

Hi #critlib Charissa, academic librarian in Kansas

 2 YEARS AGO



Evan Beazley
@ebeaz

Hey #critlib I'm Evan, an LIS student in London, Ontario. Mostly here to listen and learn!

 2 YEARS AGO



Gina Murrell
@GinaMurrell1

Happy that so many of you are joining us for tonight's #critlib! First question is coming soon. All questions are at critlib.org/serving-homele...

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

Arriving late to #critlib, but here we are. Greg, faculty librarian at a small academic library in Kirkland, WA!

 2 YEARS AGO



Calle Cai

whipper@snapperQ

@GinaMurrell I'm not a librarian but I'm into zine culture & volunteer at book collectives. Also spent undergrad sleepin in the lib #critlib

 2 YEARS AGO



Kelly McElroy

@kellymce

Hi #critlib! Kelly here, academic librarian in Oregon. I'll be in and out, I'm doing a drop-in service for veteran students tonight.

 2 YEARS AGO



Kaia

@knsievert

Hi #critlib! I'm a new librarian/library assistant at UMN, but my interest mainly comes from past public library work. Mostly here to lurk

 2 YEARS AGO



S. Hackney

@fiiidget

I'm in @chrisalensula's Cmmnty Bldgg & Engmnt class (#LIScbe) rn, & we read abt this for class this week: bit.ly/1KoD2NC #critlib

 2 YEARS AGO



April Hathcock

@AprilHathcock

@fiiidget @chrisalensula Wow. That article is gross. #critlib

 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

@AprilHathcock @fiiidget @chrisalensula Whenever I read "good old-fashioned common sense" I kind of want to . . . ugh. #critlib

 2 YEARS AGO



Ryan P. Randall

@foureysoul

@bembrarian @AprilHathcock @fiiidget @chrisalensula Par for the course with that writer. All I've seen from him has been upsetting. #critlib

 2 YEARS AGO



Kate Crowe

@kcrowe

@foureyedsoul @bembrarian @AprilHathcock @fiidiget @chrisalensula that is awful. Also, "micturate"?.....? #critlib



2 YEARS AGO



Kate Crowe

@kcrowe

@foureyedsoul @bembrarian @AprilHathcock @fiidiget @chrisalensula Also, our library *is* a bathing facility - we have a shower! #critlib



2 YEARS AGO



Kate Crowe

@kcrowe

@whippersnapperQ Open whenever the library is open, it's a single unisex bathroom with a shower stall that locks & a changing table #critlib



2 YEARS AGO



Chris Alen Sula

@chrisalensula

@AprilHathcock @fiidiget It's totally gross, and the class reading is abt inclusion in libraries. Hi #critlib! Here to listen & think



2 YEARS AGO



Jessica Hochman

@jessicahochman

@fiidiget @chrisalensula (I'm speechless & now stress-eating a bag of licorice). Would love to hear about the ensuing class convo. #critlib



2 YEARS AGO



Jessica Colbert

@JessicaLColbert

Hey #critlib! LIS Student @gslis. Hopefully future (radical) cataloger.




2 YEARS AGO



Jessica Hochman
@jessicahochman


Hiya #critlib, I'm an LIS prof who teaches about teaching; mostly here to listen & learn.

 2 YEARS AGO



Charlotte E. Price
@PoorCharlotte

Hello #critlib! I'm Charlotte, an academic librarian in NYC, but most of my exp. w homeless patrons comes from my history with public libs

 2 YEARS AGO



Sunny Kim
@sunnykins

hi #critlib! LIS student. really glad to have the chance to learn more on this topic. @SPLBuzz recently hosted panel on homeless queer youth

 2 YEARS AGO



SLComstock
@Brarian

Hi #critlib folk. Looking forward! I'm mgr of assessment at oak park public library, among other things!

 2 YEARS AGO



CyndeeSturgisLandrum
@ComposedCitrine

Hi #critlib I'm a new public library director in IN. Formerly an Asst. Director in Oak Park, IL.

 2 YEARS AGO



amelish
@amelish

hi #critlib, student/archivist in Maryland, thinking on this as DC rolls out plan for network of homeless shelters [washingtonpost.com/local/dc-polit...](https://www.washingtonpost.com/local/dc-polit...)

 2 YEARS AGO



amelish
@amelish

+ and seeing NIMBY (etc) resistance to that, wondering how libraries will respond [#critlib](#)

2 YEARS AGO



amelish
@amelish

Friend pointed to this piece earlier - another perspective on DC shelter plan citylab.com/cityfixer/2016... [#critlib](#) (sorry, on to Qs in a min)

2 YEARS AGO



Emily Lofquist
@ProudPoodleMom

Hi [#critlib](#)! First time I'm able to lurk in real time. I'm a Program Coordinator at a Public Library just outside of Chicago.

2 YEARS AGO



Miss Fabularian
@MissFabularian

Hey [#critlib](#)! Teen & Social Media Librarian here who is all about outreach, empowering underserved teens & intellectual ratchetness.

2 YEARS AGO



Gina Murrell
@GinaMurrell1

OK, here we go... (don't forget to add [#critlib](#) at the end of your responses). Feel free to keep the introductions coming.

2 YEARS AGO

Q1. Does your library offer support services/outreach to homeless patrons?



Gina Murrell
@GinaMurrell1

Q1. Does your library offer support services/outreach to homeless patrons? [#critlib](#)

2 YEARS AGO



David J. Seleb
@davidjseleb


At the Oak Park Public Library, we have just hired a Manager of Community Resources -- a social worker -- for outreach #critlib

 2 YEARS AGO



Nisha
cuttingthecheez

@davidjseleb Is this a FT resource #critlib

 2 YEARS AGO



David J. Seleb
@davidjseleb

@cuttingthecheez Yes, the manager is full time and will begin his work on March 7 #critlib

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert

A1: work in academic library open to public, but no specific services or outreach despite being "public." #critlib

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert

A1: although computer terminals are open to public, because federal gov docs repository #critlib

 2 YEARS AGO



Liz McGlynn
@thelizbrarian

A1 nowhere I've worked so far has. I've never librned in a city city, but still places w/ populations of homeless users... #critlib

 2 YEARS AGO



April Hathcock
@AprilHathcock


A1. Not even remotely. Used to work in a public lib in urban area that also did not other than grudgingly allowing folks in. #critlib

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

A1. Our library welcomes and provides services to all but does not particularly reach out to the homeless. #critlib twitter.com/GinaMurrell1/s...

