#critlib 12/7/2015: privacy education in libraries

Storify of the December 7 2015 #critlib chat on "privacy education in libraries", moderated by @InfAgit. Discussion questions and suggested readings here: http://critlib.org/privacy-education-in-libraries/ For more info about #critlib, including past and future chats, see critlib.org.

Preliminaries

Violet Fox
@violetbfox

Looking forward to tomorrow's #critlib chat about privacy education, moderated by @InfAgit--lots of great questions! critlib.org/privacy-educat...

2 YEARS AGO

Donna Witek
@donnarosemary

Oh tmr is a #critlib chat on privacy edu at the new alt time Mon 2pm EST, mod: @InfAgit ✔✔
✔ twitter.com/violetbfox/sta...

2 YEARS AGO

Donna Witek
@donnarosemary

@kristenyt @shelitwits fyi: in embedded #critlib link in #It (above tweet) LOTS of privacy in libraries resources listed/curated✔

2 YEARS AGO

Donna Witek
@donnarosemary

@kristenyt @shelitwits (also please consider joining/participating in tmr’s mid-afternoon #critlib chat on topic if scheds allow 😊 deets 📅)

2 YEARS AGO

F. W. Popov
@jacobssberg

I did not know this, but there is a #critlib chat tomorrow. twitter.com/violetbfox/sta...

2 YEARS AGO
If you teach privacy-related topics, join tomorrow's #critlib chat 2-3 ET. critlib.org/privacy-educat...

A thousand times this! #critlib twitter.com/sarahkendzior/...

Attn @RadicalLibs & others outside the US. #critlib on privacy education Mon. 2pm ET/7pm UK critlib.org/privacy-educat... ... Starring @InfAgit!

2pm ET our collab @InfAgit hosts a chat about privacy education in libraries! critlib.org/privacy-educat... #critlib pic.twitter.com/wna0H6Y1ya

Also a cat will serve you tea. #critlib twitter.com/RADdotCAT/stat...
Melissa Morrone
@InfAgit

Today at 2pm ET, let's chat about teaching privacy concepts in libraries (to patrons, to colleagues!): critlib.org/privacy-educat... #critlib

2 YEARS AGO

Jon Prial
jonprial@jonprial

Want to learn more on#privacy issues? Great links and reads here. #critlib ln.is/critlib.org/pr...

2 YEARS AGO

Sarah T. Roberts
ubiquity75

@InfAgit Because I screwed up schedule today I'll miss this live, but some participants may be interested in this: ir.lib.uwo.ca/fimspub/35/

2 YEARS AGO

Introductions

Melissa Morrone
@InfAgit

Hello everyone! The clock reads 2:00, so let's start with today's #critlib about teaching privacy. Again, Qs are at critlib.org/privacy-educat...

2 YEARS AGO

Melissa Morrone
@InfAgit

Let's start with introductions. I'm Melissa, a public librarian in Brooklyn, day off and also doing some family member caregiving. #critlib

2 YEARS AGO

mistletoe drone
flexlibris

Hi #critlib I'm Alison and I run @libraryfreedom. Privacy education is like 85% of what we do.

2 YEARS AGO
Hi #critlib! Charlotte, academic librarian in NY. Eating lunch while tweeting today

2 YEARS AGO

Thanks for doing this. Ref and Inst in greater Philadelphia. Expect to lurk due to not having done the readings. #critlib

2 YEARS AGO

@adammizelle Readings not essential for participation! #critlib

2 YEARS AGO

@InfAgit Thanks, I usually end up participating anyway. #critlib

2 YEARS AGO

Hi #critlib - Charissa, academic librarian, eating sad desk lunch

2 YEARS AGO

Hi #critlib friends. I'll be kind of lurking today but paying attention to the discussion. Derrick, ref/inst lib in DC.

2 YEARS AGO

Hi #critlib. I'm an adult services librarian in Bed-Stuy, Brooklyn, NY. Joining from the reference desk. Will try to keep up.

2 YEARS AGO
Grace Kaletski
@GraceKaletski

I'm Grace, info lit librarian in central FL. Looking forward to sitting in on my first #critlib chat

2 YEARS AGO

Melissa Coulston
@melissamsmc

Hi #critlib! Melissa, (thiiii close to graduating) student, lurking while eating lunch

2 YEARS AGO

Jaime, a librarian
rowmyboat

Hi, #critlib. I'm a systems librarian in NYC.

