

by Thom Sullivan 2 years ago

#critlib 1/19/2016 #mashcat crossover: communication

This is the storify for the #critlib #mashcat crossover chat on communication moderated by @chiuchiutrain, which was held on 1/19/2016 at 9pm EST.



Violet Fox
@violetbfox

Tonight, 9pm Eastern! #critlib / #mashcat on communication btwn tech srves/public srves/IT, mod by @chiuchiutrain. critlib.org/mashcat-crosso...



2 YEARS AGO



Callan
eminence_font

/* yay convergence + collaboration */ /* #critlib + #mashcat */ [twitter.com/violetbfox/sta...](https://twitter.com/violetbfox/status...)



2 YEARS AGO



Nicole Pagowsky
@nope4evr

@kellymce @lisalibrarian @nicholsonkp @edrabinski started w having interest in these topics + wanting to learn more/find others 1/2 #critlib



2 YEARS AGO



Nicole Pagowsky
@nope4evr

@kellymce @lisalibrarian @nicholsonkp @edrabinski & saw other successful chats like #HipHopEd so thought we could give it a try 2/2 #critlib



2 YEARS AGO



Nicole Pagowsky
@nope4evr

@kellymce @lisalibrarian @nicholsonkp @edrabinski that's the tl;dr version at least? but sums it up #critlib




2 YEARS AGO



Katy Rawdon
@lemurchild

Woo, go @chiuchiutrain! Great #critlib #mashcat topic. [twitter.com/violetbfox/sta...](https://twitter.com/violetbfox/status/711111111111111111)

 2 YEARS AGO



Paul Jewell
@pdjewell

Librarians can/should challenge the status quo #critlib "Librarianship Doesn't Need Professionals" acrlog.org/2016/01/19/pro... @blinablevitan

 2 YEARS AGO



karen nicholson
@nicholsonkp

educ. developers and #infolit are kissing cousins in the academy. this event seems like #critlib of educ. dev. tr2016workshop.eventbrite.ca

 2 YEARS AGO



Erin Leach
@erinaleach

Are you #critlib-ing tonight? You totally should. Yes, you.

 2 YEARS AGO



Violet Fox
@violetbfox

Before we kick off #critlib, thanks to @chiuchiutrain & @erinaleach for making it happen tonight! Congrats to all on 50 wonderful chats!! 🐱

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

One side of the screen = Questionpoint. The other = #critlib + #mashcat. Will my mind explode?

 2 YEARS AGO



Keri Cascio
@keribrary


This day wiped me out, but I'll keep an eye on [#critlib](#) tonite, great topic [#mashcat](#) critlib.org/mashcat-crosso...

 2 YEARS AGO



Anastasia
@chiuchiutrain

Hi [#critlib](#) & [#mashcat](#)! It's that magical hour. Let's start with intro's. Anastasia, academic librarian, Philly.

 2 YEARS AGO

Introductions



Greg Bem, MLIS
@bembrarian

Academic librarian in Seattle/Kirkland/Redmond. Happy to be here talking about technologically things :D [#critlib](#) [#mashcat](#)

 2 YEARS AGO



S. Hackney
@fiidget

Keeping an eye on [#critlib](#) tonight, but also trying to cherish the last few nights before school starts in earnest.

 2 YEARS AGO



Jenna Freedman
@zinelib

Excited for this chat bc I am 1/3 research & instruction, 1/3 outreach, & 1/3 [#mashcat](#)-aloger and 100% [#critlib](#). Chatting from NYC. [#brrr](#)

 2 YEARS AGO



Erin Leach
@erinaleach

Hey, [#critlib](#) pals! I'm Erin--a serials cataloger in Georgia.

 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

@bembrarian "LibRarian" #critlib #mashcat


 2 YEARS AGO



Violet Fox

@violetbfox

Hi #critlib, I'm an academic cataloger in Minnesota. Glad to following up on a wonderful #mashcat event last week with a very relevant chat!

 2 YEARS AGO



Netanel Ganin

@OpOnions

Hey #CritLib! 'sup #MashCat -- this is your friendly neighborhood Netanel, cataloger in Boston

 2 YEARS AGO



Callan

eminence_font

#mashcat / #critlib-lurking from public library governance-land -o.o-

 2 YEARS AGO



Joanna Gadsby

@jkgadsby

Hi there! One eye on #critlib, one eye on pillow. Exhausted parent-brarian in B-more (not to brag).

 2 YEARS AGO



Jenna Freedman

@zinelib

Since this is #lismentalhealth week extending love to folks who participate in #critlib/#mashcat in whatever way feels right for them.

 2 YEARS AGO



Thom Sullivan
@thomthomthom


Hey #critlib! Lurking on tonight's chat from the @HermanBWells Library! Excited to learn abt #mashcat

 2 YEARS AGO



Ethan Fenichel
@EthanDF

hey y'all! Ethan from Florida - cataloging at an academic library #mashcat #critlib

 2 YEARS AGO



Ian Beilin
@ibeilin

Hi #critlib, Ian in NYC, very interested to learn from #critcatalogers and metadata specialists

 2 YEARS AGO



MetadataCataloger
@MetadataCatalog

Hi #critlib and #mashcat - This is Heather - Academic Librarian in Michigan

 2 YEARS AGO



Michelle
@winelibrarian

I'm lurking over here #critlib. What a fabulous topic!

 2 YEARS AGO

Question 1: "How do technical services, public services and library IT inform each other in their work?"



Anastasia
@chiuchiutrain

Start your engines! Q1. How do technical services, public services, and library IT inform each other in their work? #critlib #mashcat

 2 YEARS AGO



cg
@cheegunn


Really looking forward to this [#critlib](#) [#mashcat](#) chat. LIS PhD student in Pittsburgh. Tweeting tonight while I read (appropriately?) on HII.

 2 YEARS AGO



Erin Leach
@erinaleach

It's great to see the overlap between [#critlib](#) and [#mashcat](#). So many of my favorite people!

 2 YEARS AGO



Michelle
@winelibrarian

Academic library director. Cleveland, OH. Professional lurker. [#critlib](#)

 2 YEARS AGO



MontserratBiedermann
@montserratlj

50th chat, Tuesday January 19th: [#mashcat](#) crossover: communication [#critlib](#):
critlib.org/mashcat-crosso...