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

@bembrarian Interestingly, a work-study student was recently homeless & we supported him during his transition to find a home. #critlib

 2 YEARS AGO



Kelly McElroy
@kellymce

@bembrarian I have heard of this happening in at least one other academic library. Probably happens a lot around campus. #critlib

 2 YEARS AGO



Joanna Gadsby
@jkgadsby

@bembrarian There was a student living in our 24 hr space and "campus" made the decision to ignore it. #shameful #critlib

 2 YEARS AGO



Kat
@kittenhumyn

Following #critlib taking notes

 2 YEARS AGO



sveta
@oksveta

A1.1 at a public uni library, homeless patrons are part of our user community, but because academic not seen as 'core users' [#critlib](#)

2 YEARS AGO



sveta
@oksveta

A1.2 but this framework effectively erases university students experiencing homelessness, which is an issue in our campus [#critlib](#)

2 YEARS AGO



Sunny Kim
@sunnykins

[@GinaMurrell1](#) [#critlib](#) I'm still learning about the systems around me but I know [@SPLBuzz](#) partners with social service agencies to reach yth

2 YEARS AGO



Joanna Gadsby
@jkgadsby

Chiming in late from Bmore. Working in acad lib that does no outreach but hosts many homeless patrons daily. [#critlib](#)

2 YEARS AGO



Kelly McElroy
@kellymce

A1: Not explicitly, nope. Dunno how often we get questions at ref/circ that end up being referrals. [#critlib](#)

2 YEARS AGO



Kelly McElroy
@kellymce

A1: comm'ty users can use computers, and get a lib card -- but you need an address (and/or driver's license) to get the card. [#critlib](#)

2 YEARS AGO



Kat
@kittenhumyn

Yes! Is there any way to combat this? [#critlib twitter.com/kellymce/statu...](#)

2 YEARS AGO



Kelly McElroy
@kellymce

.@kittenhumyn apparently in OR, you can get an ID w/a "descriptive address" but still a lot of barriers. [#critlib oregon.gov/ODOT/DMV/pages...](#)

2 YEARS AGO



Gina Murrell
@GinaMurrell1

@kittenhumyn Yes. Some libraries are allowing homeless patrons to use a shelter address when applying for a library card. [#critlib](#)

2 YEARS AGO



Christie Kiewer
@christielouwho

@GinaMurrell1 @kittenhumyn we accept shelter addresses and corrections facilities for patrons at our public library (large system) [#critlib](#)

2 YEARS AGO



Charlotte E. Price
@PoorCharlotte

@kittenhumyn at my mum's library, patrons could present a letter from a shelter in lieu of driver's license. Not perfect solution [#critlib](#)

2 YEARS AGO



April Hathcock
@AprilHathcock

Public lib where I used to work also did this. & shelters/PO boxes wldn't count. I'd sign ppl up anyway. [#critlib twitter.com/kellymce/statu...](#)

2 YEARS AGO



Jenna Freedman

@zinelib

Yes to signing up people w/out an address! Should be resistance-as-policy for undocumented people as well. #critlib [twitter.com/AprilHathcock/...](https://twitter.com/AprilHathcock/)



2 YEARS AGO



Guadalupe Colín

@colin_gpe

@zinelib #critlib assuring them that the library doesn't track them or anything of the sort is helpful too!



2 YEARS AGO



Ryan P. Randall

@foureyedsoul

@colin_gpe @zinelib I wouldn't have thought to emphasize that. Thank you! #critlib



2 YEARS AGO



amelish

@amelish

+++ something all of our patrons should in theory be concerned about! #critlib [twitter.com/colin_gpe/stat...](https://twitter.com/colin_gpe/status...)



2 YEARS AGO



Calle Cai

whippersnapper@whippersnapperQ

@amelish Tho being homeless means ur constantly being harassed by police & tracked in so many ways that this is just one instance. #critlib



2 YEARS AGO



amelish

@amelish

yes so let's extra not be like that. #critlib twitter.com/whippersnapper...




2 YEARS AGO



Maura Smale
@mauraweb


A1: We don't, which I think is prob not uncommon for acad libs, even those open to the neighborhood. #critlib

 2 YEARS AGO



Maura Smale
@mauraweb

A1: The college where I work for sure has svcs for homeless students, tho we've not worked w/those offices directly that I know of. #critlib

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian


@mauraweb How open is your library to the neighborhood? What does that look like? Do a lot of non-academic folks use your lib? #critlib

 2 YEARS AGO



Maura Smale
@mauraweb

@bembrarian Technically open but in prac don't get much neighb use, ID req to enter bldg w/lib = discourages (+ pub lib is nearby). #critlib

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

@mauraweb Woah. ID required to enter the library's building? That's very closed, IMHO. #critlib

 2 YEARS AGO



Maura Smale
@mauraweb


@bembrarian Not the lib but the campus, we're w/in a bldg w/other uses. ID req is standard across CUNY afaik. #critlib

 2 YEARS AGO



Jessica Hochman
@jessicahochman


@bembrarian @mauraweb same at my inst, but the only seem to ask on weekends. #critlib

 2 YEARS AGO



Maura Smale
@mauraweb

@jessicahochman @bembrarian Yah, there's scanning in/signing in to get into all of the college buildings at MPOW. #critlib

 2 YEARS AGO



Guadalupe Colín
@colin_gpe

in a reference class while following #critlib inception?

 2 YEARS AGO



Charissa Powell
@CharissaAPowell

A1 Not to my knowledge...but there is also not a large homeless population in my town #critlib
twitter.com/GinaMurrell1/s...

