

by Sveta Stoytcheva 2 years ago

#critlib: library security and implications for libraries



Story of the #critlib chat from 9/22/2015 on library security, moderated by @BNTdynamite. For more information about #critlib, including past & future chats, please see <http://critlib.org>

[The usual disclaimer: I tried to include all of Tweets from the chat and string Tweets from the same thread together as best as I could. Retweets, favorites, & tweets without the hashtag omitted on purpose. Lacunae, misreadings, or other mistakes my own.]



Suggested Readings –



The Case Against More Guns on Campus by Andrew Morse and Lindsay Hammond, Chronicle of Higher Education: chronicle.com/article/The-C...

AL Live: Library Security by Mariam Peram, American Libraries: [americanlibrariesmagazine.o...](http://americanlibrariesmagazine.org...)

 **Bethany Tschaep**
BNTdynamite
Check, check, check....good evening #critlib. How are y'all tonight?
 2 YEARS AGO

Introductions to start...

 **Bethany Tschaep**
BNTdynamite
Let's see who is on our chat tonight for #critlib. Intro yourself and where you are coming from tonight!
 2 YEARS AGO

 **Bethany Tschaep**
BNTdynamite
I'm the Online Instruction and Outreach Librarian for UHD Library in the heart of Houston TX.
#critlib
 2 YEARS AGO



Vaughan Hennen

vaughancello91

@BNTdynamite exited for my first #critlib discussion! #IU



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

@vaughancello91 Welcome! I'm excited for my first #critlib moderation!



2 YEARS AGO



Hello #critlib, joining the discussion from the IQ wall at IU. Doing well here!
<http://t.co/CknsjywU22>

Hello #critlib, joining the discussion from the IQ wall at IU. Doing well here!
pic.twitter.com/CknsjywU22



THOM SULLIVAN @THOMTHOMTHOM · 2 YEARS AGO



Bethany Tschaepe

BNTdynamite

@thomthomthom That's not intimidating AT ALL. #critlib. #hihoosiers!



2 YEARS AGO



Heidyl Berthoud

@heidyl librarian

Hello #critlib! I'm Heidyl, technical services librarian at a private liberal arts college.



2 YEARS AGO



Kevin Seeber

@kevinseeber

Hi team! Kevin here. Academic instruction person tuning in from Denver. #critlib



2 YEARS AGO



Diana Rosenthal

@diana05

Hi #critlib! I'm Diana. Current @PrattSILS student taking @jessicahochman's class. I work as an archivist and sci pubs editor @AMNH.



2 YEARS AGO



Violet Fox

@violetbfox

Hi [#critlib](#), I'm Violet, cataloger/metadata person in Minnesota, poking my head in from time to time!



2 YEARS AGO



Thom Sullivan

thomthomthomthomthomthom

Hello everyone! MLS student in Bloomington [#critlib](#)



2 YEARS AGO



Vaughan Hennen

vaughanhenncello91

@BNTdynamite I'm from [#Houston](#)! This will be an interesting [#critlib](#) with two [#Texans](#) on the start up! [#texasrepresent](#)!



2 YEARS AGO



Charissa Powell

CharissaAPowell

I'm Charissa - undergrad experience librarian at Kansas State! Semi lurking, semi participating tonight [#critlib](#)



2 YEARS AGO



Howdy [#critlib](#), I'm an outreach librarian in OR, currently making dinner [#critcarrots](#)
pic.twitter.com/aqBcYK3ft2

 KELLY MCELROY @KELLYMCE · 2 YEARS AGO



Gina Murrell

GinaMurrell1

Greetings from Eugene, Oregon! My name is Gina & I work at an academic library. [#critlib](#)

 2 YEARS AGO



Brian Rogers

typewriterball

Dear ... [#critlib](#) ... I work in a southern regional university library. Sometimes I even identify as a librarian.

 2 YEARS AGO



Eira Tansey

eiratansey

Hi [#critlib](#) from Ohio (mostly listening tonight)

 2 YEARS AGO



Zinia

@zeezaps

Hi #critlib! I'm Zinia, student @PrattSILS.



2 YEARS AGO



Christina Bell

librarybell librarybell

Hi #critlib I'm Christina, an academic subject specialist in Maine. #eveninglibrarian on the #refdesk, so much lurking



2 YEARS AGO



Eamon Tewell

@EamonTewell

Hi #critlib, I'm at a late-night reference shift in Brooklyn, NY #lastcallforbathroomdirections



2 YEARS AGO



Maura Smale

mauraweb mauraweb

Late to #critlib, Maura from an academic library in Brooklyn NY, prob mostly lurking tonight (chores, sigh).



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian lisalibrarian

@BNTdynamite Howdy. Lisa, info lit coord from IL at my dining room table. :) This time with hashtag! #critlib



2 YEARS AGO



Annie Pho

catladylib catladylib

Hi #critlib! I'm an academic librarian in Chicago. 🙌



2 YEARS AGO



Barnard Library

barnlib @barnlib

Hi #critlib this is Jenna in NYC. I'll be in and out tonight. Academic librarians, FallSemesterNado, amirite?



2 YEARS AGO



Diana Symons

@dianasymons

Hi #critlib. This is Diana in MN - working an evening shift tonight so I'll be checking in when I'm able :)



2 YEARS AGO

Q1: What type of safety/security measures does your library employ? Does your library have a code of conduct/set of rules posted?



Bethany Tschaepé

BNTdynamite @BNTdynamite

Q1. What type of safety/security measures does your library employ? Does your library have a code of conduct/set of rules posted? #critlib



2 YEARS AGO



Heidy Berthoud

@heidylibrarian

A1. If we have a code of conduct for the library, it's very well hidden. #critlib



2 YEARS AGO



Heidy Berthoud

@heidylibrarian

No security guards either. I think campus security does the occasional walk through at night. #critlib



2 YEARS AGO



Kelly McElroy

kellymce @kellymce

A1: For one thing, we have security guards, but only for late night hours, to check that folks have a student ID. #critlib



2 YEARS AGO



Kelly McElroy

kellymce@kellymce

A1: I also almost never work the desk, so I'm sure there are many other things I am not aware of. [#critlib](#)



2 YEARS AGO



Kevin Seeber

@kevinseeber

[@kellymce](#) Same. [#alienation](#) [#critlib](#)



2 YEARS AGO



Kelly McElroy

kellymce@kellymce

[@kevinseeber](#) I mostly just feel ignorant! [#critlib](#)



2 YEARS AGO



Kevin Seeber

@kevinseeber

[@kellymce](#) [#structural](#) [#critlib](#)



2 YEARS AGO



Brian Rogers

typewriter@typewriterwritersball

A1.1: We've a "Building Use and Conduct Policies" page on website. Needs a revamp. A security guard for 24 hour space. [#critlib](#)



2 YEARS AGO



Brian Rogers

typewriter@typewriterwritersball

A1.2: Folks also go through various campus trainings to act as hub for various safe zones for the campus population. [#critlib](#)



