


by crissinger2010 3 years ago

#critlib chat: critical perspectives on data, surveillance, and the privatization of higher ed


Storify of a #critlib chat held on Tuesday June 16th, 2015 and moderated by @SarahCrissinger


[My version of [@oksveta](#)'s usual disclaimer here: I tried to include all [#critlib](#) tweets and string tweets from the same thread together as best as I could. Retweets, favorites, & tweets without the hashtag were omitted on purpose. Additionally, tweets that were a reply to a tweet without the critlib hashtag are not included. My apologies for any oversights or mistakes.]

Pre-[#critlib](#)


 **Nicole Pagowsky**
pumped@pumpadlibrarian


[#critlib](#) 2mrow, mod by [@SarahCrissinger](#) on critical perspective on data, surveillance, & privatization of higher ed! tinyurl.com/critlibx

 3 YEARS AGO


 **Emily Drabinski**
@edrabinski


Tonight 9pm [@SarahCrissinger](#) mods [#critlib](#) on data, surveillance, privatization of higher ed. See you there! tinyurl.com/critlibx

 3 YEARS AGO


 **Eira Tansey**
eiratansey@eiratansey

I don't always do [#critlib](#) but I am SO PUMPED for tonight's topic on surveillance.

 3 YEARS AGO

 **Nicole Pagowsky**
pumped@pumpadlibrarian

Ahh hoping I make it to [#critlib](#) on time tonight, covering the ref desk right before it starts twitter.com/edrabinski/sta...

 3 YEARS AGO



Goat Index
@goatindex

Tune in children [#critlib](#) twitter.com/edrabinski/sta...

3 YEARS AGO



Gina Murrell
GinaMurrell1

TONIGHT! [#critlib](#) chat on data, surveillance, and privatization of [#highered](#). 6PM PST/9PM EST. Mod: [@SarahCrissinger](#) docs.google.com/document/d/1wn...

3 YEARS AGO



Ryan P. Randall
foureyes@foureyesoul

More surveillance and data "insights" to set the mood for tonight's [#critlib](#) twitter.com/katecrawford/s...

3 YEARS AGO



Jacob Berg
@jacobsberg

[#critlib](#) tonight @ 9pm EST. [@SarahCrissinger](#) mods on data, surveillance, privatization of [#highered](#). tinyurl.com/critlibx [#libraries](#)

3 YEARS AGO



Sarah Crissinger
SarahCrissinger

[#critlib](#) starts soon! Check out the questions and readings at tinyurl.com/critlibx for some last minute info about our chat on data.

3 YEARS AGO



Donna Witek
donnarosemary

.[@SarahCrissinger](#) SO EXCITED. Had quite the scatterbrained day(tho a good 1!yay for professional support!)but I need [#critlib](#) in my lyfe stat

3 YEARS AGO



Eira Tansey

eiratans@eiratansy

Very very very very very very excited for this to begin! [#critlib](#) twitter.com/SarahCrissinge...



3 YEARS AGO



Annie Pho

catlady@catladylib

In 20 mins, join the [#critlib](#) chat, mod. by [@SarahCrissinger](#) on data, surveillance, and privatization of higher ed - tinyurl.com/critlibx



3 YEARS AGO



Sveta Stoytcheva

oksveta@oksveta

Sad to miss [#critlib](#) today but looking forward to the storify. Great topic!



3 YEARS AGO



Eira Tansey

eiratans@eiratansy

dannnnnnng this event in SF after ALA related to librarians, privacy and surveillance looks incredible. boingboing.net/2015/06/11/lib... [#critlib](#)



3 YEARS AGO

Introductions



Sarah Crissinger

SarahCrissinger@SarahCrissinger

Hey [#critlib](#)! I'm Sarah, a new LIS graduate & soon-to-be librarian. I'm so excited to be talking data tonight. Please introduce yourself!



3 YEARS AGO



Donna Witek

donnarose@donnarosemary

Hi [#critlib](#), Donna in Scranton, PA here, academic [#infolit](#) instruction librarian, big interest in privacy education as part of IL.



3 YEARS AGO



Gina Schlesselman-Ta

ginaschless
ginaschless

Hi [#critlib](#) I'm Gina, ref/inst librarian in CA. Will be in and out tonight



3 YEARS AGO



Elise Dunham

elisedunham
elisedunham

Hi [#critlib](#)! I'm Elise, Data Curator based in Illinois, always ready to talk data!



3 YEARS AGO



Gina Murrell

GinaMurrell1
GinaMurrell1

Greetings from the [#WestCoast](#)! I'm Gina, Project Coordinator, Oregon Digital Newspaper Program (ODNP), Univ of Oregon. [#GoDucks](#) [#critlib](#)



3 YEARS AGO



Donna Witek

donna.witek
donna.witek

Join us for [#critlib](#) chat NOW moderated by [@SarahCrissinger](#) on privacy, surveillance, and data in HE/libs! tinyurl.com/critlibx



3 YEARS AGO



Ryan P. Randall

foureyedsoul
foureyedsoul

Hi [#critlib](#), I'm Ryan in Bloomington, IN. Super glad that [@SarahCrissinger](#) is directing our attention to this topic tonight!



3 YEARS AGO



Sarah Crissinger

SarahCrissinger
SarahCrissinger

[@foureyedsoul](#) so happy you could join in tonight, Ryan! [#critlib](#)



3 YEARS AGO



Allison Jai O'Dell

@AllisonJaiODell

Hi [#critlib](#)! Allison will be lurking on this awesome topic.



3 YEARS AGO



Eira Tansey

eiratans@eiratans

Happy to be here for #critlib. I'm Eira (rhymes w Sara), an archivist and records manager at a large public university.



3 YEARS AGO



Donna Witek

donnaw@donnaw

@eiratans love that you included the phonetic pronunciation for your name #phoneticnames :-D #critlib



3 YEARS AGO



Nicole Pagowsky

pumped@pumped

Hi #critlib, research & learning librarian + instruction coordinator at U of AZ, really pleased with my snack game for tonight



3 YEARS AGO



Andrew Asher

@aasher

Andrew, Assessment Librarian @ Indiana I've written a bit about this topic that might be of interest #critlib andrewasher.net/BiblioEthnoHis...



3 YEARS AGO



Lisa Hinchliffe

lisalibr@lisalibr

Hi #critlib - IL coordinator at UIUC w @SarahCrissing, on #nisoprivacy group, pondering connection privacy to online scholarly presence



3 YEARS AGO



amelish

amelish@amelish

IT IS TIME. youtube.com/watch?v=olLxro... Hi #critlib, LIS / archives student here, looking forward to the conversation.



3 YEARS AGO



Donna Witek

donna@seamary
donna@seamary

#It best segway / transition into #critlib hour eva via @amelish



3 YEARS AGO



Shana Higgins

shiggin@shiggin

Hi #critlib, Shana in CA. May be lurking mostly tonight. So interested in this topic tho.



3 YEARS AGO



Jessica Critten

Jessica@jessicacritten
Jessica@jessicacritten

Hello #critlib! I'm Jessica from GA. Lurking hard tonight bc I'm on lots of cold medicine.



3 YEARS AGO



Eamon Tewell

@EamonTewell

Hello #critlib, I'm an academic librarian in Brooklyn at an institution that collects a lot of student data.



3 YEARS AGO



Kara Plamann Wagoner

Kara@KaraPW
Kara@KaraPW

Hello #critlib. This is Kara (rhymes with Eira) from HI. I'm happy to join from the sidelines.
#critlib



3 YEARS AGO



Thomas Padilla

thomas@tpadilla
thomas@tpadilla

Hi #critlib, Digital Scholarship Librarian at Michigan State University



3 YEARS AGO



Charlotte E. Price

PoorCharlotte
PoorCharlotte

Charlotte in New York here for #critlib. Tonight's is a topic I don't know much about, but am very interested in learning more about.