 2 YEARS AGO



SLComstock
@Brarian

Naperville library trained staff in social work srvc's to recognize broad spectrum: not 'homeless' but 'unhomed'. Mental health key #critlib

 2 YEARS AGO



Jenna Freedman
@zinelib

@Brarian How intense is the training? Does it address systemic oppression? Is there certification? Is there staff resistance? #critlib

 2 YEARS AGO



Nisha

cutting the cheez

@Brarian Wow, I have never heard that term. Really interesting. I wonder how this "works" compared to hiring a social worker. #critlib



2 YEARS AGO



Liz McGlynn

@thelizbrarian

@Brarian what gets me upset is librns aren't soc workers! No one benefits from that arrangement/more passing the buck #critlib



2 YEARS AGO



Guadalupe Colín

@colin_gpe

@thelizbrarian @Brarian #critlib exactly! we don't know how to help. If there's no funding for a social worker, libraries should do training



2 YEARS AGO



SLComstock

@Brarian

@thelizbrarian Agreed. Naperville initiative a triage approach based on who sees spectrum of community. @davidjseleb wise #critlib



2 YEARS AGO



Kate Crowe

@kcrowe

A1 not explicitly, nope (again, private university, but as others have pointed out, open terminals due to gov't depository status). #critlib



2 YEARS AGO



Gina Murrell

@GinaMurrell1

Judging by the answers to Q1, it seems services for homeless patrons at most libraries are sorely lacking. Sad (but not shocking). #critlib




2 YEARS AGO



CyndeeSturgisLandrum

@ComposedCitrine

A1: Not currently, but it is an on-going discussion. Since I'm new to my role, it's something I'll be assessing for the future. #critlib


 2 YEARS AGO



amelish

@amelish

A1 Working in special collections, no. Main library open to public until 12a then ID checks. Lobby remains open 24-7. #critlib

 2 YEARS AGO



Guadalupe Colín

@colin_gpe

@amelish this also happens at the library I used to work. The rules are even harsher during finals. #critlib


 2 YEARS AGO



amelish

@amelish

. @colin_gpe To be fair, I only pull late nights to work on my own finals. Maybe more lenient (no checks?) the rest of the time #critlib

 2 YEARS AGO



Jenna Freedman

@zinelib

A1: my private urban women's college library doesn't explicitly offer svc to homeless. tbh I can't imagine what that wd look like. #critlib

 2 YEARS AGO



Jenna Freedman

@zinelib

A1: just realized that our open guest wireless network provides service to homeless, if they have a smart phone. #critlib

 2 YEARS AGO



Maura Smale
@mauraweb


@zinelib Yes! That is hyoooge here in NYC I think - I see loads of folks using wifi outside the BPL, CUNY GC, etc. #critlib

 2 YEARS AGO



April Hathcock
@AprilHathcock

A2 Our lib is locked down so you can't even get in w/o ID. So no homeless at all. And we are in New York City. So...yeah. :(#critlib

 2 YEARS AGO



Charlotte E. Price
@PoorCharlotte

A1 (from my mum, who was in a city library): None in specific, they could go to any services/classes offered. Budget cuts, tho... #critlib

 2 YEARS AGO



Ryan P. Randall
@foureyedsoul

A1 As a comm. coll., we have "retention alerts" for students with variety of issues. Have used when students w/ housing insecurity #critlib

 2 YEARS AGO



Ryan P. Randall
@foureyedsoul

A1.1 Housing insecurity can affect your highly regular patrons, even your student workers, without being very obvious. #critlib

 2 YEARS AGO

Q2. Does your library have policies that prohibit behaviors often associated with homelessness?



Gina Murrell
@GinaMurrell1

On to Q2: Does your library have policies that prohibit behaviors often associated with homelessness? #critlib

 2 YEARS AGO



Charlotte E. Price
@PoorCharlotte

A2 (from my mum): Yes. Had rules for behavior, made sure the homeless knew. Rules like no unaccompanied adults in children's area [#critlib](#)

 2 YEARS AGO



Nisha
cuttingthecheez

[@PoorCharlotte](#) How are the homeless identified though? Is it a "warning" of the rules based upon appearance? [#critlib](#)

 2 YEARS AGO



Charlotte E. Price
@PoorCharlotte

[@cuttingthecheez](#) I believe they worked with the shelters and/or food kitchens on that [#critlib](#)

 2 YEARS AGO



Charlotte E. Price
@PoorCharlotte

A2.2 (for mum) other rules: No public drunkenness. No fighting. Just the general behavior policies that everyone had to follow. [#critlib](#)

 2 YEARS AGO



Charlotte E. Price
@PoorCharlotte

A2.3 (from my mum) No state ID needed to get library card - homeless could present a letter from a shelter in lieu of I.D. [#critlib](#)

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

[@PoorCharlotte](#) Curious to think about perceptions/prejudice re: homelessness as relating to substances and violence. [#critlib](#)


 2 YEARS AGO



Kelly McElroy

@kellymce

A2: Late night hours, you have to have a campus ID to be in the building. #critlib


 2 YEARS AGO



April Hathcock

@AprilHathcock

A2. Yes. MFPOW at public lib didn't allow washing in bathrooms or SLEEPING. Sigh. That was a prob for everyone. #critlib

 2 YEARS AGO



April Hathcock

@AprilHathcock

A2. This public lib was in central FL. So lots of old folks. So sleeping in library was kind of a thing for everyone. #critlib

 2 YEARS AGO



CyndeeSturgisLandrum

@ComposedCitrine

A2: Unfortunately! #critlib

 2 YEARS AGO



David J. Seleb

@davidjseleb

@GinaMurrell1 My library has Rules of Behavior, but has tried to avoid rules that "prohibit homelessness" such as "no sleeping" #critlib

 2 YEARS AGO



Kaia

@knsievert

A2 My public library had a no sleeping rule framed as a health concern #critlib

 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

A2 We're really open in our lib & haven't developed many antagonistic policies, except against noise & sex. #critlib twitter.com/GinaMurrell1/s...

 2 YEARS AGO



amelish

@amelish

aiii #critlib happening so fast. Anyone have collections representing / documenting homelessness? Outreach could use a broad base...