2 YEARS AGO



Brian Rogers

typewriterballwritersball

A1.3: We also underwent emergency preparedness training to flesh out guidelines & made sure to understand our responsibilities. [#critlib](#)



2 YEARS AGO



Brian Rogers

typewriterballwritersball

A1.4: We've also security cameras throughout the building which we have ability to monitor. [#critlib](#)



2 YEARS AGO



Kevin Seeber

@kevinseeber

A1: MPOW, in downtown Denver, has a uniformed security guard afternoons and evenings, along with building use policies. [#critlib](#)



2 YEARS AGO



Kevin Seeber

@kevinseeber

A1.2 Former library had gates/swipe card access and security guards 24/5. [#critlib](#)



2 YEARS AGO



Gina Murrell

GinaMurrell1

A1. Student patrols walk the library, as do uniformed police on occasion. I've never seen a code of conduct/set of rules posted. [#critlib](#)



2 YEARS AGO



Kelly McElroy

kellymce@kellymce

[@GinaMurrell1](#) are your campus police also OR state troopers? I was so surprised by that. [#critlib](#)



2 YEARS AGO



Gina Murrell

GinaMurrell1

@kellymce I wish I knew! All I see are uniformed, stern-faced guys packing heat. #critlib



2 YEARS AGO



Maura Smale

mauraweb

@GinaMurrell1 Ooh, tell me more about the students. We have campus public safety patrols, but students cld be a good addition. #critlib A1



2 YEARS AGO



Gina Murrell

GinaMurrell1

@mauraweb I'm not sure how much authority they have, but they're def students designated as security (by their neon smocks). #critlib



2 YEARS AGO



Charissa Powell

CharissaAPowell

A1: I'm currently being trained and I feel like we have a LOT of security measures and processes. Also a code of conduct. #critlib



2 YEARS AGO



Charissa Powell

CharissaAPowell

A1 part 2: also a security guard after hours to be with the student staff #critlib



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

A1. We have policies, signage stating the "rules" posted around as well. #critlib #security



2 YEARS AGO



Lisa Hinchliffe

lisa@lisa@lisa
lisa@lisa@lisa

@BNTdynamite patron code of conduct posted online, various locks/guards/protocols for reporting issues, customer service guidelines #critlib



2 YEARS AGO



Lisa Hinchliffe

lisa@lisa@lisa
lisa@lisa@lisa

@BNTdynamite plus cameras, training on "problem patrons" as well as "five minutes to live," walk throughs #critlib



2 YEARS AGO



Lisa Hinchliffe

lisa@lisa@lisa
lisa@lisa@lisa

@BNTdynamite plus lots of computer security, logins required, etc; for 24/5 libs - ID required after certain hours #critlib



2 YEARS AGO



Bethany Tschaep

BNTdynamite
BNTdynamite

@lisa@lisa That reminds me: our our online policies posted, but seem to mostly be directed for useage not conduct #critlib



2 YEARS AGO



Diana Rosenthal

@diana05

A1 AMNH has security desks that all visitors go through and a code of conduct posted on its website. #critlib



2 YEARS AGO



Annie Pho

catladylib
catladylib

We have security/campus police, cameras, and some policies posted online. #critlib



2 YEARS AGO



Thom Sullivan

thomthomthomthomthom

A1 Main campus libs patrolled by campus security cadets, usually 2 ppl for ~15 floors [#critlib](#)



2 YEARS AGO



Thom Sullivan

thomthomthomthomthom

A1 campus has many libraries, potential for many codes [#critlib](#)



2 YEARS AGO



Jessica

@schomj

A1. We have emergency response plans and starting all staff training. Our Code of Conduct is for employees, not patrons. [#critlib](#)



2 YEARS AGO



Jessica

@schomj

A1 No guards, no credentials to get in, some open access computer stations [#critlib](#)



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

[@schomj](#) No credentials needed at my library either, with the exception of getting to the late night study space. [#critlib](#)



2 YEARS AGO



Kevin Seeber

@kevinseeber

[@schomj](#) Interesting! re: COC. [#critlib](#)



2 YEARS AGO



Jessica

@schomj

[@kevinseeber](#) We do have many university policies and state laws though [#critlib](#)



2 YEARS AGO



Vaughan Hennen

vaughancello91

A1. I don't believe that we a physical code of conduct posted, #IU just has the one online. Student Cadets keep tabs @ night #critlib



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

@vaughancello91 Do the cadets have uniforms?! #critlib #militarychicinmymind



2 YEARS AGO



Zinia

@zeezaps

A1: We have rarely have security patrol inside the library building on campus. As for the code of conduct, I have yet to see one. #critlib



2 YEARS AGO



Maura Smale

mauraweb

A1 We have campus public safety patrols w/rest of campus, no security at entrance (trying to make the case for it). #critlib



2 YEARS AGO



Maura Smale

mauraweb

A1 cont Policies are posted throughout library & signs on tables/desks re: noise/food esp. I try to walk around too (I'm director). #critlib



2 YEARS AGO



Heather Lowe

interliblowe

A1: public librarian here. We have a city code of conduct and signs posted saying 'Respect your library & others' #critlib@BNTdynamite



2 YEARS AGO

Q2: How effective are these measures/policies in providing a "safe" library space/workplace?



Bethany Tschaepe

BNTdynamite

Q2. How effective are these measures/policies in providing a “safe” library space/workplace?

[#critlib](#)



2 YEARS AGO



Lisa Hinchliffe

lisaibraclis

[@BNTdynamite](#) for staff or patrons? [#critlib](#)



2 YEARS AGO



Thom Sullivan

thomthomthom

A2 depends on what "safe" means & to whom, 24 he spaces w/o gender neutral bathrooms for example [#critlib](#)



2 YEARS AGO



Thom Sullivan

thomthomthom

[@thomthomthom](#) 24 hour** [#critlib](#)



2 YEARS AGO



Thom Sullivan

thomthomthom

[#critlib](#) A2 also doubt the effectiveness of notes like "a theft has been reported" which I see I. libs on campus



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

[@kevinseeber](#) [@schomj](#) we recently had a drill involving campus and city police for hostile shooter scenario, but didn't involve lib [#critlib](#)



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

@BNTdynamite @kevinseeber @schomj We had active shooter training in the library about two years ago. But no real follow-up plan. #critlib



2 YEARS AGO



Kevin Seeber

@kevinseeber

@BNTdynamite @schomj My last lib had "active shooter training" which included sheriff's deputies firing blanks for ~45 minutes. #critlib



2 YEARS AGO



Jessica

@schomj

@kevinseeber @BNTdynamite We've talked about doing that too, though firing blanks wasn't mentioned! #critlib



2 YEARS AGO



Jessica

@schomj

@kevinseeber @heidylibrarian @BNTdynamite The follow up plan seems kind of important? #critlib



2 YEARS AGO



Kevin Seeber

@kevinseeber

@kellymce @BNTdynamite @schomj It was a full-day thing. I had CPR/AED training two weeks ago which was MUCH better use of time. #critlib



