#critlib 1/19/2016 #mashcat crossover: communication

This is the storify for the #critlib #mashcat crossover chat on communication moderated by @chiuchitrain, which was held on 1/19/2016 at 9pm EST.

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**Violet Fox**
@violetbfox

Tonight, 9pm Eastern! #critlib / #mashcat on communication btwn srvc/pblic srvc/IT, mod by @chiuchitrain. critlib.org/mashcat-crosso...

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**Callan**
eminence_font

/* yay convergence + collaboration */ /* #critlib + #mashcat */ twitter.com/violetbfox/sta...

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**Nicole Pagowsky**
@nope4evr

@kellymce @lisalibrarian @nicholsonkp @edrabinski started w having interest in these topics + wanting to learn more/find others 1/2 #critlib

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**Nicole Pagowsky**
@nope4evr

@kellymce @lisalibrarian @nicholsonkp @edrabinski & saw other successful chats like #HipHopEd so thought we could give it a try 2/2 #critlib

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**Nicole Pagowsky**
@nope4evr

@kellymce @lisalibrarian @nicholsonkp @edrabinski that’s the tl;dr version at least? but sums it up #critlib
Katy Rawdon
@lemurchild

Woo, go @chiuchiutrain! Great #critlib #mashcat topic. twitter.com/violetbfox/sta...

2 YEARS AGO

Paul Jewell
@pjdewell

Librarians can/should challenge the status quo #critlib "Librarianship Doesn’t Need Professionals”acrlog.org/2016/01/19/pro...@blinablevitan

2 YEARS AGO

Karen Nicholson
@nicholsonkp

educ. developers and #infolit are kissing cousins in the academy. this event seems like #critlib of educ. dev. tr2016workshop.eventbrite.ca

2 YEARS AGO

Erin Leach
@erinaleach

Are you #critlib-ing tonight? You totally should. Yes, you.

2 YEARS AGO

Violet Fox
@violetbfox

Before we kick off #critlib, thanks to @chiuchiutrain & @erinaleach for making it happen tonight! Congrats to all on 50 wonderful chats!! 😻

2 YEARS AGO

Greg Bern, MLIS
@bembrarian

One side of the screen = Questionpoint. The other = #critlib + #mashcat. Will my mind explode?

2 YEARS AGO
This day wiped me out, but I'll keep an eye on #critlib tonite, great topic #mashcat critlib.org/mashcat-crosso...

2 YEARS AGO

Hi #critlib & #mashcat! It’s that magical hour. Let’s start with intro’s. Anastasia, academic librarian, Philly.

2 YEARS AGO

Introductions

Greg Bem, MLIS
@bembrarian

Academic librarian in Seattle/Kirkland/Redmond. Happy to be here talking about technologically things :D #critlib #mashcat

2 YEARS AGO

S. Hackney
@fiiidget

Keeping an eye on #critlib tonight, but also trying to cherish the last few nights before school starts in earnest.

2 YEARS AGO

Jenna Freedman
@zinelib

Excited for this chat bc I am 1/3 research & instruction, 1/3 outreach, & 1/3 #maschcat-aloger and 100% #critlib. Chatting from NYC. #brrr

2 YEARS AGO

Erin Leach
@erinaleach

Hey, #critlib pals! I'm Erin--a serials cataloger in Georgia.

2 YEARS AGO
@bembrarian  "LibRarian"  #critlib #mashcat

2 YEARS AGO

Violet Fox  
@violetbfox

Hi #critlib, I'm an academic cataloger in Minnesota. Glad to following up on a wonderful #mashcat event last week with a very relevant chat!

2 YEARS AGO

Netanel Ganin  
@OpOnions

Hey #CritLib! 'sup #MashCat -- this is your friendly neighborhood Netanel, cataloger in Boston

2 YEARS AGO

Callan  
@eminence_font

#mashcat / #critlib-lurking from public library governance-land -o.o-

2 YEARS AGO

Joanna Gadsby  
@jkgadsby

Hi there! One eye on #critlib, one eye on pillow. Exhausted parent-brarian in B-more (not to brag).

2 YEARS AGO

Jenna Freedman  
@zinelib

Since this is #lismentalhealth week extending love to folks who participate in #critlib/#mashcat in whatever way feels right for them.

2 YEARS AGO
Thom Sullivan
@thomthomthom
Hey #critlib! Lurking on tonight's chat from the @HermanBWells Library! Excited to learn abt #mashcat

2 YEARS AGO

Ethan Fenichel
@EthanDF
hey y'all! Ethan from Florida - cataloging at an academic library #mashcat #critlib

2 YEARS AGO

Ian Beilin
@ibeilin
Hi #critlib, Ian in NYC, very interested to learn from #critcatalogers and metadata specialists

2 YEARS AGO

MetadataCataloger
@MetadataCatalog
Hi #critlib and #mashcat - This is Heather - Academic Librarian in Michigan

2 YEARS AGO

Michelle
@winelibrarian
I'm lurking over here #critlib. What a fabulous topic!

2 YEARS AGO

Question 1: "How do technical services, public services and library IT inform each other in their work?"

Anastasia
@chiuchiutrain
Start your engines! Q1. How do technical services, public services, and library IT inform each other in their work? #critlib #mashcat

2 YEARS AGO
Really looking forward to this #critlib #mashcat chat. LIS PhD student in Pittsburgh. Tweeting tonight while I read (appropriately?) on H11.