 2 YEARS AGO



Ian Beilin
@ibeilin

A1: every day public services uses and works with/through what tech services has done - former is utterly dependent on the latter [#critlib](#)

 2 YEARS AGO



Erin Leach
@erinaleach

As a cataloger, I want so badly to understand how users access information. What can I do to help make that process easier? [#critlib](#)

 2 YEARS AGO



Violet Fox
@violetbfox


@erinaleach Yes. And every time I'm on reference it's eye-opening, esp. how systems (catalogs) can make or break user experience. #critlib

 2 YEARS AGO



MetadataCataloger
@MetadataCatalog


A1: My university is so small that we all have daily conversations and contact. #mashcat #critlib

 2 YEARS AGO



Jenna Freedman
@zinelib

A1 Our sitch is weird bc of affiliate status, systems shared w/ a R1. Leads to feelings of asking favors, not partnership. #mashcat #critlib

 2 YEARS AGO



MontserratBiedermann
@montserratlj

"Q1. How do technical services, public services, and library IT inform each other in their work? #critlib #mashcat"

 2 YEARS AGO



MARCinaColdClimate
@marccold

Hello. Michcatter here. #critlib #mashcat #sinusinfectionbutgame

 2 YEARS AGO



Violet Fox
@violetbfox

A1. Well it's all connected, innit? Sometimes it doesn't feel that way, though. I cherish the small amount of reference work I do. #critlib

 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

@violetbfox Gotta get IT to come out of their cave once in a while, physical or digital cave that is.
#critlib #mashcat


 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

(they prolly say same 'bout us) @bembrarian @violetbfox #critlib #mashcat

 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

A1 In the case of my lib., use shared tools in the same community proximity, if on good terms.
#critlib #mashcat twitter.com/montserratlj/s...

 2 YEARS AGO



Jenna Freedman

@zinelib

A1 pt. 2, but I think the feeling of dependency/asking favors, rather than partnership happens everywhere & on both sides. #mashcat #critlib

 2 YEARS AGO



Netanel Ganin

@OpOnions

A1 utterly intertwined-edly! w/o LIT, PS can't help patrons find books regardless of work done by TS #critlib #mashcat

 2 YEARS AGO



Ethan Fenichel

@EthanDF

A1 I'm curious how others handle this - in MPOW it's not great. #mashcat #critlib

 2 YEARS AGO



Anastasia
@chiuchiutrain

@zinelib Interesting situation. How does the shared system work, and what situations lead to those feelings? #mashcat #critlib

 2 YEARS AGO



Netanel Ganin
@OpOnions

@OpOnions (you can phrase that putting anyone first/2nd/3rd) (and should be RESOURCES, not books) #critlib #mashcat

 2 YEARS AGO



Emily Drabinski
@edrabinski

Hi #critlib & #mashcat! The catalog is my favorite text to teach. Intermittent from my couch in Brooklyn.

 2 YEARS AGO



MARCinaColdClimate
@marccold

A1. A lot depends on the size of the lib. Large libs- fiefdoms, small libs- neighbors, solo libns combine three in one. #critlib #mashcat

 2 YEARS AGO



Joanna Gadsby
@jkgadsby

A1. Ideally, we all work toward the same end goal: most helpful for user. In MPOW, there is not enough comm to facilitate this. #critlib

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

@OpOnions Librarians often doing technical services; TS often answering reference qs. Small libraries allow for crossover. #critlib #mashcat

 2 YEARS AGO



Anastasia
@chiuchiutrain


@EthanDF How so? No interaction between tech svcs/IT/public svcs people, or not much interaction between departments? #critlib #mashcat

 2 YEARS AGO



Emily Drabinski
@edrabinski

Our tech services librarians teach & do reference, but I don't do tech services. #critlib

 2 YEARS AGO



Angela
galvan_@galvan_as

Hi #critlib. Dozing off with the cat from rural NY where I'm a systems librarian.

 2 YEARS AGO



Jenna Freedman
@zinelib

Love "catalog as text." Also love Emily's cat-inhabited couch. #critlib #mashcat
[twitter.com/edrabinski/sta...](https://twitter.com/edrabinski/status/1000000000000000000)

 2 YEARS AGO



Erin Leach
@erinleach

@violethfox And yet if we (back-room folk) don't do front-line work, we don't know how much trouble we make for users. #critlib

 2 YEARS AGO



cg
@cheegunn

Q1Would love examples of usercentric tech/service collabs between these actors if you have em. Trying to think of some too #critlib #mashcat

 2 YEARS AGO



✳️Kate Crowe✳️

@kcrowe

Hi #critlib and #mashcat I'm Kate, an academic archivist who's worked in both tech and public services re:archival materials.


 2 YEARS AGO



Kate Deibel

@metageeky

Just got her: Kate, lib tech guru, uw seattle libraries #critlib #mashcat

 2 YEARS AGO



MontserratBiedermann

@montserratlj

A1 We share info at joint staff meetings and have quarterly "show-n-tells" #critlib #mashcat

 2 YEARS AGO



Ethan Fenichel

@EthanDF

@chiuchiutrain well, w/o too much dirty laundry - i'd say we're working to better align priorities to improve interaction #critlib #mashcat

 2 YEARS AGO



MARCinaColdClimate

@marccold

A1. More seriously, sometimes I think of the famous quote about UK & US- three library areas separated by a common goal. #critlib #mashcat

 2 YEARS AGO



Anastasia

@chiuchiutrain

@edrabinski What a fun way to see it! Catalog as teaching opportunity. #mashcat #critlib

 2 YEARS AGO



Violet Fox
@violetbfox

@EthanDF In my experience, the larger the institution the more adversarial the relationships, don't know if that's true of others. #critlib

 2 YEARS AGO



Jenna Freedman
@zinelib

And convos can be tricky because we all frame things different ways, have diff vocabs. #critlib #mashcat [twitter.com/jkgadsby/statu...](https://twitter.com/jkgadsby/status...)

 2 YEARS AGO



James
@modbrarian

Hey #critlib James academic lib up in Wisconsin. Will be mainly lurking tonight.