2 YEARS AGO



Annie Pho

catladylib catladylib

Q2 um I'm not sure. In some ways they protect students from harm, but also reproduce structural issues that exist within society. #critlib



2 YEARS AGO



Annie Pho

catladylib

A2 have had our students call out campus "crime alert" descriptions as racial profiling. [#critlib](#)



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

[@catladylib](#) That's interesting. how far did it go? [#critlib](#)



2 YEARS AGO



Annie Pho

catladylib

[@BNTdynamite](#) it was during a [#BlackLivesMatter](#) protest so I don't think the campus police were listening tbh. 😊 [#critlib](#)



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

[@catladylib](#) This has happened on our campus too. [#critlib](#)



2 YEARS AGO



Brian Rogers

typewritersball

A2: Hard to determine effectiveness until first point of failure. Not hearing about a problem doesn't equal absence of problem. [#critlib](#)



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

[@typewritersball](#) absolutely. [#critlib](#)



2 YEARS AGO



Jessica

@schomj

Q2 Things are going to happen, you can't control everything. [#critlib](#)



2 YEARS AGO



Heather Lowe

interliblowe

A2. I think a public library may never be a 100% safe place because we balance policing w providing access [#critlib](#)



2 YEARS AGO



Heather Lowe

interliblowe

A2.1 but pretty much no public service job will ever be 100% safe [#critlib](#)



2 YEARS AGO



Heather Lowe

interliblowe

A2.2 Staff training and being aware of/knowing the people in your library keeps you safe. Communication is key w staff & patrons [#critlib](#)



2 YEARS AGO



Vaughan Hennen

vaughan_hennen91

Q2. The Cadets are respected by students. I've been at the [#IU](#) libraries when rowdy kids have been kicked out. [#critlib](#)



2 YEARS AGO



Angela Galvan

galvan_ag

The staff can signal they're "safe" but the library is inherently not a safe space. [#critlib](#)



2 YEARS AGO



Kelly McElroy

kellymce

[@galvan_ag](#) do you mean inherently not physically safe? [#critlib](#)



2 YEARS AGO



Kelly McElroy

kellymce@kellymce

@galvan_as Ha, no! Just was curious. In some ways, being in public *is* inherently unsafe.
#critlib



2 YEARS AGO



Zinia

@zeezaps

why would students even need to carry guns on campus? #critlib



2 YEARS AGO



Kelly McElroy

kellymce@kellymce

A2: also, students don't necessarily think to let library staff know if something happens -- may directly call campus safety #critlib



2 YEARS AGO



Jessica

@schomj

@kellymce Or just post about it on twitter, etc. That's what usually happens here during the odd knife/gun incident #critlib



2 YEARS AGO



Bethany Tschaepe

BNTdynamite@BNTdynamite

@schomj @kellymce reminds me of ALA prez on using social media to assess what REALLY happens in the stacks. Don't remember who #critlib



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian@lisalibrarian

@kellymce Hmm... I want students to call directly. In emergency, don't want a time lag?
#critlib



2 YEARS AGO



Kelly McElroy

kellymce@kellymce

@lisalibrarian sure, good point for an emergency. Sometimes it is a facility thing, or more minor, and it would be good to know! #critlib



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian@lisalibrarian

@kellymce Oh, for those I understand. But, I would still rather the impulse be for immediate help. Lib can work w campus to funnel? #critlib



2 YEARS AGO



Gina Murrell

GinaMurrell1@GinaMurrell1

A2. I feel safe, but I think lots of students seem to exist in a bubble where they think nothing can happen to them or their stuff. #critlib



2 YEARS AGO



Gina Murrell

GinaMurrell1@GinaMurrell1

A2.2 I've personally seen students walk away from their laptops, book bags, etc., leaving them unattended. There's a lot of theft. #critlib



2 YEARS AGO



Bethany Tschaepe

BNTdynamite@BNTdynamite

@GinaMurrell1 #critlib Students who have bags stolen while leaving them unattended act shocked we can't recover them with our cameras



2 YEARS AGO



Gina Murrell

GinaMurrell1@GinaMurrell1

@BNTdynamite Amazing. I don't know if it's the result of being sheltered or what. They're young adults; we're not there to babysit. #critlib



2 YEARS AGO



Vaughan Hennen

vaughancello91

@GinaMurrell1 I totally agree with this. This happens SO MUCH at #IU. Students don't think about what could happen. #critlib



2 YEARS AGO



Vaughan Hennen

vaughancello91

@GinaMurrell1 @BNTdynamite Students at #IU leave expensive laptops, jackets, phones, purses, and ipods. #what #takeyostuff #critlib



2 YEARS AGO



Maura Smale

mauraweb

@vaughancello91 @GinaMurrell1 @BNTdynamite Happens at MPOW too, always surprising to me. #critlib



2 YEARS AGO



Kevin Seeber

@kevinseeber

A2- Every library I've worked in has had theft issues, unfortunately. Not sure if that's libraries or just the world? #critlib



2 YEARS AGO



Kelly McElroy

kellymce

@GinaMurrell1 I am always amazed at the trust students have. #critlib



2 YEARS AGO



Charissa Powell

CharissaAPowell

A2 I've only been here little over a month so I'm not too sure yet #critlib



2 YEARS AGO



Christina Bell

librarybell@librarybell

A2 We rely on campus security, and circ staff in particular are trained to handle all manner of issues [#critlib](#)



2 YEARS AGO



Christina Bell

librarybell@librarybell

A2 This is a small & insular campus- students are shocked by a rare theft, & will report outside users for being in the building [#critlib](#)



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

[@librarybell](#) We've had students report outside users as well. [#critlib](#)



2 YEARS AGO



Christina Bell

librarybell@librarybell

[@heidylibrarian](#) [#critlib](#) Sometimes we have to say, those people belong here too. But if students feel unsafe, we have to respond



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

[@librarybell](#) Students sometimes call campus security on their own. There was a bad incident last semester. [#critlib](#)



2 YEARS AGO



Bethany Tschaepe

BNTdynamite@BNTdynamite

Q2. Follow up: how prepared do you feel YOU or your lib staff are to handle security/safety issues? I fear lack of training=issue [#critlib](#)



2 YEARS AGO



Heather Lowe

interliblowe@interliblowe

@BNTdynamite absolutely. I'm in a large urban library, & we attend training many times a year, talk often about safety/strategies #critlib



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

A2. We rely heavily on campus security. I don't know that training for circ staff on safety is that thorough, unfortunately. #critlib



2 YEARS AGO



Annie Pho

catladylib@catladylib

A2 We've had active shooter training and other safety training. Sad reality of our society. #critlib twitter.com/bntdynamite/st...