It's great to see the overlap between #critlib and #mashcat. So many of my favorite people!

Academic library director. Cleveland, OH. Professional lurker. #critlib

50th chat, Tuesday January 19th: #mashcat crossover: communication #critlib: critlib.org/mashcat-crosso...

A1: every day public services uses and works with/through what tech services has done - former is utterly dependent on the latter #critlib

As a cataloger, I want so badly to understand how users access information. What can I do to help make that process easier? #critlib
@erinaleach Yes. And every time I'm on reference it's eye-opening, esp. how systems (catalogs) can make or break user experience. #critlib

2 YEARS AGO

MetadataCataloger
@MetadataCatalog

A1: My university is so small that we all have daily conversations and contact. #mashcat #critlib

2 YEARS AGO

Jenna Freedman
@zinelib

A1 Our sitch is weird bc of affiliate status, systems shared w/ a R1. Leads to feelings of asking favors, not partnership. #mash #critlib

2 YEARS AGO

MontserratBiedermann
@montserratj

"Q1. How do technical services, public services, and library IT inform each other in their work? #critlib #mashcat"

2 YEARS AGO

MARCinaColdClimate
@marccold

Hello. Michecatter here. #critlib #mashcat #sinusinfectionbutgame

2 YEARS AGO

Violet Fox
@violetbfox

A1. Well it’s all connected, innit? Sometimes it doesn’t feel that way, though. I cherish the small amount of reference work I do. #critlib

2 YEARS AGO
@violetbfox Gotta get IT to come out of their cave once in a while, physical or digital cave that is. #critlib #mashcat

(they prolly say same 'bout us) @bembrarian @violetbfox #critlib #mashcat

A1 In the case of my lib., use shared tools in the same community proximity, if on good terms. #critlib #mashcat twitter.com/montserratlj/s...

A1 pt. 2, but I think the feeling of dependency/asking favors, rather than partnership happens everywhere & on both sides. #mashcat #critlib

A1 utterly intertwined-edly! w/o LIT, PS can’t help patrons find books regardless of work done by TS #critlib #mashcat

A1 I’m curious how others handle this - in MPOW it’s not great. #mashcat #critlib
Anastasia @chiuchiutrain

@zinelib Interesting situation. How does the shared system work, and what situations lead to those feelings? #mashcat #critlib

2 YEARS AGO

Netanel Ganin @OOpinions

@OOpinions (you can phrase that putting anyone first/2nd/3rd) (and should be RESOURCES, not books) #critlib #mashcat

2 YEARS AGO

Emily Drabinski @edrabinski

Hi #critlib & #mashcat! The catalog is my favorite text to teach. Intermittent from my couch in Brooklyn.

2 YEARS AGO

MARCinaColdClimate @marcold

A1. A lot depends on the size of the lib. Large libs- fiefdoms, small libs- neighbors, solo libns combine three in one. #critlib #mashcat

2 YEARS AGO

Joanna Gadsby @jkgadsby

A1. Ideally, we all work toward the same end goal: most helpful for user. In MPOW, there is not enough comm to facilitate this. #critlib

2 YEARS AGO

Greg Bem, MLIS @bembrarian

@OOpinions Librarians often doing technical services; TS often answering reference qs. Small libraries allow for crossover. #critlib #mashcat

2 YEARS AGO
Anastasia
@chiuchiutrain
@EthanDF How so? No interaction between tech svcs/IT/public svcs people, or not much interaction between departments? #critlib #mashcat
2 YEARS AGO

Emily Drabinski
@edrabinski
Our tech services librarians teach & do reference, but I don't do tech services. #critlib
2 YEARS AGO

Angela
galvan_galvan_as
Hi #critlib. Dozing off with the cat from rural NY where I'm a systems librarian.
2 YEARS AGO

Jenna Freedman
@zinelib
Love "catalog as text." Also love Emily's cat-inhabited couch. #critlib #mashcat
twitter.com/edrabinski/sta...
2 YEARS AGO

Erin Leach
@erinaleach
@violetbfox And yet if we (back-room folk) don't do front-line work, we don't know how much trouble we make for users. #critlib
2 YEARS AGO

cg
@cheegunn
Q1 Would love examples of usercentric tech/service collabs between these actors if you have em. Trying to think of some too #critlib #mashcat
2 YEARS AGO
Hi #critlib and #mashcat I'm Kate, an academic archivist who's worked in both tech and public services re: archival materials.

Kate Deibel  
@metageeky

Just got her: Kate, lib tech guru, uw seattle libraries #critlib #mashcat

MontserratBiedermann  
@montserratlj

A1 We share info at joint staff meetings and have quarterly "show-n-tells" #critlib #mashcat

Ethan Fenichel  
@EthanDF

@chiuchiutrain well, w/o too much dirty laundry - i’d say we’re working to better align priorities to improve interaction #critlib #mashcat

MARCinaColdClimate  
@marccold

A1. More seriously, sometimes I think of the famous quote about UK & US- three library areas separated by a common goal. #critlib #mashcat

Anastasia  
@chiuchiutrain

@edrabinski What a fun way to see it! Catalog as teaching opportunity. #mashcat #critlib
@EthanDF In my experience, the larger the institution the more adversarial the relationships, don't know if that's true of others. #critlib

Jenna Freedman
@zinelib

And convos can be tricky because we all frame things different ways, have diff vocabs. #critlib #mashcat twitter.com/jkgadsby/statu...