 2 YEARS AGO



Liz McGlynn

@thelizbrarian

A2 we had a no sleeping rule that I usually didn't enforce. #critlib

 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

@thelizbrarian @jkgadsby "Excuse me, you're not allowed to sleep here." "I'm not sleeping, I'm resting my eyes." #critlib

 2 YEARS AGO



Miss Fabularian

@MissFabularian

A2: if you want a library card, you must have an address establishing you within the library's city. #critlib

 2 YEARS AGO



Emily Lofquist

@ProudPoodleMom

A1: No... V wealthy and V small suburb. To my knowledge we do not have any resources in our direct community for the homeless. #critlib

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian


@bembrarian @PoorCharlotte How does the general public, and how do inst. admin. define homelessness? What are defined stereotypes? #critlib

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert

A2: must be affiliated to use printers #critlib

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert

A2: For non-affiliated borrowing card, MUST present ID AND current address. #critlib

 2 YEARS AGO



Nisha
cuttingthecheez

A2. I wonder what the implications would be to use the library as a home address? #critlib

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

@cuttingthecheez I'm reminded of the first season of Portlandia w/ the hide and seek legend who lives under the lib's stairs. #critlib

 2 YEARS AGO



sveta
@oksveta

A2.1 we have a number..including some that truly reflect our lack of meaningful programs/infrastructure to address homelessness #critlib

 2 YEARS AGO



sveta
@oksveta

A2.2 ie generalized policy to address very specific "problem patrons" or broader to discourage certain groups of users #critlib

 2 YEARS AGO



Liz McGlynn
@thelizbrarian

We'd let anyone who had some form of ID (tho still prohibitive) get a computer pass. Had to have an address to check out books #critlib

 2 YEARS AGO



Charissa Powell
@CharissaAPowell

A2) just skimmed our policies and nothing jumps out at me... #critlib

 2 YEARS AGO



Gina Murrell
@GinaMurrell1

In theory, #libraries are welcoming to all. Unfortunately, there are many policies keeping access from the homeless. #critlib

 2 YEARS AGO



SLComstock
@Brarian

@zinelib CITY of Naperville supported/paid 4 training to leverage. oak park library @davidjseleb took it on based in #community #critlib

 2 YEARS AGO



Sunny Kim
@sunnykins

#critlib here's a question: how do these anti-homeless policies get applied? are there patterns of racial bias in enforcement?

 2 YEARS AGO



Liz McGlynn
@thelizbrarian

@sunnykins abbbb. sooo. luuuute. lyyyyy. #critlib

 2 YEARS AGO



April Hathcock
@AprilHathcock

Good Q. Esp given many homeless are ex-cons and most incarcerated are black and brown men.
#critlib twitter.com/sunnykins/stat...

 2 YEARS AGO



CyndeeSturgisLandrum
@ComposedCitrine

A2: always wondered how you enforce a no sleeping policy objectively. Ppl perceived to be homeless can't sleep, but babies are ok? #critlib

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

@ComposedCitrine Are babies allowed to sleep in the library? #critlib

 2 YEARS AGO



Jessica Hochman
@jessicahochman

@bembrarian @ComposedCitrine seems like a win-win when babies sleep in the library ;) #critlib

 2 YEARS AGO



Kate Crowe
@kcrowe

@ComposedCitrine seriously, especially at a uni library. There is no acad. library not constantly filled with people sleeping. #critlib

 2 YEARS AGO



Gina Murrell
@GinaMurrell1


@kcrowe @ComposedCitrine Lots of sleeping students at my uni library every single day!
#critlib

 2 YEARS AGO



Emily Lofquist
@ProudPoodleMom

A2: Must have a home address within the village to get a libcard -- which is also used at times for program registration #critlib

 2 YEARS AGO



Jessica
@schomj

A2 We bring in Affirmative Action to help with "problem patrons" since they're likely to be students or employees #critlib

 2 YEARS AGO



Jessica
@schomj

A2 But while we do have homeless students, my impression is that they're more likely to sleep than cause problems #critlib

 2 YEARS AGO

Q3. What kind of staff training, if any, does the library provide in serving homeless patrons?



Gina Murrell
@GinaMurrell1

Q3. What kind of staff training, if any, does the library provide in serving homeless patrons?
#critlib

 2 YEARS AGO



Greg Bem, MLIS
@bembarian

A3. None. Though if there was an identified homeless population that used our lib., we would do training. #critlib twitter.com/GinaMurrell1/s...

 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

@bembrarian Paradigm-wise, it seems like a lot of libs could be more proactive in identifying potential homeless using their lib. #critlib


 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

@bembrarian In a positive, service-providing way, of course. #critlib

 2 YEARS AGO



April Hathcock

@AprilHathcock

A3 The only training we got in public lib was "Here's a whistle. Use it if a homeless person gets creepy in the stacks." #critlib

 2 YEARS AGO



April Hathcock

@AprilHathcock

I still have that stupid whistle. #critlib

 2 YEARS AGO



S. Hackney

@fiidget

implicitly reinforcing negative stereotypes abt homelessness is crappy & dehumanizing & hurts everyone. >:(#critlib [twitter.com/AprilHathcock/...](https://twitter.com/AprilHathcock/)

 2 YEARS AGO



Greg Bem, MLIS

@bembrarian


@AprilHathcock Oh jesus. #critlib

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert


A3: GAs got "disruptive patron" training. included white man doing black stereotype for homeless patron. Some of us were furious. #critlib

 2 YEARS AGO



Liz McGlynn
@thelizbrarian

@JessicaLColbert I'm fighting for the day when "disruptive patron"/"problem patron" gets stricken from the librarian vocab. #critlib

 2 YEARS AGO



Jessica Hochman
@jessicahochman

@JessicaLColbert yikes. Anybody report that? #critlib

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert

@jessicahochman Yes. A group of us are working to change the videos used. #critlib

 2 YEARS AGO



Jessica Hochman
@jessicahochman

@JessicaLColbert that's so awesome. Hey, #critlib could make better videos with a critical/culturally responsive perspective.