2 YEARS AGO

April Hathcock

OMG!!! Randomly logged in to discover there's a #critlib happening. I'm April, academic libr in NYC.

2 YEARS AGO

April Hathcock

Ooh, great topic on #privacy and hosted by the lovely @InfAgit. Join us! I see lots of new folks. Yay! #critlib

2 YEARS AGO

Diana Moronta

Hi #critlib library student at Pratt institute, running errands while posting!

2 YEARS AGO

barbara fister
@bfister

#critlib Hi, I'm Barbara and am glad I bumped into an afternoon #critlib chat about an important topic.

2 YEARS AGO
James
@modbrarian

Hi #critlib James here ref/inst lib up in Wisconsin. Tuning in on my lunch break.

2 YEARS AGO

Eamon Tewell
@EamonTewell

Hi #critlib, I'm an academic librarian in Brooklyn. Will be in and out during today's chat but excited for this topic.

2 YEARS AGO

Kevin Seeber
@kevinseeber

Hi #critlib! Kevin here. Academic instruction person in Denver. Mostly lurking while I start writing annual reports.

2 YEARS AGO

Bonnie Tijerina
@bonith

Hi #critlib. I'm Bonnie. Was an academic lib. I now work on privacy projects here at @datasociety.

2 YEARS AGO

CrazyQuiltEdi
CrazyQ@tisazyQuilts

hello #critlib! I'm an academic librarian who is multitasking this afternoon!

2 YEARS AGO

Maura Smale
mauraw@mauraweb

Hi #critlib, I'm Maura, director at an academic lib in Brooklyn, late and prob a bit lurky today tho I care a lot abt the topic.

2 YEARS AGO
Ryan P. Randall
foureyesfour

Bummed I can’t make today’s #critlib on privacy education but profoundly looking forward to reading it later! critlib.org/privacy-educat...

2 YEARS AGO

Julia M
@juliaem

Hi #critlib! Reading along while at the reference desk.

2 YEARS AGO

Kathleen C
libraryrat4

Hi #critlib, very happy to have stumbled upon the privacy conversation today. I am a ref and ILL lib in Boston

2 YEARS AGO

INALJ (Naomi House)
INALJNaomi

Yes, #critlib is going on now!

2 YEARS AGO

Q1. How do you define privacy, in and outside of the library? #critlib

Melissa Morrone
@InfAgit

We’ll start with a conceptual question...Q1. How do you define privacy, in and outside of the library? #critlib

2 YEARS AGO

Sarah T. Roberts
ubiquity75

Check it out, #critlib: 76% of adults say libraries should definitely teach online security and privacy protection pewrser.ch/1F9PiPb

2 YEARS AGO
Sarah T. Roberts
ubiquity75
#critlibTo answer @InfAgit's first question, I think we are thinking about privacy more and more as encroachment on patrons by the state

2 YEARS AGO

Sarah T. Roberts
ubiquity75
#critlib as well as by commercial entities.

2 YEARS AGO

Eamon Tewell
@EamonTewell
A1 Privacy is in part choosing what info you share vs not. Not a thing on the web w/ Google, or even in some acad libs w/ analytics #critlib

2 YEARS AGO

Barnard Library
barnlib @barnlib
A1: since people aren't jumping in so quickly...there's privacy and there's expectation of privacy, what library patrons assume. #critlib

2 YEARS AGO

mistletoe drone
flexlibri @flexlibris
A1 #critlib privacy is keeping info from everyone except intended recipient. Similar to security, which is defined by presence of adversary

2 YEARS AGO

Grace Kaletski
@GraceKaletski
A1 privacy = freedom from observation #critlib

2 YEARS AGO
April Hathcock

AprilHathcock

A1 Being able to do your stuff w/o being watched. Or only being watched by certain audiences that you choose. It's abt AGENCY. #critlib

2 YEARS AGO

Charlotte E. Price

PoorCharlotte

A1 To me, it's the ability to make use of library services without worrying about being watched or having your info stolen #critlib

