#critlib chat: critical perspectives on data, surveillance, and the privatization of higher ed

Storify of a #critlib chat held on Tuesday June 16th, 2015 and moderated by @SarahCrissinger

[My version of @oksveta's usual disclaimer here: I tried to include all #critlib tweets and string tweets from the same thread together as best as I could. Retweets, favorites, & tweets without the hashtag were omitted on purpose. Additionally, tweets that were a reply to a tweet without the critlib hashtag are not included. My apologies for any oversights or mistakes.]

Pre-#critlib

Nicole Pagowsky
pumped libraries

#critlib tmrow, mod by @SarahCrissinger on critical perspective on data, surveillance, & privatization of higher ed! tinyurl.com/critlibx

Emily Drabinski
@edrabinski

Tonight 9pm @SarahCrissinger mods #critlib on data, surveillance, privatization of higher ed. See you there! tinyurl.com/critlibx

Eira Tansey
eiratane
eiratansey

I don't always do #critlib but I am SO PUMPED for tonight's topic on surveillance.

Nicole Pagowsky
pumped libraries

Ahh hoping I make it to #critlib on time tonight, covering the ref desk right before it starts twitter.com/edrabinski/sta...
Goat Index
@gotindex
Tune in children #critlib twitter.com/edrabinski/sta...

3 YEARS AGO

Gina Murrell
GinaMurrell1
TONIGHT! #critlib chat on data, surveillance, and privatization of #highered. 6PM PST/9PM EST. Mod: @SarahCrissinger docs.google.com/document/d/1wn...

3 YEARS AGO

Ryan P. Randall
foureyedfoureyedsoul
More surveillance and data "insights" to set the mood for tonight's #critlib twitter.com/katecrawford/s...

3 YEARS AGO

Jacob Berg
@jacobssberg
#critlib tonight @ 9pm EST. @SarahCrissinger mods on data, surveillance, privatization of #highered. tinyurl.com/critlibx #libraries

3 YEARS AGO

Sarah Crissinger
SarahCrissinger
#critlib starts soon! Check out the questions and readings at tinyurl.com/critlibx for some last minute info about our chat on data.

3 YEARS AGO

Donna Witek
donna@donnyrosemary
.@SarahCrissinger SO EXCITED.Had quite the scatterbrained day(tho a good 1!yay for professional support!)but I need #critlib in my lyfe stat

3 YEARS AGO
Very very very very very excited for this to begin! #critlib twitter.com/SarahCrissinger...

3 YEARS AGO

In 20 mins, join the #critlib chat, mod. by @SarahCrissinger on data, surveilence, and privatization of higher ed - tinyurl.com/critlibx

3 YEARS AGO

Sad to miss #critlib today but looking forward to the storify. Great topic!

3 YEARS AGO

dannnnnnng this event in SF after ALA related to librarians, privacy and surveillance looks incredible. boingboing.net/2015/06/11/lib... #critlib

3 YEARS AGO

Introductions

Hey #critlib! I'm Sarah, a new LIS graduate & soon-to-be librarian. I'm so excited to be talking data tonight. Please introduce yourself!

3 YEARS AGO

Hi #critlib, Donna in Scranton, PA here, academic #infolit instruction librarian, big interest in privacy education as part of IL.

3 YEARS AGO
Gina Schleselman-Ta
@ginaschless

Hi #critlib I'm Gina, ref/inst librarian in CA. Will be in and out tonight

3 YEARS AGO

Elise Dunham
@elisedunham

Hi #critlib! I'm Elise, Data Curator based in Illinois, always ready to talk data!

3 YEARS AGO

Gina Murrell
@GinaMurrell1

Greetings from the #WestCoast! I'm Gina, Project Coordinator, Oregon Digital Newspaper Program (ODNP), Univ of Oregon. #GoDucks #critlib

3 YEARS AGO

Donna Witek
@donnarosemary

Join us for #critlib chat NOW moderated by @SarahCrissinger on privacy, surveillance, and data in HE/libs! tinyurl.com/critlibx

3 YEARS AGO

Ryan P. Randall
@foureyedsoul

Hi #critlib, I'm Ryan in Bloomington, IN. Super glad that @SarahCrissinger is directing our attention to this topic tonight!

3 YEARS AGO

Sarah Crissinger
@SarahCrissinger

@foureyedsoul so happy you could join in tonight, Ryan! #critlib

3 YEARS AGO

Allison Jai O'Dell
@AllisonJaiODell

Hi #critlib! Allison will be lurking on this awesome topic.

3 YEARS AGO
Eira Tansey

Happy to be here for #critlib. I'm Eira (rhymes w Sara), an archivist and records manager at a large public university.

3 YEARS AGO

Donna Witek

@eiratansey love that you included the phonetic pronunciation for your name #phoneticnames :-D #critlib

3 YEARS AGO

Nicole Pagowsky

Hi #critlib, research & learning librarian + instruction coordinator at U of AZ, really pleased with my snack game for tonight

3 YEARS AGO

Andrew Asher

Andrew, Assessment Librarian @ Indiana I've written a bit about this topic that might be of interest #critlib andrewasher.net/BibioEthnoHis...

3 YEARS AGO

Lisa Hinchliffe

Hi #critlib - IL coordinator at UIUC w @SarahCrissinger, on #nisoprivacy group, pondering connection privacy to online scholarly presence

3 YEARS AGO

amelish

IT IS TIME. youtube.com/watch?v=0lxro... Hi #critlib, LIS / archives student here, looking forward to the conversation.

3 YEARS AGO
Donna Witek
@donnary

#lt best segway / transition into #critlib hour eva via @amelish

Shana Higgins
@shiggin

Hi #critlib , Shana in CA. May be lurking mostly tonight. So interested in this topic tho.

Jessica Critten
@JessicaCritten

Hello #critlib! I'm Jessica from GA. Lurking hard tonight be I'm on lots of cold medicine.

Eamon Tewell
@EamonTewell

Hello #critlib, I'm an academic librarian in Brooklyn at an institution that collects a lot of student data.

Kara Plamann Wagoner
@KaraPW

Hello #critlib. This is Kara (rhymes with Eira) from HI. I'm happy to join from the sidelines.

Thomas Padilla
@spadilla

Hi #critlib, Digital Scholarship Librarian at Michigan State University

Charlotte E. Price
@poorChRatte

Charlotte in New York here for #critlib. Tonight's is a topic I don't know much about, but am very interested in learning more about.
Robin DeRosa
 actualham

#critlib I'm an English and IDS prof, open access advocate, and fan of @SarahCrissinger. Just lurking, but howdy!