 2 YEARS AGO



Ryan P. Randall
@foureyedsoul

@JessicaLColbert @jessicahochman That's in a ****ing video? It was deliberate & considered? My jaw's literally hanging open. #critlib

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert


[@foureyedsoul](#) [@jessicahochman](#) Yes. Was originally used for RA training (homeless person in dorm). [#critlib](#)

 2 YEARS AGO



Ryan P. Randall
@foureyedsoul

[@JessicaLColbert](#) [@jessicahochman](#) I won't type them here, but I'd have `_words_` with whomever made these choices. [#critlib](#)

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert

[@foureyedsoul](#) [@jessicahochman](#) First, I was mad a COP [#acab](#) was speaking to us about deescalation [#critlib](#)

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert

[@foureyedsoul](#) [@jessicahochman](#) And then some of us talked to HR about it, and the police chief agreed to have us work to change them [#critlib](#)

 2 YEARS AGO



Jessica Hochman
@jessicahochman

[@JessicaLColbert](#) [@foureyedsoul](#) that's super cool; it's great you spoke up and real change is happening! [#critlib](#)

 2 YEARS AGO



Ryan P. Randall
@foureyedsoul

[@jessicahochman](#) [@JessicaLColbert](#) Seriously. I'm impressed. Thank you for doing, especially as I assume it wasn't comfortable/easy. [#critlib](#)

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert


[@foureyedsoul](#) [@jessicahochman](#) I think all three of us who spoke up also have mental illnesses, which was also in the training [#critlib](#)

 2 YEARS AGO



Charlotte E. Price
@PoorCharlotte

A3 (From mum) workshops on difficult patrons in general. police gave training on deescalation (lots of addiction issues, violence) [#critlib](#)

 2 YEARS AGO



SLComstock
@Brarian

Key thing is that [#communityinformatics](#) informed [@davidjseleb](#) leadership w/[@ComposedCitrine](#) to respond to documented need. [#critlib](#)

 2 YEARS AGO



David J. Seleb
@davidjseleb

[@GinaMurrell](#) That's one of the objectives for our new manager, to determine the appropriate staff training needed [#critlib](#)

 2 YEARS AGO



Kate Crowe
@kcrowe

A3 not to my knowledge, but our Access Librarian was a bartender/bouncer, he is fabulous at de-escalation. He should do a training! [#critlib](#)

 2 YEARS AGO



Liz McGlynn
@thelizbrarian

A3 generic deescalation training from HR (which was honestly a total nightmare) [#critlib](#)

 2 YEARS AGO



Nisha

cuttingthecheez

@thelizbrarian Yes, I think "deescalation" is subjective in practice. #critlib



2 YEARS AGO



Gina Murrell

@GinaMurrell1

I'm finding your answers to Q3 esp interesting; I think workshops on serving homeless users would help. But respect for all is key. #critlib



2 YEARS AGO



Calle Cai

whippersnapperQ

@GinaMurrell1 Yes, trainings are important but smtms seen as delivered solution, rather than small step towards real respect & care #critlib



2 YEARS AGO



Liz McGlynn

@thelizbrarian

@whippersnapperQ @GinaMurrell1 SUCH an important point! #critlib



2 YEARS AGO



Gina Murrell

@GinaMurrell1

@whippersnapperQ Respect & care - just treating the homeless as human beings - should be basic. Sadly, oftentimes it's not. #critlib



2 YEARS AGO



CyndeeSturgisLandrum

@ComposedCitrine

A3: Training related to dealing w/difficult patrons but nothing yet to engage with patrons facing homelessness. I got work to do. #critlib



2 YEARS AGO



Jeanette Wallace

alegriarchivist

It seems like the only training libraries give regarding homelessness is negative. Eg:how to deal with "problem patrons" #critlib



2 YEARS AGO



Evan Beazley

@ebeaz

@alegriarchivist Agreed. Where are these perceptions coming from? Is it systemic? Societal? #critlib



2 YEARS AGO



Jeanette Wallace

alegriarchivist

@ebeaz A lot of people who are homeless suffer from mental illness too, and there's still a lot of stigma associated with that. #critlib



2 YEARS AGO



Greg Bem, MLIS

@bembrarian

@alegriarchivist Are there any open trainings like these available online? Would love to experience something so negative! #critlib



2 YEARS AGO



Jenna Freedman

@zinelib

A3: There could b labor issues to discuss. Perspectives vary by job bc sometimes librarians decide & support staff have to enforce. #critlib



2 YEARS AGO



Maura Smale

@mauraweb

@zinelib Yup. We've done some all-library worker workshops but doesn't change that support staff on svc desks more than lib fac. #critlib



2 YEARS AGO



Greg Bem, MLIS

@bembrarian

(Aside) is it exceptional to say that all the librarians I work with are tolerant, inclusive, and respectful? #critlib



2 YEARS AGO



Andrea Snyder

@alsnyder02

I focus trainings on reducing barriers for all, social service & community resources. Generally not specially on homelessness #Critlib



2 YEARS AGO



Kat

@kittenhumyn

does your library have specific programming for homeless patrons? #critlib



2 YEARS AGO



Kat

@kittenhumyn

@kittenhumyn if your library does have svcs for homeless patrons, are they included in the brainstorming/planning in any way? #critlib



2 YEARS AGO



Emily Lofquist

@ProudPoodleMom

A3: recently watched this webinar w/ staff bit.ly/1TpKnz1 our "challenging patrons" are rowdy kids not homeless #critlib



2 YEARS AGO

Q4. What role should the library have in providing support services to homeless patrons?



Gina Murrell

@GinaMurrell1

Q4. What role should the library have in providing support services to homeless patrons?

#critlib



2 YEARS AGO



Guadalupe Colin

@colin_gpe

#critlib partnering with local organizations that help them can be useful.