2 YEARS AGO



Kevin Seeber

@kevinseeber

@catladylib Eh? Stats for active shooter are ~equal to being struck by lightning. Still waiting for lighting response training. #critlib



2 YEARS AGO



Annie Pho

catladylib@catladylib

@kevinseeber I feel like no training could prepare someone for that situation. #critlib #cultureoffear



2 YEARS AGO



Annie Pho

catladylib@catladylib

@kevinseeber basically the training was RUN AWAY. #critlib



2 YEARS AGO



Paula Gaetos

Paula Gaetos

@catladylib When I worked high school library, we also had an active shooter safety training. Both w/ students on campus & w/o #critlib



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@catladylib @kevinseeber FWIW, training is about only thing that can prepare. Need to have responses be automatic. #critlib #researchonthis



2 YEARS AGO



Kevin Seeber

@kevinseeber

@lisalibrarian @catladylib Feel like we devote much more energy to reaction that prevention. #critlib



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

@kevinseeber @lisalibrarian @catladylib I'm interested in libs partnering with soc. workers as ways to serve than exclude users #critlib



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@kevinseeber @catladylib We have also had walkthroughs consults that relate to prevention/establishing safest set-ups #critlib



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@BNTdynamite @kevinseeber @catladylib Absolutely agree. Context here those is active shooter. #critlib



2 YEARS AGO



Brian Rogers

typewriterball writersball

A2.2: Depends on severity of issue. Active Shooter? Ehhh. Paranoid Schizophrenic On Off-Day? Covered. Tornado? Will mostly cry. [#critlib](#)



2 YEARS AGO



Barnard Library

barnlib @barnlib

A2 was bothered that a sexual assault alert at my [#womenscollege](#) advised students not to walk alone. Rather see self-defense tips. [#critlib](#)



2 YEARS AGO



Kelly McElroy

kellymce @kellymce

A2: I've had the Cascadian subduction zone earthquake in mind lately, which is a diff't kind of danger, but our lib is retrofitted. [#critlib](#)



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian @lisalibrarian

[@kellymce](#) Reminds me of an Immersion program in CA. Earthquake. We did a mini-training btwn it and the aftershock! [#critlib](#)



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian @lisalibrarian

[@kellymce](#) I was teaching the session and was like "so, for we midwesterners, what exactly does one do in an earthquake?" [#critlib](#)



2 YEARS AGO



Kelly McElroy

kellymce @kellymce

[@lisalibrarian](#) drop, cover, and hold on! [#critlib](#)



2 YEARS AGO

Q3: In what ways have these measure/policies infringed on personal privacy/rights or used to discriminate specific users (homeless/teens)?



Bethany Tschaepe

BNTdynamite

Q3. In what ways have measure/policies infringed on personal privacy/rights? Used to discriminate specific users (homeless/teens)? #critlib



2 YEARS AGO



Heather Lowe

interliblowe

A3. City policies somewhat discriminate against homeless, but we don't enforce such policies in our library #critlib



2 YEARS AGO



Heather Lowe

interliblowe

Q3. Some would argue policies are too weak allowing for guns/knives in the library. I don't see it though. I feel safe #critlib



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

@interliblowe Interesting! #critlib



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@BNTdynamite I think a lot of policies I've seen arguably violate freedom of expression/free speech. #critlib



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

A3. When looking @ lib lit, referring to homeless people/teens as problematic really stood out to me #critlib



2 YEARS AGO



Brian Rogers

typewriterbell writersball

A3. Mechanisms underlying computer use could (in limited fashion) be used against patron. Less policy-driven, more incidental. [#critlib](#)



2 YEARS AGO



Brian Rogers

typewriterbell writersball

A3.2: I worked for a Catholic university across street from homeless shelter w/open door policy & zero training for staff. [#critlib](#)



2 YEARS AGO



Christina Bell

librarybell librarybell

A3 I'm at a private school that exists for the campus- our policies to the community/ public indicate that campus folx get priority [#critlib](#)



2 YEARS AGO



Thom Sullivan

thomthomthom thomthom

[#critlib](#) A3 circulation policies require drivers license/ID for non-resident borrowers, presents issues for homeless, teens



2 YEARS AGO



Zinia

@zeezaps

[@thomthomthom](#) I agree, also children of recent immigrants may not be aware that they need some form of ID to have library access [#critlib](#)



2 YEARS AGO



Vaughan Hennen

vaughancello91 vaughancello91

[@thomthomthom](#) brings up a good point that the library is a space for all people. [#critlib](#) The [#university](#) setting brings up a class barrier



2 YEARS AGO



Bethany Tschaepe

BNTdync@BNTdynamite

I see this also being an issue for undocumented or new immigrants [#critlib](#)
twitter.com/thomthomthom/s...



2 YEARS AGO



Eamon Tewell

@EamonTewell

A3 Beyond the personal level, I wonder about the impact of libraries' security & surveillance measures on the entire social fabric [#critlib](#)



2 YEARS AGO



Sveta Stoytcheva

oksveta@oksveta

[late to [#critlib](#), but recently put on a working group for reviewing our procedures for banning patrons, so I'm lurking closely]



2 YEARS AGO



Diana Rosenthal

@diana05

.@oksveta I'm interested in finding out more about actual procedures for banning patrons. Didn't know that existed! Do they help? [#critlib](#)



2 YEARS AGO



Kelly McElroy

kellymce@kellymce

A3: student fees pay for our overnight open hours, but checking IDs does seem like a security measure as well. [#critlib](#)



2 YEARS AGO



Kelly McElroy

kellymce@kellymce

And one that keeps non-campus people out, including homeless folks. [#critlib](#)



2 YEARS AGO



Gina Murrell

GinaMurrell1

A3.2 As a matter of fact, there are visibly homeless in the library. They've got a right to be there, too, and staff let them be. #critlib



2 YEARS AGO



Gina Murrell

GinaMurrell1

A3.3 We're a campus library but we're also open to anyone who wants to use our resources. The homeless don't seem to bother anyone. #critlib



2 YEARS AGO



Vaughan Hennen

vaughanhennen91

@GinaMurrell1 I totally agree with this. If they want to use our resources, we should let them. #bringdownthebarrier #critlib



2 YEARS AGO



Kevin Seeber

@kevinseeber

#futureoflibraries #critlib [twitter.com/BNTdynamite/st...](https://twitter.com/BNTdynamite/status/1000000000000000000)



2 YEARS AGO



Jessica

@schomj

Q3 We're pretty attentive to privacy for physical interactions, but user logins for 3rd party vendors/Eresources? Make me nervous. #critlib



2 YEARS AGO



Christina Bell

librarybell

#critlib Recent faculty meeting reviewed campus weapons policy- some profs were shocked we needed it! Basically no weapons allowed on campus



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

@librarybell We have a campus committee dedicated to new campus carry law and trying to figure out what we can/can't do #critlib



2 YEARS AGO



Kevin Seeber

@kevinseeber

@librarybell Colorado had a state supreme court ruling that concealed carry on campus was ok. #critlib #libertarianstate



2 YEARS AGO



Melissa Morrone

@InfAgit

Hi #critlib, librarian at large urban public library skimming tweets to catch up. Has mental illness really not come up yet?