James
@modbrarian

Hey #critlib James academic lib up in Wisconsin. Will be mainly lurking tonight.

Erin Leach
@erinaleach

I feel like this is more rule than exception. Which I find fascinating. #critlib twitter.com/edrabinski/sta...

Kate Deibel
@metageeky

From a UX perspective, TS and PS folks are the frontlines of feedback on how the ILS I maintain is doing #critlib #mashcat

MetadataCataloger
@MetadataCatalog

That's how ours is. I'm a cataloger and I'll have my usual shift on the Research Desk tomorrow! #critlib #mashcat twitter.com/bembrarian/sta...
Netanel Ganin
@OpOnions

@cheegunn recently "patron clicked X, expected Y to happen, it didn’t" So i submit a ticket to make Y happen #CritLib #Mashcat

2 YEARS AGO

Kate Deibel
@metageeky

In particular, my users are more than patrons but also the librarians who use the system to help patrons #critlib #mashcat

2 YEARS AGO

Anastasia
@chiuchiutrain

Awesome discussions already popping up around Q1 of #critlib / #mashcat! Feel free to continue as we start Q2.

2 YEARS AGO

Question 2: "How can we encourage better communication between all parties?"

Anastasia
@chiuchiutrain

Q2. How can we encourage better communication between all parties? #critlib #mashcat

2 YEARS AGO

Emily Drabinski
@edrabinski

Wonder if it's partly that public services isn't seen as skilled work, where tech services is. #critlib

2 YEARS AGO

Netanel Ganin
@OpOnions

@cheegunn with many plaudits of course going to my wonderful systems folks for actually MAKING Y happen!! #CritLib #Mashcat

2 YEARS AGO
@chiuchiuetrain hmm need to think on that one; maybe collection dev but not so much reference or instruction #critlib

@metageeky interesting, you see the librarians themselves as your users -- that's a great point #CritLib #Mashcat

Emily Drabinski
@edrabinski
A2 I think we talk more when work more together. Shared projects. Union work. #critlib

Kate Crowe
@kcrowe
Q1 In a midsize library it seems much easier to comm btwn depts due to size than at R1s. We talk at least weekly at MPOW. #critlib #mashcat

MARCinaColdClimate
@marccold
@edrabinski Sometimes I wonder what part that plays- that TS libns often have PS responsibilities, but so rarely reverse. #critlib #mashcat

Anastasia
@chiuchiuetrain
@EthanDF Priority alignment seems like an important discussion for all interdep't discussions; hope that's going ok :) #mashcat #critlib
@edrabinski funny that - that isn’t how it is compensated. Although degrees in Ref often more required #mashcat #critlib

MontserratBiedermann
@montssratlj

A1 As a public services librarian, I like to "bug" tech servs folks - love learning how cataloging works from them. #critlib #mashcat

MetadataCataloger
@MetadataCatalog

A2: I think the us vs. them mentality does a lot of damage to communication and collaboration. #critlib #mashcat

Erin Leach
@erinaleach

@edrabinski I wonder what would happen if you tried to do TS work. #critlib

Kate Deibel
@metageeky

@OpOnions At the very least, they are stakeholders as I described in my value sensitive design talk at the #mashcat workshop #critlib

dejah_thoris

dejah_thoris
dejah_thoris

A1 I think we NEED to work the desk. Field testing via observation is vital. #mashcat #critlib
Emily Drabinski
@edrabinski
@erinaleach Our catalogers is due for a sabbatical... #critlib

2 YEARS AGO

Ethan Fenichel
@EthanDF
@chiuchiutrain Thanks! We will see! I adore my library - but lots of room to improve in this area to make awesome happen #mashcat #critlib

2 YEARS AGO

Kate Deibel
@metageeky
I actually like attending committee meetings for this reason: it exposes me to other parts of the library #critlib #mashcat

2 YEARS AGO

Emily Drabinski
@edrabinski
@EthanDF No? We all make the same where I work. Union rank pay scale. #critlib

2 YEARS AGO

Greg Bem, MLIS
@bembrarian
@violetbfox @EthanDF Agreed. Bureaucracy, politics, union-level issues with job descriptions grows with the institution. #critlib #mashcat

2 YEARS AGO

Anastasia
@chiuchiutrain
@beilin In my lib, ref & inst. libr'ns are also selectors, so I def. see that as a place for tech&pub svcs to interact #critlib #mashcat

2 YEARS AGO
Kate Crowe  
@kcrowe  
@cheegunn I am writing a chapter w metadata lib at MPOW abt ramifications/limitations of ILS/subj access in ref/instruct. #critlib #mashcat  

Violet Fox  
@violetbfox  
@montserratlj oohh, I'd love to share how cataloging decisions are made, but I think previous cataloger didn't encourage that. :( #critlib  

Kate Deibel  
@metageeky  
@dejah_thoris If my job description and time allowed it, I'd like to work on the desk some. #critlib #mashcat  

Netanel Ganin  
@OpOnions  
@metageeky (well come on s/t i'm thinking peers: "wait'll they see this amazing record") #CritLib #MashCat  

MetadataCataloger  
@MetadataCatalog  
I love when our Ref libs and pub service libs come ask me about it!! Better services all around! #critlib #mashcat twitter.com/montserratlj/s...  