 2 YEARS AGO



Erin Leach
@erinaleach

I feel like this is more rule than exception. Which I find fascinating. #critlib [twitter.com/edrabski/sta...](https://twitter.com/edrabski/status...)

 2 YEARS AGO



Kate Deibel
@metageeky

From a UX perspective, TS and PS folks are the frontlines of feedback on how the ILS I maintain is doing #critlib #mashcat

 2 YEARS AGO



MetadataCataloger
@MetadataCatalog

That's how ours is. I'm a cataloger and I'll have my usual shift on the Research Desk tomorrow! #critlib #mashcat [twitter.com/bembrarian/sta...](https://twitter.com/bembrarian/status...)

 2 YEARS AGO



Netanel Ganin
@OpOnions


@cheegunn recently "patron clicked X, expected Y to happen, it didn't" So i submit a ticket to make Y happen #CritLib #Mashcat

 2 YEARS AGO



Kate Deibel
@metageeky

In particular, my users are more than patrons but also the librarians who use the system to help patrons #critlib #mashcat

 2 YEARS AGO



Anastasia
@chiuchiutrain

Awesome discussions already popping up around Q1 of #critlib / #mashcat! Feel free to continue as we start Q2.

 2 YEARS AGO

Question 2: "How can we encourage better communication between all parties?"



Anastasia
@chiuchiutrain

Q2. How can we encourage better communication between all parties? #critlib #mashcat

 2 YEARS AGO



Emily Drabinski
@edrabinski

Wonder if it's partly that public services isn't seen as skilled work, where tech services is. #critlib

 2 YEARS AGO



Netanel Ganin
@OpOnions

@cheegunn with many plaudits of course going to my wonderful systems folks for actually MAKING Y happen!! #CritLib #Mashcat

 2 YEARS AGO



Ian Beilin
@ibeilin


[@chiuchiutrain](#) hmm need to think on that one; maybe collection dev but not so much reference or instruction [#critlib](#)

 2 YEARS AGO



Netanel Ganin
@OpOnions

[@metageeky](#) interesting, you see the librarians themselves as your users -- that's a great point [#CritLib](#) [#Mashcat](#)

 2 YEARS AGO



Emily Drabinski
@edrabinski

A2 I think we talk more when work more together. Shared projects. Union work. [#critlib](#)

 2 YEARS AGO



Kate Crowe
@kcrowe

Q1 In a midsize library it seems much easier to comm btwn depts due to size than at R1s. We talk at least weekly at MPOW. [#critlib](#) [#mashcat](#)

 2 YEARS AGO



MARCinaColdClimate
@marccold

[@edrabinski](#) Sometimes I wonder what part that plays- that TS libns often have PS responsibilities, but so rarely reverse. [#critlib](#) [#mashcat](#)

 2 YEARS AGO



Anastasia
@chiuchiutrain

[@EthanDF](#) Priority alignment seems like an important discussion for all interdep't discussions; hope that's going ok :) [#mashcat](#) [#critlib](#)

 2 YEARS AGO



Ethan Fenichel
@EthanDF


@edrabski funny that - that isn't how it is compensated. Although degrees in Ref often more required #mashcat #critlib

 2 YEARS AGO



MontserratBiedermann
@montserratlj

A1 As a public services librarian, I like to "bug" tech servs folks - love learning how cataloging works from them. #critlib #mashcat

 2 YEARS AGO



MetadataCataloger
@MetadataCatalog

A2: I think the us vs. them mentality does a lot of damage to communication and collaboration. #critlib #mashcat

 2 YEARS AGO



Erin Leach
@erinaleach

@edrabski I wonder what would happen if you tried to do TS work. #critlib

 2 YEARS AGO



Kate Deibel
@metageeky

@OpOnions At the very least, they are stakeholders as I described in my value sensitive design talk at the #mashcat workshop #critlib

 2 YEARS AGO



dejah_thoris
dejah_thoris

A1 I think we NEED to work the desk. Field testing via observation is vital. #mashcat #critlib

 2 YEARS AGO



Emily Drabinski

@edrabinski

[@erinaleach](#) Our catalogers is due for a sabbatical... [#critlib](#)

2 YEARS AGO



Ethan Fenichel

@EthanDF

[@chiuchiutrain](#) Thanks! We will see! I adore my library - but lots of room to improve in this area to make awesome happen [#mashcat](#) [#critlib](#)

2 YEARS AGO



Kate Deibel

@metageeky

I actually like attending committee meetings for this reason: it exposes me to other parts of the library [#critlib](#) [#mashcat](#)

2 YEARS AGO



Emily Drabinski

@edrabinski

[@EthanDF](#) No? We all make the same where I work. Union rank pay scale. [#critlib](#)

2 YEARS AGO



Greg Bem, MLIS

@bembrarian

[@violetbfox](#) [@EthanDF](#) Agreed. Bureaucracy, politics, union-level issues with job descriptions grows with the institution. [#critlib](#) [#mashcat](#)

2 YEARS AGO



Anastasia

@chiuchiutrain

[@ibeilin](#) In my lib, ref & inst. libr'ns are also selectors, so I def. see that as a place for tech&pub svcs to interact [#critlib](#) [#mashcat](#)

2 YEARS AGO



Kate Crowe

@kcrowe

@cheegunn I am writing a chapter w metadata lib at MPOW abt ramifications/limitations of ILS/subj access in ref/instruct. #critlib #mashcat



2 YEARS AGO



Violet Fox

@violetbfox

@montserratlj oohh, I'd love to share how cataloging decisions are made, but I think previous cataloger didn't encourage that. :(#critlib



2 YEARS AGO



Kate Deibel

@metageeky

@dejah_thoris If my job description and time allowed it, I'd like to work on the desk some. #critlib #mashcat



2 YEARS AGO



Netanel Ganin

@OpOnions

@metageeky (well come on s/t i'm thinking peers: "wait'll they see this amazing record") #CritLib #MashCat



2 YEARS AGO



MetadataCataloger

@MetadataCatalog

I love when our Ref libs and pub service libs come ask me about it!! Better services all around! #critlib #mashcat twitter.com/montserratlj/s...