2 YEARS AGO



Melissa Morrone

@InfAgit

Not that mental illness = violence, but it's the unpredictability that causes most potentially insecure situations we see IMO. #critlib



2 YEARS AGO



Melissa Morrone

@InfAgit

Talking about homelessness, but I think it's the untreated emotional issues many experience that lead to it, + substance abuse etc. #critlib



2 YEARS AGO



Heather Lowe

interliblowe

@InfAgit it needs to! It's a big issues in large urban libraries #critlib



2 YEARS AGO



Heather Lowe

interliblowe

@InfAgit #critlib staff are often under trained to deal w mental illness. It's the thing that stays with staff after they go home.



2 YEARS AGO



Melissa Morrone

@InfAgit

@interliblowe Sad but true. Don't want to perpetuate stereotype that PLs are full of mentally ill, but they use the library, too... #critlib



2 YEARS AGO



Kelly McElroy

kellymce

@InfAgit @interliblowe and staff often don't learn de-escalation that could help. #critlib



2 YEARS AGO



Lisa Hinchliffe

lisaibra

@InfAgit @interliblowe Mental illness is rising in college student populations rapidly. Not just a PL issue! #critlib



2 YEARS AGO



Diana Rosenthal

@diana05

@interliblowe @InfAgit Would be useful to learn how to recognize + help people with disabilities as part of MLS curriculum. #critlib



2 YEARS AGO



Brian Rogers

typewriterball

@InfAgit - in limited experience, folks only care if students are impacted by patrons w/mental illness, but not library staff. #critlib



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

@InfAgit I am definitely interested in libs partner w/ soc. workers/counselors to help mediate potential situations in libs. #critlib



2 YEARS AGO



Diana Rosenthal

@diana05

@BNTdynamite @InfAgit This is such a great idea. I wonder if any institutions would consider offering a dual degree program. #critlib



2 YEARS AGO



Heather Lowe

interliblowe

@InfAgit we just went through several weeks of mental health training for staff. Helped but it's still unsettling more than unsafe #critlib



2 YEARS AGO



Heather Lowe

interliblowe

@InfAgit #critlib more than anything it opened up dialog. People are talking to each other, being supportive, calming situations down



2 YEARS AGO



Diana Rosenthal

@diana05

Has anyone had special training in their jobs on how to address "problematic" patrons? Curious if # 1 step is getting security. #critlib



2 YEARS AGO



Zinia

@zeezaps

@diana05 ah, but how do we define "problematic"? #critlib



2 YEARS AGO



Maura Smale

mauraweb@mauraweb

@diana05 #critlib We occasionally have these issues, have begun to work more closely w/Counseling + Public Safety on campus.



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian@lisalibrarian

@diana05 Yes we do. Step #1 is NOT security. And, also, re-framed as "problematic circumstances" rather than "problem person" #critlib



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian@lisalibrarian

@diana05 FWIW, we have one community patron w/mental illness who has been using lib since at least 1993 when I was LIS student #critlib



2 YEARS AGO



Maura Smale

mauraweb@mauraweb

@zeezaps @diana05 #critlib For us problematic = repeated aggressive or otherwise disturbing behavior toward staff/other patrons.



2 YEARS AGO



Gina Murrell

GinaMurrell1@GinaMurrell1

@diana05 I'm not aware of special training being offered on how to deal with "problematic" patrons at the library where I work. #critlib



2 YEARS AGO



Diana Rosenthal

@diana05

@GinaMurrell1 Do you think special training is necessary? I would want to consider some potential responses. #critlib



2 YEARS AGO



Gina Murrell

GinaMurrell1

@diana05 On a personal level, I would be open to it if it was offered. It's easy to panic in situations that are unfamiliar/scary. #critlib



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@diana05 @GinaMurrell1 Training very helpful. De-escalation strategies. Customer service, etc. Safety. #critlib



2 YEARS AGO



Maura Smale

mauraweb

@GinaMurrell1 @diana05 Yes, I felt like it was useful when we've done it, at least to get the convo started. Am hoping to do more. #critlib



2 YEARS AGO



Vaughan Hennen

vaughanhen

At the main library of #IU, I haven't seen a large percentage of homeless, in contrast to the @mcplindiana library. #critlib



2 YEARS AGO



Rebecca Ciota

CiotaRebecca

#critlib Active shooter training @ my lib made some staff talk negatively about other staff w/ mental/emotional disabilities.



2 YEARS AGO



Rebecca Ciota

CiotaRebecca

@CiotaRebecca #critlib If we have these trainings, we have to make sure the right language is used - or work environ can become hostile.



2 YEARS AGO



Bethany Tschaepe

BNTdynamite@BNTdynamite

@CiotaRebecca Which prob could lead to situations escalating due to such tensions #critlib



2 YEARS AGO



Rebecca Ciota

CiotaRebecca@CiotaRebecca

@BNTdynamite I worried about hostile working environ. I was offended by the things said, and I wasn't one of the subjects of convo #critlib



2 YEARS AGO



Sveta Stoytcheva

oksveta@oksveta

A3 Regardless of policies in place, internalized biases can cause us to monitor some groups more closely than others. #critlib



2 YEARS AGO



Sveta Stoytcheva

oksveta@oksveta

Remembering incident from my undergrad where a black student was arrested for being "disruptive" in the library #critlib



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

@oksveta I remember that too...and my new campus had something similar last semester. Not good. #critlib



2 YEARS AGO




Kevin Seeber

@kevinseeber


FWIW, any library that's a FDLP member is required to have an open door. #critlib #govdocs




2 YEARS AGO


 **Rebecca Ciota**
CiotaRebeccaRebecca

#critlib When does security&surveillance in libraries intersect w/ patron privacy?


 2 YEARS AGO

 **Lisa Hinchliffe**
lisalibrarianlisalibrarian

@CiotaRebecca everywhere? #critlib


 2 YEARS AGO

Q4: What local/state/federal laws or outside groups does your library deal with that may interfere with providing a safe and inclusive space?


 **Bethany Tschaepe**
BNTdynamiteBNTdynamite


Q4. What local/state/fed laws/outside groups does your lib deal w/ that may interfere w/ providing a safe and inclusive space? #critlib

 2 YEARS AGO


 **Maria the Librarian**
ShinyDoomShinyDoom

I heart #critlib because it reminds me how tough but rewarding working in a library can be.

 2 YEARS AGO

 **Bethany Tschaepe**
BNTdynamiteBNTdynamite

This is where intersection of wellness, libs, and #critlib starts to emerge for me. Wellness=6 dimensions [twitter.com/lisalibrarian/...](https://twitter.com/lisalibrarian/)

 2 YEARS AGO

 **Lisa Hinchliffe**
lisalibrarianlisalibrarian

@BNTdynamite side note - I wrote an article w Melissa Wong on wellness wheel as basis for programming in ac libs - might interest #critlib

 2 YEARS AGO



Bethany Tschaepe

BNTdynamite

@lisalibrarian I loved that article and wish we had more like it to use as ways to prevent/serve help mitigate "problems" #critlib.