3 YEARS AGO



Robin DeRosa

actualham

#critlib I'm an English and IDS prof, open access advocate, and fan of @SarahCrissinger. Just lurking, but howdy!



3 YEARS AGO



Chris W

irobotlibrarian

Hello #critlib, Chris, Reference Librarian from Virginia



3 YEARS AGO



Kevin Seeber

kevinseeber

Hi #critlib- Kevin here. Academic librarian in the process of moving to Denver.
#unpackingfatigue



3 YEARS AGO



Donna Witek

donnarosemary

@kevinseeber #critlib is the BEST refreshment for #unpackingfatigue



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@donnarosemary @kevinseeber I will be watching conversation between you two and expect only high quality hashtags #donnawithahammer #critlib



3 YEARS AGO




Robin DeRosa

actualham


@eleta You tuning in to #critlib now? Twitter chat you might like!



3 YEARS AGO

 **Nancy Foasberg**
@nfoasberg

Hi #critlib ! I'm a humanities librarian at Queens College, CUNY. Planning to mostly lurk tonight...

 3 YEARS AGO

 **Kristen Eshleman**
kreshleman@kreshleman


@SarahCrissinger kristen from davidson. future colleague. lurking. learning about #critlib from the best.

 3 YEARS AGO


 **Ian Beilin**
ibeilin @ibeilin


Hi #critlib, Ian here, academic librarian in nyc

 3 YEARS AGO

 **Annie Pho**
catladylib@catladylib


Hi all! I'm Annie, academic librarian here in Chicago. #critlib

 3 YEARS AGO


 **Sara Miller**
praise71@praise71

Hi #critlib - infolit librarian at Michigan State.

 3 YEARS AGO

 **Roxanne Shirazi**
RoxanneShirazi@RoxanneShirazi

Hi #critlib, I'm an academic librarian in NY and I'm late! And having a hard time keeping up this week. Trying...

 3 YEARS AGO

Question 1: What kinds of data collection fit into the larger movement of neoliberalism in/ privatization of the academy? [#critlib](#)



Sarah Crissinger

SarahCrissinger

Let's get started! Q1. What kinds of data collection fit into the larger movement of neoliberalism in/ privatization of the academy? #critlib



3 YEARS AGO



Andrew Asher

@aasher

A1 Educational analytics #critlib



3 YEARS AGO



Kevin Seeber

kevinseeber

#critlib A1- The overwhelming pressure to COUNT ALL OF THE THINGS, and always expect numbers to go up.



3 YEARS AGO



Donna Witek

donnawitek

@kevinseeber ugh on the "numbers always going up thing" #burnout #unsustainable #critlib



3 YEARS AGO



Donna Witek

donnawitek

#allthesurveilledata 🛠️🛠️🛠️😄 #critlib #donnawithahammer



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@kevinseeber yes, how do we untangle this? assessment isn't inherently bad (and often good prac in inst). But what are our reasons? #critlib



3 YEARS AGO



Kevin Seeber

kevinseeber
kevinseeber

@SarahCrissinger I really believe in assessment! But conflation of increasing numbers w/ quality of teaching/learning is icky. #critlib



3 YEARS AGO



Eira Tansey

eiratansy
eiratansy

Q1 not sure how much it overlaps w surveillance but the obsession w metrics and assessment seems to play into this #critlib



3 YEARS AGO



Ryan P. Randall

foureyedsoul
foureyedsoul

A1 Data points that seek to empower institutions over learners seem mighty disposed to neoliberalization / privatization of ed #critlib



3 YEARS AGO



Andrew Asher

@aasher

A1 Virtually every relationship the univ has with 3rd party involves data monetization (e.g. Google Apps, Coursera, etc. etc.) #critlib



3 YEARS AGO



Eamon Tewell

@EamonTewell

A1 Predictive analytics, tracking students to intervene in their education, is one problematic practice #critlib



3 YEARS AGO



Andrew Asher

@aasher

@EamonTewell And pressure to link this to everything (esp. Lib use data) #critlib



3 YEARS AGO



Ryan P. Randall

foureyedsoul

A1.1 Also skeptical of framing learning through data in the first place. It can include data points, but it's not all countable. #critlib



3 YEARS AGO



Donna Witek

donnarosemary

All learning is most certainly NOT countable. Agreed w/ @foureyedsoul #critlib
twitter.com/foureyedsoul/s...



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@foureyedsoul right. what is the inherent value of doing x activity?.... not just to have an increase or easy number to use #critlib



3 YEARS AGO



Andrew Asher

@aasher

@donnarosemary @foureyedsoul its not all countable doesnt nec get us out of trouble though non-quant assess can be problematic too #critlib



3 YEARS AGO



Eamon Tewell

@EamonTewell

A1 Important to be aware that data collection disproportionately targets and impacts marginalized populations more than others #critlib



3 YEARS AGO



Gina Murrell

GinaMurrell1

@EamonTewell Could this be a positive? As in, assessing the needs of marginalized groups as a way to improve services/programs? #critlib



3 YEARS AGO



Nicole Pagowsky

pumpedlibrarian

@GinaMurrell1 @EamonTewell I have mixed feels on it because of this issue when considering student retention, but also seems iffy #critlib



3 YEARS AGO



Sveta Stoytcheva

oksveta@oksveta

@pumpedlibrarian also the relationship b/w big data & discriminatory practices is erie #critlib (late); on example - thenation.com/article/208441...



3 YEARS AGO



Elise Dunham

elisedunham

A1 Scholarly productivity stats (h-index), fits into #countallthethings. #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@elisedunham pondering how #altmetrics plays into or subverts #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@elisedunham yes! I'm huge adv of altmetrics but even that sometimes moves convo to same place. impact qual or not easily measured #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@lisalibrarian @elisedunham #greatmindsthinkalike #critlib



3 YEARS AGO



Elise Dunham

elisedunham

@lisalibrarian @SarahCrissinger Certainly a fine line...either of you know if it's a tension those at the fore are talking about? #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@elisedunham @SarahCrissinger my sense is that it is not. convo about expanding what counts not whether to count #critlib



3 YEARS AGO



Ryan P. Randall

foureyedsoul

@lisalibrarian @elisedunham I feel #altmetrics do both; recognize knowledge practices' variability yet reinforce "numbers = worth" #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@lisalibrarian @elisedunham exactly. I think it's even difficult for most to accept altmetrics, let alone add more #critlib



3 YEARS AGO



Annie Pho

catladylib

A1 IRB is supposed to protect subjects and be an ethical guide right? But we actually have a lot of access to student data. #critlib



3 YEARS AGO



Eira Tansey

eiratansy

@catladylib In my exp there is a lot of variability w how much IRBs care about non-medical human subject research #critlib



3 YEARS AGO



Annie Pho

catladylib@catladylib

@eiratansey right and it depends on how you use the data in the end. #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian@lisalibrarian

@catladylib Interesting Q on purpose of IRB - only requires data must be managed not to be private necessarily #critlib



3 YEARS AGO



Andrew Asher

@aasher

@eiratansey @catladylib Whether or not IRB reviews should not be ethical standard #critlib



3 YEARS AGO



Annie Pho

catladylib@catladylib

@aasher @eiratansey agreed! One would hope so at least. #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger@SarahCrissinger

@catladylib @aasher @eiratansey 1 reading for tonight focusing on IRB oversight, grappling w new issues. see pnas.org/content/111/24... #critlib



3 YEARS AGO



Andrew Asher

@aasher

Much library data is not classed as "research" and thus not IRB purview, so IRB can't be relied on as review body #critlib