2 YEARS AGO



MARCinaColdClimate

@marccold

@OpOnions @edrabinski May be that b/c PS is SO VISIBLE, there's sense of all hands needed on deck. TS probs not imm. obv. #critlib #mashcat



2 YEARS AGO



Montserrat Biedermann

@montserratlj

A1 We've tried tech servs at ref desk. They get to see how users use the catalog. But uneven exchange. #critlib #mashcat



2 YEARS AGO



Erin Leach

@erinaleach

A2.) Ask (and answer) questions. Be friendly. Use less jargon. #critlib



2 YEARS AGO



Anastasia

@chiuchiutrain

@dejah_thoris I see this as a priority too. @EthanDF, maybe this is a place to start? #mashcat #critlib



2 YEARS AGO



Emily Drabinski

@edrabinski

@marccold @OpOnions Tension where I work around this. PS keeps doors open, needs more apparently urgent for sure. #critlib



2 YEARS AGO



Ian Beilin

@ibeilin

@chiuchiutrain same here; would it be good if more catalogers were also selectors? #critlib



2 YEARS AGO



Anastasia

@chiuchiutrain

@MetadataCatalog That's how I got interested in tech services!! <3 #mashcat #critlib



2 YEARS AGO



Callan

[eminence@font](#) [@eminence_font](#)

A2: I'd like to see my fellow IT folks take time to understand root causes of issues+respond thoughtfully when we're asked for help [#critlib](#)



2 YEARS AGO



MontserratBiedermann

[@montserratlj](#)

A1 Extra time for tech servs, takes away from their work and hard to have equivalent (public servs helping in tech servs) [#critlib](#) [#mashcat](#)



2 YEARS AGO



MARCinaColdClimate

[@marccold](#)

[@violetbfox](#) [@montserratlj](#) I'm sometimes embarrassed to admit how much is me making a quick decision based on instinct. [#critlib](#) [#mashcat](#)



2 YEARS AGO



Greg Bem, MLIS

[@bembrarian](#)

A2: Work parties, obviously. But also it seems like various communication tools like [@SlackHQ](#) and [@Yammer](#) help a lot! [#critlib](#) [#mashcat](#)



2 YEARS AGO



Jenna Freedman

[@zinelib](#)

A2: talking early. Resentment happens when a system is all-but built before public services folks get asked about it. [#mashcat](#) [#critlib](#) 1/2



2 YEARS AGO



Anastasia

[@chiuchiutrain](#)

[@erinaleach](#) Agree that jargon is off-putting. What jargon do you personally try to put away, and what jargon puts you off? [#mashcat](#) [#critlib](#)



2 YEARS AGO



Emily Drabinski

@edrabinski

I'm a much better teacher because I was briefly an indexer. #critlib #mashcat


 2 YEARS AGO



Netanel Ganin

@OpOnions

@violetbfox @montserratlj document! We started an internal wiki covering different local policies -- nice to have s/t to point to #CritLib

 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

I also really enjoy when everyone involved makes an effort to be empathetic and mindful of differences in perspective. #critlib #mashcat

 2 YEARS AGO



Michelle

@winibrarian

@erinaleach I agree. I was actually thinking about this today! What is the "tech services" thing we can all be more woven in? #critlib

 2 YEARS AGO



Erin Leach

@erinaleach

A2.) One thing I don't do enough is go to subject librarians for help with subject analysis in areas I'm not familiar with. #critlib

 2 YEARS AGO



Jenna Freedman

@zinelib

A2: Sure there's also resentment/frustration when public svcs folks are unable to understand/visual at early stages. #mashcat #critlib 1/2

 2 YEARS AGO



Michelle
@winelibrarian

@erinaleach I was thinking deeper integration into collection building...in same ways/responsibilities of teaching. #critlib

 2 YEARS AGO



Violet Fox
@violetbfox

@marccold @montserratlj You can't discount how much your experience permeates your decision making! You *know* it, intuitively! #critlib

 2 YEARS AGO



S. Hackney
@fiidget

A2: remember the world is wide enough. IT & libr* like to cling to what makes us invaluable, but we're not/shouldn't be at odds #critlib

 2 YEARS AGO



Ian Beilin
@ibeilin

@OpOnions internal wikis...not sure about those....@violetbfox @montserratlj #critlib

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

@fiidget A culture of sharing :) #critlib #mashcat

 2 YEARS AGO



Jenna Freedman
@zinelib

A2: as much as people hate meetings, F2F or even phone convos go a long way toward mutual understanding. #mashcat #critlib

 2 YEARS AGO



Michelle
@winelibrarian


A1. For me this seems too simple. We are all "public services" in that we all serve a constituency. It should be that easy? #critlib

 2 YEARS AGO



Anastasia
@chiuchiutrain

@bembrarian @SlackHQ @Yammer Ooh, cool. Have you found those effective? #critlib #mashcat

 2 YEARS AGO



Netanel Ganin
@OpOnions

@ibeilin @violetbfox @montserratlj because its internal? I had wanted something public facing like Yale's but no go :/ #CritLib

 2 YEARS AGO



Jenna Freedman
@zinelib

Yes. This is the piece that makes it a #critlib concern, not just librarians in diff departments talking. #mashcat [twitter.com/violetbfox/sta...](https://twitter.com/violetbfox/status/1234567890)

 2 YEARS AGO



Michelle
@winelibrarian

A. Meaning, our work is all built on serving/building community at some place. So, our work is intertwined in every way. #critlib

 2 YEARS AGO



Ian Beilin
@ibeilin

@OpOnions no textbooks sounds like good #critlib coll dev to me! @chiuchiutrain

 2 YEARS AGO



Ethan Fenichel
@EthanDF


[@winelibrarian](#) I like to think of TS as things we do so they can be appreciated when they aren't seen: easy transactions. [#critlib](#) [#mashcat](#)

 2 YEARS AGO



Ian Beilin
@ibeilin

[@bembrarian](#) mine does, unfortunately [@OpOnions](#) [@violetbfox](#) [@montserratlj](#) [#critlib](#)

 2 YEARS AGO



MARCinaColdClimate
@marccold

[@chiuchiutrain](#) [@erinaleach](#) I try to avoid entirely numerical perorations This is not easy for me as a MARC person. :) [#critlib](#) [#mashcat](#)

 2 YEARS AGO



Michelle
@winelibrarian

[@EthanDF](#) absolutely. In my lib, all librarians are also liaisons so that work translates more easily. [#critlib](#)

 2 YEARS AGO



Ryan P. Randall
@foureyedsoul

Hey everyone in [#critlib](#) [#mashcat](#)! Ryan in Boise, ID, appreciating the opportunity to lurk & learn from everyone.