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@BNTdynamite Thanks! Wasn't wishing for compliments but it is rewarding to know it was a useful piece! #critlib



2 YEARS AGO



Violet Fox

@violetbfox

@lisalibrarian Will you share the title & URL please? Seems very relevant. #critlib



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@violetbfox Wellness Wheel and academic library services article ...
tandfonline.com/doi/abs/10.108... #critlib #sorrywasnotyetenlightenedaboutOA



2 YEARS AGO



Kelly McElroy

kellymce

@lisalibrarian @InfAgit @interliblowe my dad juuuust sent me this: [wsj.com/articles/more-...](https://www.wsj.com/articles/more-...)
#critlib



2 YEARS AGO



Melissa Morrone

@InfAgit

@BNTdynamite Me too. We don't have a social worker on staff but some PLs do. #critlib



2 YEARS AGO



Melissa Morrone

@InfAgit

@BNTdynamite Also, how to be proactive (rather than purely reactive) fighting lack of options for ppl with emotional disabilities? #critlib



2 YEARS AGO



Sarah T. Roberts

ubiquity75

@InfAgit SF Public hired a full time social worker several yrs back to help meet needs of its patrons. #critlib



2 YEARS AGO



Sarah T. Roberts

ubiquity75

@InfAgit youtu.be/oOeBLhs5Jko #critlib



2 YEARS AGO



Sarah T. Roberts

ubiquity75

@InfAgit I believe so. Watch that clip, though; the (new?) director implementing anti-homeless policies. #critlib



2 YEARS AGO



Kevin Seeber

@kevinseeber

@InfAgit @BNTdynamite Denver Public has a social worker on staff, my lib a mile away doesn't, though we share patrons. #critlib



2 YEARS AGO



Heather Lowe

interliblowe

@InfAgit @BNTdynamite #critlib we had a social worker and it put the rest of staff at ease be they always know they have backup



2 YEARS AGO



Heather Lowe

interliblowe

The social worker is also a direct link to other city services. Bc they know people personally, we get better responses [#critlib](#)



2 YEARS AGO



Diana Rosenthal

@diana05

[@kevinseeber](#) [@InfAgit](#) [@BNTdynamite](#) Does the social worker help train librarians? Or are their jobs totally separate? [#critlib](#)



2 YEARS AGO



Heather Lowe

interliblowe

[@diana05](#) [@kevinseeber](#) [@InfAgit](#) [@BNTdynamite](#) [#critlib](#) they help train at my library



2 YEARS AGO



Kevin Seeber

@kevinseeber

[@diana05](#) [@InfAgit](#) [@BNTdynamite](#) Not sure they're "separate." More like social worker there to complement library services. [#critlib](#)



2 YEARS AGO



Kevin Seeber

@kevinseeber

[@diana05](#) [@InfAgit](#) [@BNTdynamite](#) Core idea is meeting need where it is. Very [#critlib](#) IMO.



2 YEARS AGO



Diana Rosenthal

@diana05

[@kevinseeber](#) [@InfAgit](#) [@BNTdynamite](#) Very [#critlib](#), indeed! Having access to an MSW's opinion sounds so valuable. [#critlib](#)



2 YEARS AGO



Heather Lowe

interliblowe@interliblowe

Yes! That seems like what we've always been abt in libraries! Why should we exclude those w mental illness? [#critlib](#) [twitter.com/kevinseeber/st...](#)



2 YEARS AGO



Jessica

@schomj

Q4 We just this year had a policy change to allow people to record preferred name in computer systems, so people aren't deadnamed [#critlib](#)



2 YEARS AGO



Jessica

@schomj

Q4 But none of our public bathrooms are truly accessible and the funding for that is low priority :([#critlib](#)



2 YEARS AGO



Sveta Stoytcheva

oksveta@oksveta

[@schomj](#) there's not a single gender neutral restroom in our library :/ [#critlib](#)



2 YEARS AGO



Charissa Powell

CharissaAPowell@CharissaAPowell

[@oksveta](#) same here :/ [#critlib](#)



2 YEARS AGO



Brian Rogers

typewriterball@typewriterball

A4: when my city had its recent shooting, feds came calling for information. could lead to privacy concerns. [#critlib](#)



2 YEARS AGO



Rebecca Ciota

CiotaRebecca

[#critlib](#) Wondering about librarians w/ patron populations who frequently open/conceal carry. How does that affect your library?



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

A4. TX just passed Campus Carry AND Open Carry laws in pub spaces. HUGE implications for PLs and ALs [#critlib](#)



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

A4. Consolation prize (?) = we get to designate gun free zone as public university [#critlib](#)



2 YEARS AGO



Maura Smale

mauraweb

[@BNTdynamite](#) [#critlib](#) That's good to hear! Open carry laws flat out terrify me.



2 YEARS AGO



Maura Smale

mauraweb

[@BNTdynamite](#) Yeah, can you make the case for needing a stress-free gun-free zone in the library too? [#critlib](#)



2 YEARS AGO



Zinia

@zeezaps

[@mauraweb](#) i agree, why would one need a firearm in a library in the first place? [#critlib](#)



2 YEARS AGO



Maria the Librarian

ShinyDoom@ShinyDoom

@zeezaps @mauraweb One's "I have a right to Open Carry" is another's "I have a mental illness & loaded weapon." #critlib 1/3



2 YEARS AGO



Maria the Librarian

ShinyDoom@ShinyDoom

@zeezaps @mauraweb Which is to say, it's not a potato/po-tah-toe issue. One can be a sane, responsible gun owner and still 2/3 #critlib



2 YEARS AGO



Maria the Librarian

ShinyDoom@ShinyDoom

@zeezaps @mauraweb make others around you unsafe, uncomfortable, and upset by packing heat openly in the library. 3/3 #critlib #columbine



2 YEARS AGO



Maria the Librarian

ShinyDoom@ShinyDoom

@BNTdynamite @zeezaps @mauraweb So glad these discussions are happening! Important to balance rights, privacy, and safety for all. #critlib



2 YEARS AGO



Maria the Librarian

ShinyDoom@ShinyDoom

#critlib twitter.com/CSUPoliceSafet...



2 YEARS AGO



Bethany Tschaep

BNTdynamite@BNTdynamite

@ShinyDoom @zeezaps @mauraweb Some local discussions have been to drop everything & leave when people open carry as protest #critlib



2 YEARS AGO



Vaughan Hennen

vaughanhenne1
vaughanhenne1

A4 I don't understand the need to have [#opencarry](#). Has anyone seen these on their campus or in the library? [#texas](#) [#whut](#) [#critlib](#)



2 YEARS AGO



Rebecca Ciota

CiotaRebecca
CiotaRebecca

[#critlib](#) Nearby public library has policy of asking patrons to leave if they "smell." Policy has potential to be discriminatory.