2 YEARS AGO

Adam Mizelle

adammizelle

@barnlib Sometimes including the expectation to be free from advertising -- intended or not. #critlib

2 YEARS AGO

Charissa Powell

CharissaAPowell

A1 freedom from being observed - I immediately thought of privacy in terms of the internet #critlib

2 YEARS AGO

April Hathcock

AprilHathcock

I hate when ppl say that bc some1 posts something online, they don't expect/want privacy. Chosen audience is key. #critlib

2 YEARS AGO

CrazyQuiltEdi

CrazyQuiltCrazyQuilts

#critlib I think privacy is about having control over information: who sees it, who uses it, who profits from it

2 YEARS AGO
Privacy is a state of sovereignty, in one's mind and one's communications, whereby one may explore and express ideas without fear that they will be used to harm and undermine you without your knowledge or consent.

A1: Too long for a tweet. #critlib pic.twitter.com/67vEdXCbWH

@MYRON_G @BIBLIOCRACY - 2 YEARS AGO
barbara fister

#critlib A1 Privacy is the capacity to decide how you will present yourself to the world and what is shared or not.

2 YEARS AGO

Adam Mizelle

This too! Class is in session. #critlib twitter.com/bfister/status...

2 YEARS AGO

Eamon Tewell

So helpful to see these definitions of privacy bc they show its non-existent for most internet users, while underscoring importance #critlib

2 YEARS AGO

Q2. How do you teach yourself about privacy? #critlib

Melissa Morrone

While ppl weigh in on concepts, let's also talk practice. Q2. How do you teach yourself about privacy? #critlib #critlib

2 YEARS AGO

April Hathcock

A2 Rely heavily on trusted lib networks thinking critically abt this stuff. Ahem, @flexlibris and the gang... #critlib

2 YEARS AGO

Charlotte E. Price

A2 2 parts of this for me: privacy as a user, & as a lib. it's about checking our tools, systems, ensure patron data isn’t exposed #critlib

2 YEARS AGO
Grace Kaletski
@GraceKaletski
A2 TBH I can’t say I do that as much as I wish I did #critlib
2 YEARS AGO

Maura Smale
mauraw@mauraweb
A2 Like lotsa folks here I’m sure I read/follow the Electronic Frontier Foundation which has great privacy edu info @EFF #critlib
2 YEARS AGO

mistletoe drone
flexlibris
A2 tech conferences, reading whitepapers, working closely with @torproject and policy/legal folk like @ACLU. continuous process. #critlib
2 YEARS AGO

Melissa Coulston
@melissamsmc
A2 Read lots of terms of service/use #critlib
2 YEARS AGO

Charissa Powell
CharissaAPowell
A2 I genuinely love to read privacy policies, have learned a lot about privacy that way #critlib
2 YEARS AGO

Corina Bardoff
@causeatiger
A2 I follow @flexlibris – her #DRiL workshop this summer was phenomenal. Also stuff from @EFF like ssd.eff.org/en #critlib
2 YEARS AGO

Adam Mizelle
adammizelle
Q2 Output by fellow librarians has been invaluable for my #privacy learning. #critlib
2 YEARS AGO
Jaime, a librarian
rowmyboat

@InfAgit @PoorCharlotte At my special collections library, we have had convos about patron record retention, re: theft, etc. #critlib

2 YEARS AGO

Melissa Morrone
@InfAgit

A2 Super grateful for all the useful info online aimed at the library world, tho I also need in-person guidance (techie friends). #critlib

2 YEARS AGO

Melissa Morrone
@InfAgit

@PoorCharlotte How does the library figure into that as a watcher itself? Is the library always (seen as) a "good" actor? #critlib

2 YEARS AGO

Charlotte E. Price
PoorCharlotte

@InfAgit Not always! We see the fear of lack of privacy in some patrons stealing books they're embarrassed about lib staff seeing #critlib

2 YEARS AGO

Charlotte E. Price
PoorCharlotte

@InfAgit e basic fear of judgment from the lib. this can extend to asking ?'s. afraid of being laughed at, having their ?'s shared. #critlib

2 YEARS AGO

Jaime, a librarian
rowmyboat

@PoorCharlotte @InfAgit I've been to libraries that had self-checkout scanners, in part for that reason. (& staffing, eyerollllll). #critlib