3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

A1: all kinds of data collection potentially - neoliberalization seeks to monetize all data, whatever the form [#critlib](#)



3 YEARS AGO



Kevin Seeber

kevinseeber @kevinseeber

[@donnarosemary](#) And if something goes down, we assume something is broken. [#critlib](#)



3 YEARS AGO



Kristen Eshleman

kreshleman @kreshleman

A1: circulation records? library social media stats? [#critlib](#)



3 YEARS AGO



Donna Witek

donnarosemary @donnarosemary

Y'ALL THE BOTS HAVE ARRIVED [#critlib](#) [#hellobots](#) *waves*



3 YEARS AGO



Donna Witek

donnarosemary @donnarosemary

[#It](#) Must mean we're doing this surveillance convo right :-p [#bots](#) [#critlib](#)



3 YEARS AGO



amelish

amelish@amelish

A1 Collecting data just because or just in case -- verging on ambient data collection. [#critlib](#)



3 YEARS AGO



Donna Witek

donnarosemary @donnarosemary

[.@amelish](#) I *love* the phrase "ambient data collection" -- ala "ambient intimacy" disambiguity.com/ambient-intima... [#critlib](#)



3 YEARS AGO



amelish

amelish@amelish

. @donnarosemary "ambient intimacy" is new to me but concept strikes a chord. ugh imagine *taking comfort in* data collection #critlib

 3 YEARS AGO



Donna Witek

donnarosemary

.@amelish *shudder* #critlib


 3 YEARS AGO



amelish

amelish@amelish

A1 Not sure if participatory qualities of LMS data generation & collection (e.g.) make it more ethical but worth investigating. #critlib

 3 YEARS AGO



amelish

amelish@amelish

A1 Katie Shilton's paper on "Participatory Personal Data" super relevant here. terpconnect.umd.edu/~kshilton/Shil... #critlib

 3 YEARS AGO



Sarah Crissinger

SarahCrissinger

There are already a lot of great #critlib convos going on about the focus on marginalized populations which leads me to the next ?....

 3 YEARS AGO

Question 2: **What are some critical practices we can employ to learn about our community's needs without invading their privacy?** #critlib



Sarah Crissinger

SarahCrissinger

Q2. What are some critical practices we can employ to learn about our community's needs without invading their privacy? #critlib

 3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

A2: talk to our communities, don't spy on them #critlib



3 YEARS AGO



Kevin Seeber

kevinseeber @kevinseeber

@ibeilin What Ian said. #critlib.



3 YEARS AGO



Donna Witek

donna@donnarosemary

A2 Perhaps refine to: talk *with* our communities #critlib @ibeilin twitter.com/ibeilin/status...



3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

@donnarosemary yes, talk, as in talk and listen! #critlib



3 YEARS AGO



Sara Miller

praise71 @praise71

@donnarosemary @ibeilin Also ask them what constitutes invading privacy - might be surprising. #critlib



3 YEARS AGO



Nicole Pagowsky

pumped @nicolapagowsky librarian

So basically, echoing what @ibeilin said! #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian @lisalibrarian

@donnarosemary @ibeilin What about individuals who don't want to talk? #critlib



3 YEARS AGO



Lisa Hinchliffe
lisalibrarian

@donnarosemary @ibeilin Huge probs documented in social science lit as well w ppl self-reporting. Unreliable! Bad to act on then? #critlib



3 YEARS AGO



Ian Beilin
ibeilin @ibeilin

@lisalibrarian they have the right to remain silent (?) @donnarosemary #critlib



3 YEARS AGO



Lisa Hinchliffe
lisalibrarian

@ibeilin @donnarosemary And the marginalized become more marginalized bc invisible? #pondering #critlib



3 YEARS AGO



Eira Tansey
eiratansy

@ibeilin @lisalibrarian @donnarosemary aka "the right to be left alone" s/o Justice Brandeis ala.org/Template.cfm?S... #critlib



3 YEARS AGO



Ian Beilin
ibeilin @ibeilin

@lisalibrarian well, maybe we first need to find the right language to communicate #critlib @donnarosemary



3 YEARS AGO



Sarah Crissinger
SarahCrissinger

@lisalibrarian @ibeilin @donnarosemary but we also need to think about what circumstances have made them not want to talk #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@ibeilin @donnarosemary Certainly worth trying but process of learning could be very invasive.
#critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@lisalibrarian @ibeilin @donnarosemary will col a lot of data on them really fix those structural issues? just playing devil's adv #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@SarahCrissinger Actually, there is evidence that yes. Especially "at scale" ... #critlib



3 YEARS AGO



Ryan P. Randall

foureyedsoul

@SarahCrissinger @lisalibrarian @ibeilin @donnarosemary Yes! "Critical" for me involves thinking circumstances, not just "facts" #critlib



3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

@SarahCrissinger Maybe 'they' need to collect data on US! #critlib @lisalibrarian @donnarosemary



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@SarahCrissinger @ibeilin @donnarosemary Maybe. Maybe not. But, not clear that talking will either. #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@lisalibrarian @ibeilin @donnarosemary v true #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@SarahCrissinger What if is evidence that data on yr activities is what helps get over structural issues? devil's advocate ... :) #critlib



3 YEARS AGO



Thomas Padilla

thomasgpadilla

@SarahCrissinger @lisalibrarian @ibeilin @donnarosemary what are possible alternatives? #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@lisalibrarian @ibeilin @donnarosemary idk, @lisalibrarian, do you think there is a middle ground here? #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@lisalibrarian @thomasgpadilla convo on first gen students and collecting data vs. asking. Thomas asked if there are alternatives #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@thomasgpadilla @SarahCrissinger @ibeilin @donnarosemary I don't think data collection method is what addresses structural issues. #critlib



3 YEARS AGO



Lisa Hinchliffe

[lisalibrarian](#) [@lisalibrarian](#)

[@thomasgpadilla](#) [@SarahCrissinger](#) [@ibeilin](#) [@donnarosemary](#) Data needs interpretation. Always. And will to act. Power to act. Etc. [#critlib](#)



3 YEARS AGO



Thomas Padilla

[thomasgpadilla](#) [@thomasgpadilla](#)

[@lisalibrarian](#) [@SarahCrissinger](#) [@ibeilin](#) [@donnarosemary](#) guess its classic dilemm, X admin requests evidence to support Z engagement [#critlib](#)



3 YEARS AGO



Thomas Padilla

[thomasgpadilla](#) [@thomasgpadilla](#)

[@lisalibrarian](#) [@SarahCrissinger](#) [@ibeilin](#) [@donnarosemary](#) how to propose alternative? absence of data argument not compelling [#critlib](#)



3 YEARS AGO



Lisa Hinchliffe

[lisalibrarian](#) [@lisalibrarian](#)

[@thomasgpadilla](#) [@SarahCrissinger](#) [@ibeilin](#) [@donnarosemary](#) I can give helpful advice in specifics but generalities fail at this pt [#critlib](#)



3 YEARS AGO



Sarah Crissinger

[SarahCrissinger](#) [@SarahCrissinger](#)

[@thomasgpadilla](#) [@lisalibrarian](#) [@ibeilin](#) [@donnarosemary](#) I don't think anyone is saying we shouldn't collect any data ever. (1) [#critlib](#)



3 YEARS AGO



Sarah Crissinger

[SarahCrissinger](#) [@SarahCrissinger](#)

[@thomasgpadilla](#) [@lisalibrarian](#) [@ibeilin](#) [@donnarosemary](#) just saying that asking students (esp 1st gen, my exp) what obst are is imp [#critlib](#)