3 YEARS AGO

Chris W
imrobotlibrarian

Hello #critlib, Chris, Reference Librarian from Virginia

3 YEARS AGO

Kevin Seeber
kevinseeber

Hi #critlib - Kevin here. Academic librarian in the process of moving to Denver. #unpackingfatigue

3 YEARS AGO

Donna Witek
donnarosemary

@kevinseeber #critlib is the BEST refreshment for #unpackingfatigue

3 YEARS AGO

Sarah Crissinger
SarahCrissingerCrissinger

@donnarosemary @kevinseeber I will be watching conversation between you two and expect only high quality hashtags #donnawithahammer #critlib

3 YEARS AGO

Robin DeRosa
actualham

@eleta You tuning in to #critlib now? Twitter chat you might like!

3 YEARS AGO
Nancy Foasberg
@nfoasberg
Hi #critlib! I'm a humanities librarian at Queens College, CUNY. Planning to mostly lurk tonight...
3 YEARS AGO

Kristen Eshleman
kreshleman
@SarahCrissinger kristen from davidson. future colleague. lurking. learning about #critlib from the best.
3 YEARS AGO

Ian Beilin
ibeilin @ibeilin
Hi #critlib, Ian here, academic librarian in nyc
3 YEARS AGO

Annie Pho
catladylib @catladylib
Hi all! I'm Annie, academic librarian here in Chicago. #critlib
3 YEARS AGO

Sara Miller
praise711 @praise711
Hi #critlib - infolit librarian at Michigan State.
3 YEARS AGO

Roxanne Shirazi
RoxanneShirazi
Hi #critlib, I'm an academic librarian in NY and I'm late! And having a hard time keeping up this week. Trying...
3 YEARS AGO

Question 1: What kinds of data collection fit into the larger movement of neoliberalism in/ privatization of the academy? #critlib
Let's get started! Q1. What kinds of data collection fit into the larger movement of neoliberalism in/ privatization of the academy? #critlib

3 YEARS AGO

A1 Educational analytics #critlib

3 YEARS AGO

#critlib A1- The overwhelming pressure to COUNT ALL OF THE THINGS, and always expect numbers to go up.

3 YEARS AGO

@kevinseeber ugh on the "numbers always going up thing" #burnout #unsustainable #critlib

3 YEARS AGO

#allthesurveilleddata 🤦‍♀️getic #critlib #donnawithahammer

3 YEARS AGO

@kevinseeber yes, how do we untangle this? assessment isn't inherently bad (and often good prac in inst). But what are our reasons? #critlib

3 YEARS AGO
Kevin Seeber

@SarahCrissinger I really believe in assessment! But conflation of increasing numbers w/ quality of teaching/learning is icky. #critlib

3 years ago

Eira Tansey

Q1 not sure how much it overlaps w/ surveillance but the obsession w/ metrics and assessment seems to play into this #critlib

3 years ago

Ryan P. Randall

A1 Data points that seek to empower institutions over learners seem mighty disposed to neoliberalization / privatization of ed #critlib

3 years ago

Andrew Asher

A1 Virtually every relationship the univ has with 3rd party involves data monetization (e.g. Google Apps, Coursera, etc. etc.) #critlib

3 years ago

Eamon Tewell

A1 Predictive analytics, tracking students to intervene in their education, is one problematic practice #critlib

3 years ago

Andrew Asher

@EamonTewell And pressure to link this to everything (esp. Lib use data) #critlib

3 years ago
Ryan P. Randall
foureyedsoul

A1.1 Also skeptical of framing learning through data in the first place. It can _include_ data points, but it’s not all countable. #critlib

Donna Witek
donnamarosemary

All learning is most certainly NOT countable. Agreed w/ @foureyedsoul #critlib twitter.com/foureyedsoul/s...

Sarah Crissinger
SarahCrissinger

@foureyedsoul right. what is the inherent value of doing x activity?.... not just to have an increase or easy number to use #critlib

Andrew Asher
@aasher

@donnamarosemary @foureyedsoul its not all countable doesnt nec get us out of trouble though non-quant assess can be problematic too #critlib

Eamon Tewell
@EamonTewell

A1 Important to be aware that data collection disproportionately targets and impacts marginalized populations more than others #critlib

Gina Murrell
GinaMurrell1

@EamonTewell Could this be a positive? As in, assessing the needs of marginalized groups as a way to improve services/programs? #critlib
@GinaMurrell1 @EamonTewell I have mixed feels on it because of this issue when considering student retention, but also seems Iffy #critlib

@pumpedlibrarian also the relationship b/w big data & discriminatory practices is eerie #critlib (late); on example - thenation.com/article/208441...

A1 Scholarly productivity stats (h-index), fits into #countallthethings. #critlib

@elisedunham pondering how #altmetrics plays into or subverts #critlib

@elisedunham yes! I'm huge adv of altmetrics but even that sometimes moves convo to same place. impact qual or not easily measured #critlib

@lalisalibrarian @elisedunham #greatmindsthinkalike #critlib
Elise Dunham
elisedunham
@lisalibrarian @SarahCrissinger Certainly a fine line...either of you know if it's a tension those at the fore are talking about? #critlib

3 YEARS AGO

Lisa Hinchliffe
lisalibrarian
@elisedunham @SarahCrissinger my sense is that it is not. convo about expanding what counts not whether to count #critlib

3 YEARS AGO

Ryan P. Randall
foureyesfouredsoul
@lisalibrarian @elisedunham I feel #altmetrics do both; recognize knowledge practices' variability yet reinforce "numbers = worth" #critlib

3 YEARS AGO

Sarah Crissinger
SarahCrissinger
@lisalibrarian @elisedunham exactly. I think it's even difficult for most to accept altmetrics, let alone add more #critlib

3 YEARS AGO

Annie Pho
catladylib
A1 IRB is supposed to protect subjects and be an ethical guide right? But we actually have a lot of access to student data. #critlib

3 YEARS AGO

Eira Tansey
eiratans@eiratansey
@catladylib In my exp there is a lot of variability w how much IRBs care about non-medical human subject research #critlib

3 YEARS AGO
Annie Pho @catladylib
@eiratansey right and it depends on how you use the data in the end. #critlib
3 YEARS AGO

Lisa Hinchliffe @lisa_hinchliffe
@catladylib Interesting Q on purpose of IRB - only requires data must be managed not to be private necessarily #critlib
3 YEARS AGO

Andrew Asher @aasher
@eiratansey @catladylib Whether or not IRB reviews should not be ethical standard #critlib
3 YEARS AGO