MARCinaColdClimate  
@marccold  
@OpOnions @edrabinski May be that b/c PS is SO VISIBLE, there's sense of all hands needed on deck. TS probs not imm. obv. #critlib #mashcat
Montserrat Biedermann
@montserratlj

A1. We've tried tech servs at ref desk. They get to see how users use the catalog. But uneven exchange. #critlib #mashcat

2 YEARS AGO

Erin Leach
@erinaleach

A2.) Ask (and answer) questions. Be friendly. Use less jargon. #critlib

2 YEARS AGO

Anastasia
@chiuchiutrain

@dejah_thoris I see this as a priority too. @EthanDF, maybe this is a place to start? #mashcat #critlib

2 YEARS AGO

Emily Drabinski
@edrabinski

@marccold @OpOnions Tension where I work around this. PS keeps doors open, needs more apparently urgent for sure. #critlib

2 YEARS AGO

Ian Beilin
@ibeilin

@chiuchiutrain same here; would it be good if more catalogers were also selectors? #critlib

2 YEARS AGO

Anastasia
@chiuchiutrain

@MetadataCatalog That's how I got interested in tech services!! <3 #mashcat #critlib

2 YEARS AGO
A2: I’d like to see my fellow IT folks take time to understand root causes of issues + respond thoughtfully when we’re asked for help #critlib

2 YEARS AGO

MontserratBiedermann
@montserratlj

A1 Extra time for tech servs, takes away from their work and hard to have equivalent (public servs helping in tech servs) #critlib #mashcat

2 YEARS AGO

MARCinaColdClimate
@marccold

@violetbfox @montserratlj I’m sometimes embarrassed to admit how much is me making a quick decision based on instinct. #critlib #mashcat

2 YEARS AGO

Greg Bem, MLIS
@bembrarian

A2: Work parties, obviously. But also it seems like various communication tools like @SlackHQ and @Yammer help a lot! #critlib #mashcat

2 YEARS AGO

Jenna Freedman
@zinelib

A2: talking early. Resentment happens when a system is all-but built before public services folks get asked about it. #mashcat #critlib 1/2

2 YEARS AGO

Anastasia
@chiuchiutrain

@erinaleach Agree that jargon is off-putting. What jargon do you personally try to put away, and what jargon puts you off? #mashcat #critlib

2 YEARS AGO
Emily Drabinski
@edrabinski
I'm a much better teacher because I was briefly an indexer. #critlib #mashcat

Netanel Ganin
@OpOnions
@violetbfox @montserratlj document! We started an internal wiki covering different local policies -- nice to have s/t to point to #CritLib

Greg Bem, MLIS
@bembrarian
I also really enjoy when everyone involved makes an effort to be empathetic and mindful of differences in perspective. #critlib #mashcat

Michelle
@winelibrarian
@erinaleach I agree. I was actually thinking about this today! What is the "tech services" thing we can all be more woven in? #critlib

Erin Leach
@erinaleach
A2.) One thing I don’t do enough is go to subject librarians for help with subject analysis in areas I'm not familiar with. #critlib

Jenna Freedman
@zinelib
A2: Sure there's also resentment/frustration when public svcs folks are unable to understand/visual at early stages. #mashcat #critlib 1/2
Michelle @winelibrarian
@erinaleach I was thinking deeper integration into collection building...in same ways/responsibilities of teaching. #critlib

2 YEARS AGO

Violet Fox @violetbfox
@marccold @montserratlj You can’t discount how much your experience permeates your decision making! You *know* it, intuitively! #critlib

2 YEARS AGO

S. Hackney @fiiidget
A2: remember the world is wide enough. IT & libr* like to cling to what makes us invaluable, but we’re not/shouldn’t be at odds #critlib

2 YEARS AGO

Ian Beilin @ibeilin
@OpOnions internal wikis...not sure about those....@violetbfox @montserratlj #critlib

2 YEARS AGO

Greg Bern, MLIS @bembrarian
@fiiidget A culture of sharing :) #critlib #mashcat

2 YEARS AGO

Jenna Freedman @zinelib
A2: as much as people hate meetings, F2F or even phone convos go a long way toward mutual understanding. #mashcat #critlib

2 YEARS AGO
Michelle
@winelibrarian

A. For me this seems too simple. We are all "public services" in that we all serve a constituency. It should be that easy? #critlib

2 YEARS AGO

Anastasia
@chiuchiutrain

@bembrarian @SlackHQ @Yammer Ooh, cool. Have you found those effective? #critlib #mashcat

2 YEARS AGO

Netanel Ganin
@OpOnions

@ibeilin @violetbbox @montserratlj because its internal? I had wanted something public facing like Yale's but no go :/ #CritLib

2 YEARS AGO

Jenna Freedman
@zinelib

Yes. This is the piece that makes it a #critlib concern, not just librarians in diff departments talking. #mashcat twitter.com/violetbbox/sta...

2 YEARS AGO

Michelle
@winelibrarian

A. Meaning, our work is all built on serving/building community at some place. So, our work is intertwined in every way. #critlib

2 YEARS AGO

Ian Beilin
@ibeilin

@OpOnions no textbooks sounds like good #critlib coll dev to me! @chiuchiutrain

2 YEARS AGO
@winelibrarian I like to think of TS as things we do so they can be appreciated when they aren’t seen: easy transactions. #critlib #mashcat

2 YEARS AGO

@bembrarian mine does, unfortunately @OpOnions @violetbfox @montserratlj #critlib

2 YEARS AGO

@chiuchiutrain @erinaleach I try to avoid entirely numerical perorations This is not easy for me as a MARC person. :) #critlib #mashcat

2 YEARS AGO

@EthanDF absolutely. In my lib, all librarians are also liaisons so that work translates more easily. #critlib

2 YEARS AGO

Hey everyone in #critlib #mashcat! Ryan in Boise, ID, appreciating the opportunity to lurk & learn from everyone.