 2 YEARS AGO

This is a great video lecture from a practitioner. A Librarian's Guide to Homelessness #critlib
youtu.be/FYiEEhrFh4

 ANDREA SNYDER @ALSNYDER02 · 2 YEARS AGO



Nisha

cutting the cheez

@alsnyder02 Thanks for the resource! #critlib

 2 YEARS AGO



Jessica Hochman

@jessicahochman

@alsnyder02 thanks for sharing this! #critlib

 2 YEARS AGO



alex hanam

haname@hanamerino

aah! I'm late to [#critlib](#) after reminding my fellow MLISers today! i'm Alex, acad lib worker, MLIS student, mostly watching & learning tn



2 YEARS AGO



SLComstock

@Brarian

We in LIS need to face our discourses: "homeless" as proxy. Community colleges, state, public library: we are natural supports [#critlib](#)



2 YEARS AGO



April Hathcock

@AprilHathcock

A4 Treat them as a patron base rather than a problem area. Develop services/programming tailored to their needs. [#critlib](#)



2 YEARS AGO



April Hathcock

@AprilHathcock

Also remembering that we are libs. We provide info, not solutions. Refer but don't try to overdo. Bad for everyone. [#critlib](#)



2 YEARS AGO



amelish

@amelish

. @AprilHathcock Seems hard (if worth it) to draw a line and know whether that line is about what's best for library, patrons, libs [#critlib](#)



2 YEARS AGO



Greg Bem, MLIS

@bembrarian

A4. I like the idea of being open/transparent re: providing the services, to positively influence others. [#critlib](#) twitter.com/GinaMurrell1/s...



2 YEARS AGO



Guadalupe Colín

@colin_gpe

[#critlib](#) I've seen homeless people volunteer at the library as well. The library is their home so there should be more resources to help!



2 YEARS AGO



Greg Bem, MLIS

@bembrarian

[@colin_gpe](#) Partnership is key, gaining new perspectives. Being a leader but not the only leader. [#critlib](#)



2 YEARS AGO



Kate Crowe

@kcrowe

A4 This is hyperlocal, but I've discussed working w fac member who does outreach in homeless comm/soc services on oral hist project [#critlib](#)



2 YEARS AGO



Kate Crowe

@kcrowe

[@kcrowe](#) A4 both with service providers & people in homeless community. We haven't figured out *how* yet tho. [#critlib](#)



2 YEARS AGO



Andrea Snyder

@alsnyder02

While not all libs will be able to provide social services on site, all should know of the community orgs & be able to do referrals [#critlib](#)



2 YEARS AGO



CyndeeSturgisLandrum

@ComposedCitrine

Q4: creating services/programs with patrons experiencing homelessness. Love quote from Oak Park's new social worker on this [#critlib](#)




2 YEARS AGO



David J. Seleb
@davidjseleb


[@GinaMurrell1](#) I see our role as part of broad community engagement, working with partners. Welcome, engage, identify, guide, refer. [#critlib](#)

 2 YEARS AGO



Guadalupe Colín
@colin_gpe

[@davidjseleb](#) [@GinaMurrell1](#) [#critlib](#) and we we shouldn't be reinforcing negative stereotypes.

 2 YEARS AGO



Jessica
@schomj

A4 Our homeless users are probably students, so getting them info for campus or community services seems key + [#critlib](#)

 2 YEARS AGO



Jessica
@schomj

A4 that said, we haven't done any targeted outreach and I'm not sure if we'd get much uni support (don't pull back the curtain) [#critlib](#)

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

[@schomj](#) If at a uni, there must be a committee that deals with homelessness on some level (beyond the library)??? [#critlib](#)

 2 YEARS AGO



Jessica
@schomj

[@bembrarian](#) not to my knowledge, but I think a lot of that work is done quietly by diversity, VA, other offices [#critlib](#)

 2 YEARS AGO



Ryan P. Randall
@foureyedsoul


@schomj @bembrarian We use retention alerts & individual counselor appointments at MPOW. Maybe advocate for similar there if poss.? #critlib

 2 YEARS AGO



Jessica
@schomj

@foureyedsoul @bembrarian Our whole advising system is borked. Campus initiative to fix it is in progress, but... #critlib

 2 YEARS AGO



sveta
@oksveta


#critlib A4 as uni lib, i get that many of our services are for affiliates... but v important to treat everyone who comes in w/respect +

 2 YEARS AGO



sveta
@oksveta

#critlib A4.2 & recognize that housing insecurity effects our whole community, including those who are formally affiliated with the uni

 2 YEARS AGO



sveta
@oksveta

#critlib A4.3 how we treat those who are visibly homeless (or so we presume) impacts/reflect/reinforces overall culture of the institution

 2 YEARS AGO



CyndeeSturgisLandrum
@ComposedCitrine

A4: Dallas public was doing some great podcast programs w/ homeless patrons a while back #critlib

 2 YEARS AGO



Charlotte E. Price

@PoorCharlotte

A4 I (and mum) agree respect 1st off. working with city services to have counsellors on hand several x a week can also help #critlib


 2 YEARS AGO



Andrea Snyder

@alsnyder02

When working in Baltimore, I made sure that I knew the major service providers so I could confidently tell ppl about the services. #Critlib

 2 YEARS AGO



alex hanam

haname@hanamerino

library goals from #critlib: do better! twitter.com/kcrowe/status/...

 2 YEARS AGO



Kate Crowe

@kcrowe

protip: frame it as a service for bike commuters. :) #critlib twitter.com/hanamerino/sta...

 2 YEARS AGO



amelish

@amelish

A4 Partnerships with other organizations and individuals important to homeless patrons - in case we forgot, not a monolith #critlib

 2 YEARS AGO



amelish

@amelish

A4 but also learning more about homeless patrons w/o violating privacy seems like a starting point (others have mentioned) #critlib

 2 YEARS AGO



Liz McGlynn
@thelizbrarian

A4 something I can do better personally is speak up when meetings take a turn toward the disrespectful and venting becomes..more [#critlib](#)

 2 YEARS AGO



Liz McGlynn
@thelizbrarian

Having the right attitude is step 1 and sadly not everyone is so inclusive/empathetic as [#critlib](#), even in libraries

 2 YEARS AGO



Kaia
@knsievert

A4 At public lib, I attended meetings our local coalition for homeless persons (consisting of local service agencies) [#critlib](#)

 2 YEARS AGO



Kaia
@knsievert

A4 it was great for keeping on top of places/service for referrals. If I could go back, I would try to expand this 2 more outreach [#critlib](#)

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

This is a fantastic idea. Going to add it to my docket of things to do this week. :D Thank you!
[#critlib](#) twitter.com/knsievert/stat...