3 YEARS AGO



Thomas Padilla

thomasgpadilla

@SarahCrissinger @lisalibrarian @ibeilin @donnarosemary sure, totally agree with that #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@thomasgpadilla @lisalibrarian @ibeilin @donnarosemary this is rly difficult for me bc want to help but also shouldn't surv/ invade #critlib



3 YEARS AGO



Gina Schlesselman-Ta

ginaschless

A2. Obvious answer: ask for anonymous feedback #critlib



3 YEARS AGO



Kevin Seeber

kevinseeber

@ginaschless Wondering if anonymity=respecting privacy? Are they the same thing? Or does one lead to the other? (I have no idea.) #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@kevinseeber @ginaschless anonymity seems one way to get privacy but if that is only way = impossible. #critlib



3 YEARS AGO



Allison Jai O'Dell

@AllisonJaiODell

@kevinseeber @ginaschless Yes. Anonymize data, do some secondary analysis. Commandeer the system! #critlib



3 YEARS AGO



Donna Witek

donnarosemary@roosemary

@AllisonJaiODell @kevinseeber @ginaschless fav'd this for the word "comandeer" :-D #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibr@alisalibrarian

@AllisonJaiODell @kevinseeber @ginaschless re-ID algorithms so effective. don't trust that what looks anon is truly anon. #critlib



3 YEARS AGO



Kara Plamann Wagoner

KaraKaraPW@KaraPW

A2. Listening is huge. Be comfortable with a bit of uncomfortable silence and students will open up with their concerns. #critlib



3 YEARS AGO



Annie Pho

catladylib@catladylib

A2 Collecting data & assessment is important, but being transparent abt the data collected and what you'll do w/it is v. important. #critlib



3 YEARS AGO



Nicole Pagowsky

pumped@librarian

A2 big data on marginalized students sometimes feels like armchair researchers potentially hurting population they're studying #critlib



3 YEARS AGO



Eira Tansey

eiratans@eiratansy

Q2 #critlib I have a lot of concerns w how archivists are handling privacy WRT to web archiving. I've talked about it recently at #pda15



3 YEARS AGO



Donna Witek

donna@donnawitek.com
@donnawitek

A2 Struggling w/ describing, but, basically go thru work processes/interactions w/ community with eyes OPEN, empathetic observation [#critlib](#)



3 YEARS AGO



Andrew Asher

@aasher

There are very significant risks to violate qual approaches like ethnography as well, can, in fact violate privacy more [#critlib](#)



3 YEARS AGO



Gina Murrell

GinaMurrell1
@GinaMurrell1

A2. Be as transparent as possible in regards to methods and goals. [#critlib](#)



3 YEARS AGO



Eira Tansey

eiratansy
@eiratansy

Q2 need to put up my talk, but I created an annotated bibliography related to archives and online privacy eiratansy.com/2015/04/24/pda... [#critlib](#)



3 YEARS AGO



Charlotte E. Price

PoorCharlotte
@PoorCharlotte

A2 IRB is not an option for many small libs. We need better ethical standards re: data coll overall. best practices, etc [#critlib](#)



3 YEARS AGO



Eamon Tewell

@EamonTewell

@PoorCharlotte yes, great point. much easier for libraries with some leverage and buying power [#critlib](#)



3 YEARS AGO



amelish

amelish@amelish

A2 user research user research user research co-design. Participatory processes in which "subjects" = full intellectual partners #critlib



3 YEARS AGO



Sara Miller

praise71@praise711

@amelish Trying to remember who was discussing community based participatory research at #capal15 #critlib



3 YEARS AGO



amelish

amelish@amelish

A2 I'm just echoing everyone who has suggested talking *with* users - right on. #critlib



3 YEARS AGO



Kristen Eshleman

kreshleman@kreshleman

open spaces to non-librarians for community workshops, makerspaces, studios, etc. become partners in design challenges #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger@SarahCrissinger

THIS. As a first gen student, I see this convo about data a lot. ASK US WHAT OUR CHALLENGES ARE. #critlib twitter.com/ibeilin/status...



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian@lisalibrarian

@SarahCrissinger Help me understand how that wouldn't invade your privacy? Seems VERY intrusive to me. #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@lisalibrarian if you were to ASK me to do an int, survey, focus group about working through college, having parent w no know, etc. #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@lisalibrarian and I consented, I would prefer that so much more than you collecting numbers on my activities #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@lisalibrarian and even if you did collect those data, would they really tell you the val info you would get from just asking me? #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@SarahCrissinger Ah, so issue is really consent not which data collected! Got it! #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@lisalibrarian yes, you might also see that I think qual more val in this circumstance if collected, but just my opinion #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@SarahCrissinger I do think QUAL v valuable. Just also think observation quant is too. Not either or. #critlib



3 YEARS AGO



Eira Tansey

~~eiratans@eiratans~~
eiratans@eiratans

@SarahCrissinger @lisalibrarian also talking with ppl helps you figure out what questions to ask to get better information #critlib



3 YEARS AGO



Laura Mitchell

~~dignityjones~~
dignityjones

Talk with them, yes, and reflect on barriers that might stop them talking to us #critlib



3 YEARS AGO



amelish

~~amelish@amelish~~
amelish@amelish

A2 Might look to some of the K-12 professional journals for examples of how this works, although check ur research ego at the door #critlib



3 YEARS AGO



Donna Witek

~~donnarosemary~~
donnarosemary

A2 become critically empathetic allies to/w our communities (believe that transforming our dispositions will affect our practices) #critlib



3 YEARS AGO



Allison Jai O'Dell

@AllisonJaiODell

Re: talking to users: do it systematically, with focus groups that bring similar folks together, not in random convos #critlib



3 YEARS AGO



Allison Jai O'Dell

@AllisonJaiODell

Well-run focus groups break down barriers to communication / are a safe space for marginalized grps #critlib



3 YEARS AGO



Ryan P. Randall

foureyed@foureyedsoul

@AllisonJaiODell Good idea! Although might be less private, could be empowering for groups to find & articulate shared experiences #critlib



3 YEARS AGO



Laura Mitchell

dignityjones@dignityjones

@AllisonJaiODell how do you run them well - what makes them safe? #critlib



3 YEARS AGO



Andrew Asher

@aasher

@dignityjones @AllisonJaiODell This is why I don't run focus groups if I can avoid it--too easily dominated #critlib



3 YEARS AGO



Allison Jai O'Dell

@AllisonJaiODell

@dignityjones @aasher Safe b/c room full of peers. Granted, how to ID peers = needs some #critlib intervention



3 YEARS AGO



Nicole Pagowsky

pumped@pumpedlibrarian

@aasher @dignityjones @AllisonJaiODell I just participated in a focus grp @ work as we re-work values & sesh dom so quickly by few #critlib



3 YEARS AGO



Andrew Asher

@aasher

@AllisonJaiODell @dignityjones I maybe just don't care for focus groups for methodological reasons #critlib



3 YEARS AGO



Lisa Hinchliffe

~~lisalibrarian~~
lisalibrarian

@AllisonJaiODell @dignityjones @aasher pondering if peers = safe. our campus microaggression study reveals peers are source of much #critlib



3 YEARS AGO



Nicole Pagowsky

~~pumpedlibrarian~~
pumpedlibrarian

@lisalibrarian @AllisonJaiODell @dignityjones @aasher yeah, agree that peers don't automatically = safe #critlib



3 YEARS AGO



Andrew Asher

~~@aasher~~
@aasher

@pumpedlibrarian @AllisonJaiODell @dignityjones I just think focus groups are silencing--I know I won't speak freely in them #critlib



3 YEARS AGO



Nicole Pagowsky

~~pumpedlibrarian~~
pumpedlibrarian

@aasher @AllisonJaiODell @dignityjones esp if topic/facilitator connected to your identity & academic success #critlib