Annie Pho @catladylib
@aasher @eiratansey agreed! One would hope so at least. #critlib
3 YEARS AGO

Sarah Crissinger @aashe Crissinger
@catladylib @aasher @eiratansey 1 reading for tonight focusing on IRB oversight, grappling w new issues. see pnas.org/content/111/24... #critlib
3 YEARS AGO

Andrew Asher @aasher
Much library data is not classed as "research" and thus not IRB purview, so IRB can't be relied on as review body #critlib
3 YEARS AGO
A: all kinds of data collection potentially - neoliberalization seeks to monetize all data, whatever the form #critlib

@donnarosemary And if something goes down, we assume something is broken. #critlib

@shale A1: circulation records? library social media stats? #critlib

Y'ALL THE BOTS HAVE ARRIVED #critlib #hellobots *waves*

#It Must mean we're doing this surveillance convo right :-p #bots #critlib

A1 Collecting data just because or just in case -- verging on ambient data collection. #critlib

.@amelish I *love* the phrase "ambient data collection" -- ala "ambient intimacy" disambiguity.com/ambient-intima... #critlib
amelish
amelish@amelish

@donnarosemary "ambient intimacy" is new to me but concept strikes a chord. ugh imagine *taking comfort in* data collection #critlib

3 YEARS AGO

Donna Witek
donnarosemary

@amelish *shudder* #critlib

3 YEARS AGO

amelish
amelish@amelish

A1 Not sure if participatory qualities of LMS data generation & collection (e.g.) make it more ethical but worth investigating. #critlib

3 YEARS AGO

amelish
amelish@amelish

A1 Katie Shilton's paper on "Participatory Personal Data" super relevant here.
terpconnect.umd.edu/~kshilton/Shil... #critlib

3 YEARS AGO

Sarah Crissinger
SarahCrissinger

There are already a lot of great #critlib convos going on about the focus on marginalized populations which leads me to the next ?....

3 YEARS AGO

Question 2: What are some critical practices we can employ to learn about our community's needs without invading their privacy? #critlib

Sarah Crissinger
SarahCrissinger

Q2. What are some critical practices we can employ to learn about our community's needs without invading their privacy? #critlib

3 YEARS AGO
A2: talk to our communities, don’t spy on them #critlib

3 YEARS AGO

Kevin Seeber
kevinseebervinseeber

@ibeilin What Ian said. #critlib.

3 YEARS AGO

Donna Witek
donnarosemary

A2 Perhaps refine to: talk *with* our communities #critlib @ibeilin twitter.com/ibeilin/status...

3 YEARS AGO

Ian Beilin
ibeilin

@donnarosemary yes, talk, as in talk and listen! #critlib

3 YEARS AGO

Sara Miller
praise711praise711

@donnarosemary @ibeilin Also ask them what constitutes invading privacy - might be surprising. #critlib

3 YEARS AGO

Nicole Pagowsky
pumped@pumped

So basically, echoing what @ibeilin said! #critlib

3 YEARS AGO

Lisa Hinchliffe
lisalibrarilisalibrarian

@donnarosemary @ibeilin What about individuals who don’t want to talk? #critlib

3 YEARS AGO
Lisa Hinchliffe
lislibrarian
@donnarosemary @ibeilin Huge probs documented in social science lit as well w ppl self-reporting. Unreliable! Bad to act on then? #critlib
3 YEARS AGO

Ian Beilin
ibeilin @ibeilin
@lislibrarian they have the right to remain silent (?) @donnarosemary #critlib
3 YEARS AGO

Lisa Hinchliffe
lislibrarian
@ibeilin @donnarosemary And the marginalized become more marginalized bc invisible? #pondering #critlib
3 YEARS AGO

Eira Tansey
eiratansey
@ibeilin @lislibrarian @donnarosemary aka "the right to be left alone" s/o Justice Brandeis ala.org_Template.cfm?S... #critlib
3 YEARS AGO

Ian Beilin
ibeilin @ibeilin
@lislibrarian well, maybe we first need to find the right language to communicate #critlib @donnarosemary
3 YEARS AGO

Sarah Crissinger
SarahCrissinger
@lislibrarian @ibeilin @donnarosemary but we also need to think about what circumstances have made them not want to talk #critlib
3 YEARS AGO
@ibeilin @donnarosemary Certainly worth trying but process of learning could be very invasive. #critlib

3 YEARS AGO

@lisalibrarian @ibeilin @donnarosemary will col a lot of data on them really fix those structural issues? just playing devil's adv #critlib

3 YEARS AGO

@SarahCrissinger Actually, there is evidence that yes. Especially "at scale" ... #critlib

3 YEARS AGO

@SarahCrissinger @lisalibrarian @ibeilin @donnarosemary Yes! "Critical" for me involves thinking circumstances, not just "facts" #critlib

3 YEARS AGO

@SarahCrissinger Maybe 'they' need to collect data on US! #critlib @lisalibrarian @donnarosemary

3 YEARS AGO

@SarahCrissinger @ibeilin @donnarosemary Maybe. Maybe not. But, not clear that talking will either. #critlib

3 YEARS AGO
Sarah Crissinger
@lisalibrarian @ibeilin @donnarosemary v true #critlib
3 YEARS AGO

Lisa Hinchliffe
@SarahCrissinger What if is evidence that data on yr activities is what helps get over structural issues? devil's advocate ... :) #critlib
3 YEARS AGO

Thomas Padilla
@SarahCrissinger @lisalibrarian @ibeilin @donnarosemary what are possible alternatives? #critlib
3 YEARS AGO

Sarah Crissinger
@lisalibrarian @ibeilin @donnarosemary idk, @lisalibrarian, do you think there is a middle ground here? #critlib
3 YEARS AGO

Sarah Crissinger
@lisalibrarian @thomasgpadilla convo on first gen students and collecting data vs. asking. Thomas asked if there are alternatives #critlib
3 YEARS AGO

Lisa Hinchliffe
@thomasgpadilla @SarahCrissinger @ibeilin @donnarosemary I don't think data collection method is what addresses structural issues. #critlib
3 YEARS AGO
Lisa Hinchliffe
@lalisalibrarian
@thomasgpadilla @SarahCrissinger @ibeilin @donnarosemary Data needs interpretation. Always. And will to act. Power to act. Etc. #critlib
3 YEARS AGO

Thomas Padilla
@thomasgpadilla
@lalisalibrarian @SarahCrissinger @ibeilin @donnarosemary guess its classic dilemma, X admin requests evidence to support Z engagement #critlib
3 YEARS AGO