 2 YEARS AGO



Anastasia
@chiuchiutrain

[@bembrarian](#) Just getting into it myself. Seems like a good idea, esp if you don't have excuses to go visit other dep't's. [#critlib](#) [#mashcat](#)

 2 YEARS AGO



Netanel Ganin
@OpOnions

@EthanDF @winelibrarian when I do my job right...it seems like I've done nothing at all
#CritLib #CatalogerKoan

 2 YEARS AGO



cg
@cheegunn

Q2 thinking about ischools & interdisciplinary missions. Are there more ways to foster
comm/collab strategies during LIS progs? #critlib

 2 YEARS AGO



Erin Leach
@erinaleach

@winelibrarian I think it's easy to forget your connection to "the user" if you never actually see
them. #critlib

 2 YEARS AGO



Michelle
@winelibrarian

@EthanDF but if it feels that it isn't happening, I think someone should be making a bridge?
Building community. #critlib

 2 YEARS AGO



Michelle
@winelibrarian

@erinaleach That seems so odd to me. Isn't it all about users? I mean, no work is done just to do
work, right? #critlib

 2 YEARS AGO



Jenna Freedman
@zinelib

A2 we all get frustrated when we don't understand or feel understood, so @erinaleach's pt about
kindness & jargon is key. #mashcat #critlib

 2 YEARS AGO



Erin Leach
@erinaleach

[@winelibrarian](#) It would be cool to see subject librarians and catalogers work more closely together to provide better access. [#critlib](#)

2 YEARS AGO



MARCinaColdClimate
@marccold

[@erinaleach](#) [@winelibrarian](#) Yes, it's easy to envision the user as someone who cares desperately about uniform titles. [#critlib](#) [#mashcat](#)

2 YEARS AGO



MontserratBiedermann
@montserratlj

A2 Some happens when migrating to new ILS or next generation catalog. Or joint digitization project (metadata+subject). [#critlib](#) [#mashcat](#)

2 YEARS AGO



Anastasia
@chiuchiutrain

[@OpOnions](#) [@ibeilin](#) HAAAAAA. Have you ever shown anyone why certain things are fun to catalog? [#mashcat](#) [#critlib](#)

2 YEARS AGO



Ethan Fenichel
@EthanDF

[@winelibrarian](#) omg yes.. you don't want me imagining which transactions are the most painful. i need real user feedback [#critlib](#) [#mashcat](#)

2 YEARS AGO



Kate Deibel
@metageeky

[@cheegunn](#) Interdisciplinary efforts in most postgrad institutions are driven more by what's popular than what's needed [#critlib](#) [#mashcat](#)

2 YEARS AGO



Greg Bem, MLIS

@bembrarian

@montserratlj Totally saw this in a recent digitization project. Librarians too busy/disconnected to invest interest/eff. #critlib #mashcat


 2 YEARS AGO



MetadataCataloger

@MetadataCatalog

Those confuse our student workers all the time! #critlib @Mashcat
[twitter.com/marccold/statu...](https://twitter.com/marccold/status...)

 2 YEARS AGO



Violet Fox

@violetbfox

@cheegunn not sure if relevant, but I was glad my LIS program didn't do tracks, my cohort was at least 50% of our classes together. #critlib


 2 YEARS AGO



Anastasia

@chiuchiutrain

Ooo, it's only getting better, #mashcat & #critlib! I love to see all these perspectives. Q3 coming up!

 2 YEARS AGO

Question 3: "What Opportunities do we have to work together to enact change in the status quo of our profession?"



Anastasia

@chiuchiutrain

Q3. What opportunities do we have to work together to enact change in the status quo of our profession? #critlib #mashcat

 2 YEARS AGO



Violet Fox

@violetbfox

@cheegunn in other words, we worked together, future children's librarians with future tech folks, etc. I found that rewarding. #critlib

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell


@winelibrarian @erinaleach I do a lot of work because it's assigned to me... And I get a paycheck. And I like my paychecks. #critlib

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

A3: Friendship goes a long way. Also: curiosity only killed the cat. Learn what yer peers DO. #critlib #mashcat [twitter.com/chiuchiutrain/...](https://twitter.com/chiuchiutrain/)

 2 YEARS AGO



Netanel Ganin
@OpOnions

@marccold @erinaleach @winelibrarian BUT IF I DON'T RECORD THE INCHES OF THIS DVD, MY USERS WILL WONDER HOW BIG IT IS!!! #CritLib

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

@bembrarian Learning from yer peers to gain their perspective will work in everyone's favor-- assuming yer not malicious! #critlib #mashcat

 2 YEARS AGO



MARCinaColdClimate
@marccold

A3. At the risk of sounding like the late Fred Rogers, every day is an opportunity. Chatted up ref libn & sys libn today. #critlib #mashcat

 2 YEARS AGO



Erin Leach
@erinaleach

@winelibrarian I agree that it should. But depending on where you are in TS, I don't think it always does. #critlib @marccold

 2 YEARS AGO



Kate Deibel
@metageeky

@cheegunn Yep. And even if the collaboration is a good one, eventually you get yet another specialty (DANG YOU KUHN!!) #critlib #mashcat

2 YEARS AGO



MetadataCataloger
@MetadataCatalog

A3: I think leading by example is a good start. Start small and start showing how it benefits the patrons in the end. #mashcat #critlib

2 YEARS AGO



Anita, librarian
@Anitalifedotcom

@chiuchiutrain #critlib Q3: SHARE YOUR SALARY INFORMATION

2 YEARS AGO



Kate Deibel
@metageeky

A3: I'll let the hashtags do my answering --> #critlib #mashcat

2 YEARS AGO



MARCinaColdClimate
@marccold

@OpOnions @erinaleach @winelibrarian Ah, do it in cm like the Canadians, confuse 'em. #critlib #mashcat