2 YEARS AGO

@bembrarian Just getting into it myself. Seems like a good idea, esp if you don’t have excuses to go visit other dep’t’s. #critlib #mashcat

2 YEARS AGO
@Netanel Ganin
@OpOnions
@EthanDF @winelibrarian when I do my job right...it seems like I've done nothing at all
#CritLib #CatalogerKoan

2 YEARS AGO

@cg
@cheegunn

Q2 thinking about ischools & interdisciplinary missions. Are there more ways to foster comm/collab strategies during LIS progs? #critlib

2 YEARS AGO

@Erin Leach
@erinaleach

@winelibrarian I think it's easy to forget your connection to "the user" if you never actually see them. #critlib

2 YEARS AGO

@Michelle
@winelibrarian

@EthanDF but if it feels that it isn't happening, I think someone should be making a bridge? Building community. #critlib

2 YEARS AGO

@Michelle
@winelibrarian

@erinaleach That seems so odd to me. Isn't it all about users? I mean, no work is done just to do work, right? #critlib

2 YEARS AGO

@Jenna Freedman
@zinelib

A2 we all get frustrated when we don't understand or feel understood, so @erinaleach's pt about kindness & jargon is key. #mashcat #critlib

2 YEARS AGO
@winelibrarian It would be cool to see subject librarians and catalogers work more closely together to provide better access. #critlib

@erinaleach @winelibrarian Yes, it’s easy to envision the user as someone who cares desperately about uniform titles. #critlib #mashcat

A2 Some happens when migrating to new ILS or next generation catalog. Or joint digitization project (metadata+subject). #critlib #mashcat

@OpOnions @ibeilin HAAAAA. Have you ever shown anyone why certain things are fun to catalog? #mashcat #critlib

@winelibrarian omg yes.. you don't want me imagining which transactions are the most painful. i need real user feedback #critlib #mashcat

@cheegunn Interdisciplinary efforts in most postgrad institutions are driven more by what’s popular than what's needed #critlib #mashcat
@montserratlj Totally saw this in a recent digitization project. Librarians too busy/disconnected to invest interest/eff. #critlib #mashcat

Those confuse our student workers all the time! #critlib @Mashcat twitter.com/marccold/statu...

@cheegunn not sure if relevant, but I was glad my LIS program didn’t do tracks, my cohort was at least 50% of our classes together. #critlib

Ooo, it’s only getting better, #mashcat & #critlib! I love to see all these perspectives. Q3 coming up!

Question 3: "What Opportunities do we have to work together to enact change in the status quo of our profession?"

Q3. What opportunities do we have to work together to enact change in the status quo of our profession? #critlib #mashcat

@cheegunn in other words, we worked together, future children's librarians with future tech folks, etc. I found that rewarding. #critlib
**Allison Jai O’Dell**
@AllisonJaiODell

@winelibrarian @erinaleach I do a lot of work because it’s assigned to me... And I get a paycheck. And I like my paychecks. #critlib

2 YEARS AGO

**Greg Bem, MLIS**
@bembrarian

A3: Friendship goes a long way. Also: curiosity only killed the cat. Learn what yer peers DO.
#critlib #mashcat twitter.com/chiuchitrain/...

2 YEARS AGO

**Netanel Ganin**
@OpOnions

@marccold @erinaleach @winelibrarian BUT IF I DON'T RECORD THE INCHES OF THIS DVD, MY USERS WILL WONDER HOW BIG IT IS!!! #CritLib

2 YEARS AGO

**Greg Bem, MLIS**
@bembrarian

@bembrarian Learning from yer peers to gain their perspective will work in everyone's favor--assuming yer not malicious! #critlib #mashcat

2 YEARS AGO

**MARCinaColdClimate**
@marccold

A3. At the risk of sounding like the late Fred Rogers, every day is an opportunity. Chatted up ref libn & sys libn today. #critlib #mashcat

2 YEARS AGO

**Erin Leach**
@erinaleach

@winelibrarian I agree that it should. But depending on where you are in TS, I don't think it always does. #critlib @marccold

2 YEARS AGO
@cheegunn Yep. And even if the collaboration is a good one, eventually you get yet another specialty (DANG YOU KUHN!!) #critlib #mashcat

2 YRS AGO

A3: I think leading by example is a good start. Start small and start showing how it benefits the patrons in the end. #mash #critlib

2 YRS AGO

@chiuchitrain #critlib Q3: SHARE YOUR SALARY INFORMATION

2 YRS AGO

A3: I'll let the hashtags do my answering --> #critlib #mashcat

2 YRS AGO

@OpOninions @erinaleach @winelibrarian Ah, do it in cm like the Canadians, confuse 'em. #critlib #mashcat

2 YRS AGO

We need to talk about the mystique of cataloging. How libschools make folks feel legitimated when they learn/apply all the rules. #critlib

2 YRS AGO
Jenna Freedman
@zinelib

A3 to get back to #critlib part of convo: ability to collaborate hampered by labor issues. WE ALL HAVE TOO MUCH TO DO. #mashcat

2 YEARS AGO

Greg Bem, MLIS
@bembrarian

@Anitalifedotcom @chiuchutrain Hahahaha. Ughhhhhhh #critlib #mashcat

2 YEARS AGO

Allison Jai O'Dell
@AllisonJaiODell

A3 I keep saying happy hour. #critlib

2 YEARS AGO

Netanel Ganin
@OpOnions

A3: project for self: next time I ask sys lib to make change, ask them if there's anything *I* can do to save them clean up/work #CritLib

2 YEARS AGO

Kate Crowe
@kcrowe

I'm a much better teacher bc I was briefly a cataloger of the same materials I teach with. #critlib #mashcat twitter.com/edrabsinski/sta...