2 YEARS AGO



Thom Sullivan

thomthomthom
thomthomthom

[@CiotaRebecca](#) Our academic library has similar line about "offensive bodily hygiene" idk what offensive means [#critlib](#)



2 YEARS AGO



Rebecca Ciota

CiotaRebecca
CiotaRebecca

[@thomthomthom](#) [#critlib](#) That's frightening. Women not shaving legs? Men with long hair? Can be a way of policing gender lines.



2 YEARS AGO



Melissa Morrone

@InfAgit

.[@CiotaRebecca](#) Ack, the "smell" issue. So fraught, as you say, but also odor can impact many others' use of the library. [#critlib](#)



2 YEARS AGO



Melissa Morrone

@InfAgit

.[@CiotaRebecca](#) The goal would be to target the behavior and not the person, but...obviously this is easier in theory than reality. [#critlib](#)




2 YEARS AGO


 **Rebecca Ciota**
CiotaRebeccaRebecca

#critlib Interesting but rhetoric like in title makes me nervous that it shames people w/ PTSD & other disabilities [twitter.com/chrisdaaz/stat...](https://twitter.com/chrisdaaz/status...)


 2 YEARS AGO

 **Violet Fox**
@violetbfox


@chrisdaaz I thought the New Republic follow-up was a good counterpoint to that article: newrepublic.com/article/122543... #critlib


 2 YEARS AGO

Q5: How do we balance safety/security or dealing with "problematic" users without infringement on individual rights and dignity?


 **Bethany Tschaep**
BNTdynamiteBNTdynamite


Q5. How do we balance safety/security or dealing with "problematic" users w/o infringing on individual rights & dignity? #critlib

 2 YEARS AGO


 **Kevin Seeber**
@kevinseeber


A5- Not sure if "balance" is really possible? Feel like we should err on side of rights and dignity. Still, there are issues. #critlib

 2 YEARS AGO


 **Brian Rogers**
typewriterballtypewriterball

A5.1: Listen. Observe. Take reports seriously. Don't wait until problematic users threaten staff or patrons. #critlib

 2 YEARS AGO

 **Brian Rogers**
typewriterballtypewriterball

A5.2: More often than not I've seen people lean on rights/dignity because it's easier than dealing with legitimate problems. #critlib

 2 YEARS AGO



Brian Rogers

typewriterballwritersball

A5.3: And understand that problematic users need not be discrete or acute in their behavior for it to cause detrimental impact. [#critlib](#)



2 YEARS AGO



Brian Rogers

typewriterballwritersball

A5.4: & finally, libraries are not a panacea for society's failings/trappings. Be open, be inclusive, but don't be haphazard. [#critlib](#)



2 YEARS AGO



Heather Lowe

interliblowe

A5. Relationships. The better you know the people in your library, the easier it gets to deal with delicate issues like hygiene [#critlib](#)



2 YEARS AGO



Heather Lowe

interliblowe

A5. When we really made roaming reference and talking to people a priority, behavior issues plummeted [#critlib](#)



2 YEARS AGO



Eamon Tewell

@EamonTewell

The security guard closing up the library said we should be open 24 hours--having a third place & shelter can mean security too [#critlib](#)



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian

[@EamonTewell](#) I think librarians should talk w the security guards more. Partner w them - they know stuff! [#critlib](#)



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

YES our campus is open 24/7 including study rooms, but because of layout main lib area is closed laterite [#critlib](#) [twitter.com/EamonTewell/st...](#)



2 YEARS AGO



Vaughan Hennen

vaughan@uncplancello91

Here is a little gem I found about [#opencarry publiclibrariesonline.org/2015/07/can-i-...#critlib](#)



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

One of our stranger problems is dogs in the lib and students being afraid of dogs. Dog owners then offended if we ask dog to leave. [#critlib](#)



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

[@heidylibrarian](#) How does this work with service/therapy dogs? We have several on our campus [#critlib](#)



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

I should add that these are not service animals. Just pets that didn't want to left at home. [#critlib](#)



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

[@BNTdynamite](#) It has not come up with service/therapy dog. These are just pets that came w/ their humans and growl/bark at people. [#critlib](#)



2 YEARS AGO



Kevin Seeber

@kevinseeber

@heidylibrarian @BNTdynamite Yeah... that's not ok. #critlib #catperson



2 YEARS AGO



Lisa Hinchliffe

~~lisa~~lisa@lisa
lisa@lisa

@heidylibrarian Not sure students. I'm quite afraid of dogs (attacked as child). I don't go to the dog stress reliever event! #critlib



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

@lisa@lisa We have had several (non-therapy/service) dog incidents, and no policy against pets in the library. #critlib



2 YEARS AGO



Lisa Hinchliffe

~~lisa~~lisa@lisa
lisa@lisa

@heidylibrarian I'm not against the events. But, I am very glad there are signs, etc. #critlib



2 YEARS AGO



Kevin Seeber

@kevinseeber

@heidylibrarian @BNTdynamite Yeah, all of my lib's have had "no pets" policy. Service animals were totally fine, but not pets. #critlib



2 YEARS AGO



Jessica

@schomj

A5 We agonize about asking patrons to leave if they're aggressively watching porn. Can't imagine doing that over smells #critlib



2 YEARS AGO



Jessica
@schomj

A5 We did have discussions about how to handle foot washing before a campus washing station was installed, though [#critlib](#)



2 YEARS AGO



Gina Murrell
GinaMurrell1

A5. Discretion is key. Handle a situation as quickly/tactfully as possible. Send a text/email to students & staff as a follow-up. [#critlib](#)



2 YEARS AGO



Melissa Morrone
@InfAgit

A5. Part of this is encouraging community among staff. When a patron was creepy to a colleague, others wd walk out w/ her at close. [#critlib](#)



2 YEARS AGO



Diana Rosenthal
@diana05

A5 What about offering classes at the library that target some of the more common problems, but not actual users? [#critlib](#)



2 YEARS AGO



Thom Sullivan
thomthomthom

A5 [#critlib](#) felt very uneasy abt recommended reading saying cops should come at various hours to keep "problematic patrons" on their toes



2 YEARS AGO



Bethany Tschaepe
BNTdynamite

[@thomthomthom](#) Also way which they suggest dealing with those populations [#critlib](#)



2 YEARS AGO



Zinia
@zeezaps

A5: positive language works better than singling out users... [#critlib](#)

2 YEARS AGO



Sveta Stoytcheva
oksveta@oksveta

A5 training, self-reflection etc to make sure policies are enforced fairly across user communities.
[#critlib](#)

2 YEARS AGO

[#critpitches!](#)



Kelly McElroy
kellymce@kellymce

My [#critlib](#) pitch is: are you interested in helping coordinate the second-ever radical librarians track at [@AlliedMediaConf](#)? LMK!