2 YEARS AGO
Melissa Morrone
@InfAgit

@rowmyboat @PoorCharlotte Interesting; I’d like to think self-checkout isn’t solely to reduce staffing levels... #critlib

2 YEARS AGO

Jessi
librarian @ librarianbikes

@InfAgit It hasn’t reduced staffing here that I’ve noticed, people still need help w/ many things. @barnlib @rowmyboat @PoorCharlotte

2 YEARS AGO

Jaime, a librarian
rowmyboat

@InfAgit @PoorCharlotte to be sure, it’s mostly that. #critlib

2 YEARS AGO

Melissa Morrone
@InfAgit

A2 I also like @Info_Activism’s work, among the other orgs mentioned so far. tacticaltech.org/projects/11 #critlib

2 YEARS AGO

Maura Smale
mauraweb

A2 Also like everyone I can’t say enough good things abt @flexlibris & her crew, @libraryfreedom has terrific resources re:privacy #critlib

2 YEARS AGO

Charlotte E. Price
PoorCharlotte

Data and the internet is definitely insanely important for library privacy, but also the in-person interactions still matter #critlib

2 YEARS AGO
Bonnie Tijerina
@bonith

A2. I learn abt privacy from reading and talking outside and within the lib profession. I learn tech stuff from techie folks. #critlib

2 YEARS AGO

Kathleen C
libraryrat4

A2 understanding surveillance and state repression in hstry of social movements has been the foundation of my education on privacy #critlib

2 YEARS AGO

barbara fister
@bfister

#critlib A2 I follow @flexlibris

2 YEARS AGO

Q3. How do you share information and skills related to privacy with your colleagues? #critlib

Melissa Morrone
@InfAgit

Annnnddd... Q3. How do you share information and skills related to privacy with your colleagues? #critlib

2 YEARS AGO

Melissa Morrone
@InfAgit

Those of you who mentioned you read TOS, do you then discuss with colleagues (incl higher-ups who make vendor/product decisions)? #critlib

2 YEARS AGO

Charlotte E. Price
Charolette

A3 Try to bring it up in meetings with a variety of depts, & give concrete exs of WHY we need to do more to make privacy a given #critlib

2 YEARS AGO
mistletoe drone
flexlibris

A3 #critlib we train librarians everywhere on practical privacy tools and skills. & all of our resources are open sourced on the website

Melissa Morrone
@InfAgit

A3 At my library, we're partner on a grant to do digital privacy trainings for most front-line staff. dataprivacyproject.org/initiatives/pr... #critlib

April Hathcock

A3 I do a lot of forwarding emails, retweeting, bringing issues up in convos/mtgs. As I learn, getting it on others' radars. #critlib

Melissa Morrone
@InfAgit

#critlib Check out libraryfreedomproject.org/resources/ by @flexlibris

Adam Mizelle
@InfAgit

Q3 Informally so far. Try to tell everyone who will listen about ghostery/privacy badger. Hope to raise HTTPS soon. #critlib

Charlotte E. Price
PoorCh@rlotte

A3 but it can be v. difficult to convince higher-ups or even colleagues to care enough about privacy to make changes. #critlib
Care...or be able to prioritize caring. We all have much to do & care abt. #critlib is helpful for making the case. twitter.com/PoorCharlotte/...

Charlotte E. Price
PoorCharlotte

A3 Sometimes telling colleagues about it can turn into a "oh you're just paranoid" thing #critlib

Adam Mizelle
adammizelle

@PoorCharlotte People forget about the core values. #critlib

Bonnie Tijerina
@bonith

@PoorCharlotte Do you talk with researchers, fac, students on campus about privacy issues? Does that come up at all? #critlib

Charlotte E. Price
PoorCharlotte

@bonith Students most of all, mostly be of access. can’t always start talking to faculty/others unless everyone in the lib agrees #critlib

Charissa Powell
CharissaAPowell

A3 my current library doesn’t have a privacy policy - have discussed this with colleagues about why we don’t have one #critlib
Eamon Tewell
@EamonTewell
A3 Evaluating databases & e-book collections on what they do and don't do re: privacy is a good opp to make these concerns explicit #critlib
2 YEARS AGO