3 YEARS AGO



Sarah Crissinger

~~SarahCrissinger~~
SarahCrissinger

@aasher @pumpedlibrarian @AllisonJaiODell @dignityjones so what do you use instead? Ind interviews? ethnography? #critlib



3 YEARS AGO



Sarah Crissinger

~~SarahCrissinger~~
SarahCrissinger

@aasher @pumpedlibrarian @AllisonJaiODell @dignityjones as new professional, still navigating the wide range of methodologies #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@aasher @pumpedlibrarian @AllisonJaiODell @dignityjones and obv, creating a safe space is so, so important #critlib



3 YEARS AGO



Andrew Asher

@aasher

@SarahCrissinger @pumpedlibrarian @AllisonJaiODell @dignityjones I prefer one-on-one interactions-- but ppl differ in approaches #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@aasher @pumpedlibrarian @AllisonJaiODell @dignityjones haha I might have guessed the answer to that question :) #critlib



3 YEARS AGO



amelish

amelish@amelish

A2 Make conversations with users last. Not "let's track them for years" but rather: building trust & empathy is not a one-shot #critlib



3 YEARS AGO



Laura Mitchell

dignityjones

A2 is outreach required? Is a translator required? What do you know about cultural norms/protocol of your user group? #critlib



3 YEARS AGO

Question 3: What role do librarians play as [#infolit](#) educators? How can we teach students to be skeptical of unethical data practices? [#critlib](#)



Sarah Crissinger

SarahCrissinger

Q3. What role do librarians play as [#infolit](#) educators? How can we teach students to be skeptical of unethical data practices? [#critlib](#)



3 YEARS AGO



Donna Witek

donna@sean@rosemary

A3 In response to 2nd part:so, I do this thru lens of social media practices--privacy setting analyses SO eye-opening for students! [#critlib](#)



3 YEARS AGO



Kara Plamann Wagoner

KaraKaraPW@KaraPW

A3. I've been struggling with this. How can libs talk about authority in infolit when sources like Science have sketchy articles? [#critlib](#)



3 YEARS AGO



Eamon Tewell

@EamonTewell

@KaraKaraPW by putting *everything* into question! [#critlib](#)



3 YEARS AGO



Gina Murrell

GinaMurrell1@GinaMurrell1

A3. Encourage students to follow the money trail. Who is funding particular data practices & why? [#critlib](#)



3 YEARS AGO



Kristen Eshleman

kreshleman@kreshleman

A3: partner with campus IT to build API's that give students access to all the data collected on them. discuss it together. [#critlib](#)



3 YEARS AGO



Eamon Tewell

@EamonTewell

A3 Data & privacy can be the topic of a session. Last semester we had class discussion on Pearson monitoring student twitter accts [#critlib](#)



3 YEARS AGO



Kevin Seeber

kevinseeber
kevinseeber

A3- Again, asking students "who benefits from data collection?" opens the [#critlib](#) can o' worms.



3 YEARS AGO



Andrew Asher

@aasher

A3 Show students what google knows/collects about them [#critlib](#)



3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

Q3: I've found having students learn about and reflect on the ways their own data is harvested and used has been helpful [#critlib](#)



3 YEARS AGO



Ryan P. Randall

foureyedsoul
foureyedsoul

[@ibeilin](#) Cool! Any examples of how you've done this? [#critlib](#)



3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

[@foureyedsoul](#) talking about the things they do most often and enjoy - gaming, texting, web surfing, downloading, etc. ...[#critlib](#)



3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

[@foureyedsoul](#) ...what's going on on the other end of these data transactions...[#critlib](#)



3 YEARS AGO



Gina Murrell

GinaMurrell1
GinaMurrell1

A3.2 This is where librarians' role in teaching critical thinking skills can really come in handy. [#critlib](#)



3 YEARS AGO



Donna Witek

donna@donnarosemary

A3 As for our role as [#infolit](#) educators, I think part 1 is that we become aware ourselves, 1/2 [#critlib](#)



3 YEARS AGO



Donna Witek

donna@donnarosemary

A3 then part 2 is scaffolding that knowledge into instruction 2/2 [#critlib](#)



3 YEARS AGO



amelish

amelish@amelish

A3 I'd love to see web analytics & data collection work their way into news literacy instruction (is that a niche thing actually?) [#critlib](#)



3 YEARS AGO



Lisa Hinchliffe

lisa@lisaalib

[@amelish](#) UNESCO frames as Media and Information Literacy not just IL [#critlib](#)



3 YEARS AGO



Eamon Tewell

@EamonTewell

A3 Showing students your Google or Facebook privacy settings is an effective way to show what's tracked on "free" websites [#critlib](#)



3 YEARS AGO



Annie Pho

catlady@catladylib

[@EamonTewell](#) what sort of response have you gotten from students when showing them that? [#critlib](#)



3 YEARS AGO



Eamon Tewell
@EamonTewell

@catladylib really depends! anywhere from disinterest to changing their own settings at their computer #critlib

3 YEARS AGO



Lisa Hinchliffe
lisalibrarian

@EamonTewell I'm intrigued answer to helping students understand privacy is to recommend librarians violate their own privacy ... #critlib

3 YEARS AGO



Donna Witek
donnarosemary

@lisalibrarian @EamonTewell not a violation of priv. if it's a willing embrace of vulnerability; maybe not good fit for every lib*n #critlib

3 YEARS AGO



Eamon Tewell
@EamonTewell

@donnarosemary @lisalibrarian True! Not for everyone. But, in order to talk about these issues we have to be open about them #critlib

3 YEARS AGO



Lisa Hinchliffe
lisalibrarian

@donnarosemary @EamonTewell As long as stays librarian choice, but we need pedagogies that dont demand as well. #critlib

3 YEARS AGO



Lisa Hinchliffe
lisalibrarian

@EamonTewell @donnarosemary Not sure I follow your "have to" part ... #critlib

3 YEARS AGO



Nicole Pagowsky

pumpedlibrarian
~~@pumpedlibrarian~~

@lisalibrarian @EamonTewell @donnarosemary I wouldn't feel comf doing this, but show how it applies to their lives makes sense #critlib



3 YEARS AGO



Eamon Tewell

@EamonTewell

@lisalibrarian @donnarosemary I mean more that dialogue on privacy is necessary to demystify how it and surveillance works #critlib



3 YEARS AGO



Ryan P. Randall

foureyedsoul
~~@foureyedsoul~~

@pumpedlibrarian @lisalibrarian @EamonTewell @donnarosemary Would showing how to change settings be sufficient, w/o disclosing own? #critlib



3 YEARS AGO



Donna Witek

donnarosemary
~~@donnarosemary~~

@lisalibrarian @EamonTewell sure, should def always be librarian's choice, this models/enacts our own agency = just as important #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian
~~@lisalibrarian~~

@foureyedsoul @pumpedlibrarian @EamonTewell @donnarosemary Empirical Q if is effective ped. Of course, assessment data needed. :) #critlib



3 YEARS AGO



Donna Witek

donnarosemary
~~@donnarosemary~~

@lisalibrarian @EamonTewell (my ch. in @pumpedlibrarian's & @kellymce's #critlib collection will explore this some :))




3 YEARS AGO



Eamon Tewell
@EamonTewell


@donnarosemary @lisalibrarian @pumpedlibrarian @kellymce so looking forward to it! #critlib

 3 YEARS AGO



Lisa Hinchliffe
lisalibrarian

@donnarosemary @EamonTewell I can imagine plenty of libs where an infolite script would say "Now open your personal FB..." #critlib