 2 YEARS AGO



Kate Crowe
@kcrowe

A4 question for the acad librarians - do any of you have MSW programs you partner w on this?
[#critlib](#)

 2 YEARS AGO



Maura Smale

@mauraweb

@kcrowe We don't, but maybe we could. We've hosted discussions w/the counseling folks & lib staff tho not specific to homelessness. #critlib



2 YEARS AGO



Nisha

cutting the cheez

A4. I support library-initiatives. It makes, but I wonder what libs would do if SE issues were dealt with. How would role change? #critlib



2 YEARS AGO



SLComstock

@Brarian

Women & children are high risk: studies show domestic violence as driver toward "homelessness". Libraries offer digital safety too #critlib



2 YEARS AGO



SLComstock

@Brarian

@bembrarian digital safety means we are able to seek resources: health, financial etc without domestic violence perps' eyes #critlib



2 YEARS AGO



T. Sullivan

@thomthomthom

@Brarian queer youth too #critlib



2 YEARS AGO



CyndeeSturgisLandrum

@ComposedCitrine

A4: whatever we do we can't assume ppl want what we or others prescribe as "help" #critlib



2 YEARS AGO



Greg Bem, MLIS

@bembrarian

@ComposedCitrine Good point. This is where diverse perspectives (including, ideally, representation from the homeless) helps. #critlib



2 YEARS AGO



Emily Lofquist

@ProudPoodleMom

A4: Host services onsite (provided by community experts). My lib has vet & senior resource reps avail. monthly for 1on1 assistance #critlib



2 YEARS AGO

Q5. What can libraries do to better serve homeless patrons?



Gina Murrell

@GinaMurrell1

OK, final question! Q5. What can libraries do to better serve homeless patrons? #critlib



2 YEARS AGO



Etta Verma

@ettaverma

@GinaMurrell1 I bet helping them to get ID would help #critlib



2 YEARS AGO



David J. Seleb

@davidjseleb

@GinaMurrell1 A5: Recognize them. #critlib



2 YEARS AGO



Jessica Hochman

@jessicahochman

In NYC, sleeping was just outlawed on the subway, which imo relies on assumptions abt sleepers similar to those we're discussing. #critlib




2 YEARS AGO



S. Hackney
@fiidget


@jessicahochman I did not know that! I am (too) often sleeping on the subway, but I'm sure I'm not who this is targeting! #critlib

 2 YEARS AGO



Gina Murrell
@GinaMurrell1

@jessicahochman Wow! Every NYer has fallen asleep on the subway (long day at work, drunk, lack of sleep, etc.) not just homeless. #critlib

 2 YEARS AGO



Maura Smale
@mauraweb

@jessicahochman Thumbs way down, CUNY students have told me they sleep while commuting on the subway (as we all do, right?). #critlib

 2 YEARS AGO



Jessica Hochman
@jessicahochman

@mauraweb imo targeting sleepers is a form of profiling. It's assigning a particular signification to the practice of sleeping #critlib

 2 YEARS AGO



Jessica
@schomj

A5 Helping students financially is part of why my boss is pushing the library to play a role in OA textbooks #critlib

 2 YEARS AGO



April Hathcock
@AprilHathcock

A5 Continuing to have these convos. Thinking critically. Acting thoughtfully. #critlib

 2 YEARS AGO



Guadalupe Colín

@colin_gpe

in some universities you can get a masters in SW along with your masters in LIS. maybe they should have this option in every uni. #critlib



2 YEARS AGO



Andrea Snyder

@alsnyder02

#Critlib learn about ALL of your community. Constantly work to reduce barriers. Practice empathy. Be kind. Do your best.



2 YEARS AGO



amelish

@amelish

oh the incorrigible humanity... of librarians and our patrons. As it should be #critlib
[twitter.com/alsnyder02/sta...](https://twitter.com/alsnyder02/status/123456789)



2 YEARS AGO



Jeanette Wallace

alegria@calis.org archivist

A5 at the very least, offering information about resources that are available to them is important.
#critlib



2 YEARS AGO



Liz McGlynn

@thelizbrarian

A5 whoops I skipped ahead 1. But yeah. 1st off see them as a population w/ needs just like everyone else. Don't "prob patron" them. #critlib



2 YEARS AGO



CyndeeSturgisLandrum

@ComposedCitrine

A5: see them. make them visible. understand homelessness is a condition NOT who a person is.
engage #critlib



2 YEARS AGO



Greg Bem, MLIS

@bembrarian

A5. Great question. Simple & short, but: have more conversations. Be more mindful of what's not being done. [#critlib](#) [twitter.com/GinaMurrell1/s...](#)



2 YEARS AGO



Calle Cai

whipper@whipper@snapperQ

[@bembrarian](#) Yes, re: having conversations. Library can be space where homeless patrons can connect with dignity; creative programs. [#critlib](#)



2 YEARS AGO



Ryan P. Randall

@foureyedsoul

A5 Starting from the position that our unhoused patrons are patrons, then figuring out how to work with them for their needs. [#critlib](#)



2 YEARS AGO



SLComstock

@Brarian

[@foureyedsoul](#) and "their" needs are *ours*. Seriously. Many are one step away from being there. Empathy key. [#critlib](#)



2 YEARS AGO



Ryan P. Randall

@foureyedsoul

[@Brarian](#) Yes! Empathy!! Didn't mean to pose relationship as a simple "us/them," more meant "help patrons act on own behalf" [#critlib](#)



2 YEARS AGO



SLComstock

@Brarian

[@foureyedsoul](#) all's good: I am behind you on how challenging our dichotomies are. Keep up the good fight! [#critlib](#)



2 YEARS AGO



Kate Crowe

@kcrowe

A5 Hard question. mpow's vision statement: "grt private uni dedicated to the public good" but outreach is in msw, other acad prog. [#critlib](#)

 2 YEARS AGO



Nisha

cutting the cheez

A5. We need to interrogate ourselves & our discourse. Use open-ended ?s. Cater to them instead of making them accommodate to us. [#critlib](#)

 2 YEARS AGO



Annie Pho

@catladylib

Also, sorry for tuning in late to [#critlib](#). Looks like [@GinaMurrell1](#) moderated a great chat!