2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell


We need to talk about the mystique of cataloging. How libschoools make folks feel legitimated when they learn/apply all the rules. #critlib

2 YEARS AGO



Jenna Freedman
@zinelib


A3 to get back to #critlib part of convo: ability to collaborate hampered by labor issues. WE ALL HAVE TOO MUCH TO DO. #mashcat

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

@Anitalifedotcom @chiuchiutrain Hahahaha. Ughhhhhh #critlib #mashcat

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell

A3 I keep saying happy hour. #critlib

 2 YEARS AGO



Netanel Ganin
@OpOnions

A3: project for self: next time I ask sys lib to make change, ask them if there's anything *I* can do to save them clean up/work #CritLib

 2 YEARS AGO



Kate Crowe
@kcrowe

I'm a much better teacher bc I was briefly a cataloger of the same materials I teach with. #critlib #mashcat twitter.com/edrabiniski/sta...

 2 YEARS AGO



Kate Deibel
@metageeky

I do feel a need to remind everyone that not every moment is a teachable moment. Also need respect and right to say no: #critlib #mashcat

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian


@zinelib Remember that show, Survivor? The strongest teams were the ones who collaborated and did the work together. #critlib #mashcat

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell

...And your job descriptions. #critlib

 2 YEARS AGO



Ethan Fenichel
@EthanDF

A3 - I feel like I'm getting a cliché. Share and align priorities and projects. #mashcat #critlib

 2 YEARS AGO



Netanel Ganin
@OpOnions

@AllisonJaiODell but that's your answer to everything! "Hey, what if whiskey tho?" #CritLib

 2 YEARS AGO



Callan
eminence_font

A3: Collaboration, confluence, cooperation, other co-words! Keep the conference vibe alive. Let this random G-woman mingle w/ y'all #critlib

 2 YEARS AGO



Anastasia
@chiuchiutrain

@AllisonJaiODell Do you feel a divide happens because some ppl get turned off by all the rules, some ppl <3 them? #critlib #mashcat

 2 YEARS AGO



Jenna Freedman

@zinelib

A3: work together to put on the breaks when necessary? #critlib #mashcat (confession: I'm an ideas/make-work person, not a brakes person)



2 YEARS AGO



Ian Beilin

@ibeilin

@zinelib our physical separation at work is a further hindrance; occasional meetings not enough. #critlib



2 YEARS AGO



Anastasia

@chiuchiutrain

@EthanDF Never fear sounding like an old record! Say it loud! Where do you see aligned projects! #mashcat #critlib



2 YEARS AGO



Greg Bem, MLIS

@bembrarian

@zinelib Sometimes ambitions and "make-work" can hold other teams back. When visions are too complicated/intimidating. #critlib #mashcat



2 YEARS AGO



Allison Jai O'Dell

@AllisonJaiODell

@chiuchiutrain I find "the rules" are another catalyst for impostor syndrome. #critlib



2 YEARS AGO



MontserratBiedermann

@montserratlj

Not sure I understand this question. "status quo"? #critlib #mashcat



2 YEARS AGO



MARCinaColdClimate

@marccold

@AllisonJaiODell Cataloging was the only time I did feel legitimate in lib school, but that's a whole nother #critlib chat.



2 YEARS AGO



Ethan Fenichel

@EthanDF

@AllisonJaiODell @chiuchiutrain especially when our systems don't even use them all #critlib #mashcat



2 YEARS AGO



Netanel Ganin

@OpOnions

@chiuchiutrain @AllisonJaiODell 2/2 "well my sub-field has a toolkit, what does YOURS have" and I say that with love as a cat #CritLib



2 YEARS AGO



Jenna Freedman

@zinelib

A3: keep shared disc on goals, not processes. e.g., I don't want someone tell me how to do it, just what needs to be done. #critlib #mashcat



2 YEARS AGO



Erin Leach

@erinaleach

A3.) I think that things work better when we figure out how to bend the rules to serve the user. #critlib



2 YEARS AGO



Kate Crowe

@kcrowe

@cheegunn much talk of barriers re LC subj access/class/RDA re intersectional research/ref/instruction-ahem @edrabinski #critlib #mashcat



2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell


My real answer to A3 is: understand what everyone does, what they're working on. (Whether that's shared over whiskey or not) [#critlib](#)

 2 YEARS AGO



MARCinaColdClimate
@marccold

[@ibeilin](#) [@zinelib](#) Yes, keeping TS in the basement does have Poe-esque implications. Happy birthday, Edgar! [#critlib](#) [#mashcat](#)

 2 YEARS AGO



Anastasia
@chiuchiutrain

[@zinelib](#) I like this point. Specific examples? [#critlib](#) [#mashcat](#)

 2 YEARS AGO



Ethan Fenichel
@EthanDF

[@ibeilin](#) [@zinelib](#) is keeping the systems dept behind a locked door typical? I know that they have expensive equipment. [#critlib](#) [#mashcat](#)

 2 YEARS AGO



Ian Beilin
@ibeilin

[@marccold](#) they didn't used to be in the basement; in card catalog days they were in the middle of everything [@zinelib](#) [#critlib](#)

 2 YEARS AGO



Mast Bros Truther
@jacobsberg

[#critlib](#) if you're able to, put catalogers out front, have public services staff catalog. Build empathy, smash silos. A3

 2 YEARS AGO



Anastasia
@chiuchiutrain


@erinaleach A favorite rule of mine in another lib was "Always find a way to say 'yes, we can get that for you.'" #critlib #mashcat

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell

Another thing that helps: *pretend* we actually make money off the "products" we "sell." Industry collabs better b/c they have to. #critlib

 2 YEARS AGO



Ryan P. Randall
@foureyedsoul

@cheegunn I think the most interdisciplinary bits in my program were ASIST & PLG student chapters. Unexpected #critlib convos/POVs #mashcat

 2 YEARS AGO



MontserratBiedermann
@montserratlj

A2 If there's a digitization project, great opportunities for cataloger-reference librarian collabos. #critlib #mashcat

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell

Which is another way of focusing on the user. #critlib

 2 YEARS AGO



Erin Leach
@erinaleach

A3.) I think that we have to do a better job of making users feel welcome. We have build...kinder systems and vocabulary. #critlib

 2 YEARS AGO



Mast Bros Truther
@jacobsberg


And this is so much easier if your workflow documentation is on point. #critlib

 2 YEARS AGO



Anastasia
@chiuchiutrain

OK, now that we've looked inward at our profession for Q3, let's take a look at how we serve our communities for Q4. #critlib #mashcat

 2 YEARS AGO

Question 4: "What opportunities do we have to work together on unified services to empower our socioeconomically disadvantaged communities?"