 3 YEARS AGO



Donna Witek
donnarosemary

@foureyedsoul @pumpedlibrarian @lisalibrarian @EamonTewell def! even showing 1) they exist 2) they are powerful BUT 3) also limited #critlib

 3 YEARS AGO



Lisa Hinchliffe
lisalibrarian

@donnarosemary @foureyedsoul @pumpedlibrarian @EamonTewell Recent study: more ed can lead to giving up privacy. So, tread lightly! #critlib

 3 YEARS AGO



Andrew Asher
@aasher

@lisalibrarian @donnarosemary @foureyedsoul @pumpedlibrarian @EamonTewell Link? #critlib

 3 YEARS AGO



Lisa Hinchliffe
lisalibrarian

@aasher @donnarosemary @foureyedsoul @pumpedlibrarian @EamonTewell found it! cnet.com/news/americans... #critlib

 3 YEARS AGO



Lisa Hinchliffe

[lisalibrarian](#)

@aasher @donnarosemary @foureyedsoul @pumpedlibrarian @EamonTewell I didn't say "willingly" but resignation=give up data #critlib



3 YEARS AGO



Donna Witek

[donnarosemary](#)

@lisalibrarian @aasher @foureyedsoul @pumpedlibrarian @EamonTewell for me learning outcome=agency in S, not outcome of actual data #critlib



3 YEARS AGO



Donna Witek

[donnarosemary](#)

@lisalibrarian S=student, sorry twitterese failed me :) agency in student, even if only in ability to *see* system S must partic in #critlib



3 YEARS AGO



Lisa Hinchliffe

[lisalibrarian](#)

@donnarosemary ah. well, I guess that's my point. this study found the more ppl saw the more resigned they were #notagency #critlib



3 YEARS AGO



Donna Witek

[donnarosemary](#)

@lisalibrarian #yesagency via liberation of sight: ability to (begin to) *see* reality of systems/structures of pers data coll #critlib



3 YEARS AGO



Lisa Hinchliffe

[lisalibrarian](#)

@donnarosemary What you are seeing in it that I'm not? Study says "resigned" not "they act" or feel "liberated" ... #critlib



3 YEARS AGO



Donna Witek

[donnarosemary](#) [@donnarosemary](#)

[@lisalibrarian](#) what learners decide to *do* w said knowledge is up to them 100% #stillagency including resigned opt-in across board #critlib



3 YEARS AGO



Donna Witek

[donnarosemary](#) [@donnarosemary](#)

[@lisalibrarian](#) (which I do plenty,ex:my remaining on FB is a huge resigned opt-in 4me, but I have at least some agency in decision #critlib



3 YEARS AGO



Lisa Hinchliffe

[lisalibrarian](#) [@lisalibrarian](#)

[@donnarosemary](#) That's not def of agency I recognize. (Self-efficacy theory is my jam.) But, appreciate understanding yr view. #critlib



3 YEARS AGO



Donna Witek

[donnarosemary](#) [@donnarosemary](#)

[@lisalibrarian](#) an argument that says teaching systems/structures of personal data coll not worth our time bc 1/2 #critlib



3 YEARS AGO



Lisa Hinchliffe

[lisalibrarian](#) [@lisalibrarian](#)

[@donnarosemary](#) I don't think you can reason from action to self-efficacy. If don't perceive as having choice, then to me #notagency #critlib



3 YEARS AGO



Lisa Hinchliffe

[lisalibrarian](#) [@lisalibrarian](#)

[@donnarosemary](#) my "tread lightly" was about being careful not to have unintended effects - not saying not worth time #critlib



3 YEARS AGO



Donna Witek

~~donnarosemary~~
donnarosemary

@lisalibrarian resignation trumps value of having this knowledge which opens option to decide, makes no sense to me 2/2 #critlib



3 YEARS AGO



Lisa Hinchliffe

~~lisalibrarian~~
lisalibrarian

@donnarosemary my comment only we should attend to outcomes out of teaching. if you think resigned opt-in is agency, np but I don't #critlib



3 YEARS AGO



Donna Witek

~~donnarosemary~~
donnarosemary

@lisalibrarian got it, this makes sense and something I can agree w, re: considering precise intended effects of this kinda edu #critlib



3 YEARS AGO



Lisa Hinchliffe

~~lisalibrarian~~
lisalibrarian

@donnarosemary yeah! even in 140 characters we can reason it out! #critlib



3 YEARS AGO



Andrew Asher

@aasher

This is an excellent article on the law of IRB and the facebook experiments #critlib
papers.ssrn.com/sol3/papers.cf...



3 YEARS AGO



Thomas Padilla

~~thomaspadilla~~
thomaspadilla

A3 I talk a lot about metadata, introduce concept of surface essentialism framing interaction with digital objects/platforms #critlib



3 YEARS AGO



Ryan P. Randall

foureyed@foureyedsoul

A3 Discuss things like EFF's Privacy Badger eff.org/privacybadger when talking computer stuff. Plant seeds of tracking awareness #critlib



3 YEARS AGO



Donna Witek

donnarose@donnarosemary

YES I've done this: so effective (and creates a kind of safe space bc teacher-vulnerability built-in) #critlib twitter.com/EamonTewell/st...



3 YEARS AGO



Kevin Seeber

kevinseeber@kevinseeber

A3: Discussing IP addresses has freaked out students in my experience. "Wait, the website knows my zip code?" #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger@SarahCrissinger

Q3 was inspired by article from my open data class about medical res. so many rep for marginalized groups #critlib theverge.com/2015/3/10/8177...



3 YEARS AGO



Sarah Crissinger

SarahCrissinger@SarahCrissinger

@SarahCrissinger how do we teach students to be weary of the validity of something like this? to interrogate research? #critlib



3 YEARS AGO



Andrew Asher

@aasher

@SarahCrissinger Teach them how to do research, understand stats, read critically #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@aasher yes, huge connections to #infolit. not sure everyone in even my LIS class was concerned as me tho #critlib



3 YEARS AGO



Kara Plamann Wagoner

KaraKaraPW

@aasher @SarahCrissinger Understanding research, stats, & reading need to also be addressed in LIS programs! #critlib



3 YEARS AGO



Andrew Asher

@aasher

@KaraKaraPW @SarahCrissinger They need to be address *everywhere* :) #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

@aasher @KaraKaraPW touche! #critlib



3 YEARS AGO



Eira Tansey

eiratansy

A3 iknowwhereyourcatlives.com is a great tool to help people understand geolocation services in mobile phones #critlib



3 YEARS AGO



Thomas Padilla

thomaspadilla

A3.2 metadata is a route into exploring data pivot points leveraged to various ends, corporate, academic, personal #critlib



3 YEARS AGO



Charlotte E. Price

PoorCharlotte
@PoorCharlotte

A3. Yes re: metadata! Showing how Microsoft Office saves data about docs; IP addresses & geolocation; websites tracking clicks... #critlib



3 YEARS AGO



Charlotte E. Price

PoorCharlotte
@PoorCharlotte

Students get uncomfortable knowing their peers (student workers) see their lib. accts and what they check out. how can we help? #critlib



3 YEARS AGO



Donna Witek

donnarosemary
@donnarosemary

As @beattyjf suggested in his #capal15 paper (SO GOOD y'all), data/privacy/surveillance such rich "content" for #infolit instruction #critlib



3 YEARS AGO



Donna Witek

donnarosemary
@donnarosemary

Paper by @beattyjf mentioned in #lt here: digitalcommons.plattsburgh.edu/lis/7/ #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger
@SarahCrissinger

Please keep having these wonderful conversations! We have two more questions that many of you are starting to work through #critlib



3 YEARS AGO



Thomas Padilla

thomaspadilla
@thomaspadilla

A3.3 talking data at the expense of metadata forgoes communication of the organizational philosophy that structures data capture #critlib