Thomas Padilla
@thomasgpadilla
@lalisalibrarian @SarahCrissinger @ibeilin @donnarosemary how to propose alternative? absence of data argument not compelling #critlib
3 YEARS AGO

Lisa Hinchliffe
@lalisalibrarian
@thomasgpadilla @SarahCrissinger @ibeilin @donnarosemary I can give helpful advice in specifics but generalities fail at this pt #critlib
3 YEARS AGO

Sarah Crissinger
@SarahCrissinger
@thomasgpadilla @lalisalibrarian @ibeilin @donnarosemary I don't think anyone is saying we shouldn't collect any data ever. (1) #critlib
3 YEARS AGO

Sarah Crissinger
@SarahCrissinger
@thomasgpadilla @lalisalibrarian @ibeilin @donnarosemary just saying that asking students (esp 1st gen, my exp) what obst are is imp #critlib
3 YEARS AGO
@SarahCrissinger @lisalibrarian @ibeilin @donnarosemary sure, totally agree with that #critlib

3 YEARS AGO

@thomasgpadilla @lisalibrarian @ibeilin @donnarosemary this is rly difficult for me bc want to help but also shouldn’t surv/ invade #critlib

3 YEARS AGO

Gina Schlesselman-Ta

A2. Obvious answer: ask for anonymous feedback #critlib

3 YEARS AGO

Kevin Seeber

@ginaschless Wondering if anonymity=respecting privacy? Are they the same thing? Or does one lead to the other? (I have no idea.) #critlib

3 YEARS AGO

Lisa Hinchliffe

@kevinseeber @ginaschless anonymity seems one way to get privacy but if that is only way = impossible. #critlib

3 YEARS AGO

Allison Jai O’Dell

@kevinseeber @ginaschless Yes. Anonymize data, do some secondary analysis. Commandeer the system! #critlib

3 YEARS AGO
Donna Witek  
@AllisonJaiODell @kevinseeber @ginaschless fav'd this for the word "comandeer" :-D #critlib 

3 YEARS AGO

Lisa Hinchliffe  
@AllisonJaiODell @kevinseeber @ginaschless re-ID algorithms so effective. don't trust that what looks anon is truly anon. #critlib 

3 YEARS AGO

Kara Plamann Wagoner  
A2. Listening is huge. Be comfortable with a bit of uncomfortable silence and students will open up with their concerns. #critlib 

3 YEARS AGO

Annie Pho  
A2 Collecting data & assessment is important, but being transparent abt the data collected and what you'll do w/it is v. important. #critlib 

3 YEARS AGO

Nicole Pagowsky  
A2 big data on marginalized students sometimes feels like armchair researchers potentially hurting population they're studying #critlib 

3 YEARS AGO

Eira Tansey  
Q2 #critlib I have a lot of concerns w how archivists are handling privacy WRT to web archiving. I've talked about it recently at #pda15 

3 YEARS AGO
Donna Witek
@donnaroosmmary
A2 Struggling w/ describing, but, basically go thru work processes/interactions w/ community with eyes OPEN, empathetic observation #critlib

3 YEARS AGO

Andrew Asher
@aashe
There are very significant risks to violate qual approaches like ethnography as well, can, in fact violate privacy more #critlib

3 YEARS AGO

Gina Murrell
@GinaMurrell1
A2. Be as transparent as possible in regards to methods and goals. #critlib

3 YEARS AGO

Eira Tansey
eiratansey
Q2 need to put up my talk, but I created an annotated bibliography related to archives and online privacy eiratansey.com/2015/04/24/pda... #critlib

3 YEARS AGO

Charlotte E. Price
@PoorCharlotte
A2 IRB is not an option for many small libs. We need better ethical standards re: data coll overall. best practices, etc #critlib

3 YEARS AGO

Eamon Tewell
@EamonTewell
@PoorCharlotte yes, great point. much easier for libraries with some leverage and buying power #critlib

3 YEARS AGO
A2 user research user research user research user research co-design. Participatory processes in which "subjects" = full intellectual partners #critlib

@amelish Trying to remember who was discussing community based participatory research at #capal15 #critlib

A2 I’m just echoing everyone who has suggested talking *with* users - right on. #critlib

open spaces to non-librarians for community workshops, makerspaces, studios, etc. become partners in design challenges #critlib

THIS. As a first gen student, I see this convo about data a lot. ASK US WHAT OUR CHALLENGES ARE. #critlib twitter.com/ibeilin/status...

@SarahCrissinger Help me understand how that wouldn’t invade your privacy? Seems VERY intrusive to me. #critlib
@lisalibrarian if you were to ASK me to do an int, survey, focus group about working through college, having parent w no know, etc. #critlib

3 YEARS AGO

@lisalibrarian and I consented, I would prefer that so much more than you collecting numbers on my activities #critlib

3 YEARS AGO

@lisalibrarian and even if you did collect those data, would they really tell you the val info you would get from just asking me? #critlib

3 YEARS AGO

@SarahCrissinger Ah, so issue is really consent not which data collected! Got it! #critlib

3 YEARS AGO

@lisalibrarian yes, you might also see that I think qual more val in this circumstance if collected, but just my opinion #critlib

3 YEARS AGO

@SarahCrissinger I do think QUAL v valuable. Just also think observation quant is too. Not either or. #critlib

3 YEARS AGO
@SarahCrissinger @lisalibrarian also talking with ppl helps you figure out what questions to ask to get better information #critlib

3 YEARS AGO

Laura Mitchell
dignityjones

Talk with them, yes, and reflect on barriers that might stop them talking to us #critlib

3 YEARS AGO

amelish
amelish@amelish

A2 Might look to some of the K-12 professional journals for examples of how this works, although check ur research ego at the door #critlib

3 YEARS AGO

Donna Witek
donna@donnyrosemary

A2 become critically empathetic allies to/w our communities (believe that transforming our dispositions will affect our practices) #critlib

3 YEARS AGO

Allison Jai O'Dell
@AllisonJaiODell

Re: talking to users: do it systematically, with focus groups that bring similar folks together, not in random convos #critlib

3 YEARS AGO

Allison Jai O'Dell
@AllisonJaiODell

Well-run focus groups break down barriers to communication / are a safe space for marginalized grps #critlib

3 YEARS AGO
@AllisonJaiODell Good idea! Although might be less private, could be empowering for groups to find & articulate shared experiences #critlib

3 YEARS AGO

@AllisonJaiODell how do you run them well - what makes them safe? #critlib

3 YEARS AGO

@dignityJones @AllisonJaiODell This is why I don't run focus groups if I can avoid it--too easily dominated #critlib