Kevin Seeber
@kevinseeber
@EamonTewell You should do that with your collection development and e-resource librarians, too. #critlib
2 YEARS AGO

Eamon Tewell
@EamonTewell
@kevinseeber for sure! Last summer we were figuring out whether to switch e-book vendors and privacy was part of that discussion #critlib
2 YEARS AGO

Kevin Seeber
@kevinseeber
@EamonTewell #blackbirdnation, doing it right. #critlib #sawork
2 YEARS AGO

Kevin Seeber
@kevinseeber
A3- I’ve shared privacy articles w/students in instruction sessions. Sparks v. interesting convo’s about using campus computers. #critlib
2 YEARS AGO

Melissa Morrone
@InfAgit
Has anyone ended up encouraging students/patrons to take privacy concerns to library administration? #critlib twitter.com/kevinseeber/st...
2 YEARS AGO
Adam Mizelle
@InfAgit Haven't, but student allies seems like a natural fit for this work. They have as big a stake as we do. #critlib

2 YEARS AGO

barbara fister
@bfister

#critlib A3 I need to do more.

2 YEARS AGO

Melissa Morrone
@InfAgit

After some privacy wkshops, I heard from colleagues, "Just tell me what to tell patrons." Hard to prioritize caring, a la @barnlib. #critlib

2 YEARS AGO

Maura Smale
@auraweb

I wonder abt fear 2 tho, esp w/things seemingly changing so fast, can seem daunting to keep up w/privacy & tech #critlib @InfAgit @barnlib

2 YEARS AGO

Melissa Morrone
@InfAgit

@mauraweb Very true, and I have a lot of tech intimidation myself (although some colleagues regard me as quite techie!). @barnlib #critlib

2 YEARS AGO

Kathleen C
@libraryrat4

A3 also feeling like I need to do more. Security flaws are so time sensitive #critlib

2 YEARS AGO
Q4. How do you teach specific topics (e.g. passwords, safe browsing, social media privacy) to your library's users? #critlib

Melissa Morrone
@InfAgit

Q4. How do you teach specific topics (e.g. passwords, safe browsing, social media privacy) to your library's users? #critlib

2 YEARS AGO

Melissa Morrone
@InfAgit

Q4. I think mental models are so important. Many ppl (esp new computer users) focused on the procedural. Click here, do that... #critlib

2 YEARS AGO

Melissa Morrone
@InfAgit

...I never want to "dumb things down" but also want to respect students where they're at. A challenge. #critlib

2 YEARS AGO

Charlotte E. Price
@Plummer

A4 Outside of mentioning it in 1-on-1 interactions, it ends up coming up when someone asks only..... #critlib

2 YEARS AGO

Charlotte E. Price
@Plummer

A4 otherwise, it's been more about making sure we can make it secure/private for them. But then they don't learn about it. #critlib

2 YEARS AGO
A4: contextually, in passing, or if they ask. Getting people to workshops is difficult, even when there's food as a lure. #critlib

2 YEARS AGO

Kevin Seeber
@kevinseeber

A4- Googling the word "weather" and getting local results is an interesting way to start the conversation about IP tracking. #critlib

2 YEARS AGO

Barnard Library
barnlib @barnlib

A4: How about not *Googling* anything while teaching, but using a search engine that respects your privacy? #critlib #imissscroogle

2 YEARS AGO

Adam Mizelle
adammizelle

A4: Wish I had creative lesson plan, but I remind students/staff/faculty that your campus emails are the school's property. #critlib

2 YEARS AGO

Diana Moronta
DianaMoronta

#critlib library instructions are opportunities for privacy talks.

2 YEARS AGO

Adam Mizelle
adammizelle

If you don't want school/employer to know it, use a different email. #critlib

2 YEARS AGO
Corina Bardoff
@causeatiger

A4 I go through basic threat-modeling w/ patrons. I give them a ton tools but try to help them decide what they actually want/need #critlib

2 YEARS AGO

April Hathcock
@AprilHathcock

A4 I tend to bring it up randomly as it relates (or not) to my schol comm role. #critlib

2 YEARS AGO

Bonnie Tijerina
@bonith

@AprilHathcock In what context within Schol Comm do you discuss privacy? Around open data, TOS, research data or something else completely?