 2 YEARS AGO



SLComstock

@Brarian

oak park last yr staff day domestic shelter was part of community *IN reach*. Very popular among staff cuz we SEE survivors often [#critlib](#)

 2 YEARS AGO



CyndeeSturgisLandrum

@ComposedCitrine

A5: always loved how [@davidjseleb](#) handled complaints abt homeless patrons. Forced others 2 acknowledge their humanity [#critlib](#)

 2 YEARS AGO



Jessica Colbert

@JessicaLColbert

A5: Ask about their needs and wants. [#critlib](#)

 2 YEARS AGO



April Hathcock
@AprilHathcock

Yes. And then respect them. Don't be patronizing. Maybe they just want a DVD and don't want a social worker. #critlib twitter.com/JessicaLColber...

2 YEARS AGO



sveta
@oksveta

@AprilHathcock :nods: This speaks to how much even "progressive" convos about homelessness rely on stereotypes #critlib

2 YEARS AGO



Emily Lofquist
@ProudPoodleMom

A5: Accept a shelter (or willing organization in community) as their home address for lib card #critlib

2 YEARS AGO

Wrapping up with thank yous & [#critpitches!](#)



Gina Murrell
@GinaMurrell1

This has been such an incredible #critlib chat that I almost hate to wrap things up. Any final thoughts?

2 YEARS AGO



Nisha
cuttingthecheez

@GinaMurrell1 This was great! Thank YOU! I love having #critlib on the mind :)

2 YEARS AGO



Jenna Freedman
@zinelib


#critlib pitch--Apply to be the Dean at mpow. I want a #critlib boss at @barnlib. careers.barnard.edu/postings/2020

2 YEARS AGO



Jessica Hochman
@jessicahochman


Thank you, [@GinaMurrell1](#)! GREAT topic, super lively and thoughtful discussion. [#critlib](#)

 2 YEARS AGO



Guadalupe Colín
@colin_gpe

[@GinaMurrell1](#) [#critlib](#) talking about these topics can help bring changes to libraries, however small they may be!

 2 YEARS AGO



Jeanette Wallace
alegriarchivist

This was my first [#critlib](#) chat. And a very important topic.

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

[@alegriarchivist](#) Hope to see you in a future [#critlib](#). They get better and better!

 2 YEARS AGO



April Hathcock
@AprilHathcock

Great [#critlib](#)! Thanks [@GinaMurrell1](#)!

 2 YEARS AGO



Jessica Colbert
@JessicaLColbert

[@GinaMurrell1](#) Excellent [#critlib](#)! Gonna really start seeing how I can change things at my academic lib.

 2 YEARS AGO



amelish
@amelish

Thanks [@GinaMurrell1](#) & everyone for so much to think on. Good to be back [#critlib](#)


 2 YEARS AGO



CyndeeSturgisLandrum

@ComposedCitrine

Thanks @GinaMurrell1 great #critlib!


 2 YEARS AGO



Gina Murrell

@GinaMurrell1

Thank you all for participating in tonight's #critlib on serving homeless library patrons! Do we have any volunteers to Storify this chat?

 2 YEARS AGO



sveta

@oksveta

.@GinaMurrell1 I can Storify. It's been a few months since the last time. Thanks for a really great chat! #critlib

 2 YEARS AGO



Gina Murrell

@GinaMurrell1

@oksveta Thank you! And thanks again everyone for taking time out from your busy schedules to discuss this very important topic. #critlib

 2 YEARS AGO



Maura Smale

@mauraweb

Such a terrific #critlib chat tonight, thanks so much @GinaMurrell1 and everyone!

 2 YEARS AGO



Kelly McElroy

@kellymce

Hooray for @GinaMurrell1 for moderating an excellent #critlib!

 2 YEARS AGO



April Hathcock
@AprilHathcock


Here's my [#critlib](#) [#critpitch](#): Some thoughts on IRB and vulnerable populations (like prisoners & homeless). aprilhathcock.wordpress.com/2016/02/16/som...

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

Make sure y'all invite your librarian friends to the next one! The more the merrier at [#critlib](#)

 2 YEARS AGO



T. Sullivan
@thomthomthom

[#critlib](#) thanks for the wonderful convo, lurked and chatted with a classmate as we watched on the IQ Wall

 2 YEARS AGO



SLComstock
@Brarian

Thank you so much for this topic. Soooo real. [#critlib](#)

 2 YEARS AGO



Paul Jewell
@pdjewell

Catch stories now at [#critlib](#) on serving homeless library users [@GinaMurrell1](#) steering. ALL [#library](#) workers WELCOME critlib.org/serving-homele...

 2 YEARS AGO



T. Sullivan
@thomthomthom

thank you [@GinaMurrell1](#) for moderating this discussion [#critlib](#)

 2 YEARS AGO



Evan Beazley
@ebeaz


Thanks for such an amazing #critlib tonight. Looking forward to reflecting on the issues that were raised. Can't wait for the next one!

 2 YEARS AGO



Kelly McElroy
@kellymce

Super interested in this -- anyone do this combo? #critlib twitter.com/colin_gpe/stat...

 2 YEARS AGO



Guadalupe Colín
@colin_gpe

@kellymce #critlib if anyone is interested, dominican has this option. I don't know anybody who's done it though. :(socialwork.dom.edu/academics/msw-...

 2 YEARS AGO



SLComstock
@Brarian

@GinaMurrell1 You. Are. Awesome! Thank you! #critlib

 2 YEARS AGO



Lisa Hinchliffe
@lisalibrarian

Sorry I missed #critlib; my #critpitch is that we in academia act on fact that some of our students+their families are homeless, hungry, etc

 2 YEARS AGO



Lisa Hinchliffe
@lisalibrarian

And that we acknowledge that some of our staff are too bc wages are low and employment precarious. #critlib twitter.com/lisalibrarian/...

 2 YEARS AGO



SLComstock

@Brarian

Thx [@davidjseleb](#) and [@ComposedCitrine](#) for fighting good fight. Walk the talk: it is all we can do [#critlib](#)



2 YEARS AGO

Fin.