3 YEARS AGO

@dignityJones @aasher Safe b/c room full of peers. Granted, how to ID peers = needs some #critlib intervention

3 YEARS AGO

@aasher @dignityJones @AllisonJaiODell I just participated in a focus grp @ work as we re-work values & sesh dom so quickly by few #critlib

3 YEARS AGO

@AllisonJaiODell @dignityJones I maybe just don't care for focus groups for methodological reasons #critlib

3 YEARS AGO
Lisa Hinchliffe
@lisalibrarian
@AllisonJaiODell @dignityjones @aasher pondering if peers = safe. our campus microaggression study reveals peers are source of much #critlib
3 YEARS AGO

Nicole Pagowsky
@pumpedlibrarian
@lisalibrarian @AllisonJaiODell @dignityjones @aasher yeah, agree that peers don’t automatically = safe #critlib
3 YEARS AGO

Andrew Asher
@aasher
@pumpedlibrarian @AllisonJaiODell @dignityjones I just think focus groups are silencing--I know I won’t speak freely in them #critlib
3 YEARS AGO

Nicole Pagowsky
@pumpedlibrarian
@aasher @AllisonJaiODell @dignityjones esp if topic/facilitator connected to your identity & academic success #critlib
3 YEARS AGO

Sarah Crissinger
@SarahCrsSing
@aasher @pumpedlibrarian @AllisonJaiODell @dignityjones so what do you use instead? Ind interviews? ethnography? #critlib
3 YEARS AGO

Sarah Crissinger
@SarahCrsSing
@aasher @pumpedlibrarian @AllisonJaiODell @dignityjones as new professional, still navigating the wide range of methodologies #critlib
3 YEARS AGO
@aasher @pumpedlibrarian @AllisonJaiODell @dignityjones and obv, creating a safe space is so, so important #critlib

3 YEARS AGO

Andrew Asher
@aasher

I prefer one-on-one interactions-- but ppl differ in approaches #critlib

3 YEARS AGO

Sarah Crissinger
@aasher @pumpedlibrarian @AllisonJaiODell @dignityjones ha ha I might have guessed the answer to that question :) #critlib

3 YEARS AGO

amelish

A2 Make conversations with users last. Not "let's track them for years" but rather: building trust & empathy is not a one-shot #critlib

3 YEARS AGO

Laura Mitchell
@dignityjones

A2 is outreach required? Is a translator required? What do you know about cultural norms/protocol of your user group? #critlib

3 YEARS AGO

Question 3: What role do librarians play as #infolit educators? How can we teach students to be skeptical of unethical data practices? #critlib

Sarah Crissinger

Q3. What role do librarians play as #infolit educators? How can we teach students to be skeptical of unethical data practices? #critlib

3 YEARS AGO
Donna Witek
@donnary
A3 In response to 2nd part: so, I do this thru lens of social media practices--privacy setting analyses SO eye-opening for students! #critlib

3 YEARS AGO

Kara Plamann Wagoner
@KaraPKaraPW
A3. I’ve been struggling with this. How can libs talk about authority in infolit when sources like Science have sketchy articles? #critlib

3 YEARS AGO

Eamon Tewell
@EamonTewell
@KaraKaraPW by putting *everything* into question! #critlib

3 YEARS AGO

Gina Murrell
@MurrellGina
A3. Encourage students to follow the money trail. Who is funding particular data practices & why? #critlib

3 YEARS AGO

Kristen Eshleman
@kreshleman
A3: partner with campus IT to build API’s that give students access to all the data collected on them. discuss it together. #critlib

3 YEARS AGO

Eamon Tewell
@EamonTewell
A3 Data & privacy can be the topic of a session. Last semester we had class discussion on Pearson monitoring student twitter accts #critlib

3 YEARS AGO
A3. Again, asking students "who benefits from data collection?" opens the #critlib can o' worms.

3 YEARS AGO

A3. Shouw students what google knows/collects about them #critlib

3 YEARS AGO

Q3. I've found having students learn about and reflect on the ways their own data is harvested and used has been helpful #critlib

3 YEARS AGO

@ibeilin Cool! Any examples of how you've done this? #critlib

3 YEARS AGO

@foureysoul talking about the things they do most often and enjoy - gaming, texting, web surfing, downloading, etc. ...#critlib

3 YEARS AGO

@foureysoul ...what's going on on the other end of these data transactions...#critlib

3 YEARS AGO

A3.2 This is where librarians' role in teaching critical thinking skills can really come in handy. #critlib

3 YEARS AGO
As for our role as #infolit educators, I think part 1 is that we become aware ourselves, 1/2 #critlib

A3 then part 2 is scaffolding that knowledge into instruction 2/2 #critlib

A3 I'd love to see web analytics & data collection work their way into news literacy instruction (is that a niche thing actually?) #critlib

@amelish UNESCO frames as Media and Information Literacy not just IL #critlib

A3 Showing students your Google or Facebook privacy settings is an effective way to show what's tracked on "free" websites #critlib

@EamonTewell what sort of response have you gotten from students when showing them that? #critlib
Eamon Tewell @EamonTewell
@catladylib really depends! anywhere from disinterest to changing their own settings at their computer #critlib

3 YEARS AGO

Lisa Hinchliffe lisalibrarian
@EamonTewell I'm intrigued answer to helping students understand privacy is to recommend librarians violate their own privacy ... #critlib

3 YEARS AGO

Donna Witek donnarosemary
@lisalibrarian @EamonTewell not a violation of priv. if it's a willing embrace of vulnerability; maybe not good fit for every lib*’n #critlib

3 YEARS AGO

Eamon Tewell @EamonTewell
@donnarosemary @lisalibrarian True! Not for everyone. But, in order to talk about these issues we have to be open about them #critlib

3 YEARS AGO

Lisa Hinchliffe lisalibrarian
@donnarosemary @EamonTewell As long as stays librarian choice, but we need pedagogies that don’t demand as well. #critlib

3 YEARS AGO

Lisa Hinchliffe lisalibrarian
@EamonTewell @donnarosemary Not sure I follow your "have to" part ... #critlib

3 YEARS AGO
Nicole Pagowsky
@lisalibrarian @EamonTewell @donnarosemary I wouldn’t feel comf doing this, but show how it applies to their lives makes sense #critlib

3 YEARS AGO

Eamon Tewell
@EamonTewell

@lisalibrarian @donnarosemary I mean more that dialogue on privacy is necessary to demystify how it and surveillance works #critlib

3 YEARS AGO

Ryan P. Randall
@foureyedsoul

@pumpedlibrarian @lisalibrarian @EamonTewell @donnarosemary Would showing how to change settings be sufficient, w/o disclosing own? #critlib