2 YEARS AGO

Kate Deibel
@metageeky

I do feel a need to remind everyone that not every moment is a teachable moment. Also need respect and right to say no: #critlib #mashcat

2 YEARS AGO
@zinelib Remember that show, Survivor? The strongest teams were the ones who collaborated and did the work together. #critlib #mashcat

2 YEARS AGO

@AllisonJaiO'Dell

...And your job descriptions. #critlib

2 YEARS AGO

Ethan Fenichel

A3 - I feel like I'm getting a cliche. Share and align priorities and projects. #mashcat #critlib

2 YEARS AGO

Netanel Ganin

@OpOnions

@AllisonJaiO'Dell but that's your answer to everything! "Hey, what if whiskey tho?" #CritLib

2 YEARS AGO

Callan

A3: Collaboration, confluence, cooperation, other co-words! Keep the conference vibe alive. Let this random G-woman mingle w/ y'all #critlib

2 YEARS AGO

Anastasia

@chiuchiutrain

@AllisonJaiO'Dell Do you feel a divide happens because some ppl get turned off by all the rules, some ppl <3 them? #critlib #mashcat

2 YEARS AGO
Jenna Freedman
@zinelib

A3: work together to put on the breaks when necessary? #critlib #mashcat (confession: I'm an ideas/make-work person, not a brakes person)

Ian Beillin
@ibelin

@zinelib our physical separation at work is a further hindrance; occasional meetings not enough. #critlib

Anastasia
@chiuchiutrain

@EthanDF Never fear sounding like an old record! Say it loud! Where do you see aligned projects! #mashcat #critlib

Greg Bem, MLIS
@bembrarian

@zinelib Sometimes ambitions and "make-work" can hold other teams back. When visions are too complicated/intimidating. #critlib #mashcat

Allison Jai O’Dell
@AllisonJaiODell

@chiuchiutrain I find "the rules" are another catalyst for impostor syndrome. #critlib

MontserratBiedermann
@montserrattj

Not sure I understand this question. "status quo"? #critlib #mashcat

2 YEARS AGO
@AllisonJaiODell cataloging was the only time I did feel legitimate in lib school, but that's a whole nother #critlib chat.

@AllisonJaiODell @chiuchiutrain especially when our systems don’t even use them all #critlib #mashcat

@chiuchiutrain @AllisonJaiODell 2/2 "well my sub-field has a toolkit, what does YOURS have" and I say that with love as a cat #CritLib

A3: keep shared disc on goals, not processes. e.g., I don’t want someone tell me how to do it, just what needs to be done. #critlib #mashcat

A3.) I think that things work better when we figure out how to bend the rules to serve the user. #critlib

@cheegunn much talk of barriers re LC subj access/class/RDA re intersectional research/ref/instruction-ahem @edrabinski #critlib #mashcat
**Allison Jai O’Dell**
@AllisonJaiODell

My real answer to A3 is: understand what everyone does, what they're working on. (Whether that's shared over whiskey or not) #critlib

2 YEARS AGO

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**MARCinaColdClimate**
@marccold

@ibeilin @zinelib Yes, keeping TS in the basement does have Poe-esque implications. Happy birthday, Edgar! #critlib #mashcat

2 YEARS AGO

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**Anastasia**
@chiuchiutrain

@zinelib I like this point. Specific examples? #critlib #mashcat

2 YEARS AGO

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**Ethan Fenichel**
@EthanDF

@ibeilin @zinelib is keeping the systems dept behind a locked door typical? I know that they have expensive equipment. #critlib #mashcat

2 YEARS AGO

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**Ian Beilin**
@ibeilin

@marccold they didn’t used to be in the basement; in card catalog days they were in the middle of everything @zinelib #critlib

2 YEARS AGO

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**Mast Bros Truther**
@jacobbsberg

#critlib if you’re able to, put catalogers out front, have public services staff catalog. Build empathy, smash silos. A3

2 YEARS AGO
Anastasia
@chiuchiutrain

@erinaleach A favorite rule of mine in another lib was "Always find a way to say 'yes, we can get that for you.'" #critlib #mashcat

2 YEARS AGO

Allison Jai O'Dell
@AllisonJaiODell

Another thing that helps: *pretend* we actually make money off the "products" we "sell." Industry collabs better b/c they have to. #critlib

2 YEARS AGO

Ryan P. Randall
@foureyedsole

@cheegunn I think the most interdisciplinary bits in my program were ASIST & PLG student chapters. Unexpected #critlib convos/POVs #mashcat

2 YEARS AGO

Montserrat Biedermann
@montserratlj

A2 If there's a digitization project, great opportunities for cataloger-reference librarian collabos. #critlib #mashcat

2 YEARS AGO

Allison Jai O'Dell
@AllisonJaiODell

Which is another way of focusing on the user. #critlib

2 YEARS AGO

Erin Leach
@erinaleach

A3.) I think that we have to do a better job of making users feel welcome. We have build...kinder systems and vocabulary. #critlib

2 YEARS AGO
And this is so much easier if your workflow documentation is on point. #critlib

OK, now that we’ve looked inward at our profession for Q3, let’s take a look at how we serve our communities for Q4. #critlib #mashcat

Question 4: “What opportunities do we have to work together on unified services to empower our socioeconomically disadvantaged communities?”