Anastasia
@chiuchiutrain


Q4. What opp's do we have to work together on unified services to empower our socioeconomically disadvantaged communities? #critlib #mashcat

 2 YEARS AGO



Ethan Fenichel
@EthanDF

@jacobsberg just tossing this out there - need way less docs when your sys and processes are easy to use and make sense. #critlib #mashcat

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell

@montserratj Same is actually true of all projects/collections ... opening up/including folks in resource description. #critlib

 2 YEARS AGO



MontserratBiedermann
@montserratj

From CC: "I like explaining the catalog record to my students. So much useful research info there!" #critlib #mashcat


 2 YEARS AGO



Mast Bros Truther

@jacobsberg

Amen. Doesn't have to be long, just has to be useful. [#critlib](#) twitter.com/EthanDF/status...


 2 YEARS AGO



Kate Crowe

@kcrowe

[@erinaleach](#) MPOW is scheming on getting non LC subj headings usable w/in catalog as part of migration convo to new LIS. [#critlib](#) [#mashcat](#)

 2 YEARS AGO



Allison Jai O'Dell

@AllisonJaiODell

I like to engage subject specialists, etc to write abstracts & enhance metadata. Removes mystique and builds relationships. [#critlib](#)

 2 YEARS AGO



Greg Bem, MLIS

@bembrarian

A4: Don't have a good answer, but my lib. has reg. staff-wide meetings where the opp. to address issues is possible. [#critlib](#) [#mashcat](#)

 2 YEARS AGO



Violet Fox

@violetbfox

A4. Example: my reference co-workers were horrified "Illegal aliens" was still subject heading & interested in process to change. [#critlib](#)

 2 YEARS AGO



Anastasia

@chiuchiutrain

[@jacobsberg](#) I personally like this idea and wish I saw it happen more [#mashcat](#) [#critlib](#)

 2 YEARS AGO



Zigmund Eide

EideZigmundEideZigmund

Amen. Doesn't have to be long, just has to be useful. [#critlib](#) [twitter.com/Dukeo619/statu...](#)



2 YEARS AGO



Jenna Freedman

@zinelib

Always in favor of a good smashing! [#mashcat](#) [#critlib](#) [#anarcholibrarians](#)
[twitter.com/jacobsberg/sta...](#)



2 YEARS AGO



Montserrat Biedermann

@montserratlj

Cataloger/Reference Librarian-->User-->Other Users. And everyone is happy! :-)) And does better research therefore. [#critlib](#) [#mashcat](#)



2 YEARS AGO



Netanel Ganin

@OpOnions

[@kcrowe](#) [@erinaleach](#) would love to hear more about that! [#CritLib](#)



2 YEARS AGO



S. Hackney

@fiidget

This may be only tangentially related, but had a convo today w a non-librarian abt how intimidating libraries are to new patrons [#critlib](#)



2 YEARS AGO



Mast Bros Truther

@jacobsberg

[@chiuchiutrain](#) I find myself w/ small staffs where we can do this. Much harder at research universities and multi-branch libraries. [#critlib](#)



2 YEARS AGO



Anastasia
@chiuchiutrain


@violetbfox Did you show how subject heading changes usually happen? Any fun discussions from that? #critlib #mashcat

 2 YEARS AGO



Kate Deibel
@metageeky

@jacobsberg This just sets off all sorts of yellow flags for me. The problem with easy to use systems is easy for who? #critlib #mashcat

 2 YEARS AGO



Ian Beilin
@ibeilin

a4 the walls between the library and the community can be higher and thicker than those btwn pub services and tech services #critlib

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell

A4 multilingual metadata (tap on language skills in-house for translation) #critlib

 2 YEARS AGO



Ethan Fenichel
@EthanDF

A4 - i hope that if we decrease transaction challenges more folks can feel empowered to use the resources #mashcat #critlib

 2 YEARS AGO



S. Hackney
@fiidget

...and realizing how lost we can get in our own systems and how daunting they are from the outside. #critlib

 2 YEARS AGO



Ian Beilin
@ibeilin


@fiidget yes - this comes up again and again and again, everywhere I've worked #critlib

 2 YEARS AGO



Kate Crowe
@kcrowe

Q4 Alternatives to LCSH that are broadly applicable-terms to collocate info on folks based on how *they* identify. #critlib #mashcat

 2 YEARS AGO



Anastasia
@chiuchiutrain

@fiidget Mm, that'd be interesting to hear more abt. Did he/she identify what felt intimidating? #critlib #mashcat

 2 YEARS AGO



MetadataCataloger
@MetadataCatalog

A4: Possibly have academic and public libs in same towns/cities team up for programming?? #mashcat #critlib

 2 YEARS AGO



MARCinaColdClimate
@marccold

A4. At MPOW TS and PS collaborated to make our juv colls more inclusive/accessible for the Native American community here. #critlib #mashcat

 2 YEARS AGO



S. Hackney
@fiidget

Patrons likely don't know the diff btwn a reference lib and cataloger, and can feel lost in trying to parse the nuances of the work #critlib

 2 YEARS AGO



Ryan P. Randall
@foureyedsoul

@chiuchiutrain Maybe! I get very turned off when rules given w/o interrogation of why/for whom (vibe I got from the prof). #critlib #mashcat

 2 YEARS AGO



Violet Fox
@violetbfox

@chiuchiutrain Well, less "fun" & more shaking their heads at how labyrinthine/slow the process is. Still, a conversation starter! #critlib