3 YEARS AGO

Donna Witek
@donnarosemary

@lisalibrarian @EamonTewell sure, should def always be librarian's choice, this models/enacts our own agency = just as important #critlib

3 YEARS AGO

Lisa Hinchliffe
@lisalibrarian

@foureyedsoul @pumpedlibrarian @EamonTewell @donnarosemary Empirical Q if is effective ped. Of course, assessment data needed. :) #critlib

3 YEARS AGO

Donna Witek
@donnarosemary

@lisalibrarian @EamonTewell (my ch. in @pumpedlibrarian's & @kellymce's #critlib collection will explore this some :) )

3 YEARS AGO
@donnarosemary @lisalibrarian @pumpedlibrarian @kellymce so looking forward to it! #critlib

3 YEARS AGO

Lisa Hinchliffe
@lisalibrarian

@donnarosemary @EamonTewell I can imagine plenty of libs where an infolit script would say "Now open your personal FB..." #critlib

3 YEARS AGO

Donna Witek
@donnarosemary

@foureyedsoul @pumpedlibrarian @lisalibrarian @EamonTewell def! even showing 1) they exist 2) they are powerful BUT 3) also limited #critlib

3 YEARS AGO

Lisa Hinchliffe
@lisalibrarian

@donnarosemary @foureyedsoul @pumpedlibrarian @EamonTewell Recent study: more ed can lead to giving up privacy. So, tread lightly! #critlib

3 YEARS AGO

Andrew Asher
@aasher

@lisalibrarian @donnarosemary @foureyedsoul @pumpedlibrarian @EamonTewell Link? #critlib

3 YEARS AGO

Lisa Hinchliffe
@lisalibrarian

@aasher @donnarosemary @foureyedsoul @pumpedlibrarian @EamonTewell found it! cnet.com/news/americans... #critlib

3 YEARS AGO
Lisa Hinchliffe
lisalibrarian
@aasher @donnarosemary @foureyedsoul @pumpedlibrarian @EamonTewell I didn’t say "willingly" but resignation=give up data #critlib

3 YEARS AGO

Donna Witek
donnarosemary
@lisalibrarian @aasher @foureyedsoul @pumpedlibrarian @EamonTewell for me learning outcome=agency in S, not outcome of actual data #critlib

3 YEARS AGO

Donna Witek
donnarosemary
@lisalibrarian S=student, sorry twitterese failed me :) agency in student, even if only in ability to *see* system S must partic in #critlib

3 YEARS AGO

Lisa Hinchliffe
lisalibrarian
@donnarosemary ah. well, I guess that’s my point. this study found the more ppl saw the more resigned they were #notagency #critlib

3 YEARS AGO

Donna Witek
donnarosemary
@lisalibrarian #yesagency via liberation of sight: ability to (begin to) *see* reality of systems/structures of pers data coll #critlib

3 YEARS AGO

Lisa Hinchliffe
lisalibrarian
@donnarosemary What you are seeing in it that I’m not? Study says "resigned" not "they act" or feel "liberated"... #critlib

3 YEARS AGO
@lisalibrarian what learners decide to *do* w said knowledge is up to them 100% #stillagency including resigned opt-in across board #critlib

@lisalibrarian (which I do plenty, ex: my remaining on FB is a huge resigned opt-in 4 me, but I have at least some agency in decision #critlib

@donnarosemary That's not def of agency I recognize. (Self-efficacy theory is my jam.) But, appreciate understanding yr view. #critlib

@lisalibrarian an argument that says teaching systems/structures of personal data coll not worth our time bc 1/2 #critlib

@donnarosemary I don't think you can reason from action to self-efficacy. If don't perceive as having choice, then to me #notagency #critlib

@donnarosemary my "tread lightly" was about being careful not to have unintended effects - not saying not worth time #critlib
Donna Witek
@donnarosemary

@lisalibrarian resignation trumps value of having this knowledge which opens option to decide, makes no sense to me 2/2 #critlib

Lisa Hinchliffe
@lisalibrarian

@donnarosemary my comment only we should attend to outcomes out of teaching. if you think resigned opt-in is agency, np but I don't #critlib

Donna Witek
@donnarosemary

@lisalibrarian got it, this makes sense and something I can agree w, re: considering precise intended effects of this kinda edu #critlib

Lisa Hinchliffe
@lisalibrarian

@donnarosemary yeah! even in 140 characters we can reason it out! #critlib

Andrew Asher
@aasher

This is an excellent article on the law of IRB and the facebook experiments #critlib papers.ssrn.com/sol3/papers.cf...

Thomas Padilla
@thomaspadilla

A3 I talk a lot about metadata, introduce concept of surface essentialism framing interaction with digital objects/platforms #critlib
Ryan P. Randall
foureyesfour

A3 Discuss things like EFF's Privacy Badger eff.org/privacybadger when talking computer stuff. Plant seeds of tracking awareness #critlib

3 YEARS AGO

Donna Witek
donnarosemary

YES I’ve done this: so effective (and creates a kind of safe space bc teacher-vulnerability built-in) #critlib twitter.com/EamonTewell/st...

3 YEARS AGO

Kevin Seeber
kevin seeber

A3: Discussing IP addresses has freaked out students in my experience. "Wait, the website knows my zip code?" #critlib

3 YEARS AGO

Sarah Crissinger
SarahCrissinger

Q3 was inspired by article from my open data class about medical res. so many rep for marginalized groups #critlib theverge.com/2015/3/10/8177...

3 YEARS AGO

Sarah Crissinger
SarahCrissinger

@SarahCrissinger how do we teach students to be weary of the validity of something like this? to interrogate research? #critlib

3 YEARS AGO

Andrew Asher
@aasher

@SarahCrissinger Teach them how to do research, understand stats, read critically #critlib

3 YEARS AGO
Sarah Crissinger
SarahCrissinger

@aasher yes, huge connections to #infolit. not sure everyone in even my LIS class was concerned as me tho #critlib

3 YEARS AGO

Kara Plamann Wagoner
KaraKaraPW

@aasher @SarahCrissinger Understanding research, stats, & reading need to also be addressed in LIS programs! #critlib

3 YEARS AGO

Andrew Asher
@aasher

@aasher @KaraKaraPW @SarahCrissinger They need to be address *everywhere* :) #critlib

3 YEARS AGO

Sarah Crissinger
SarahCrissinger

@aasher @KaraKaraPW touche! #critlib

3 YEARS AGO

Eira Tansey
eiratansey

A3 iknowwhereyourcatlives.com is a great tool to help people understand geolocation services in mobile phones #critlib