2 YEARS AGO

April Hathcock
@AprilHathcock

@bonith No, all of those. Both within and without the lib. TOS is a huge one, though.

2 YEARS AGO

Myron G
Bibliocracy

I wonder if we're ceding rhetorical ground w/ our #critlib focus on privacy. Training users to subvert systems of surveillance is great...[+]

2 YEARS AGO

Myron G
Bibliocracy

...but what of raising political awareness, culture-changing awareness, of how utterly monstrous it is that we should have to do so? #critlib

2 YEARS AGO
@Bibliocracy hello have u heard of @libraryfreedom

2 YEARS AGO

Re: @Bibliocracy: this shit is absolutely political & that must be embedded. Name the adversaries: Google, Microsoft, FBI, police. #critlib

2 YEARS AGO

Melissa Morrone
@InfAgit

So you think there's still a fight to be had? We haven't lost yet? @Bibliocracy #critlib

2 YEARS AGO

Myron G
@Bibliocracy

@InfAgit ...depends what time of day / week you ask me and also what the weather is like

2 YEARS AGO

Myron G
@Bibliocracy

@InfAgit but no, however long the odds, as long as we haven't lost that fight in our own heads it's not entirely over

2 YEARS AGO

Emily Drabinski
@edrabinski

@Bibliocracy Training to subvert a way of raising political awareness? Makes the problem concrete, not abstract monstrosity? #critlib

2 YEARS AGO
@edrabinski I think you need a two-pronged approach; have to be careful not to go "look, fact of life"

2 YEARS AGO

Emily Drabinski
@edrabinski

@Bibliocracy Probably many-pronged approach.

2 YEARS AGO

mistletoe drone
flexlibris

A4 #critlib I teach a whole suite of trusted free software tools. Lots of wrong info out there too, so some of this is unlearning habits.

2 YEARS AGO

Melissa Morrone
@InfAgit

@flexlibris What do you find are common bad habits? #critlib

2 YEARS AGO

mistletoe drone
flexlibris

@InfAgit terrible password strategies. Use of untrusted tools eg Ghostery. Lots of things that give false sense of security.

2 YEARS AGO

Melissa Morrone
@InfAgit

@flexlibris You recommend Disconnect instead?

2 YEARS AGO

mistletoe drone
flexlibris

@InfAgit privacy badger and ublock origin

2 YEARS AGO
Eamon Tewell @EamonTewell
A4 I teach privacy-related topics as they come up, but would love to make that a bigger part of my instruction #critlib

2 YEARS AGO

Catherine Damiani @BiblioCatherine
A4 mostly when helping patrons 1-on-1 with computer/password issues #critlib #publiclibraries

2 YEARS AGO

Corina Bardoff @causeatiger
I do this too - I like to sneak in tid-bits on privacy as I help someone do something routine #critlib twitter.com/BiblioCatherin...

2 YEARS AGO

Allison Trumble @trumbled trumbled
Hi #critlib, jumping in! A4 It's important to recognize that priorities are diff for diff user groups when teaching privacy concepts

2 YEARS AGO

Kathleen C libraryrat4
A4 I wish I could do a better job of teaching on the fly, esp. when patrons come to me with other problems. #critlib

2 YEARS AGO

Eamon Tewell @EamonTewell
@libraryrat4 this is something I’d like to work on too, since this is usually how an opp to talk privacy comes up for me #critlib

2 YEARS AGO
@EamonTewell half the time I look away and then the patron is gone with their fb still open on the screen O.o

Very good conversation happening over at #critlib about privacy education in libraries. Recommend following/reviewing if interested!

Q5. How do you balance ideals of commitment to privacy with real-world practicalities? #critlib

And finally...Q5. How do you balance ideals of commitment to privacy with real-world practicalities? #critlib

Q5. As in, yr library is unlikely to build all its own autonomous tools. And yr patrons (and you) aren’t all going to get off FB. #critlib

A5 Honestly? By compromising privacy way too much. #critlib

.@AprilHathcock In both personal and professional settings, I imagine? (E.g. using Google products for easy collaboration?) #critlib
@InfAgit That's exactly it. Goo-Goo and Apple are my kryptonite. Bc it’s so easy and I get lazy. #critlib