 2 YEARS AGO



Jenna Freedman
@zinelib

A4: I often think non-librarians aren't interested in things like #LCSH & don't want to bore them, but maybe that's wrong? #critlib #mashcat

 2 YEARS AGO



Kate Crowe
@kcrowe

@kcrowe There will never be unanimous agreement, but there HAS to be something better than current system/process. #Critlib #mashcat

 2 YEARS AGO



Greg Bem, MLIS
@bembrarian

@zinelib Find a way to make #LCSH relevant to their positions. Find examples that are exciting and of interest. #critlib #mashcat

 2 YEARS AGO



Kate Crowe
@kcrowe

@marccold i would love to hear more abt this so we can copy you. 😊 #critlib #mashcat

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell


@zinelib I run in really geeky circles. Folks love that shizz. #critlib

 2 YEARS AGO



Violet Fox
@violetbfox

A4. Accessibility in libraries should encompass tech & public services & IT, might be a good place to start collaboration efforts? #critlib

 2 YEARS AGO



Katy Rawdon
@lemurchild

My TL is all #Flyers and #critlib and it's awesome.

 2 YEARS AGO



MARCinaColdClimate
@marccold

@kcrowe Prioritized change offensive subject headings & created a note for mats of hist interest but inaccurate/racist portrayals. #critlib

 2 YEARS AGO



Kate Deibel
@metageeky

@violetbfox Which definition of accessibility? #critlib.

 2 YEARS AGO



Jenna Freedman
@zinelib

A4 when @RadReference NYC was active, we did community-engaged events often. Don't have energy for it in my day job tho. #mashcat #critlib

 2 YEARS AGO



cg
@cheegunn


@zinelib I've found that ppl get interested when I cite/explain examples of problematic LCSH terms. #critlib #mashcat

 2 YEARS AGO



MARCinaColdClimate
@marccold

@kcrowe Also consulted w/community on local children's/YA authors whose books were not widely available, so to purchase. #critlib #mashcat

 2 YEARS AGO



Jenna Freedman
@zinelib

Guyz! It's 10:02, and my cat ain't gonna snuggle himself. Thanks for a great #mashcat #critlib crossover event @chiuchiutrain & @violetbfox!

 2 YEARS AGO



Kate Crowe
@kcrowe

@cheegunn @zinelib and LC classification. So much problematic arrggghh. #Critlib #mashcat

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell

We also need to talk about audiences. How snooty/intelligentsia-fied is your metadata? #critlib

 2 YEARS AGO



Anastasia
@chiuchiutrain

Great discussions all around #critlib & #mashcat! That wraps up our hour. Thank you all for participating!

 2 YEARS AGO



cg
@cheegunn


@zinelib which is a questionable tactic, but I think it gets ppl thinking about systems & terms as interpretations #critlib #mashcat

 2 YEARS AGO



Netanel Ganin
@OpOnions

hear hear! @chiuchiutrain and @violetbfox y'all rock for throwin this down, thanks a mill fellow #CritLib and #MashCat !

 2 YEARS AGO



S. Hackney
@fiiidget

@chiuchiutrain thank you! #critlib

 2 YEARS AGO



Callan
eminence_font

@zinelib @RadReference Boston is having a bit of an identity crisis of its own right now. We want to do more but feel unfocused #critlib

 2 YEARS AGO



MetadataCataloger
@MetadataCatalog

Great chat! #mashcat #critlib

 2 YEARS AGO



Violet Fox
@violetbfox

@metageeky Thinking broadly? Making systems/catalogs more easily usable & making buildings more accessible by disabled people, etc. #critlib

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell


Thank you @chiuchiutrain for moderating a much-needed and inspiring chat! #critlib #mashcat

 2 YEARS AGO



Katy Rawdon
@lemurchild

Wish this happened more. #critlib twitter.com/metadatalibrary

 2 YEARS AGO



Ethan Fenichel
@EthanDF

RT @OpOnions hear hear! @chiuchiutrain and @violetbfox y'all rock for throwin this down, thanks a mill fellow #CritLib and #MashCat !

 2 YEARS AGO



Kate Crowe
@kcrowe

Q4 Not to be all "linked data is the answer!" but I really hope it *is* the way we can create a more critical catalog. #critlib #mashcat

 2 YEARS AGO



MontserratBiedermann
@montserratlj

That was great! Thanks for the crossover public servs-tech servs communications topic! #critlib #mashcat

 2 YEARS AGO



Callan
@eminence_font


yes! Would love to see more desiloization between lib-types; actually think it's essential to "the future" #critlib twitter.com/MetadataCatalog

 2 YEARS AGO



Violet Fox
@violetbfox


Thanks again to [@chiuchiutrain](#) for a wonderful [#critlib](#) chat!! Any volunteers to Storify tonight's chat?

 2 YEARS AGO



Thom Sullivan
@thomthomthom

Thanks for moderating this weeks wonderful [#critlib](#) [@chiuchiutrain](#) [@erinaeach](#) [@violetbfox](#) ! Glad I lurked

 2 YEARS AGO



Allison Jai O'Dell
@AllisonJaiODell

[@kcrowe](#) By tapping on more data sources? [#critlib](#)

 2 YEARS AGO



MetadataCataloger
@MetadataCatalog

[@eminence_font](#) Sadly, with budget cuts, it probably will be [#critlib](#) [#mashcat](#)

 2 YEARS AGO



Kate Deibel
@metageeky

[@violetbfox](#) I wouldn't pull out buildings like that. Systems should be accessible to disabled people too [#critlib](#)

 2 YEARS AGO



Thom Sullivan
@thomthomthom

[@violetbfox](#) [@chiuchiutrain](#) *raises hand* me please [#critlib](#)

 2 YEARS AGO



MARCinaColdClimate

@marccold

Thanks to @chiuchiutrain and @violetbfox for a great #critlib #mashcat talk- off to clear my sinuses a la Felix Unger. #sneeze



2 YEARS AGO



Callan

eminence_font

@MetadataCatalog true enough. we await the governor's budget (due next week) with bated breath :\ #critlib



2 YEARS AGO



Callan

eminence_font

@fiidiget yep. I try to spread the gospel to friends, but realize a lot of folks don't have someone to help w/ Library 101 #critlib



2 YEARS AGO