3 YEARS AGO

Thomas Padilla
thomaspadilla
gpadilla

A3.2 metadata is a route into exploring data pivot points leveraged to various ends, corporate, academic, personal #critlib

3 YEARS AGO
A3. Yes re: metadata! Showing how Microsoft Office saves data about docs; IP addresses & geolocation; websites tracking clicks... #critlib

3 YEARS AGO

Students get uncomfortable knowing their peers (student workers) see their lib. accts and what they check out. how can we help? #critlib

3 YEARS AGO

As @beattyjf suggested in his #capal15 paper (SO GOOD y'all), data/privacy/surveillance such rich "content"for #infolit instruction #critlib

3 YEARS AGO

Paper by @beattyjf mentioned in #lt here: digitalcommons.plattsburgh.edu/lis/7/ #critlib

3 YEARS AGO

Please keep having these wonderful conversations! We have two more questions that many of you are starting to work through #critlib

3 YEARS AGO

A3.3 talking data at the expense of metadata forgoes communication of the organizational philosophy that structures data capture #critlib

3 YEARS AGO
Ryan P. Randall
foureyes
A3.1 Also, bring up the (semi-Raymond Williams on TV) adage that if you're not paying for a product, you likely _are_ the product. #critlib

3 YEARS AGO

Question 4: How might librarians push back on exploitative practices like surveillance and the selling of data to corp, esp in ed tech? #critlib

Sarah Crissinger
SarahCrissinger
Q4. How might librarians push back on exploitative practices like surveillance and the selling of data to corp, esp in ed tech? #critlib

3 YEARS AGO

Ian Beilin
ibeilin
@ibeilin
Q4: @bfister and @flexlibris are two great examples I know of librarians pushing back against surveillance and monetization #critlib

3 YEARS AGO

Barbara Fister
bfister
@bfister
@ibeilin Actually, I got nothin' compared to the amazing @flexlibris (well, I have opinions; she does things!) Sorry I missed this #critlib

3 YEARS AGO

Ian Beilin
ibeilin
@ibeilin
@bfister what you do is doing things too! @flexlibris #critlib

3 YEARS AGO

Donna Witek
donnamary
+++++1 #critlib twitter.com/ibeilin/status...
Andrew Asher
@aasher

A4 We're going to have to be ready to fight the fight in our own institutions and with our own administrators #critlib

3 YEARS AGO

Lisa Hinchliffe
@lisalibrarian

And recognize is possible if Lib resists admin w just assign to campus IT. Take out of Lib hands. #critlib

3 YEARS AGO

Andrew Asher
@aasher

@lisalibrarian maybe they'll see the argument. Just b/c they might take it away doesn't absolve me of my obligation as a researcher #critlib

3 YEARS AGO

Lisa Hinchliffe
@lisalibrarian

@aasher Does your "obligation as researcher" extend to "protect as much as possible even if less than like"? #critlib

3 YEARS AGO

Andrew Asher
@aasher

@lisalibrarian Doing an act I consider unethical is not made more ethical b/c IT would do it #critlib

3 YEARS AGO

Kevin Seeber
kevinseeber

A4- To me, step one has to be "stop collecting so much data." Can't commodify what you don't have. #critlib

3 YEARS AGO
A4 Let vendors know that we have concerns about privacy. They may not know that we and our students value it #critlib

3 YEARS AGO

A4 We can stop supporting vendors w/ DRM licenses that not only surveil users, but actively oppose work towards openness & sharing #critlib

3 YEARS AGO

@EamonTewell And doing so as a collective, not as individuals. #critlib

3 YEARS AGO

@elisedunham absolutely, even better! #critlib

3 YEARS AGO

A4 Supporting DRM means we are not only supporting surveillance of users, but are teaching them to allow invasion of privacy #critlib

3 YEARS AGO

please no "raw data" talk on #critlib of all places

3 YEARS AGO
Donna Witek
donnarosemay

A4 We are developing a privacy plan/initiative in my lib (we aren't yet at place we can call it a policy) 1/2 #critlib

3 YEARS AGO

Sarah Crissinger
SarahCrissinger

@donnarosemay just having this convo w @nfoasberg, who is dev this plan & who will carry it out? who is on the team? #critlib

3 YEARS AGO

Sarah Crissinger
SarahCrissinger

@nfoasberg @donnarosemay I also have no idea! picking donna's brain to figure out how they got admin buy in & made this a priority #critlib

3 YEARS AGO

Roxanne Shirazi
RoxanneShirazi

A4: Start by learning what data is kept! Resist the librarian urge to preserve everything (user data). Question drive to assess! #critlib

3 YEARS AGO

Ian Beilin
ibeilin @ibeilin

@RoxanneShirazi yes, in this case, indulge the librarian urge to weed! #critlib

3 YEARS AGO

Roxanne Shirazi
RoxanneShirazi

@ibeilin totally. #critlib

3 YEARS AGO
Andrew Asher
@aasher

@RoxanneShirazi Yes! We are doing a poor job IMO of evaluating risk of data that is kept. A destruction plan is needed #critlib

3 YEARS AGO

Sara Miller
praise711

@aasher @RoxanneShirazi MSU lib has not kept patron checkout records since original patriot act passed #critlib

3 YEARS AGO

Andrew Asher
@aasher

@praise711 @RoxanneShirazi I'm much more concerned about data libs are getting ready to create-like liking things to stu records #critlib

3 YEARS AGO

Ian Beilin
ibeilin @ibeilin

@praise711 what about ebook and eresource usage data? @aasher @RoxanneShirazi #critlib

3 YEARS AGO

Andrew Asher
@aasher

@ibeilin @praise711 @RoxanneShirazi Also things like ExProxy logs-- often lots available #critlib

3 YEARS AGO

Lisa Hinchliffe
lisalibrarian

@praise711 @aasher @RoxanneShirazi Keep records of things while checked out, items billed/finned, etc. tho? moredatathanitseems #critlib

3 YEARS AGO
Lisa Hinchliffe
@ibeilin @praise711 @aasher @RoxanneShirazi Many photocopiers also keep image of what copied + printers log. #critlib

Ryan P. Randall
@foureyedsoul A4 Frame discussions about libr* web/database services not just in terms of "ease of use" but also "responsibility to patrons". #critlib

Sarah Crissinger
@foureyedsoul love teaching w @oksveta bc of her explanation of proprietary databases for exactly this reason #critlib