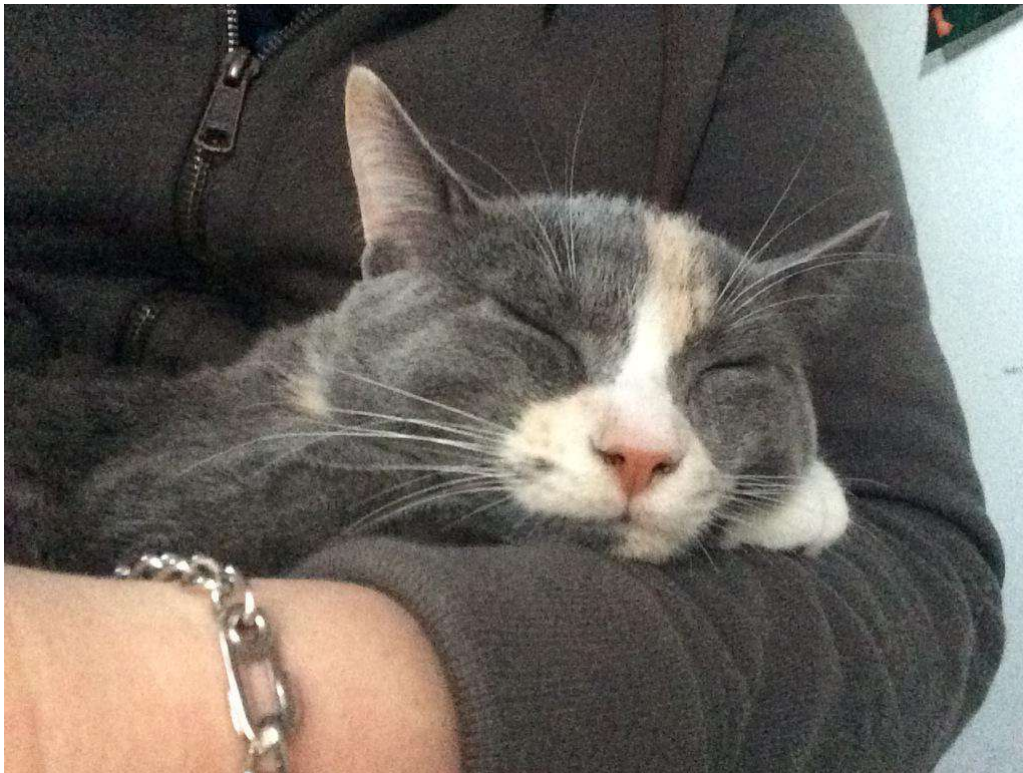
2 YEARS AGO



Lisa Hinchliffe
lisalibra@disalibrarian

My [#critlib](#) pitch. You may know I'm running for ALA president ([@lisa4ala](#)) - if you have ideas on the future of ALA, please be in touch!

2 YEARS AGO



Annnnd here's my cat! [#critcat](#) [#critlib](#) [#kthxbai](#) pic.twitter.com/1hGRoo66uQ

 KELLY MCELROY [@KELLYMCE](#) · 2 YEARS AGO

Thanks, [@BNTdynamite](#)!



Kelly McElroy

[kellymce@kellymce](#)

Look at the time! Thanks, [@BNTdynamite](#), it's been great! [#critlib](#)



2 YEARS AGO



Maura Smale

[mauraw@mauraweb](#)

Gotta run and get my kid off the tee vee and into bed -- thanks for an awesome [#critlib](#) [@BNTdynamite](#) and all!



2 YEARS AGO



Barnard Library

[barnlib](#) [@barnlib](#)

I haven't had much to say tonight at [#critlib](#) but want to congratulate [@BNTdynamite](#) on an excellent topic & questions.



2 YEARS AGO



Bethany Tschaepe

BNTdynamite @BNTdynamite

@barnlib Aww, thanks! This was a great experience! #critlib



2 YEARS AGO



Heather Lowe

interliblowe @interliblowe

Thanks for the great chat! Stay safe. Stay grounded in core library values. Keep talking to one another. #critlib #librarieshelplibraries



2 YEARS AGO



Diana Rosenthal

@diana05

Thanks for my first #critlib experience, everyone!



2 YEARS AGO



Lisa Hinchliffe

lisalibrarian @lisalibrarian

@diana05 welcome to #critlib - glad to have you with us!



2 YEARS AGO



Kevin Seeber

@kevinseeber

Thanks @BNTdynamite! Great questions and great answers. #critlib



2 YEARS AGO



Heidi Berthoud

@heidylibrarian

Great #critlib tonight!



2 YEARS AGO



Zinia

@zeezaps

Thanks #critlib! Great questions!



2 YEARS AGO



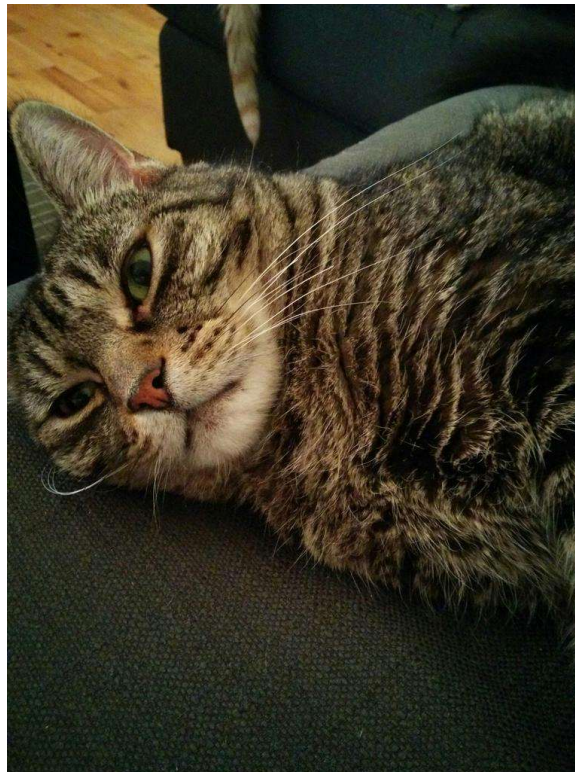
Gina Murrell

GinaMurrell1

Thanks for another great [#critlib](#) chat! And thanks, [@BNTdynamite](#), for being a kickass moderator!!



2 YEARS AGO



[@kellymce](#) One of my three. [#critlib](#) [#criticalpets](#) pic.twitter.com/peTmJnPj5i



KEVIN SEEBER [@KEVINSEEBER](#) · 2 YEARS AGO



Thom Sullivan

thomthomthom

Thanks [@BNTdynamite](#) for moderating this weeks [#critlib](#)! we had many side convos abt the topics here [@HermanBWells](#) !



2 YEARS AGO



Bethany Tschaepe

BNTdynamite

Thanks [#critlib](#) again for making this a great 1st time mod for me! Lots of great convos! Goodnight y'all!



2 YEARS AGO



Lisa Hinchliffe

lisalibra@critlib.org
critlibrarian

@BNTdynamite You did an awesome job! #critlib



2 YEARS AGO