A5 we can reject "common sense" expectations of surveillance just as we reject "common sense" abt patriarchy, racism, classism, etc #critlib

Q5 Don't sacrifice everything to "real-world"; "real-world" often is really a choice. We can make other choices if it's important. #critlib

Maybe other choices are a little harder or unusual, but they are possible. #critlib

A5 Ex: maybe we should take those administrative positions, even tho we hate them. Get some power over policy, software purchases. #critlib

A5: Keep a Gmail account for when people share documents and online storage but communicate through other email address. #critlib
mistletoe drone  
flexlibris  
flexlibris

A5 it's a process. But we can commit to ideal & not waiver bc of inconvenience/difficulty. It is possible to make a better world. #critlib

2 YEARS AGO

V B Rodrigues  
@VBRodrigues1

A5 Too easy to let institutional/profssnl expectations get in way of maintaining dedication to privacy- Vendor data, Google tools #critlib

2 YEARS AGO

Maura Smale  
@mauraweb

A5 Yep +1: I do some (geal/docs) not others (gseach/FB), I know that's not the best, but is what I can do now. #critlib @AprilHathcock

2 YEARS AGO

Allison Trumble  
@atrumbled

A5 it's not just about our own choices, this is a political issue & pushing back against privacy invaders is crucial #critlib

2 YEARS AGO

mistletoe drone  
flexlibris  
flexlibris

A5 also take it slow, celebrate small victories. Realize that we have a lot of work to un-do. The Internet is a hostile place!!! #critlib

2 YEARS AGO

Allison Trumble  
@atrumbled

A5 what @Bibliocracy & @flexlibris were prev discussing - being vocal about how we are forced to compromise privacy in daily life #critlib

2 YEARS AGO
Jingle Bells
@mjingle

@atrumbled An example? My mom just pointed out how she shouldn't have to tell the CC company when she is traveling.

2 YEARS AGO

Jingle Bells
@mjingle

@atrumbled weighing 'protection' vs. 'privacy' in this case. Didn't think about it until she complained abt it.

2 YEARS AGO

Catherine Damiani
@BiblioCatherine

AS many patrons complain about passwords so I see this as a prime teaching opportunity
#critlib

2 YEARS AGO

Hailley Fargo
@hailthefargoats

. @BiblioCatherine finding those small teachable moments are essential in raising awareness and working towards change #critlib

2 YEARS AGO

Catherine Damiani
@BiblioCatherine

.@hailthefargoats agreed! and 1-on-1 aids in keeping their info private/secure #critlib

2 YEARS AGO

Hailley Fargo
@hailthefargoats

Yes @BiblioCatherine and that one-on-one provides the space for questions that might not get asked in a larger workshop #critlib

2 YEARS AGO
Adam Mizelle
adammizelle

A5: Ask for privacy (surveillance) policies from ebook/database vendors. Write CD policies that include privacy. #critlib

2 YEARS AGO

Derek Tulowitzky
DTulo @DTulo

A5: Positioning where we talk about privacy in a serious way. Talk abt privacy at onset rather than as cleaning after the mess. #Critlib

2 YEARS AGO

Melissa Morrone
@InfAgit

Part of Q5 for me is what libs can do at institutional level - e.g. have partnership with the big G but also critique it? ... #critlib

2 YEARS AGO

Melissa Morrone
@InfAgit

...Advocate in library's name against legislation that furthers corporate and state surveillance? Can lib leaders be non-"neutral"? #critlib

2 YEARS AGO

Derek Tulowitzky
DTulo @DTulo

.@InfAgit Nope. By not advocating against surveillance, I think you're advocating for it. #critlib

2 YEARS AGO

Myron G
Bibliocracy

A5—same way you live w/ capitalism. Accept & publicly acknowledge you're compromised by it; fight for a better world w/ hope & fury #critlib

2 YEARS AGO
@InfAgit Can lib leaders *acknowledge that they are* non-"neutral"? #critlib

2 YEARS AGO

April Hathcock

@InfAgit Part of what we can do is push back on TOS in our e-licenses. As @EamonTewell mentioned earlier. #critlib

2 YEARS AGO

Derek Tulowitzky

@barnlib @InfAgit Also probably nope, unfortunately. Fear is the driving force. "What if our board doesn’t like it!?!" #critlib