3 YEARS AGO



Ryan P. Randall

foureyed ~~foureyed~~ soul

A3.1 Also, bring up the (semi-Raymond Williams on TV) adage that if you're not paying for a product, you likely are the product. [#critlib](#)



3 YEARS AGO

Question 4: **How might librarians push back on exploitative practices like surveillance and the selling of data to corp, esp in ed tech?** [#critlib](#)



Sarah Crissinger

SarahCrissinger

Q4. How might librarians push back on exploitative practices like surveillance and the selling of data to corp, esp in ed tech? [#critlib](#)



3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

Q4: [@bfister](#) and [@flexlibris](#) are two great examples I know of librarians pushing back against surveillance and monetization [#critlib](#)



3 YEARS AGO



barbara fister

bfister @bfister

[@ibeilin](#) Actually, I got nothin' compared to the amazing [@flexlibris](#) (well, I have opinions; she does things!) Sorry I missed this [#critlib](#)



3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

[@bfister](#) what you do is doing things too! [@flexlibris](#) [#critlib](#)



3 YEARS AGO



Donna Witek

donnarosemary

+++++1 [#critlib](#) twitter.com/ibeilin/status...



3 YEARS AGO



Andrew Asher

@aasher

A4 We're going to have to be ready to fight the fight in our own institutions and with our own administrators #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@aasher And recognize is possible if Lib resists admin w just assign to campus IT. Take out of Lib hands. #critlib



3 YEARS AGO



Andrew Asher

@aasher

@lisalibrarian maybe they'll see the argument. Just b/c they might take it away doesn't absolve me of my obligation as a researcher #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian

@aasher Does your "obligation as researcher" extend to "protect as much as possible even if less than like"? #critlib



3 YEARS AGO



Andrew Asher

@aasher

@lisalibrarian Doing an act I consider unethical is not made more ethical b/c IT would do it #critlib



3 YEARS AGO



Kevin Seeber

kevinseeber

A4- To me, step one has to be "stop collecting so much data." Can't commodify what you don't have. #critlib



3 YEARS AGO



Eamon Tewell
@EamonTewell

A4 Let vendors know that we have concerns about privacy. They may not know that we and our students value it [#critlib](#)

3 YEARS AGO



Eamon Tewell
@EamonTewell

A4 We can stop supporting vendors w/ DRM licenses that not only surveil users, but actively oppose work towards openness & sharing [#critlib](#)

3 YEARS AGO



Elise Dunham
elisedunham@elisedunham

[@EamonTewell](#) And doing so as a collective, not as individuals. [#critlib](#)

3 YEARS AGO



Eamon Tewell
@EamonTewell

[@elisedunham](#) absolutely, even better! [#critlib](#)

3 YEARS AGO



Eamon Tewell
@EamonTewell

A4 Supporting DRM means we are not only supporting surveillance of users, but are teaching them to allow invasion of privacy [#critlib](#)

3 YEARS AGO



amelish
amelish@amelish

please no "raw data" talk on [#critlib](#) of all places

3 YEARS AGO



Donna Witek

~~donnarosemary~~
donnarosemary

A4 We are developing a privacy plan/initiative in my lib (we aren't yet at place we can call it a policy) 1/2 #critlib



3 YEARS AGO



Sarah Crissinger

~~SarahCrissinger~~
SarahCrissinger

@donnarosemary just having this convo w @nfoasberg. who is dev this plan & who will carry it out? who is on the team? #critlib



3 YEARS AGO



Sarah Crissinger

~~SarahCrissinger~~
SarahCrissinger

@nfoasberg @donnarosemary I also have no idea! picking donna's brain to figure out how they got admin buy in & made this a priority #critlib



3 YEARS AGO



Roxanne Shirazi

~~RoxanneShirazi~~
RoxanneShirazi

A4: Start by learning what data is kept! Resist the librarian urge to preserve everything (user data). Question drive to assess! #critlib



3 YEARS AGO



Ian Beilin

~~ibeilin~~
ibeilin @ibeilin

@RoxanneShirazi yes, in this case, indulge the librarian urge to weed! #critlib



3 YEARS AGO



Roxanne Shirazi

~~RoxanneShirazi~~
RoxanneShirazi

@ibeilin totally. #critlib



3 YEARS AGO



Andrew Asher

@aasher

@RoxanneShirazi Yes! We are doing a poor job IMO of evaluating risk of data that is kept. A destruction plan is needed #critlib



3 YEARS AGO



Sara Miller

praise711praise711

@aasher @RoxanneShirazi MSU lib has not kept patron checkout records since original patriot act passed #critlib



3 YEARS AGO



Andrew Asher

@aasher

@praise711 @RoxanneShirazi I'm much more concerned about data libs are getting ready to create-like likinng things to stu records #critlib



3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

@praise711 what about ebook and eresource usage data? @aasher @RoxanneShirazi #critlib



3 YEARS AGO



Andrew Asher

@aasher

@ibeilin @praise711 @RoxanneShirazi Also things like ExProxy logs-- often lots availble #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian@lisalibrarian

@praise711 @aasher @RoxanneShirazi Keep records of things while checked out, items billed/fined, etc. tho? #moredatathanitseems #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian
lisalibrarian

@ibeilin @praise711 @aasher @RoxanneShirazi Many photocopiers also keep image of what copied + printers log. #critlib



3 YEARS AGO



Ryan P. Randall

foureyedsoul
foureyedsoul

A4 Frame discussions about libr* web/database services not just in terms of "ease of use" but also "responsibility to patrons". #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger
SarahCrissinger

@foureyedsoul love teaching w @oksveta bc of her explanation of proprietary databases for exactly this reason #critlib



3 YEARS AGO



Ryan P. Randall

foureyedsoul
foureyedsoul

@SarahCrissinger @oksveta Oh? Tell me more! I was recently advocating for Zotero over EndNote bc of this—patrons can use after grad #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger
SarahCrissinger

@foureyedsoul @oksveta she just explains value (indexing, etc) AND issues (data collection, lib schol com env and cost) when introd #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger
SarahCrissinger

@foureyedsoul @oksveta I know this isn't a revelation but we teach v mechanical LP & she diverged. students rly seemed to get this #critlib



3 YEARS AGO



Donna Witek

donna@seanarosemary

A4 to do things like privacy audits & develop #infolit prog-level SLOs re: privacy education, leading this convo on our campus 2/2 #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

I want to cover the next question, just because so many of us are taking on new roles in data management. It's imp to consider #critlib



3 YEARS AGO



Ryan P. Randall

foureyed@soureyedsoul

A4.1 Also discuss options with instructors, students. What tools might they use instead for similar goals? Might just not know yet #critlib



3 YEARS AGO

Question 5/ Final Thoughts: As libr do outreach for DMPs, how can we help faculty use transparent data practices while remaining aware of privacy & equity? #critlib



Sarah Crissinger

SarahCrissinger

Q5. As libr do outreach for DMPs, how can we help faculty use transparent data practices while remaining aware of privacy & equity? #critlib



3 YEARS AGO



Lisa Hinchliffe

lisalibr@lisa

@SarahCrissinger Yes - seems more invasive to insist "share your data" than "btw we know which lit db you searched"! #critlib



3 YEARS AGO



Roxanne Shirazi

RoxanneShirazi

But you cannot use it unethically if you do not have it. Important to weigh the costs of collecting it too. #critlib twitter.com/cl_forbes/stat...