Q4. What opp’s do we have to work together on unified services to empower our socioeconomically disadvantaged communities? #critlib #mashcat

@jacobberg just tossing this out there - need way less docs when your sys and processes are easy to use and make sense. #critlib #mashcat

@montserratlj Same is actually true of all projects/collections ... opening up/including folks in resource description. #critlib

From CC: "I like explaining the catalog record to my students. So much useful research info there!" #critlib #mashcat
Mast Bros Truther
@jacobisberg
Amen. Doesn’t have to be long, just has to be useful. #critlib twitter.com/EthanDF/status...

Kate Crowe
@kcrowe
@erinaleach MPOW is scheming on getting non LC subj headings usable w/in catalog as part of migration convo to new LIS. #critlib #mashcat

Allison Jai O’Dell
@AllisonJaiODell
I like to engage subject specialists, etc to write abstracts & enhance metadata. Removes mystique and builds relationships. #critlib

Greg Bem, MLIS
@bembrarian
A4: Don’t have a good answer, but my lib. has reg. staff-wide meetings where the opp. to address issues is possible. #critlib #mashcat

Violet Fox
@violetbfox
A4. Example: my reference co-workers were horrified "Illegal aliens" was still subject heading & interested in process to change. #critlib

Anastasia
@chiuchiuetrain
@jacobisberg I personally like this idea and wish I saw it happen more #mashcat #critlib
Zigmund Eide

Amen. Doesn't have to be long, just has to be useful. #critlib twitter.com/Duke0619/status...

Jenna Freedman
@zinelib

Always in favor of a good smashing! #mashcat #critlib #anarcholibrarians twitter.com/jacobsberg/status...

Montserrat Biedermann
@montserratlj

Cataloger/Reference Librarian-->User-->Other Users. And everyone is happy! :-) And does better research therefore. #critlib #mashcat

Netanel Ganin
@OpOnions

@kcrowe @erinaleach would love to hear more about that! #CritLib

S. Hackney
@fiidget

This may be only tangentially related, but had a convo today w a non-librarian abt how intimidating libraries are to new patrons #critlib

Mast Bros Truther
@jacobsberg

@chiuchitrain I find myself w/ small staffs where we can do this. Much harder at research universities and multi-branch libraries. #critlib
@violetbfox Did you show how subject heading changes usually happen? Any fun discussions from that? #critlib #mashcat

2 YEARS AGO

@jacobsberg This just sets off all sorts of yellow flags for me. The problem with easy to use systems is easy for who? #critlib #mashcat

2 YEARS AGO

Ian Beilin @ibeilin

A4 the walls between the library and the community can be higher and thicker than those btwn pub services and tech services #critlib

2 YEARS AGO

Allison Jai O'Dell @AllisonJaiODell

A4 multilingual metadata (tap on language skills in-house for translation) #critlib

2 YEARS AGO

Ethan Fenichel @EthanDF

A4 - i hope that if we decrease transaction challenges more folks can feel empowered to use the resources #mashcat #critlib

2 YEARS AGO

S. Hackney @fiilidget

...and realizing how lost we can get in our own systems and how daunting they are from the outside. #critlib

2 YEARS AGO
@fiiidget yes - this comes up again and again and again, everywhere I’ve worked #critlib

2 YEARS AGO

*Kate Crowe*  
@kcrowe

Q4 Alternatives to LCSH that are broadly applicable-terms to collocate info on folks based on how *they* identify. #critlib #mashcat

2 YEARS AGO

Anastasia  
@chiuchiutrain

@fiiidget Mm, that’d be interesting to hear more abt. Did he/she identify what felt intimidating? #critlib #mashcat

2 YEARS AGO

MetadataCataloger  
@MetadataCatalog

A4: Possibly have academic and public libs in same towns/cities team up for programming?? #mashcat #critlib

2 YEARS AGO

MARCinaColdClimate  
@marccold

A4. At MPOW TS and PS collaborated to make our juv colls more inclusive/accessible for the Native American community here. #critlib #mashcat

2 YEARS AGO

S. Hackney  
@fiiidget

Patrons likely don’t know the diff btwn a reference lib and cataloger, and can feel lost in trying to parse the nuances of the work #critlib

2 YEARS AGO
@chiuchiutrain Maybe! I get very turned off when rules given w/o interrogation of why/for whom (vibe I got from the prof). #critlib #mashcat

2 YEARS AGO

Violet Fox
@violetbfox

@chiuchiutrain Well, less "fun" & more shaking their heads at how labyrinthine/slow the process is. Still, a conversation starter! #critlib

2 YEARS AGO

Jenna Freedman
@zinelib

A4: I often think non-librarians aren't interested in things like #LCSH & don't want to bore them, but maybe that's wrong? #critlib #mashcat