2 YEARS AGO

Derek Tulowitzky

@barnlib @InfAgit but, low key, board probably doesn’t understand privacy issues and will pass the motion just to hurry meeting #critlib

2 YEARS AGO

April Hathcock

@barnlib @InfAgit I say Heck Yeah. Look at work @mchris4duke does as unabashed practicer of intersectional feminist/queer values. #critlib

2 YEARS AGO

Allison Trumble

@AprilHathcock @InfAgit @EamonTewell this is huge, I’ve been hearing about orgs having success but it needs to be widespread #critlib

2 YEARS AGO
Charlotte E. Price
Charlotte
PoorCharlot
My biggest privacy ?’s are how to deal with others. What about our ISP’s privacy or lack thereof? Our phone provider? Our ILS? #critlib

2 YEARS AGO

V B Rodrigues
VBRodrigues1
#critlib A5 Difficult to balance user expectations. Can’t cancel subx / platform users love b/c the privacy policy sucks. +

2 YEARS AGO

V B Rodrigues
VBRodrigues1
@VBRodrigues1 Explaining to user why decision was made based on privacy often met w/ “don’t care” eg not keeping reading history

2 YEARS AGO

V B Rodrigues
VBRodrigues1
@VBRodrigues1 Fight on vendor side, institutional side, user side. If users can get great service & privacy, they will want both. #critlib

2 YEARS AGO

barbara fister
bfister @bfister
#critlib Recently an IT stagger told lib staff to avoid all browser extensions

2 YEARS AGO

Melissa Morrone
@InfAgit
@bfister Because of virus/malware fears?

2 YEARS AGO
@bfister Yeah, because he worries some are insecure - so no Zoteroor Privacy Badger for you!

@bfister No Zotero! Seems like he doesn't trust (some?) staff...Opportunities for internal education on several levels. So many battles!

#critlib right after two of us recommended several privacy tools. Not helpful.

#critlib patron interactions are opportunities for communication.

Pitches / wrapping up

As the sun moves through the window to directly into my eyes, let's wind down. Any #critlib pitches?

I know it's a #critlib hr when every min or so I return to Twitter tab & there's 135+more tweets to load✔️ sry to miss will catch on flip side
Jonathan Cope
stupidplover

Hi #critlib great chat about privacy today. FYI... the 2015 CFP for the LACUNY Institute is now available! lacuny.org/institute-call...

2 YEARS AGO

Kevin Seeber
@kevinseeber

My #critlib pitch is that you write about why you do this! Then we'll chat next Tuesday about our #feelings. Details critlib.org/feelings/

2 YEARS AGO

LibraryJuice Academy
@LibJuiceAcademy

Pardon our plug for this class with @flexlibris #critlib twitter.com/LibJuiceAcademy...

2 YEARS AGO

April Hathcock
@AprilHathcock

Great #critlib today. Thanks so much @InfAgit!

2 YEARS AGO

Melissa Morrone
@InfAgit

This was a great conversation, thank you all! I look forward to reading back thru tweets for deep thoughts and practical tips. #critlib

2 YEARS AGO

Catherine Damiani
@BiblioCatherine

Thanks @InfAgit for moderating! #critlib

2 YEARS AGO
Kate Kitchens
Infinity @infinity_Dots
Wow, I learned about #Scroogle and @libraryfreedom and some other tips so I’d say this was a successful #critlib
2 YEARS AGO

Adam Mizelle
adammizelle
Thanks for all your work, @InfAgit! #critlib
2 YEARS AGO

Maura Smale
mauraweb
Thanks everyone and thanks esp. to @InfAgit for moderating a great #critlib chat today!
2 YEARS AGO

Bonnie Tijerina
@bonith
Thanks for the great #critlib chat. There were tons of NYC librs. I need to have you all over to @datasociety to keep chatting.
2 YEARS AGO

Kate Kitchens
Infinity @infinity_Dots
Thanks @InfAgit & everyone for an informative chat. I can see I have lots of work ahead of me to get up to snuff w/ privacy issues. #critlib
2 YEARS AGO

Kathleen C
libraryrat4
thank you for the great conversation on privacy #critlib
2 YEARS AGO