Ryan P. Randall
@SarahCrissinger @oksveta Oh? Tell me more! I was recently advocating for Zotero over EndNote bc of this—patrons can use after grad #critlib

Sarah Crissinger
@foureyedsoul @oksveta she just explains value (indexing, etc) AND issues (data collection, lib schol com env and cost) when introd #critlib

Sarah Crissinger
@foureyedsoul @oksveta I know this isn’t a revelation but we teach v mechanical LP & she diverged. students rly seemed to get this #critlib
Donna Witek

A4 to do things like privacy audits & develop #infolit prog-level SLOs re: privacy education, leading this convo on our campus 2/2 #critlib

Sarah Crissinger

I want to cover the next question, just because so many of us are taking on new roles in data management. It's imp to consider #critlib

Ryan P. Randall

A4.1 Also discuss options with instructors, students. What tools might they use instead for similar goals? Might just not know yet #critlib

3 YEARS AGO

Question 5/ Final Thoughts: As libr do outreach for DMPs, how can we help faculty use transparent data practices while remaining aware of privacy & equity? #critlib

Sarah Crissinger

Q5. As libr do outreach for DMPs, how can we help faculty use transparent data practices while remaining aware of privacy & equity? #critlib

3 YEARS AGO

Lisa Hinchliffe

@SarahCrissinger Yes - seems more invasive to insist "share your data" than "btw we know which lit db you searched"! #critlib

3 YEARS AGO

Roxanne Shirazi

But you cannot use it unethically if you do not have it. Important to weigh the costs of collecting it too. #critlib twitter.com/cl_forbes/stat...
@RoxanneShirazi this most excellent talk on "information toxic waste dumps" comes to mind #critlib idlewords.com/bt14.htm

It's difficult sometimes to convince colleagues of a patron’s right to privacy. If we can't, we can't make protective policies #critlib

back to assessment Q, maybe the kinds of data we collect/keep should be something we assess? who’s assessing privacy protection? #critlib

@nfoasberg good question! is this resp on assess librarian? privacy team? if we care about priv, how do we take action? #critlib

Catching up on #critlib? Reading a 2014 post from @aasher that hits a lot of high points andrewasher.net/BiblioEthnoHis...

"Unlike Google and other web services, our business model does not require us to turn our users into commodities" #critlib
@SarahCrissinger @aasher Here is old tweet w recording and handout links: twitter.com/lisalibrarian/... #critlib

Ryan P. Randall
foureyedfoureyedsoul

#critlib semi-pitch: Those of us who are #alaac15 #leftbehind will certainly appreciate your tweeting of anything relevant!

Eira Tansey
eiratansyeiratansy

@bookscout found out from the #critlib interest sheet we’re both Ohio librarians w/ interest in library unions. We should talk sometime.

Lisa Hinchliffe
lisalibrarilisalibrarian

@SarahCrissinger another pitch - follow #nisoprivacy and consider listening in to streaming from ALA: niso.org/topics/tl/patr... #critlib

Ryan P. Randall
foureyedfoureyedsoul

Another #critlib pitch for privacy concerns: keep your eyes on @letsencrypt / letsencrypt.org
Looks very promising.

Ryan P. Randall
foureyedfoureyedsoul

#critlib Reminder via @deray's essay that data collection & power are deeply interconnected in both ways washingtonpost.com/news/powerpost...

Goodbyes
Donna Witek

donnarosemary

Gonna hafta cut outta #critlib early to close my library. Thanks @SarahCrissinger for hosting a fab convo on an important topic!

3 YEARS AGO

Sarah Crissinger

SarahCrissinger

@donnarosemary thanks, Donna, as always, for your support! #critlib

3 YEARS AGO

Annie Pho

catladylib

Thanks @SarahCrissinger for moderating a great #critlib.

3 YEARS AGO

Sarah Crissinger

SarahCrissinger

Thanks for encouraging me/ helping me narrow to this topic, @catladylib and all of the other #critlib creators! & happy bday to @edrabinski!

3 YEARS AGO

Kevin Seeber

kevinseeber

Thanks @SarahCrissinger for another great #critlib!

3 YEARS AGO

Nicole Pagowsky

pumpedlibrarian

Thanks for a great #critlib chat, @SarahCrissinger!

3 YEARS AGO

Gina Murrell

GinaMurrell

Another awesome #critlib chat! Learned lots, as always. Also glad I could contribute. Thanks, @SarahCrissinger, for moderating. Great job!

3 YEARS AGO
Ian Beilin
ibeilin @ibeilin

thanks @SarahCrissinger for an action-packed #critlib

3 YEARS AGO

Eira Tansey
eiratansey @eiratansey

Fab #critlib! Hats off to @SarahCrissinger

3 YEARS AGO

amelish
amelish@amelish

Thanks @SarahCrissinger - great topic & chat. Thanks everyone, I laughed, I cried, I face-palmed. #critlib

3 YEARS AGO

Sarah Crissinger
SarahCrissinger

Thanks, everyone, for such a great #critlib conversation. I hope to see many of you at #alaac15!

3 YEARS AGO

Chris W
irobotlibrarian

Thanks @SarahCrissinger & #critlib I didn’t contribute, but I definitely got a lot out of the discussion

3 YEARS AGO

Nancy Foasberg
@nfoasberg

@SarahCrissinger Thanks for running this! I feel much more confused & conflicted than when I started, probably a good sign ;) #critlib

3 YEARS AGO
Laura Mitchell
dignityjones

Thanks all! My first #critlib as home sick today (in Australia). So great wish I could join more often!

3 YEARS AGO

Andrew Asher
@aasher

@SarahCrissinger Thanks for a great #critlib discussion!

3 YEARS AGO

Sarah Crissinger
SarahCrissinger

Somehow always impressed by the library community always pushing each other to be better, more thoughtful professionals #critlib

3 YEARS AGO

Alison Macrina
flexlibris

dang I gotta get organized and stop missing #critlib, tonight's looked like a good one

3 YEARS AGO

Kelly McElroy
kellymc@kellymc

That thing when you're on the phone and you totally miss #critlib but then your pizza arrives

3 YEARS AGO

Lisa Hinchliffe
lisa@lisaalibrarian

@SarahCrissinger Feeling it is okay to say "see I told you it would be great" - you did wonderful job! #critlib #itoldyouso

3 YEARS AGO

Sveta Stoytcheva
oksveta@oksveta

man, #critlib looks fab. sad to have missed it, but seems like @SarahCrissinger did a lovely job!

3 YEARS AGO
Emily Drabinski
@edrabinski

Catching up on #critlib, really interesting stuff! Thx @SarahCrissinger!!

3 YEARS AGO