2 YEARS AGO

Kate Crowe
@kcrowe

@kcrowe There will never be unanimous agreement, but there HAS to be something better than current system/process. #Critlib #mashcat

2 YEARS AGO

Greg Bem, MLIS
@bembrarian

@zinelib Find a way to make #LCSH relevant to their positions. Find examples that are exciting and of interest. #critlib #mashcat

2 YEARS AGO

Kate Crowe
@kcrowe

@marccold i would love to hear more abt this so we can copy you. 😊 #critlib #mashcat

2 YEARS AGO
@zinelib I run in really geeky circles. Folks love that shizz. #critlib

2 YEARS AGO

Violet Fox
@violetfox

A4. Accessibility in libraries should encompass tech & public services & IT, might be a good place to start collaboration efforts? #critlib

2 YEARS AGO

Katy Rawdon
@lemurchild

My TL is all #Flyers and #critlib and it's awesome.

2 YEARS AGO

MARCinaColdClimate
@marccold

@kcrowe Prioritized change offensive subject headings & created a note for mats of hist interest but inaccurate/racist portrayals. #critlib

2 YEARS AGO

Kate Deibel
@metageeky

@violetfox Which definition of accessibility? #critlib.

2 YEARS AGO

Jenna Freedman
@zinelib

A4 when @RadReference NYC was active, we did community-engaged events often. Don’t have energy for it in my day job tho. #mashcat #critlib

2 YEARS AGO
@zinelib I've found that ppl get interested when I cite/explain examples of problematic LCSH terms. #critlib #mashcat

2 YEARS AGO

@kcrowe Also consulted w/community on local children's/YA authors whose books were not widely available, so to purchase. #critlib #mashcat

2 YEARS AGO

Jenna Freedman
@zinelib

Guyz! It's 10:02, and my cat ain't gonna snuggle himself. Thanks for a great #mashcat #critlib crossover event @chiuchitrain & @violetbfox!

2 YEARS AGO

*Kate Crowe*
@kcrowe

@cheegunn @zinelib and LC classification. So much problematic arrggghhh. #Critlib #mashcat

2 YEARS AGO

Allison Jai O'Dell
@AllisonJaiODell

We also need to talk about audiences. How snooty/intelligentsia-fied is your metadata? #critlib

2 YEARS AGO

Anastasia
@chiuchitrain

Great discussions all around #critlib & #mashcat! That wraps up our hour. Thank you all for participating!

2 YEARS AGO
@zinelib which is a questionable tactic, but I think it gets ppl thinking about systems & terms as interpretations #critlib #mashcat

Netanel Ganin
@OpOnions

hear hear! @chiuchitrain and @violetbfox y'all rock for throwin this down, thanks a mill fellow #CritLib and #MashCat!

S. Hackney
@fiidget

@chiuchitrain thank you! #critlib

Callan
@radreference

@zinelib @RadReference Boston is having a bit of an identity crisis of its own right now. We want to do more but feel unfocused #critlib

MetadataCataloger
@MetadataCatalog

Great chat! #mashcat #critlib

Violet Fox
@violetbfox

@metageeky Thinking broadly? Making systems/catalogs more easily usable & making buildings more accessible by disabled people, etc. #critlib
Allison Jai O'Dell
@AllisonJaiODell

Thank you @chiuchiutrain for moderating a much-needed and inspiring chat! #critlib #mashcat

2 YEARS AGO

Katy Rawdon
@lemurchild

Wish this happened more. #critlib twitter.com/metadatacatalogo...

2 YEARS AGO

Ethan Fenichel
@EthanDF

RT @OpOnions hear hear! @chiuchiutrain and @violetbfox y’all rock for throwin this down, thanks a mill fellow #CritLib and #MashCat!

2 YEARS AGO

*Kate Crowe*  
@kcrowe

Q4 Not to be all "linked data is the answer!" but I really hope it *is* the way we can create a more critical catalog. #critlib #mashcat

2 YEARS AGO

Montserrat Biedermann
@montserratj

That was great! Thanks for the crossover public servs-tech servs communications topic! #critlib #mashcat

2 YEARS AGO

Callan
@eminence_font

yes! Would love to see more desiloization between lib-types; actually think it’s essential to "the future" #critlib twitter.com/MetadataCatalogo...

2 YEARS AGO
Thanks again to @chiuchiutrain for a wonderful #critlib chat!! Any volunteers to Storify tonight’s chat?

2 YEARS AGO

Thanks for moderating this week’s wonderful #critlib @chiuchiutrain @erinaleach @violetbfox! Glad I lurked

2 YEARS AGO

@kcrowe By tapping on more data sources? #critlib

2 YEARS AGO

@eminence_font Sadly, with budget cuts, it probably will be #critlib #mashcat

2 YEARS AGO

I wouldn’t pull out buildings like that. Systems should be accessible to disabled people too #critlib

2 YEARS AGO

@violetbfox @chiuchiutrain *raises hand* me please #critlib

2 YEARS AGO
Thanks to @chiuchiutrain and @violetbfox for a great #critlib #mashcat talk- off to clear my sinuses a la Felix Unger. #sneeze

@MetadataCatalog true enough. we await the governor's budget (due next week) with bated breath :\ #critlib

@fiiidget yep. I try to spread the gospel to friends, but realize a lot of folks don't have someone to help w/ Library 101 #critlib