3 YEARS AGO



Eira Tansey

~~eiratansy~~
eiratansy

@RoxanneShirazi this most excellent talk on "information toxic waste dumps" comes to mind
[#critlib idlewords.com/bt14.htm](https://critlib.idlewords.com/bt14.htm)



3 YEARS AGO



Charlotte E. Price

~~PoorCharlotte~~
Charlotte

It's difficult sometimes to convince colleagues of a patron's right to privacy. If we can't, we can't make protective policies [#critlib](#)



3 YEARS AGO



Nancy Foasberg

~~nfoasberg~~
@nfoasberg

back to assessment Q, maybe the kinds of data we collect/keep should be something we assess?
who's assessing privacy protection? [#critlib](#)



3 YEARS AGO



Sarah Crissinger

~~SarahCrissinger~~
SarahCrissinger

@nfoasberg good question! is this resp on assess librarian? privacy team? if we care about priv,
how do we take action? [#critlib](#)



3 YEARS AGO



Sarah Crissinger

~~SarahCrissinger~~
SarahCrissinger

Catching up on [#critlib](#)? Reading a 2014 post from @aasher that hits a lot of high points
andrewasher.net/BiblioEthnoHis...



3 YEARS AGO



Sarah Crissinger

~~SarahCrissinger~~
SarahCrissinger

"Unlike Google and other web services, our business model does not require us to turn our users
into commodities" [#critlib](#)



3 YEARS AGO



Jonathan Cope

stupidplover stupidplover

Thinking abt. privacy after getting caught up on [#critlib](#) and listening to the On the Media segment onthemedia.org/story/libraria...



3 YEARS AGO

Pitches and Announcements



Sarah Crissinger

SarahCrissinger SarahCrissinger

I can think of at least 1 [#critlib](#) pitch. If you're going to be at [#alaac15](#), think about joining [@flexlibris](#) at DRIL libraryfreedomproject.org/digital-rights...



3 YEARS AGO



Sara Miller

praise711 praise711

[#critlib](#) twitter.com/ranti/status/6...



3 YEARS AGO



Nicole Pagowsky

pumpedupnicole pumpedupnicole librarian

[#critlib](#) pitch: come hang at [#alaac15](#) panel on [#critlib](#) with [@edrabinski](#) [@Fobettarh](#) [@kellymce](#) [@catladylib](#) & me! alaac15.ala.org/node/28722



3 YEARS AGO



Lisa Hinchliffe

lisa@librarian lisa@librarian

[@SarahCrissinger](#) And session [@aasher](#)+me doing at ALA: All the Data - Privacy, Service Qual + Analytics alaac15.ala.org/node/28724 [#critlib](#)



3 YEARS AGO



Sarah Crissinger

SarahCrissinger SarahCrissinger

[@lisa@librarian](#) [@aasher](#) yes! will you also share the link to your CNI recording again? Would def give folks food for thought. [#critlib](#)



3 YEARS AGO



Lisa Hinchliffe

~~lisalibrarian~~
lisalibrarian

@SarahCrissinger @aasher Here is old tweet w recording and handout links:
twitter.com/lisalibrarian/... #critlib



3 YEARS AGO



Ryan P. Randall

~~foureyedsoul~~
foureyedsoul

#critlib semi-pitch: Those of us who are #alaac15 #leftbehind will certainly appreciate your tweeting of anything relevant!



3 YEARS AGO



Eira Tansey

~~eiratansy~~
eiratansy

@bookscout found out from the #critlib interest sheet we're both Ohio librarians w/ interest in library unions. We should talk sometime.



3 YEARS AGO



Lisa Hinchliffe

~~lisalibrarian~~
lisalibrarian

@SarahCrissinger another pitch - follow #nisoprivacy and consider listening in to streaming from ALA: niso.org/topics/tl/patr... #critlib



3 YEARS AGO



Ryan P. Randall

~~foureyedsoul~~
foureyedsoul

Another #critlib pitch for privacy concerns: keep your eyes on @letsencrypt / letsencrypt.org
Looks very promising.



3 YEARS AGO



Ryan P. Randall

~~foureyedsoul~~
foureyedsoul

#critlib Reminder via @deray's essay that data collection & power are deeply interconnected in both ways washingtonpost.com/news/powerpost...



3 YEARS AGO

Goodbyes



Donna Witek

donna@donnarosemary

Gonna hafta cut outta [#critlib](#) early to close my library. Thanks [@SarahCrissinger](#) for hosting a fab convo on an important topic!



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

[@donnarosemary](#) thanks, Donna, as always, for your support! [#critlib](#)



3 YEARS AGO



Annie Pho

catladylib

Thanks [@SarahCrissinger](#) for moderating a great [#critlib](#).



3 YEARS AGO



Sarah Crissinger

SarahCrissinger

Thanks for encouraging me/ helping me narrow to this topic, [@catladylib](#) and all of the other [#critlib](#) creators! &happy bday to [@edrabinski](#)!



3 YEARS AGO



Kevin Seeber

kevinseeber

Thanks [@SarahCrissinger](#) for another great [#critlib](#)!



3 YEARS AGO



Nicole Pagowsky

pumped@pumpedlibrarian

Thanks for a great [#critlib](#) chat, [@SarahCrissinger](#)!



3 YEARS AGO



Gina Murrell

GinaMurrell1

Another awesome [#critlib](#) chat! Learned lots, as always. Also glad I could contribute. Thanks, [@SarahCrissinger](#), for moderating. Great job!



3 YEARS AGO



Ian Beilin

ibeilin @ibeilin

thanks @SarahCrissinger for an action-packed #critlib



3 YEARS AGO



Eira Tansey

eiratansy @eiratansy

Fab #critlib! Hats off to @SarahCrissinger



3 YEARS AGO



amelish

amelish@amelish

Thanks @SarahCrissinger - great topic & chat. Thanks everyone, I laughed, I cried, I face-palmed. #critlib



3 YEARS AGO



Sarah Crissinger

SarahCrissinger @SarahCrissinger

Thanks, everyone, for such a great #critlib conversation. I hope to see many of you at #alaac15!



3 YEARS AGO



Chris W

irobotlibrarian @irobotlibrarian

Thanks @SarahCrissinger & #critlib I didn't contribute, but I definitely got a lot out of the discussion



3 YEARS AGO



Nancy Foasberg

@nfoasberg

@SarahCrissinger Thanks for running this! I feel much more confused & conflicted than when I started, probably a good sign ;) #critlib



3 YEARS AGO



Laura Mitchell

dignityjones@~~is~~dignityjones

Thanks all! My first [#critlib](#) as home sick today (in Australia). So great wish I could join more often!



3 YEARS AGO



Andrew Asher

@aasher

@SarahCrissinger Thanks for a great [#critlib](#) discussion!



3 YEARS AGO



Sarah Crissinger

SarahCrissinger@~~is~~SarahCrissinger

Somehow always impressed by the library community always pushing each other to be better, more thoughtful professionals [#critlib](#)



3 YEARS AGO



Alison Macrina

flexlibris@flexlibris

dang I gotta get organized and stop missing [#critlib](#), tonight's looked like a good one



3 YEARS AGO



Kelly McElroy

kellymce@kellymce

That thing when you're on the phone and you totally miss [#critlib](#) but then your pizza arrives



3 YEARS AGO



Lisa Hinchliffe

lisalibrarian@~~is~~lisalibrarian

@SarahCrissinger Feeling it is okay to say "see I told you it would be great" - you did wonderful job! [#critlib](#) [#itoldyouso](#)



3 YEARS AGO



Sveta Stoytcheva

oksveta@oksveta

man, [#critlib](#) looks fab. sad to have missed it, but seems like @SarahCrissinger did a lovely job!



3 YEARS AGO



Emily Drabinski

@edrabinski

Catching up on [#critlib](#), really interesting stuff! Thx [@SarahCrissinger](#)!!



3 YEARS AGO